

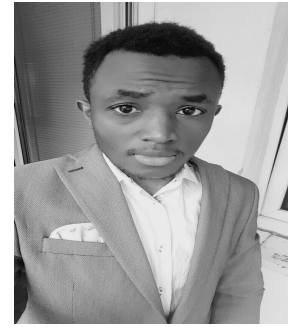
Marcelino Goma

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EXPERIENCE

Staples Solutions, Gdańsk — *Junior Application Support Engineer*

September 2019 - PRESENT

- Building, maintaining and supporting of webshop applications
- Providing Services Improvements through improvement backlog
- Monitoring Issues via Nagios
- SQL /DB2 -Database
- Communicating with Internal Development Teams/Vendors to find resolutions to reported software faults
- Resolving issues with various IT departments, vendors and stakeholders
- Providing extended out of hours support when necessary (on-call shift).

Wipro's, Gdańsk — *Service Desk Administrator*

April 2019 - September 2019

- Provide hardware / software / network problem diagnosis / resolution via telephone for customer's end users
- Mainframe, etc

HCL Technologies, Cracow — *IT analyst*

July 2017- March 2019

- Windows XP/7/10 • Remote desktop connectivity applications
- MS Office Suite: MS-Word, MS-Excel, MS-PowerPoint, MS-Outlook/Exchange , etc

EDUCATION

AGH (Akademia Górniczo-Hutnicza) Faculty of Electrical Engineering, Automatics, Computer Science and Biomedical Engineering department of applied computer science in Cracow - Poland.

2018 - October 2019

Post - graduate studies in Web application Development.

PWSZ , Kalisz — Poland

2011 - 2015

B.Sc degree in Computer Science

SKILLS

Basic:

SQL

Linux

JavaScript

Angular

Html | CSS3

Bootstrap

Excel

Nagios

Apache

IBM i-Series AS400

Network (DNS, DOMAIN, IP)

Service Now (Snow)

Jira | Confluence

LANGUAGES

Portuguese - Native

Polish - Advanced level

English - Advanced level

Spanish - Basic

HOBBY

Playing football

Swimming

Interacting with people

“I hereby give consent for my personal data included in my application to be processed for the purpose of the present and future recruitment processes under the article 6 paragraph 1(a) of the Regulation (EU) 2016/699 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data and repealing Directive 95/46/EC (General Data Protection Regulation).”