

## **Volunteer Protocol**

Thank you so much for signing up to help your community!

You will get an email every Monday with the number of people who need help in your area. You can choose how many people you would like to help during the week.

You can also choose to be paired with one individual to assist them until the end of the social distancing period and/or until one individual decides they would like to stop working together. We really encourage this option as it lets you form a lasting and trusting relationship with someone in your neighborhood.

Once a match is made, you contact your Match to ask for their shopping list and coordinate the delivery during the week.

Things to discuss:

- Time
- Items
- Payment method: Please give the receipt of goods to the match
- Delivery method : We suggest leaving it at the designated location. Please avoid contact.

**Hygiene is of the utmost importance since you will be delivering and interacting with people at risk or in need:**

- *Please follow all directions provided by the CDC to mitigate community spread. These are particularly high risk individuals. Please practice the best hygiene possible and limit physical contact. <https://www.cdc.gov/coronavirus/2019-ncov/prepare/prevention.html>*
- *Try to **deliver the items by leaving them outside** their house or at the designate location*
- ***Avoid touching doorbells** with skin contact. **Call if possible***
- ***DO NOT ENTER** home even if invited in **EXCEPT** in cases the homebound person is unable to bring heavier items in. In such cases please keep a distance of at least 6ft and **DO NOT TOUCH** anything in the house.*
- ***Avoid public transport** if possible*
- *Try **Off Peak Hours** for shopping*
- ***Avoid face to face** exchanges as much as possible*
- *If you can please **wash or wipe all the supplies** with isopropyl alcohol or whatever you have at your disposal*
- ***Wash your hands before** picking up supplies and **immediately after** delivery*
- *When purchasing for multiple people, **please separate the receipts** and give the respective receipt to the Match.*

If there is a problem with the payment, please contact us at [sffoodfriends@gmail.com](mailto:sffoodfriends@gmail.com).

Thank you again for your service!

*This match program is being organized by private citizens for the benefit of those in our community. By completing the sign up form to be matched you agree that you accept all risk and responsibility and further hold any facilitator associated with SF Food Friends harmless. For any additional questions, please contact [SFFoodFriends@gmail.com](mailto:SFFoodFriends@gmail.com).*