**Georgia Highlands College**

**Operational Planning 2017-2018**

**#1**

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| **Unit:**  Information Technology – Web Services | **Reported By:**  Jeff Patty – Marc Hannah |
| **Date Submitted: 5/8/2017** | **Planning/Assessment Period:** 2017-2018 |
| PHASE I | |
| **Related College Goal:**  ***Select from:***   * Effect quality teaching and learning focused on academic achievement and personal and professional growth. * Provide comprehensive student services that encourage and enable all students to be successful learners. * Engage students in a challenging atmosphere that prepares them for responsibility and leadership in an evolving global environment. * Utilize appropriate technologies to advance programs, services and operations to support teaching and learning. * Maintain efficient and effective administrative services and facilities to support all programs of the college. * Foster community relationships that facilitate partnering for mutual success. | |
| **Strategic Initiative(s):** *(select from those included in the 2016-19 Strategic Plan)*  1e. Achieve greater efficiencies by providing access, security and support for enhanced technological capabilities. | |
| **Unit Goal(s):** *(select from established, approved unit goals)*  Aggressively pursue web application solutions that will improve the efficiency of existing processes. | |
| **New Funding Request:** *(indicate the amount of the request to enable achievement of outcome and state "None" if no funding is requested)* | |
| **Intended Outcome:** *(what the unit desires to achieve)*  The web team will extend the assessment application from it’s current base of faculty to include the staff | |
| **Method of Outcome Assessment:** *(list the means or instrument by which you measure)*  Success will be measured by the number of assessments that are process through the system versus paper submissions. | |
| **Performance Measure:** *(include the actual desired target to reach)*  100% of faculty and staff assessments will be processed through the application. | |
| PHASE II | |
| **Summary of Assessment Results:** | |
| **Use of Results:** | |
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