# Marcello Roy

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As a Bachelor's student in Information Systems at Multimedia Nusantara University, I have gained significant experience in Data Science through academic projects and internships. I am proficient in Python and SQL and skilled in data visualization tools such as Tableau. My academic journey has equipped me with the ability to develop predictive models, analyze complex datasets, and provide actionable insights. Additionally, I actively participate in committee activities, which have honed my leadership, teamwork, project management, and communication skills. I am committed to continuous learning and strive to contribute meaningfully at every opportunity.

### **Education Level**

### **Multimedia Nusantara University**

Aug 2022 - Present

#### Information System (GPA 3.50/4.00)

- Recipient of a first Semester Scholarship by Multimedia Nusantara University
- Enhanced analytical skills through relevant coursework such as Data Science and Business Analyst

# **Working Experience**

### **Big Data Laboratory Assistant**

Aug 2024 - Present

Multimedia Nusantara University Laboratory Assistant

- Assist in preparing and conducting Big Data Analytics lab sessions.
- Support students with big data analysis techniques, tools, and software (e.g., Hadoop, Big Query, SAS.
- Manage and maintain lab infrastructure, including big data clusters and specialized software.

Data Entry Fiverr Jan 2024

Data Entry & Input-Based Virtual Project

- Managed and formatted data to ensure consistency and accuracy across multiple datasets.
- Verified and corrected data discrepancies, maintaining high standards of data integrity.
- Organized and categorized data for easy retrieval and analysis, streamlining the data entry process.

### Data Analyst Intern PT Karya Generasi Nusantara

Jan 2023 - Jul 2023

Data Analyst

- Assisted in data collection and ensured an efficient data cleaning process to maintain accuracy and reliability.
- Utilized K-means clustering to classify customers into distinct segments based on their behavior and characteristics.
- Interpreted the business process and provided insights to evaluate its effectiveness and identify improvement opportunities.

### IT Support Specialist BLESS CCTV

Apr 2020-Aug 2020

IT Support Technical

- Ensured optimal placement and installation of CCTV cameras to maximize coverage and minimize blind spots, enhancing overall security.
- Performed troubleshooting and maintenance on CCTV systems, diagnosing and resolving issues to ensure continuous and reliable operation.
- Provided technical support and training to clients and staff on the use of CCTV systems, including software setup, monitoring, and data retrieval processes.

# Organizational Experience

Student Buddies Jul 2023–Aug 2023

Student Mobility Global Office Program

 Coordinated orientation sessions and cultural exchange activities to help international students acclimate and integrate into the university community.

- Organized and managed regular meetings and events to address students' concerns, provide support, and foster a sense of community among participants.
- Developed and maintained detailed records and reports on student progress and program effectiveness, providing valuable feedback for continuous improvement

#### **Chief Equipment Coordinator**

G2X - Game Development Club

Jul 2023-Aug 2023

## Skills and Language

- **Soft Skills:** Project Management, Leadership, Strategic Planning, Mentoring, Communication, Relationship Building.
- Hard Skills: Data Science, Machine Learning, Prompting Artificial Intelligence, Business Analysis, Python,
   Jupyter Notebook, Tableau, SQL, Data Visualization, Microsoft Office Suite, Google Sheets.
- Language: English, Bahasa Indonesia (Native)

### Certificate

- Basic Data Science Training with Interactive Modules Talent Scouting Academy Digital Talent Scholarship 2023 by Kominfo
- Data Science Fundamentals: Introduction and Applications by Monash University
- Google Data Analytics Specialization

### **Project**

### Bank Churn Analysis of Credit Card Visualization Using Tableau

Analyzed factors influencing customer churn in the credit card sector through advanced data visualization techniques and machine learning algorithms using Tableau. Created interactive dashboards supporting marketing strategies, risk management, and customer retention.

 Navigating Bank Churn: A Comparative Analysis of Decision Tree and SVM Models Using CRISP-DM Methodology

Compare the performance of Decision Tree and SVM models in identifying bank customer churn. I used CRISP-DM methodology to highlight the visual interpretability of Decision Trees and SVM's capability in handling complex data.

#### Predicting Hospital Admission Prices by Implementing Machine Learning

I implemented advanced machine-learning techniques in this project to predict hospital patient billing costs. By analyzing various patient data and health metrics, this model aims to provide accurate cost predictions, thereby enhancing financial planning and decision-making for healthcare providers.

Analysis of the Impact of Lecture Attendance on Student Learning Outcomes Using Linear Regression
This project explores the relationship between lecture attendance and learning outcomes using primary and
secondary survey data. The analysis includes data visualization, statistical tests, and linear regression to
understand how class attendance affects motivation and material comprehension. The results show that
lecture attendance significantly improves learning outcomes, providing valuable insights for educational policy.

### • Customer Personality Analysis

Customer Profile Analysis project is about Customer Segmentation using K-Means clustering. The goal is to analyze and profile different customer groups based on various features, which can help in better targeting and decision-making.