

# Marcelino De Castro Vunda Goma



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## SKILLS

<b>Languages&amp; Frameworks</b>	Basic: Java, JavaScript, PHP, CSS3,HTML4, MySql, JSON, Angular6, JQuery , Bootstrap.
<b>Software/Tools</b>	Eclipse, NetBeans, Xampp
<b>Operating Systems</b>	Windows XP/7/10, Linux (Ubuntu-Basic), Mac OS
<b>Databases</b>	SQL/MySQL.(Basic)
<b>Internet Browsers</b>	Internet Explorer (IE), Firefox, Chrome
<b>Network</b>	DNS, DHCP, DOMAIN, IP Address,
<b>Others</b>	MS Excel, Access, MS Word , MS Power Point ,Outlook, Remote Desktop connectivity.

## EDUCATION

**2018/2019: Post-graduate Studies** in Web Application Development (AGH-Akademia Górniczo-Hutnicza IM. Stanisława Staszica w Krakowie) - Faculty of Electrical Engineering, Automatics, Computer Science and Biomedical Engineering Department of Applied Computer Science. <http://paw.agh.edu.pl/>

**2011/2015:** B. Sc degree in computer science, PWSZ Kalisz.

**2010/2011: University of Lodz – Polish language**

## LANGUAGES

**Portuguese:** Native  
**English:**Fluent  
**Polish:** Fluent

## **PROFESSIONAL EXPERIENCE**

### **Since 20-07-2017 - Present**

**HCL Technologies, Kraków, Poland**

#### **IT Analyst:**

- Provide hardware / software / network problem diagnosis / resolution via telephone for customer's end users
- Coordinate and manage relationships with vendors and support staff that provide hardware / software / network problem resolution.
- Administer and provide User Access and Exit controls.
- Work closely with help desk peers in cross-training, development/implementation of operational excellence procedures and fostering teamwork.
- Work closely with I.M. support staff to obtain technical knowledge and to permanently solve chronic problems.
- Windows Operating systems
- Clients: Windows XP, Windows 7, Windows 10
- Remote desktop connectivity applications,
- MS Office Suite: MS-Word, MS-Excel, MS-PowerPoint, MS-Outlook/Exchange,
- Internet browsers (e.g. Explorer, Chrome, Firefox).

### **18-08-2016 – 18-11-2016**

**IBM Global Services Delivery Centre, Wroclaw, Poland**

**IT Specialist (IT Operator Mainframe).**

### **16/02/2015- 30/04/2015 Internship**

**IT Services - Company: Netland Computers- Kalisz**

**<https://netlandcomputers.pl/>**

- Desktop Windows, Installations, Configuration OS in PC and Laptops, Hardware, Printers.

## **ADDITIONAL ACTIVITIES / PERSONAL PROJECTS**

**2012 – 2017** -Personal project related to studies activities.

- Forum for Communication.
- Online Calendar.

<b>Technical environment:</b>	Java, JavaScript, PHP, CSS, HTML, MySql, JSON, Angular, JQuery
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### **Hobby:**

- Football
- Swimming
- Running
- Cycling
- Playing computers games
- Interacting with people
- Traveling

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