Looking for related discussion posts on GitHub Discussions

- Márcia Lima¹, Igor Steinmacher², Denae Ford³, Evangeline Liu⁴, Grace
- 4 Vorreuter⁵, Tayana Conte⁶, and Bruno Gadelha⁷
- Federal University of Amazonas (UFAM) & Amazonas State University (UEA)
- ²Northern Arizona University (NAU)
- ⁷ Microsoft Research
- 8 4GitHub
- 5GitHub
- ⁶Federal University of Amazonas (UFAM)
- ⁷Federal University of Amazonas (UFAM)
- ¹² Corresponding author:
- 13 Márcia Lima¹
- Email address: msllima@uea.edu.br;marcia.lima@icomp.ufam.edu.br

5 ABSTRACT

Software teams increasingly adopt different tools and communication channels to aid the software collaborative development model and coordinate tasks. Among such resources, software development forums have become widely used by developers. Such environments enable developers to get and share technical information. Interested in supporting the development and management of Open Source Software (OSS) projects, GitHub announced GitHub Discussions — a native forum to facilitate collaborative discussions between users and members of communities hosted on the platform. Since GitHub Discussions is a software development discussion forum, it faces challenges similar to those faced by systems used for asynchronous communication, including related discussion posts (duplicates or near-duplicated posts). While duplicate posts have the same content—and may be exact copies—nearduplicates share similar topics and information. Both can introduce noise to the platform and compromise project knowledge sharing. This paper addresses the problem of detecting related discussion posts on the GitHub Discussions forum. To do so, we propose an approach based on a Sentence-BERT pre-trained model: the RD-Detector. We evaluated RD-Detector using data from three OSS communities. Our dataset comprises 16,048 discussion posts. Three OSS maintainers and three Software Engineering (SE) researchers manually evaluated the RD-Detector results, achieving 77-100% of precision and 66% of recall. In addition, maintainers pointed out practical applications of the approach, such as providing knowledge to support merging the discussion posts and converting the discussion to comments on other related posts. OSS maintainers can benefit from RD-Detector to address the labor-intensive task of manually detecting related posts.

5 DISCUSSIONS

In this section, we discuss the effects of changing the K value and the false-positive predictions.

$_{77}$ The impacts of changing the K value

As discussed in the selection of related discussion candidates section, the K value delimits the search bounds for related discussion candidates. As we increase the K value, the search space boundaries also increase. Conversely, as we decrease the K value, the search space boundaries decrease, increasing the chances of detecting duplicates. The K value affects the value of the threshold $T_{related}$ and, consequently, the number of detected related discussion candidates. By configuring the RD-Detector to run over K = 5 and K = 10, we note that the sets of related discussion candidates created when we set K = 5 are subsets of K = 10. Therefore, there is a risk of false-positive predictions propagation through the related discussion candidates 'sets. We identified this propagation problem by analyzing the sets of related discussion candidates detected considering the configuration groups P = Gatsby and C = Ideas. The

same unrelated discussion pair (master, target) occurs in $R_{p=Gatsby|c=Ideas|K=5}$ and $R_{p=Gatsby|c=Ideas|K=10}$. Although the precision rate tends to decrease, the approach detects new pairs of related discussions when we vary the K values from 5 to 10.

Gatsby project: Analyzing the sets of candidates $R_{p={\tt Gatsby}|c=Q\&A|K=5}$ and $R_{p={\tt Gatsby}|c=Q\&A|K=10}$, RD-Detector detected two new pairs of related discussions when changing the K value from 5 to 10. The SE researchers judged discussions from both new pairs as related. Since all related discussion candidates from both sets were indeed related, the RD-Detector achieved the best precision rate (100%). Considering $p={\tt Gatsby}|c=Ideas|K=5$ and $p={\tt Gatsby}|c=Ideas|K=10$, the RD-Detector detected three new pairs of related discussion candidates by increasing the K value. However, one out of the three new pairs was judged unrelated by M_Gatsby. In this case, the precision rate decreased from 83.33% to 77.78%.

As discussed in the preprocessing phase applied to discussions dataset section, when we set the category filter to ALL (c=ALL), the RD-Detector calculates the similarity values between all discussion pairs in the dataset. The approach detected seven related discussion candidates using the configuration p=Gatsby|c=ALL|K=5 ($R_{p=Gatsby}|c=ALL|K=5=7$), of which five elements are also present in set $R_{p=Gatsby}|c=Q\&A|K=10$. Evaluators judged all five elements in $R_{p=Gatsby}|c=Q\&A|K=10$ set as related. M_Gatsby judged that the discussions of the two new pairs were related. We analyzed the discussions' content and found that users create related discussions in different categories. The discussions of these two specific pairs were from Idea and Q&A categories, respectively.

Regarding the set $R_{p={\tt Gatsby}|c=ALL|K=10}$, five of the nine pairs are in the set $R_{p={\tt Gatsby}|c=Q\&A|K=10}$, and two pairs also belong to $R_{p={\tt Gatsby}|c=ALL|K=5}$. All those seven related discussion pairs contain indeed related discussion posts. By increasing the value of K (K=5 to K=10) and setting $p={\tt Gatsby}|c=ALL$, the RD-Detector detected two new pairs of related discussion candidates. The maintainer endorsed the relatedness between the discussion posts of the two new pairs.

Homebrew project: Analyzing the sets of related discussion candidates created considering the configuration groups p = Homebrew|c = ALL|K = 5 and p = Homebrew|c = ALL|K = 10, the RD-Detector detected 14 new related discussion candidates when changing the K value from 5 to 10. Out of the new 14 candidates, M_Homebrew judged two pairs as unrelated (Table 1). The precision rate decreased from 95%, for p = Homebrew|c = ALL|K = 5, to 91.17% for p = Homebrew|c = ALL|K = 10.

Next.js project: The RD-Detector detected 43 new related discussion candidates when we varied the K value and fixed p = Next.js|c = Q&A. Out of the 43 new candidates, SE researchers judged 11 pairs as unrelated. This result means that the approach detected 32 new pairs of related discussions by increasing the value of K. The false positives decreased the RD-Detector precision rate from almost 94% to nearly 89%. This scenario repeats to p = Next.js|c = Ideas and p = Next.js|c = ALL. When we changed the K value from 5 to 10, the approach detected 61 and 89 new related discussion candidates for c = Ideas and c = ALL, respectively. In total, six and 14 new candidates for c = Ideas and c = ALL were judged unrelated by SE researchers, respectively. In both cases, the precision rate decreased.

Because of the intersection relationship between sets of related discussion candidates, SE researchers had already judged 208 of the 220 pairs of related discussion candidates in set $R_{p={\rm Next.js}|c=ALL|K=5}$. Researchers evaluated the new as being related. Among the new 12 pairs, ten pairs pairs had discussions created by the same user, ten pairs had one of the discussions created as Q&A and the other as Ideas, and one pair had one of the discussions created as Q&A and the other as show-and-tell. Finally, the last pair had one of the discussions created as Ideas and the other as show-and-tell. This finding corroborates the Gatsby project findings. Users create related discussion posts in different categories. Regarding $R_{p={\rm Next.js}|c=ALL|K=10}$, researchers had already judged 303 out of the 309 related discussion pairs in the set. They also judged two new pairs as being unrelated.

Maintainers can set the value of K according to their respective interests. Decreasing the K value increases the RD-Detector precision rate. Higher precision values ensure greater assertiveness in detecting true positives. Conversely, increasing the K value may reduce the precision rate. Increasing the K value may also increase the number of detected related discussion candidates. Thus, maintainers can choose between a more conservatory (better precision) or a more exploratory approach.

False-positive RD-Detector predictions

Four authors of this paper manually analyzed the false positives presented in Table 1. Based on evidence extracted from the discussion posts, we identified some limitations of the proposed approach. We describe

the false positive as follows.

Gatsby project: The two false-positive cases are related to discussions classified as *Ideas*. The researchers identified that the RD-Detector did not capture the project-related specifics of both pairs. Although the two posts of pair #1 (Table 1) address the same topic ('JavaScript linting utility ESLint') and have keywords intersection, they address different problems. The discussion posts of the #2 pair (Table 1) address the topic 'Gatsby GraphQL' and have project keywords intersection. However, the specificity of the issues described in the discussion posts differs.

We observed that the approach identified posts with similar topics in both cases. However, it did not identify the project issue specificity. Based on these findings, we observed that the RD-Detector could fail to treat particular contexts of software projects. We will call this limitation the 'project-specific limitation.'

Homebrew project: The false-positive pair of related discussion candidate #3 (Table 1) shows that the strategy captured a high level of abstraction from the two discussions, 'problems with installing Homebrew with Rosetta.' However, the RD-Detector did not capture the specificity of the problem; the problem is different. Therefore, the relationship between the two is not confirmed.

The analysis of the second Homebrew's unrelated pair, #4 (Table 1), shows that the target discussion contains a link to the master discussion, '... for Homebrew mirror configurations. #1906'. Link references can endorse or refute relationships between discussion posts.

In this case, the text fragment containing the link reference does not refute that the discussions are related; however, it does not clearly emphasize that they are related. We analyzed the content of discussion pair #4. We identified a limitation regarding the concept of 'related discussions' that can directly influence the evaluation of the approach. We concluded that interpreting the 'related discussions' concept depends on the evaluators' perspective. We call this limitation 'concept imprecision.'

However, M_Homebrew's feedback pointed out that pair #4 is unrelated due to the 'project-specific limitation.' The maintainer claims that both discussions address the same project feature but differ on the issue's specificity. According to M_Homebrew maintainer, one discussion '...is asking what the policy is' and the other one '...is announcing support for a new feature.' We also identified that the 'project-specific limitation' justifies the other two false positives detected for the Homebrew project.

We also analyzed the discussion content of the unrelated pair #5 (Table 1). Like pair #3, the discussions in #5 address issues related to 'Homebrew installation,' but the RD-Detector did not capture the specificity of the problem; however, both discussion posts address the same issue and have similar project-related keywords.

Next.js project: Analyzing the Next.js false-positives, we note that the discussion creators (1) used screenshots to detail or describe the issues and (2) used error logs descriptions to show the stack trace of where the error took place. We also note the predominance of (3) template keywords and (4) project keywords in the false-positive discussion posts.

Users can add screenshots in the discussion body to help explain their problems. However, the RD-Detector measures the semantic textual similarity between discussions' content. The approach does not use images as a source of evidence. Discussion pairs #8, #11, #16, #24, #26, and #30 (Table 1) exemplify this scenario. After preprocessing, the project' keywords may stand out against the actual discussion content. We also identified the predominance of the template keywords in the false-positive pair #16.

Discussions creators also use error logs or descriptions to describe the system's discrepancies or non-conformities. During the preprocessing phase, we remove error descriptions embedded in HTML tags. However, when users use error log content to express their questions, they usually intend to ask for help in solving a specific problem highlighted in the error log content. Removing the log also eliminates the problem specificity. The false-positive discussion pairs #7, #19, #27 - #29, #31, and #33 (Table 1) exemplify the use of error log descriptions in discussion posts.

The analysis of pairs #15, #18, #22, and #23 shows that (again) both discussions use the same description templates and have identical project keywords. Finally, the false-positive pairs #6, #9, #10, #12 - #14, #17, #20, #21, #25, and #32 (Table 1) present the same set of keywords, which determine the scope of the project. Keywords match lead to the 'project-specific limitation.'

We can propose improvements to the proposed approach based on the maintainers' feedback. For example, we can use the maintainers' judgments to optimize the classifier by providing related and non-related discussion samples. Furthermore, we can design strategies to minimize project-specific

Table 1. False-positive related discussion candidates.

| # ID Master Title Master | ID Target Title Target | Similarit value |
|---|--|--------------------|
| Gats | | |
| 1 29766 I want to lint ts file with Gatsby's native support. | 32122 On creating a better method to extend the default ESLint configuration | 0.8970 |
| 2 34105 Add gatsby cli for graphiql only | 31205 [docs][guides] better document Gatsby GraphQL APIs | 0.8295 |
| Homeb | rew | |
| 3 153 How to "Rerun the Homebrew installer under Rosetta 2."? | 260 Installing Brew with Rosetta2 fails | 0.8733 |
| 4 1906 Questions on Homebrew's third-party mirroring policy | 1917 Setting up mirrors for Homebrew bottles | 0.8528 |
| 5 3136 Can't install HomeBrew on Mac M1 | 384 M1 Mac Homebrew Installing Error | 0.8563 |
| Next.js | | |
| 6 13617 NextJS not showing TypeScript errors on Runtime | 24996 I am unable to setup "typescript-is" with nextjs. | 0.8646 |
| 7 14416 deploy to Vercel error(Build error occurred) | Deploy Vercel Error 'Error: Command "yarn run build" exited with 1' | 0.8522 |
| 8 15780 ModuleNotFoundError: Module not found: Error: Can't resolve 'fs' | 19154 import sub module of other module is fail | 0.8887 |
| 9 17205 Head/NextScript cannot be used as a JSX component | 36547 TypeScript error when building project with self-made package as project reference | 0.8519 |
| 10 20361 nextjs with next-routes upgrade | 13368 Can I replace next-routes with the new versions? | 0.9281 |
| 11 23469 API source maps | @sentry/nextjs withSentryConfig enables 32920 productionBrowserSourceMaps, in the end, assets sourcemap is open to the public. | 0.8541 |
| 12 24900 ESLint in Next.js and Create Next App | 17320 [RFC] ESLint out of the box | 0.8479 |
| 13 24996 Estant in Next, s and create Next App 13 24996 I am unable to setup "typescript-is" with next, s. | 23871 Typescript - Can you change where Next.js outputs the "next-env.d.ts" file? | 0.8593 |
| 14 25845 NextJS with Tailwind does not work when importing from Global.css | 23195 Tailwind CSS not being bundled in static export | 0.8624 |
| 15 31831 [i18n] Allow generation of routes with lowercase locales | 18834 [i18n] Allow having no default locale for international sites where all languages are equal | 0.8348 |
| 16 32140 next/image feature request: generate specific sizes for each image | 24464 [next/image] - Allow to override global device and image sizes with extra component props | 0.8201 |
| 17 32243 Defer getServerSideProps on client-side navigation | 23921 Allow bypass "getData" of page component on client side navigation | 0.8147 |
| 18 32344 Automatic locale detection can't be disabled in combination with next export | 18834 [i18n] Allow having no default locale for international sites where all languages are equal | 0.8275 |
| 19 33101 Ignore typescript typing error when building from Next.js v12.0.7 | 34057 tsconfig.json is getting overwritten if no include is specified | 0.8539 |
| 20 33261 Nextjs keep redirecting with double locale | 30693 [Internationalized Routing] user language wont redirect to locale with country | 0.8516 |
| 21 33374 Problem with middleware and custom-server | 33440 Middleware problem with custom express server | 0.9047 |
| 22 34387 Built-in CSS support is disabled with no custom CSS configuration | 21554 Custom webpack configuration in next.config.js not invoked | 0.8685 |
| 23 34387 Built-in CSS support is disabled with no custom CSS configuration | Webpack 5 build fails with error: 25041 configuration[0].module.rules[3].issuer has an unknown property 'test' | 0.8514 |
| 24 35369 Invalid hook call when creating npm package using tsdx | 26812 Invalid hook call error in Next.js v10 with React v17 | 0.8574 |
| 25 35969 next.config.ts | 26430 Create an extendable TSConfig base | 0.8375 |
| 26 36093 [Question] Couldn't access the app after executing "npm run dev". | 19029 Issues completing the "tutorial" from a Windows machine | 0.8505 |
| 27 36414 Cannot import typescript module with generics from outside the project | 16203 Next.js - module not found when importing TypeScript module | 0.8585 |
| 28 37505 Deployment failed with error-Failed to compile. | 16915 Deploying Nextjs app failed on versel | 0.8957 |
| 29 37505 Deployment failed with error-Failed to compile. | 26643 [Solved] Error deploying Next.js app on Vercel | 0.8531 |
| 30 38829 Next.js Dynamic Routes and getServersSideProps occuerror while export | | 0.8675 |
| 31 39205 Vercel building failed. | 20778 Vercel deployment failed - Nextjs Blog Example 27688 next.config.js redirects and trailingSlash - | 0.9000 |
| 32 39719 Deactivate "trailingSlash" logic | | 0.8263 |
| 33 40456 Got error when starting nextjs project | 39501 NextJS getting error on the first npm run dev | 0.8669 |

ACKNOWLEDGMENTS

159

160

161

We would like to thank GitHub and the OSS maintainers for supporting this research. We also would like to thank the financial support granted by CNPq through processes number 314174/2020-6 and 313067/2020-1. CAPES financial code 001. FAPESP under grant 2020/05191-2. FAPEAM through process number 062.00150/2020. This research was also carried out within the scope of the Samsung-UFAM Project for Education and Research (SUPER), according to Article 48 of Decree number 6.008/2006(SUFRAMA).