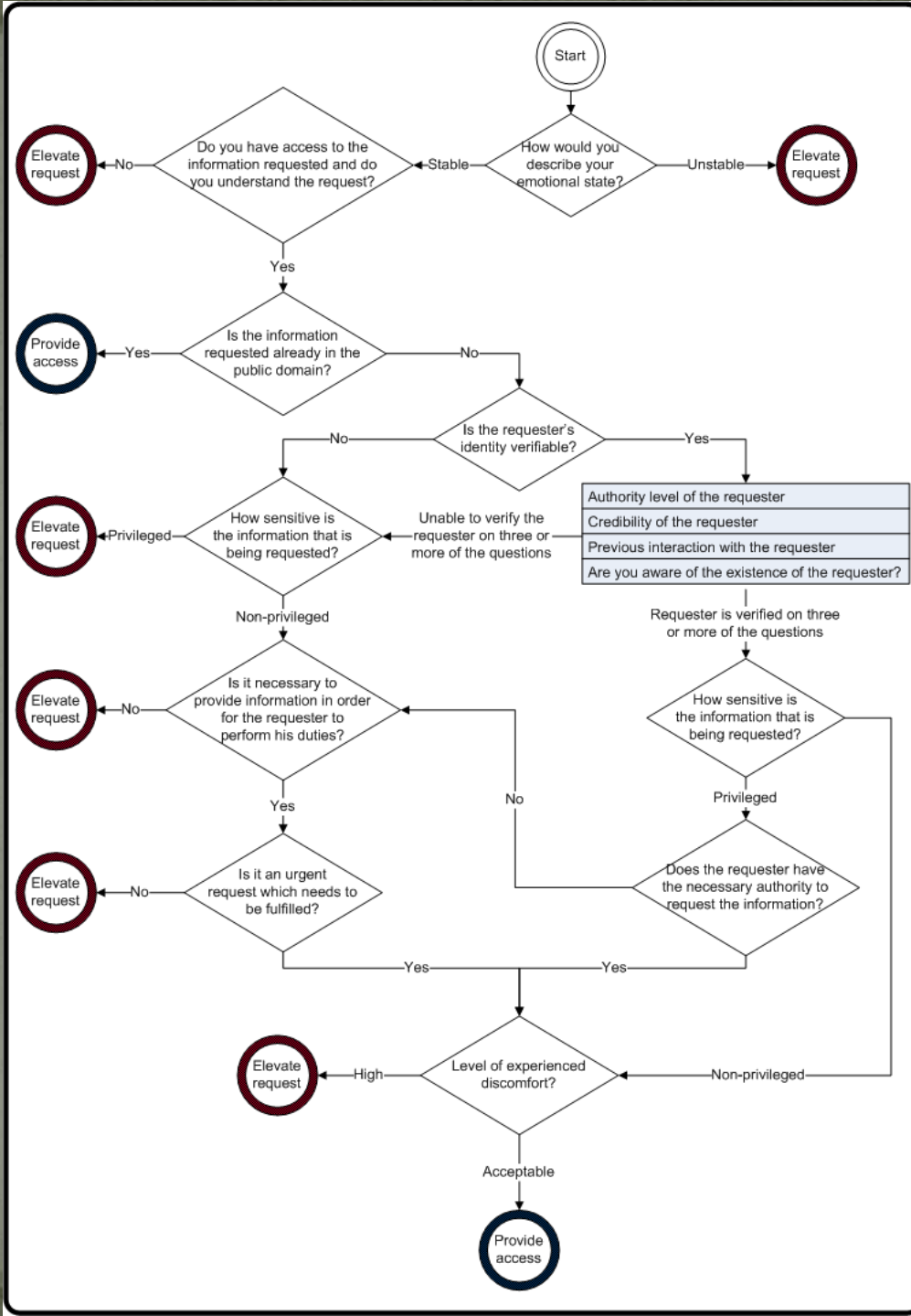


Social Engineering Attack Detection Model

SEADM

What is SEADM / What is the Purpose of SEADM?

- Social Engineering Attack Detection Model
- Purpose:
 - Combat Social Engineering with specific focus on a Call Centre Environment



How would you describe your emotional state?

Do you have access to the information requested
and do you understand the request?

Is the information requested already in the public domain?

Is the requester's identity verifiable?

- Authority level of the requester
- Credibility of the requester
- Previous interaction with the requester
- Are you aware of the existence of the requester?

How sensitive is the information that is being requested?

Does the requester have the necessary authority to request the information?

Is it necessary to provide information in order for the requester to perform his duties?

Is it an urgent request which needs to be fulfilled?

Level of Experienced Discomfort

