

# **Znuny4OTRS-Repo**

Version 6.0.25



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# 1 Features

# 1.1 Integration of Znuny OPM Repositories

With this package you integrate Znuny repositories. Without any setting the public Znuny repository is enabled. As a Znuny customer you'll get an API key and have access to a private repository.

# 1.2 Package verification for Znuny packages

With this package Znuny packages can be verified via OTRS.

# 1.3 Option to disable package verification

With a default OTRS setup you're not able to verify packages without an internet connection. This results in a long list of error messages in the package manager. By setting the SysConfig 'PackageVerification' you enable or disable the package verification. All packages will be shown as verified when you disable the verification. You're encouraged to disable the packet verification only in special cases.

# 1.4 Hiding of non system notifications

Since version 5 of the free version of OTRS irrelevant notifications and messages occure more frequently. Those are systemwide disabled.

# 1.5 Deactivation of unwanted and outbound connections

Since Version 5 OTRS opens outgoing unwanted and unauthorized network connections. These connections are often unnecessary or simply not possible through network connectivity restrictions or firewall rules and cause error entries in the log. Those connections are automatically deactivated.

## 1.5.1 Tips

After the package installation the repository access via HTTPS is the default setting. It is possible that you get an error 500 while accessing the repository. This can be solved by installtin the Perl module LWP::Protocol::https or disabling the HTTPS access by changing the SysConfig Option 'Znuny4OTRSRepoType' to HTTP.



## 1.5.1.1 CentOS / Enterprise Linux

yum install perl-LWP-Protocol-https

#### 1.5.1.2 Ubuntu

apt-get install liblwp-protocol-https-perl

#### 1.5.1.3 OS X

cpan install LWP::Protocol::https

#### 1.5.1.4 CPAN

perl -MCPAN -e 'install LWP::Protocol::https'



# 2 Prerequesites

# 2.1 Framework

The following OTRS framework versions are supported:

• 6.0.x

# 2.2 Add-ons

These add-ons are required:

• None

# 2.3 Operating System

These operating systems are required for this add-on:

• None

# 2.4 Third Party Software

These additional software is required for this package:

• None



# 3 Installation

The following instructions show how to install the package. There are two possibilities. Either via the admin interface or by using a shell command.

## 3.1 Admin interface

With the URL http://localhost/otrs/index.pl?Action=AdminPackageManager you access the package manager where the package can be installed and updated. The user who like to perform this needs to be member of the OTRS admin group.

## 3.2 Shell

As an alternative you can use the OTRS command line package manager to install the package. Please execute this as the OTRS user.

Framework version 6.0.x:

shell> bin/otrs.PackageManager.pl -a install -p /path/to/Znuny4OTRS-Repo-6.0.25.opm

## 3.3 Remarks

If unexpected problems occur after the installation it is recommended to restart the web server. Using mod\_perl sometimes leads to generic loading problems and does not belongs to OTRS in general.



# 4 Changelog

#### 6. 0.25 / 2018-05-15 14:47:44 +0200

Added new helper function DynamicFieldValueCreate to set new possible values for a existing dynamic field.

#### 6. 0.24 / 2018-05-15 13:43:29 +0200

Added MockFromFile convenience wrapper to load a JSON file and create a Mock function call for it.

#### 6. 0.23 / 2018-05-09 17:44:08 +0200

Cloned webservice reference result to prevent changes in UnitTest::Webserice.

#### 6. 0.22 / 2018-04-27 16:07:18 +0200

Improved show hide functionality to also hide parent Row div. This will remove optional paddings also.

#### 6. 0.21 / 2018-04-17 12:02:04 +0200

Improved \_ModuleGroup(Add | Remove) to also support config keys like 'Frontend::Navigation###Admin###001-Framework'.

#### 6. 0.20 / 2018-04-04 14:31:42 +0200

RichTextConfig did not work properly because all events and patched functions of the Core.UI.RichTextEditor were lost. Reworked functionality.

### 6. 0.19 / 2018-03-28 16:09:05 +0200

Fixed PostMaster helper function.

#### 6. 0.18 / 2018-03-19 11:37:03 +0100

Improved webservice test function calls.

#### 6. 0.17 / 2018-03-15 14:57:17 +0100

Added new helper functionalities to test specific invoker and operation functions of an webservice.

#### 6. 0.16 / 2018-03-05 09:04:08 +0100

Improved SwitchToPopUp function in selenium object - added additional css class 'UndoClosePopup' to to 'wait for' function. This class is new in otrs6.

#### 6. 0.15 / 2018-02-13 16:10:51 +0100

Example Znuny API key now will be ignored.

#### 6. 0.14 / 2018-02-09 13:16:21 +0100



Disabled notification about disabled OTRS cloud services.

Online connections of package manager will now be suppressed if Znuny4OTRSRepoDisable is set to "disable all".

Removed button to activate cloud services from package manager.

#### 6. 0.13 / 2018-01-25 08:28:46 +0100

Added missing Core.Form.Znuny4OTRSInput.js to customer frontend.

#### 6. 0.12 / 2018-01-02 15:53:31 +0100

Added new unit test helper function 'ConfigItemCreate'.

#### 6. 0.11 / 2017-12-20 15:01:25 +0100

Added new functions - *ProcessWidgetDynamicFieldGroupsGet*, ProcessWidgetDynamicFieldGroupsAdd, \_ProcessWidgetDynamicFieldGroupsRemove.

Added RebuildConfig to make sure config is updated after \_DynamicFieldsScreenDisable function.

#### 6. 0.10 / 2017-12-13 11:08:38 +0100

Fixed issue #28 - Double repositories in AdminPackageManager online repository list.

#### 6. 0.9 / 2017-12-12 08:58:56 +0100

Added support for new unit test module.

#### 6. 0.8 / 2017-12-09 16:24:13 +0100

Changed addons subdomain.

#### 6. 0.7 / 2017-11-20 16:36:11 +0100

Fixed issue #17 - Chinese translations of Article Types break Core.Form.Znuny4OTRSInput.Get .

#### 6. 0.6 / 2017-11-20 15:40:58 +0100

Added new functions GenericAgentCreatelfNotExists and GenericAgentCreate.

Added methods to add and remove article action settings.

#### 6. 0.5 / 2017-11-14 17:54:07 +0100

Fixed bug: XMLData doesn't need a value.

### 6. 0.4 / 2017-11-14 11:00:07 +0100

Added method ArticleIndex to article wrapper.

#### 6. 0.3 / 2017-10-13 12:27:14 +0200

Updated custom modules to latest framework version.



#### 6. 0.2 / 2017-10-12 11:28:57 +0200

- Removed rebuild config in constructor, because it will trigger a object discard which will cause trouble in unit tests for example.
- Fixed ArticleCreate helper function.
- Removed object manager disabled from autoload modules.
- Added article methods that have been removed from Kernel::System::Ticket::Article module in OTRS 6.

#### 6. 0.1 / 2017-10-09 10:56:48 +0200

Initial release 6.0.x.

#### 5. 0.28 / 2017-07-26 13:33:00 +0200

Added new helper functions *ITSMConfigItemDefinitionCreate and* ITSMConfigItemDefinitionCreateIfNotExists to easy add and update new definitions for cmdb classes.

#### 5. 0.27 / 2017-07-04 15:26:45 +0200

Added option to only disable Znuny repositories in package manager.

#### 5. 0.26 / 2017-07-03 15:25:06 +0200

Package manager: Repository selection and list will now be hidden/removed if SysConfig option Znuny4OTRSRepoDisable is active.

#### 5. 0.25 / 2017-05-30 19:21:04 +0200

Added security fix.

#### 5. 0.24 / 2017-05-24 12:03:23 +0200

Updated Package.pm to current version, to be able to support minimum and maximum framework versions.

#### 5. 0.23 / 2017-05-09 11:32:42 +0200

Added \_ProcessCreate() function and changed behaviour to use entities of the imported processes.

#### 5. 0.22 / 2017-04-07 12:21:02 +0200

Added ValidDynamicFieldScreenListGet function.

Added DynamicFieldsDefaultColumnsGet.

 $Improved\ \_Dynamic Fields Config Export\ function.$ 

Added \_DynamicFieldsScreenConfigImport function.

#### 5. 0.21 / 2017-03-21 11:02:47 +0100

- Added new functionalities to add, update and export postmaste filters.
- Fixed issue #13.
- Improved process import.



#### 5. 0.20 / 2017-03-15 16:38:50 +0100

Added new helper to set values and uploads for the param object.

#### 5. 0.19 / 2017-03-15 08:26:47 +0100

Added console command to export configuration of dynamic fields as YAML or Perl structure.

#### 5. 0.18 / 2017-02-09 15:47:05 +0100

 $Added\ synchronization\ of\ processes\ to\ \_ProcessCreatelfNotExists().$ 

#### 5. 0.17 / 2017-01-25 15:29:14 +0100

Added new unit test object for WebUserAgent.

#### 5. 0.16 / 2016-12-07 13:31:50 +0100

- Fixed issue #10 Remove advertisement in OTRSAppointmentCalendar.
- Improved performance by custom package.pm

#### 5. 0.15 / 2016-11-10 16:30:21 +0100

Added wrapper around 'Core.Form.Validate.HighlightError'.

#### 5. 0.14 / 2016-11-08 13:25:12 +0100

Fixed disabled dynamicField bug - delete all undef params in *DefaultColumnsEnable and* DynamicFieldsScreenEnable.

#### 5. 0.13 / 2016-09-29 17:25:50 +0200

Added Scheduler UnitTest helper.

#### 5. 0.12 / 2016-09-29 12:54:49 +0200

Fixed namespace bug in Core.Znuny4OTRS.App.js.

### 5. 0.11 / 2016-09-29 12:03:30 +0200

Added new function to check values of dynamic fields, action or ticket attributes after acl restrictions.

#### 5. 0.10 / 2016-09-28 16:55:45 +0200

Added Core.Znuny4OTRS.App.URL

Added Core.Znuny4OTRS.App.ParamCheck

Added Core.Agent.Znuny4OTRS.AgentTicketZoom.AddArticleMenu

#### 5. 0.9 / 2016-09-23 10:55:26 +0200

Added ITSMConfigItem UnitTest helper.

## 5. 0.8 / 2016-09-20 09:18:43 +0200



- Added selenium helper function for easy element handling.
- Added mapping for AgentTicketPhoneInbound, AgentTicketPhoneOutbound.
- Added ModuleGroupAdd and ModuleGroupRemove helper functions.
- Fixed bug: DynamicFields of type Date or DateTime cause an error when Set becomes an undef value.

#### 5. 0.7 / 2016-08-30 17:14:06 +0200

- Updated UnitTest helper to backport new Config helper of OTRS 5.0.13.
- Added CreateGenericInterfaceMappingObject UnitTest helper function.
- Added ConsoleCommand UnitTest helper function.

#### 5. 0.6 / 2016-08-24 15:33:45 +0200

Removed empty YAML file that broke installation.

#### 5. 0.5 / 2016-08-23 16:16:00 +0200

Fixed bug: Empty ZZZAuto.pm causes wrong SysConfig handling in Selenium tests.

#### 5. 0.4 / 2016-08-23 10:50:39 +0200

Added SysConfig Selenium helper function.

Added Agent-, Customer- and PublicRequest Selenium helpers for non-JS interface requests.

Added ProcessImportHelper and Unittest for it.

Added EmailValidation subroutines.

#### 5. 0.3 / 2016-07-14 09:08:33 UTC

- Fixed wrong interface for public calls in UnitTest helper.
- Added convenience wrappers around the FixedTimeSet.

#### 5. 0.2 / 2016-07-13 08:41:46 UTC

Added possibility to set database xml also by string.

#### 5. 0.1 / 2016-07-12 15:33:34 UTC

- Switched to new version naming system.
- Fixed LoaderAdd function to represent SOPM configured order for css and js files.
- Added documentation for Core.Form.Znuny4OTRSInput.FieldIDMapping().

### 3. 0.37 / 2016-07-07 13:50:10 UTC

Follow up: Fixed postmaster filter add/remove in ZnunyHelper.

#### 3. 0.36 / 2016-07-07 09:46:56 UTC

Follow up: Fixed bug: Parameter ' Object ' is not needed.

## 3. 0.35 / 2016-07-07 09:18:39 UTC



• Added \_PostmasterXHeader\* helper functions.

#### UnitTest capabilities:

- Fixed bug on some systems (e.g. Ubuntu) where gethostbyname don't provide a result for valid FODNs.
- Backport of master functionality DragAndDrop.
- Updated Selenium Backend to latest commit of the framework.
- Added exclude filter for CacheCleanup check.

#### 3. 0.34 / 2016-06-17 14:31:07 UTC

Added Selenium helper function to switch to the main window (after PopUp interactions). Added UnitTest helper function to execute Database XML. Added \_DefaultColumns\* helper functions.

#### 3. 0.33 / 2016-06-10 13:48:08 UTC

Added NotificationEventCreate function to create or update notifications.

#### 3. 0.32 / 2016-06-07 07:43:38 UTC

Added possibility to create invalid notifications.

#### 3. 0.31 / 2016-06-06 07:33:54 UTC

Added and improved internal helper functions.

#### 3. 0.30 / 2016-05-19 12:36:07 UTC

Improvement of unit test functions.

#### 3. 0.29 / 2016-05-17 14:53:36 UTC

- Added UserRoles function.
- Added functionality to test operation calls.

#### 3. 0.28 / 2016-04-18 08:22:38 UTC

Removed wrong / in sopm.

#### 3. 0.27 / 2016-04-18 06:52:18 UTC

Added \$.unshiftOn function to add event registrations before the framework registrations.

#### 3. 0.26 / 2016-04-08 10:50:31 UTC

Improved WebserviceMocking.

#### 3. 0.25 / 2016-04-05 10:45:47 UTC

• Added latest framework version of Core.UI.InputFields.js for bugfix purposes.



#### 3. 0.24 / 2016-04-03 14:22:06 UTC

- Added Body alias for RichText element.
- Added functionality to handle DynamicFields of type Date and DateTime.
- Improved MockWebservice functionality.

#### 3. 0.23 / 2016-03-30 15:31:58 UTC

- Added MockWebservice function.
- Added \_PriorityCreateIfNotExists() function.
- Added TestUserPreferencesSet subroutine to the unittest helper.
- Perldoc improvements.

#### 3. 0.22 / 2016-03-24 14:10:32 UTC

Added WebElement.pm which was introduced in later OTRS 5 versions and might crash if not present.

#### 3. 0.21 / 2016-03-24 10:19:57 UTC

- Fixed pod.
- Added flag to keep users valid.
- Fixed bug: Is should be used of UnitTest object instead of Self.
- Added CustomerUserCreatelfNotExists function.
- Added Selenium test for AgentTicketPhone.
- Added Znuny4OTRS Selenium helper.
- Added Znuny4OTRS UnitTest helper.
- Fixed bug: Only last value for Multiselect fields are set.
- Fixed bug: SubStructures indent by spaces return only the last level text.
- Added missing functionality to get RichText content.
- Improved FieldIDMapping function to set or get FieldID mapping.
- · Added editorconfig.
- Added fix for bug #11954.

### 3. 0.20 / 2016-03-16 18:23:43 UTC

Added ProcessEntityID to AgentTicketProcess and CustomerTicketProcess.

#### 3. 0.19 / 2016-03-09 10:51:35 UTC

Fixed bug: Set function for DynamicField CustomerUserID Autocomplete is broken.

#### 3. 0.18 / 2016-03-08 13:31:36 UTC

Added EventAdd and EventRemove helper functions.

#### 3. 0.17 / 2016-03-06 12:04:23 UTC

 $\bullet \ Improved \ performance \ for \ \_Output Filter Hook Replace \ function.$ 



- Fixed pod for \_OutputFilterHookReplace.
- Extended *DynamicFieldsScreenEnalble and* DynamicFieldsScreenDisable with the possibility to handle special sub structures.
- Fixed bug: QueueID extraction failed for sub Queues or Queues with special RegExp chars.
- Added \_UserCreatelfNotExists function.
- Added possibility to overwrite ValidID in DynamicField creation.

#### 3. 0.16 / 2016-02-19 13:13:10 UTC

- Removed disabling of Frontend::Module###AdminSupportDataCollector.
- Fixed bug: Hidden modernized select fields end up in an endless loop since width calculation doesn't work properly. See https://github.com/OTRS/otrs/pull/1002.
- Added redraw triggering since shown fields have to get rerendered after they where hidden.

#### 3. 0.15 / 2016-02-09 16:54:48 UTC

- Added FreeOTRS functionality.
- Added \_StateTypeCreateIfNotExists helper function.

#### 3. 0.14 / 2016-02-03 13:58:46 UTC

Added AddJSOnDocumentCompleteIfNotExists to layout object.

#### 3. 0.13 / 2016-01-28 11:08:20 UTC

Added new meta key 'CustomerUserID' to prevent confusion.

#### 3. 0.12 / 2016-01-18 13:37:29 UTC

Improved get function to return all possible values on parameter 'PossibleValues'.

#### 3. 0.11 / 2016-01-18 11:41:34 UTC

Added check for required Attribute for FieldID lookup.

#### 3. 0.10 / 2016-01-14 08:24:55 UTC

Added hide and show function to Core.Form.Znuny4OTRSInput.

#### 3. 0.9 / 2016-01-11 13:37:56 UTC

Added PubSub event.

#### 3. 0.8 / 2015-12-14 12:04:43 UTC

Fixed bug: Autocomplete selection via key shows multiple entries.

#### 3. 0.7 / 2015-11-23 11:50:27 UTC

- Added support for DynamicField CustomerUserID driver.
- Added support for the process management views.



# 3. 0.6 / 2015-11-11 17:16:20 UTC Fixed memory leak.

# 3. 0.5 / 2015-10-29 08:24:17 UTC Updated documentation.

## 3. 0.4 / 2015-10-26 12:37:40 UTC Improved Core.Form.Znuny4OTRSInput.js

# 3. 0.3 / 2015-10-23 15:23:36 UTC Fixed bug: Regex of unquoted string fails.

# 3. 0.2 / 2015-10-21 14:01:13 UTC Fixed framework version.

# 3. 0.1 / 2015-10-21 13:48:07 UTC Initial release 5.0.x.

# 2. 0.14 / 2015-09-11 16:57:38 UTC

Fixed bug: Webservice will not get updated if already exists.

#### 2. 0.13 / 2015-09-09 15:12:34 UTC

Fixed creation errors in ServiceCreatelfNotExists, implemented consistent reverse hash check for case sensitive db flag and spaces at beginning and at the end of a item name.

# 2. 0.12 / 2015-08-12 10:02:42 UTC Improved outputfilter.

#### 2. 0.11 / 2015-08-07 13:02:55 UTC

Fixed return values of ServiceCreatelfNotExists and SLACreatelfNotExists.

#### 2. 0.10 / 2015-07-20 08:39:23 UTC

Fixed bug: Following config pm-files overwrite the Zununy4OTRS repo configs.

# 2. 0.9 / 2015-07-17 09:16:03 UTC Follow up release.

# 2. 0.7 / 2015-06-22 14:26:17 UTC removed sorting JS/CSS



#### 2. 0.6 / 2015-06-16 11:10:47 UTC

Added static init function for package setups (\_PackageSetupInit()).

#### 2. 0.5 / 2015-06-03 12:13:46 UTC

- Added \_QueueCreateIfNotExists() function
- Added \_SLACreatelfNotExists() function

#### 2. 0.4 / 2015-05-28 14:28:43 UTC

Fixed the creation of services via SOPM

#### 2. 0.3 / 2015-05-12 12:34:45 +0200

- Added SysConfig ' Package Verification ' to disable OTRS package verification.
- Added helper function '\_WebserviceCreate'.
- Added helper function '\_WebserviceCreatelfNotExists'.
- Added helper function '\_WebserviceDelete'.
- Added helper function ' WebservicesGet'.

#### 2. 0.2 / 2014-12-11 11:47:58 +0100

Added functionality to use the new Znuny for OTRS CloudService and made URL to it changeable via SysConfig.

#### 2. 0.1 / 2014-11-28 19:36:06 +0100

- Changed package verify replacement logic.
- · Changed default to https.
- Fixed bug: Copy past error causes use of unknown var error.

#### 2. 0.0 / 2014-11-28 16:02:19 +0100

Ported to OTRS 4.

#### 1. 0.10 / 2014-11-28 13:57:29 +0100

Fixed bug: Can't delete dynamic fields with stored values in the DB.

#### 1. 0.9 / 2014-07-08 15:34:29 +0200

Follow up release.

### 1. 0.8 / 2014-07-08 14:40:49 +0200

- Added deprecated log to JSLoaderAdd and JSLoaderRemove function.
- Added new function \_LoaderAdd to add JS and CSS files.
- Added new function \_LoaderRemove to remove JS and CSS files.

## 1. 0.7 / 2014-07-07 09:31:14 +0200



Added new helper \_NotificationCreateIfNotExists().

1. 0.6 / 2014-04-08 12:53:04 +0200 Added feature to show verify backend.

1. 0.4 / 2014-02-07 14:34:58 +0100 Fixed bug: \_JSLoaderAdd can't add files to customer interface views.

1. 0.3 / 2013-11-08 11:34:13 +0100 Added OTRS 3.3 support.

1. 0.2 / 2013-10-24 09:38:42 +0200

Added feature to disable online repos, e. g. for production systems where you do not want it directly (only via test system).

1. 0.1 / 2013-10-17 13:41:56 +0200 Added docu.



# 5 Manifest

This is the list of all files from the package with the file system permissions.

- (660) Custom/Kernel/Output/HTML/Notification/AgentCloudServicesDisabled.pm
- (660) Custom/Kernel/Output/Template/Document.pm
- (660) Custom/Kernel/System/Package.pm
- (660) Custom/Kernel/System/UnitTest/Helper.pm
- (660) Custom/Kernel/System/UnitTest/Selenium.pm
- (660) Custom/Kernel/System/UnitTest/Selenium/WebElement.pm
- (660) Kernel/Autoload/Znuny4OTRSRepo.pm
- (660) Kernel/Autoload/Znuny4OTRSRepoArticle.pm
- (660) Kernel/Config/Files/XML/Znuny4OTRSRepo.xml
- (660) Kernel/Config/Files/ZZZZZZnuny4OTRSRepo.pm
- (660) Kernel/Language/de\_Znuny4OTRSRepo.pm
- (660) Kernel/Modules/AgentZnuny4OTRSTicketToUnitTest.pm
- (660) Kernel/Output/HTML/FilterElementPost/Znuny4OTRSRemoveBSAdvertisements.pm
- (660) Kernel/Output/HTML/FilterElementPost/Znuny4OTRSRepo.pm
- (660) Kernel/Output/HTML/FilterElementPost/Znuny4OTRSRepoAdminPackageManager.pm
- (660) Kernel/Output/HTML/Layout/Znuny4OTRSRepo.pm
- (660) Kernel/System/Console/Command/Znuny4OTRS/Repo/DynamicFieldsConfigExport.pm
- (660) Kernel/System/Console/Command/Znuny4OTRS/Repo/PostMasterFilterConfigExport.pm
- (660) Kernel/System/Console/Command/Znuny4OTRS/Repo/TicketToUnitTest.pm
- (660) Kernel/System/UnitTest/Email.pm
- (660) Kernel/System/UnitTest/ITSMConfigItem.pm
- (660) Kernel/System/UnitTest/Param.pm
- (660) Kernel/System/UnitTest/Scheduler.pm
- (660) Kernel/System/UnitTest/Webservice.pm
- (660) Kernel/System/UnitTest/WebUserAgent.pm
- (660) Kernel/System/Znuny4OTRS/TicketToUnitTest.pm
- (660) Kernel/System/Znuny4OTRS/TicketToUnitTest/Base.pm
- (660) Kernel/System/Znuny4OTRS/TicketToUnitTest/HistoryType/AddNote.pm
- (660) Kernel/System/Znuny4OTRS/TicketToUnitTest/HistoryType/CustomerUpdate.pm
- (660) Kernel/System/Znuny4OTRS/TicketToUnitTest/HistoryType/EmailAgent.pm
- $\bullet \ (660) \ Kernel/System/Znuny 4OTRS/Ticket To Unit Test/History Type/Escalation Response Time Notify Before.pm$
- $\bullet \ (660) \ Kernel/System/Znuny4OTRS/TicketToUnitTest/HistoryType/EscalationResponseTimeStart.pm$
- (660) Kernel/System/Znuny4OTRS/TicketToUnitTest/HistoryType/EscalationResponseTimeStop.pm
- (660) Kernel/System/Znuny4OTRS/TicketToUnitTest/HistoryType/EscalationSolutionTimeNotifyBefore.pm
- (660) Kernel/System/Znuny4OTRS/TicketToUnitTest/HistoryType/EscalationSolutionTimeStart.pm



- (660) Kernel/System/Znuny4OTRS/TicketToUnitTest/HistoryType/EscalationSolutionTimeStop.pm
- $\bullet \ (660) \ Kernel/System/Znuny4OTRS/TicketToUnitTest/HistoryType/EscalationUpdateTimeNotifyBefore.pm$
- (660) Kernel/System/Znuny4OTRS/TicketToUnitTest/HistoryType/EscalationUpdateTimeStart.pm
- (660) Kernel/System/Znuny4OTRS/TicketToUnitTest/HistoryType/EscalationUpdateTimeStop.pm
- (660) Kernel/System/Znuny4OTRS/TicketToUnitTest/HistoryType/FollowUp.pm
- (660) Kernel/System/Znuny4OTRS/TicketToUnitTest/HistoryType/Lock.pm
- (660) Kernel/System/Znuny4OTRS/TicketToUnitTest/HistoryType/Misc.pm
- (660) Kernel/System/Znuny4OTRS/TicketToUnitTest/HistoryType/Move.pm
- (660) Kernel/System/Znuny4OTRS/TicketToUnitTest/HistoryType/NewTicket.pm
- (660) Kernel/System/Znuny4OTRS/TicketToUnitTest/HistoryType/OwnerUpdate.pm
- (660) Kernel/System/Znuny4OTRS/TicketToUnitTest/HistoryType/PhoneCallAgent.pm
- (660) Kernel/System/Znuny4OTRS/TicketToUnitTest/HistoryType/PhoneCallCustomer.pm
- (660) Kernel/System/Znuny4OTRS/TicketToUnitTest/HistoryType/PriorityUpdate.pm
- (660) Kernel/System/Znuny4OTRS/TicketToUnitTest/HistoryType/SendAnswer.pm
- (660) Kernel/System/Znuny4OTRS/TicketToUnitTest/HistoryType/ServiceUpdate.pm
- (660) Kernel/System/Znuny4OTRS/TicketToUnitTest/HistoryType/SetPendingTime.pm
- (660) Kernel/System/Znuny4OTRS/TicketToUnitTest/HistoryType/SLAUpdate.pm
- (660) Kernel/System/Znuny4OTRS/TicketToUnitTest/HistoryType/StateUpdate.pm
- (660) Kernel/System/Znuny4OTRS/TicketToUnitTest/HistoryType/TicketDynamicFieldUpdate.pm
- (660) Kernel/System/Znuny4OTRS/TicketToUnitTest/HistoryType/TimeAccounting.pm
- (660) Kernel/System/Znuny4OTRS/TicketToUnitTest/HistoryType/TypeUpdate.pm
- (660) Kernel/System/Znuny4OTRS/TicketToUnitTest/HistoryType/Unlock.pm
- (660) Kernel/System/Znuny4OTRS/TicketToUnitTest/TicketObject/CustomerUser.pm
- (660) Kernel/System/Znuny4OTRS/TicketToUnitTest/TicketObject/DynamicField.pm
- (660) Kernel/System/Znuny4OTRS/TicketToUnitTest/TicketObject/Priority.pm
- (660) Kernel/System/Znuny4OTRS/TicketToUnitTest/TicketObject/Queue.pm
- $\bullet \ (660) \ Kernel/System/Znuny4OTRS/TicketToUnitTest/TicketObject/Service.pm$
- (660) Kernel/System/Znuny4OTRS/TicketToUnitTest/TicketObject/SLA.pm
- (660) Kernel/System/Znuny4OTRS/TicketToUnitTest/TicketObject/State.pm
- (660) Kernel/System/Znuny4OTRS/TicketToUnitTest/TicketObject/Type.pm
- (660) Kernel/System/Znuny4OTRS/TicketToUnitTest/TicketObject/User.pm
- (660) Kernel/System/ZnunyHelper.pm
- (660) Kernel/System/ZnunyTime.pm
- (660) scripts/processes/UnitTestRepo/ProcessExists.yml
- (660) scripts/processes/UnitTestRepo/ValidProcess/UnitTestRepo.yml
- (660) scripts/processes/UnitTestRepo/ValidYAMLMissingActivity.yml
- (660) scripts/processes/UnitTestRepo/ValidYAMLNoProcess.yml
- (660) scripts/processes/UnitTestRepo/ValidYAMLNoProcessName.yml
- (660) scripts/test/Znuny4OTRSRepo/Selenium/Element.t
- (660) scripts/test/Znuny4OTRSRepo/Selenium/Input.t
- (660) scripts/test/Znuny4OTRSRepo/Selenium/Request.t



- (660) scripts/test/Znuny4OTRSRepo/UnitTest/ConsoleCommandHelper.t
- (660) scripts/test/Znuny4OTRSRepo/UnitTest/DynamicFieldsConfigExport.t
- (660) scripts/test/Znuny4OTRSRepo/UnitTest/DynamicFieldsScreenConfigImportExport.t
- (660) scripts/test/Znuny4OTRSRepo/UnitTest/FrontendModule.t
- (660) scripts/test/Znuny4OTRSRepo/UnitTest/FunctionCalls.t
- (660) scripts/test/Znuny4OTRSRepo/UnitTest/GenericAgentCreate.t
- (660) scripts/test/Znuny4OTRSRepo/UnitTest/Layout.t
- (660) scripts/test/Znuny4OTRSRepo/UnitTest/Postmaster.t
- (660) scripts/test/Znuny4OTRSRepo/UnitTest/PostMasterFilterExport.t
- (660) scripts/test/Znuny4OTRSRepo/UnitTest/Process.t
- (660) scripts/test/Znuny4OTRSRepo/UnitTest/ProcessWidgetDynamicFieldGroups.t
- (660) scripts/test/Znuny4OTRSRepo/UnitTest/Scheduler.t
- (660) scripts/test/Znuny4OTRSRepo/UnitTest/SimpleEmailValidate.t
- (660) scripts/test/Znuny4OTRSRepo/UnitTest/ValidDynamicFieldScreenListGet.t
- (660) scripts/test/Znuny4OTRSRepo/UnitTest/ZnunyTime.t
- (660) scripts/webservices/Znuny4OTRSRepo/Znuny4OTRSRepo.yml
- (660) var/httpd/htdocs/js/Core.Form.Znuny4OTRSInput.js
- (660) var/httpd/htdocs/js/Core.Znuny4OTRS.App.js
- (660) var/httpd/htdocs/js/Core.Znuny4OTRS.JavaScriptEnhancements.js
- (660) var/httpd/htdocs/skins/Agent/default/img/znuny-verify-small.png
- (660) var/httpd/htdocs/skins/Agent/default/img/znuny-verify.png
- (660) var/httpd/htdocs/skins/Agent/default/img/znuny-verify.psd



# **6 Contact**

# **6.1 EMEA**

Znuny GmbH Marienstraße 11 10117 Berlin Germany P +49 (0) 30 60 98 54 18-0 F +49 (0) 30 60 98 54 18-8 E info@znuny.com

# 6.2 NAFTA

Znuny Inc. 171 C Avenue, Suite C Coronado, 92118 CA United States P: +1 949 431 2599 F: +1 949 431 2477 E info@znuny.com

## 6.3 Switzerland

Znuny Swiss GmbH Martinsbruggstrasse 35 9016 St. Gallen Switzerland P +41 (0) 71 588 03 39 F +41 (0) 71 588 01 86 E info@znuny.ch



# **6.4 APAC**

Znuny Information Technology Co., Ltd.
D610 Pufa Plaza, #1759 North Zhongshan Rd.
200061 Shanghai
China
P +86 (0) 181 0179 2535
F +86 (0) 21 6139 0616
E info@znuny.cn