

pixsee

create beautiful moments

User Manual

V 2.7.4



Thank you for purchasing pixsee.
Start your exciting journey into parenthood with
pixsee as the guardian of your loved one!

Any questions?
hello@pixseecare.com

Please keep your original receipt as proof of purchase (indicating the date of purchase) for any warranty or servicing purposes.

Please read this instruction manual carefully before using this product. Functions and features are subject to change without further notice.

Please visit the official pixsee site for new product updates and information.

Please visit our official pixsee website for the latest updates.
www.pixseecare.com

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Important Safety Instructions and Warnings



Hazard Warning: Potential Risk of Strangulation

- Please be aware that children are susceptible to strangulation and suffocation accidents caused by rope entanglements.
- Please keep power cords away from children - maintain a distance of at least 3.5 feet (1m).
- Please do not leave the pixsee Smart Baby Camera in the baby cot or safety fence.
- Please only use the original AC adapter provided with the product. Do not plug adapter into a power cord outlet that has not passed all safety requirements in your respective country.
- This smart baby camera is a monitoring aid and cannot replace the functions and responsibilities of an adult supervision.
- Do not leave your infant unattended or alone at home. Infants need the constant care and attention of adult supervision.



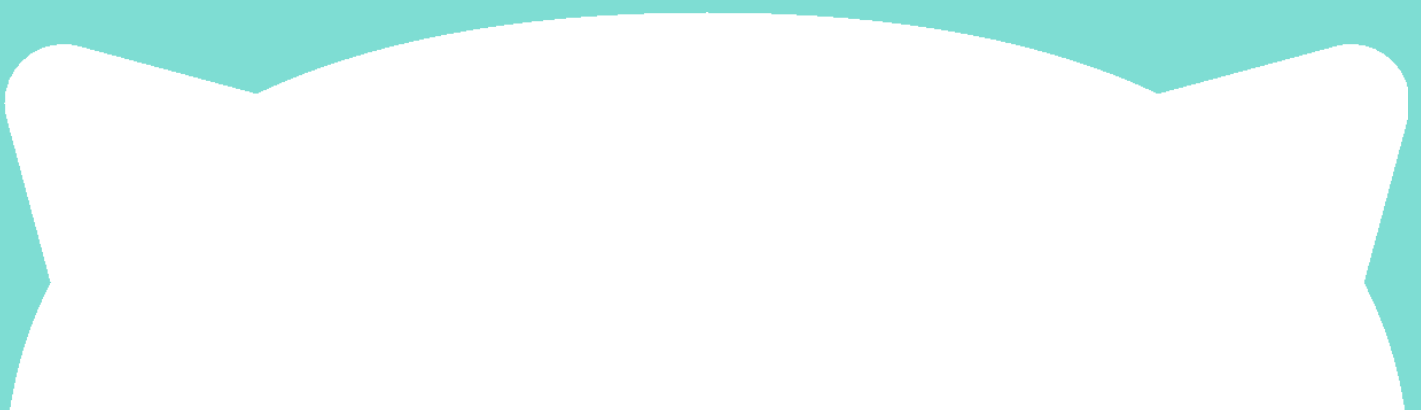
Warning: Do not let your child come into contact with or shake the camera stand.

- Pay close attention to the safety of the area the camera stand is being used, and do not allow young children to touch, play near it or with it. When not in use, it should be properly packaged and stored in a safe place out of children's reach to effectively prevent accidents such as clamping, crushing or jamming.
(The patented 5-in-1 pixsee Camera Stand is an optional accessory sold separately)

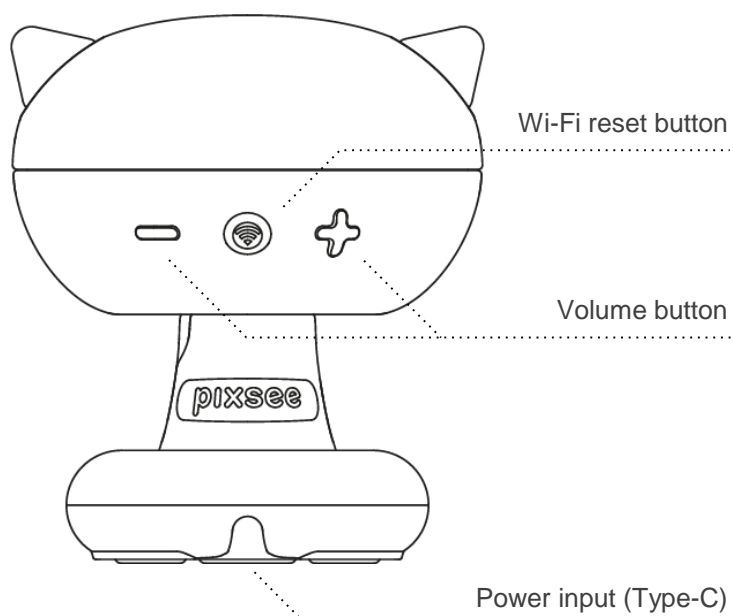
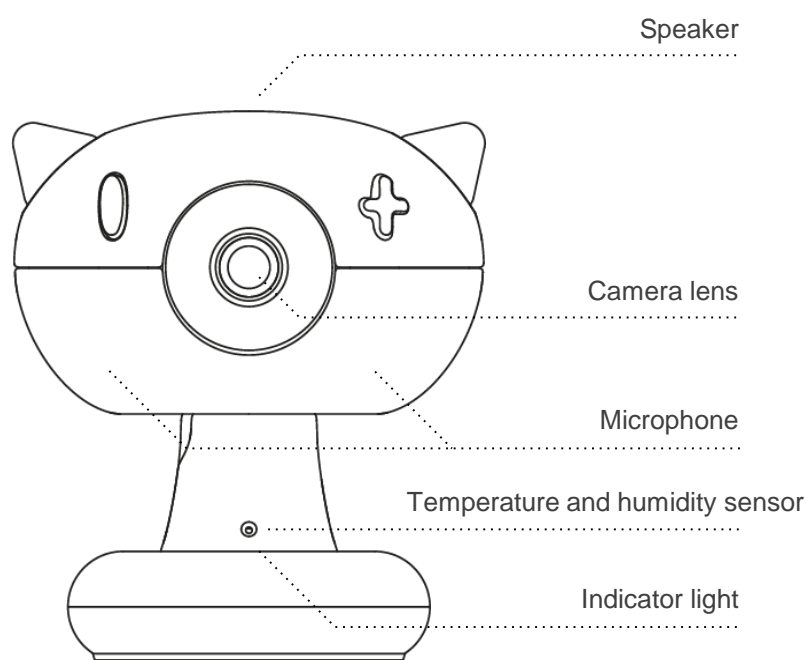
Installation

- Please use the pixsee Smart Baby Camera with a mobile device. A device-to-device wireless connection is required to function properly. The wireless range will be affected by environmental factors.
- Any large objects containing metal (e.g. refrigerators, mirrors, blades, cabinets, metal doors or reinforced concrete) will affect the quality of wireless radio communications.
- Other solid objects such as wall structures or other electronics that transmit wireless signals (e.g. televisions, calculators, wireless phones, fluorescent lamps, or dimmer switches) will potentially degrade the signal strength of this product.
- Using other products that utilize the 2.4GHz wireless frequency, such as Wi-Fi® routers, Bluetooth™ systems, or microwaves will potentially affect the wireless signal strength of this product. Therefore, it is recommended that you keep this product at least 1.5 meters away from the aforementioned products. If the aforementioned products are causing interference, please switch them off prior to using your pixsee device.
- In the event of poor wireless signal, please move your pixsee to an alternative location.

pixsee Smart Baby Camera
Instruction Manual








Product Appearance and Functions



Camera Specifications

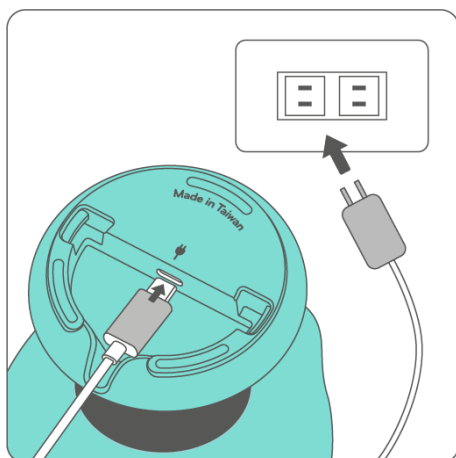
Dimensions	116 x 112 x 131mm
Weight	322g
Camera lens	1080p FHD video, 5MP 6-layer optical glass lens, ultrawide lens module, anti-reflective and anti-glare coating
Night view mode	High quantum efficiency night vision CMOS sensor, no red-light emitting LED night vision filter (3 meters distance range, wavelength 940nm), ambient light sensor
Speaker and microphone	Built-in loudspeaker and high sensitivity dual microphone
Temperature and humidity sensor	Detection range Temperature: 0°C ~ 60°C (32°F ~ 140°F) Humidity: 10%~90%
Security	Built-in secure crypto processor with AES-128 bank-level encryption
Power	Input 5V  2A
Voltage	100 - 240V
Network requirements	Frequency: 802.11a/b/g/n/ac, 2.4GHz or 5GHz, WPA/WPA2-PSK(AES) encryption support, with a minimum of 5Mbps upload speed for best experience. Note: Mobile hotspot not recommended.
Mobile device system requirements for pixsee App	iOS 12.0 or above Android 7.0 or above
Accessories	Type-C Adapter(3m) Patented 5-in-1 pixsee Camera Stand (optional accessory, sold separately)

Indicator light

-  Blinking orange: Initiate setup or system reset complete
-  Blinking red: System update in progress
-  Blinking blue: New Wi-Fi settings
-  Blinking green: Wi-Fi connecting
-  Solid green: Normal connection



Camera Installation and Internet Connection

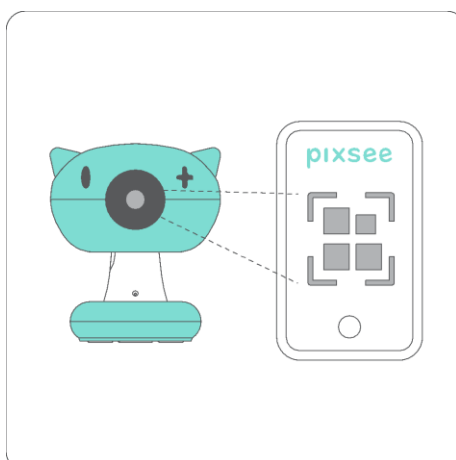
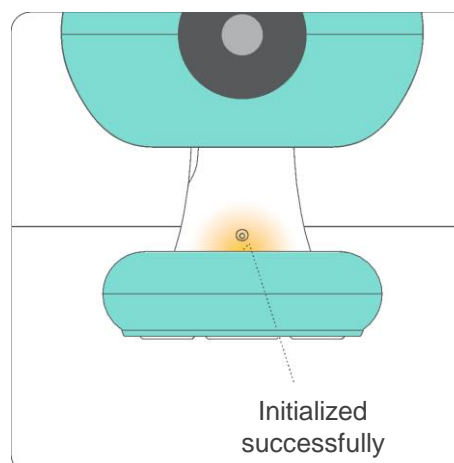


1. Connect pixsee to a power source

Please use the USB power cable provided to turn on your pixsee device.

2. Confirm the camera has turned on and indicator light blinks orange

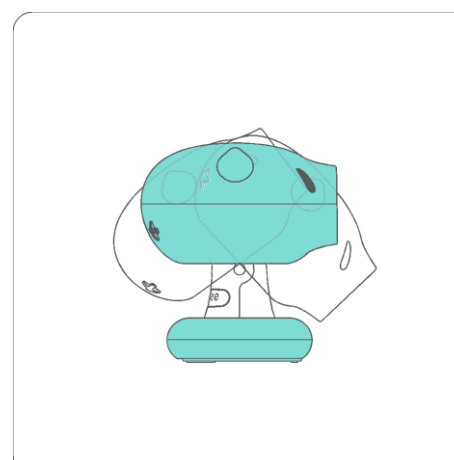
Start the setup process.



3. Download the pixsee app, then follow instructions to complete the pairing process

Please follow instructions displayed on your phone.

4. Adjust camera angle, setup is complete!



Camera Pairing and App Setup

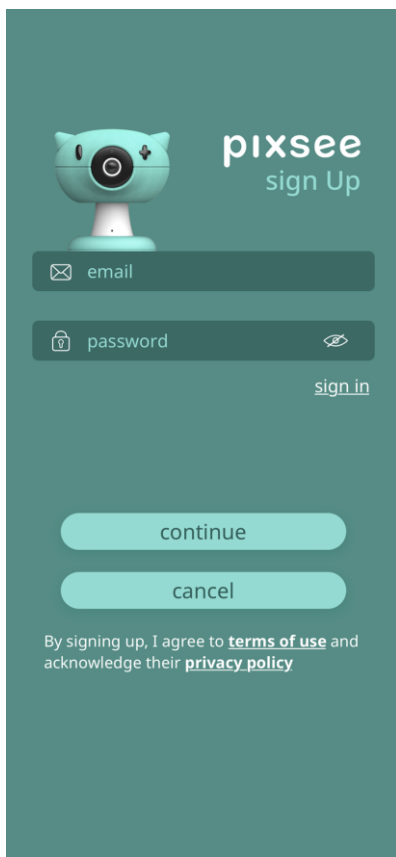
To ensure a stable connection and smooth usage with your pixsee,
before you start setup of your pixsee and app,
please ensure your internet connectivity meets the following requirements:

1. Your Wi-Fi internet is turned on and functioning properly.

Note: If you have multiple Wi-Fi AP (Access Points),
please choose the desired AP to connect to first.

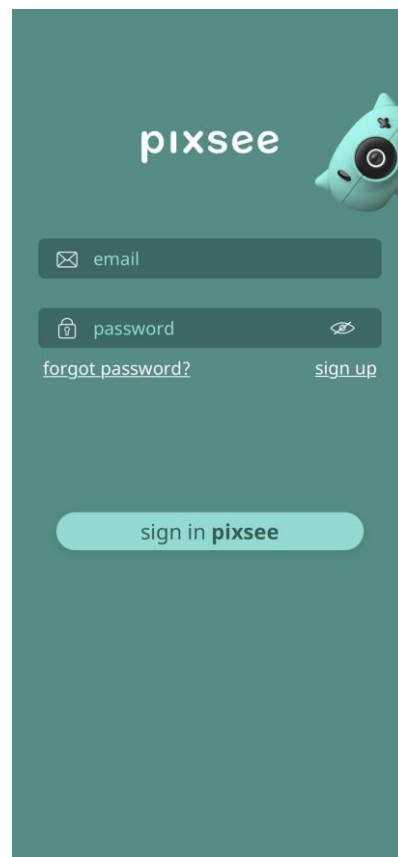
2. Turn on Wi-Fi on your mobile device. Make sure you are connected to
the desired AP you have previously chosen.

1. Register / Sign-in



1-1 Register an account

Enter your email address
and password, then click
continue complete
your registration process.
Once you're done, proceed
to 1-2.



1-2 Sign in to your account

Go to app's home page, then
use your email and password
to sign in to start using the
app.

Camera Pairing and App Setup

2. Register and pair your membership

your profile

Hi, Welcome to use pixsee. Please follow the instructions to setup your account and device.

test@pixseecare.com

John

1996/3/10

next

Profile can be edited later in Settings

2-1 Create a user account

Enter your name and date of birth, then click **next** to continue.

baby's profile

it's a ☒ boy ☐ girl

Isaac

2020/3/16

Taiwan

daddy

finish

Profile can be edited later in Settings

2-2 Fill in baby's information

Enter your baby's name and relevant information, then click to cor **finish**

Camera Pairing and App Setup

3. Register device

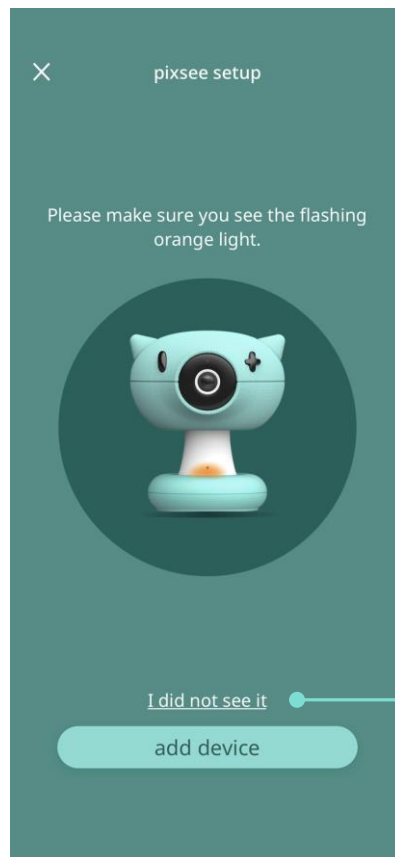


3-1 Add camera

Please click

I have pixsee already

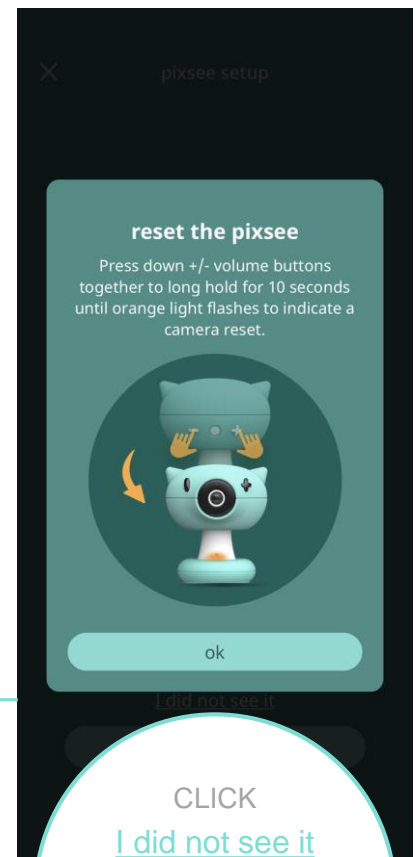
to continue.



3-2 Confirm indicator lights

First confirm the camera shows a blinking orange indicator light, then tap

add device



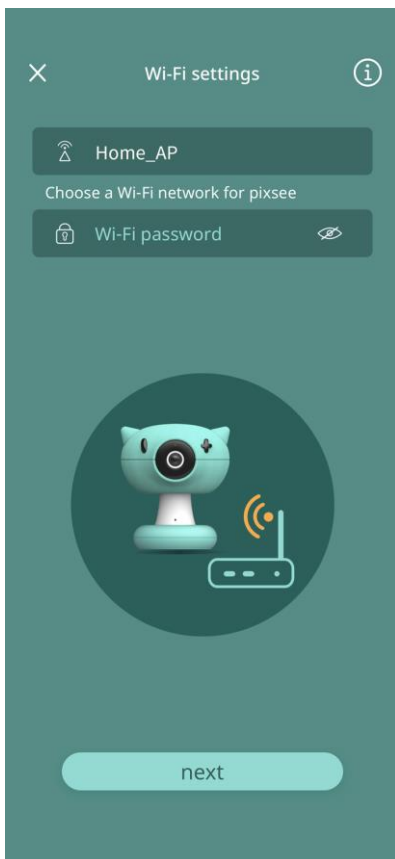
CLICK

I did not see it

on your app if you do not see an orange blinking light on pixsee to reset the camera

Camera Pairing and App Setup

4. Internet connections and device pairing



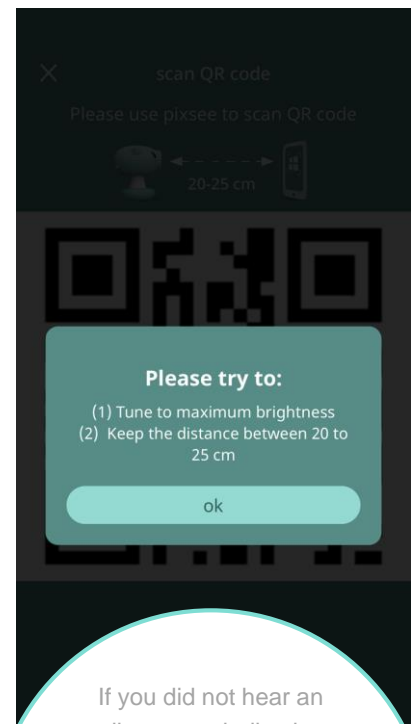
4-1 Wi-Fi settings

pixsee will display the default Wi-Fi connection you've previously chosen. Please confirm the Wi-Fi connection you wish to connect to and enter password. Click to continue with the **next** up process.



4-2 QR code scan

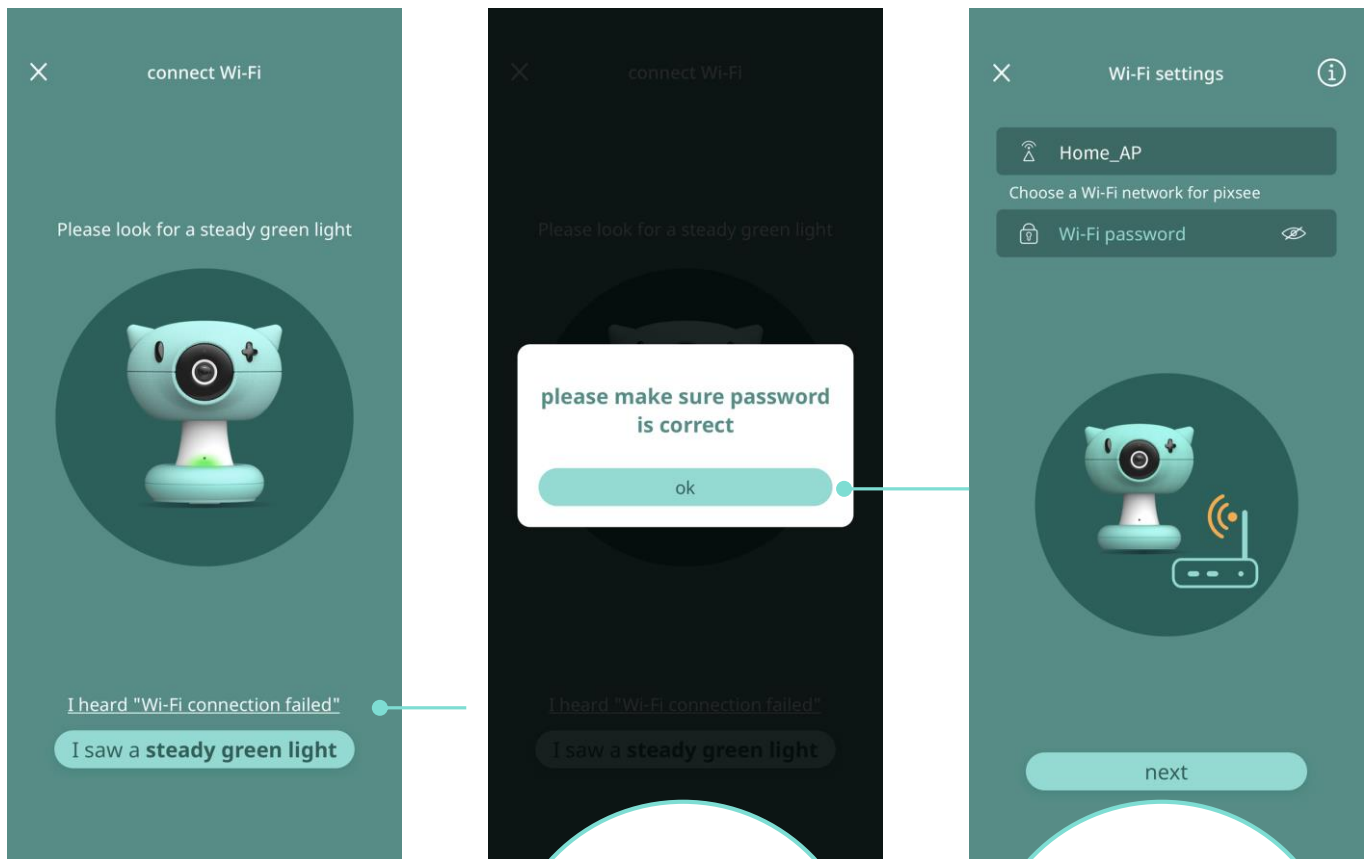
Please place the QR code displayed on your mobile device about 20-25cm in front of the pixsee camera to scan and obtain network information. When you hear a voice prompt indicating a successful QR code scan, please click the button to continue the setup process.



If you did not hear an audio prompt indicating a successful scan, please set your mobile phone display to full brightness, then adjust the distance between the QR code on your mobile device and the camera lens to try scanning again.

Camera Pairing and App Setup

4. Internet connections and device pairing



4-3 Connect to Wi-Fi

Once you see and have confirmed a solid green indicator light, click the corresponding button on your app to continue the setup process.

Wi-Fi screenshot of connection failure

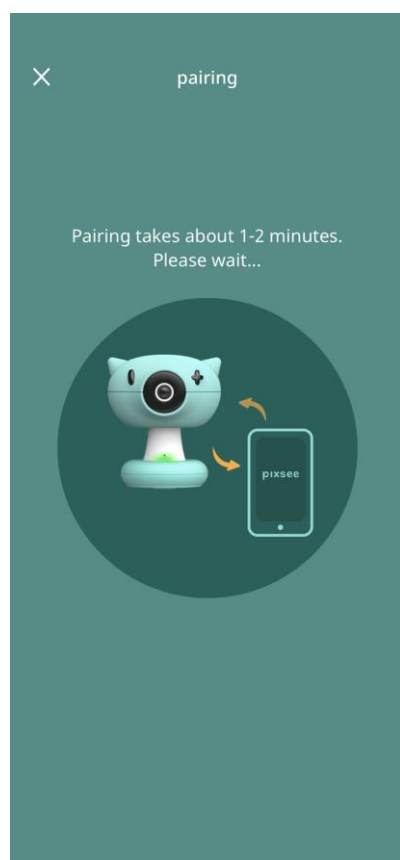
Please click **ok** and re-enter the correct Wi-Fi password

Re-enter Wi-Fi password

Click **next** to continue

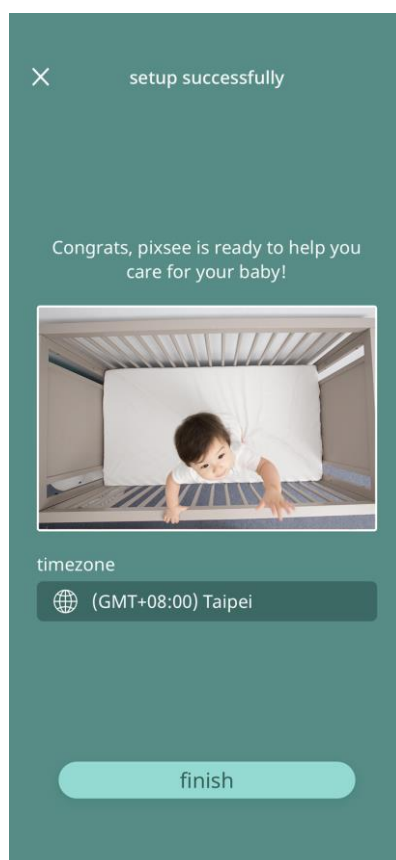
Camera Pairing and App Setup

4. Internet connections and device pairing



4-4 Pairing

Please wait 1~2 minutes for the pairing process to complete.



4-5 Complete pairing settings

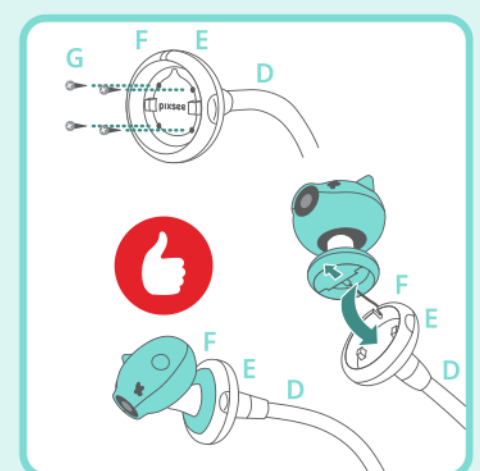
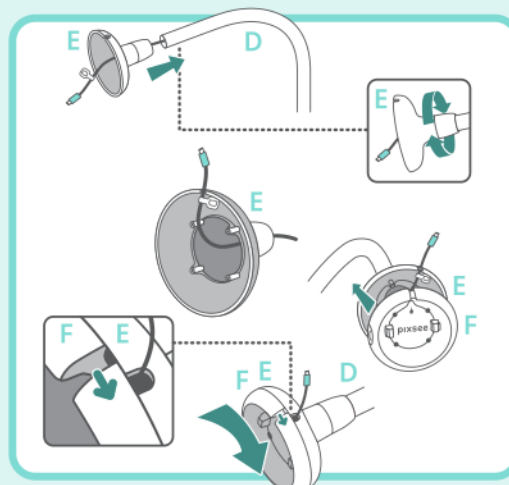
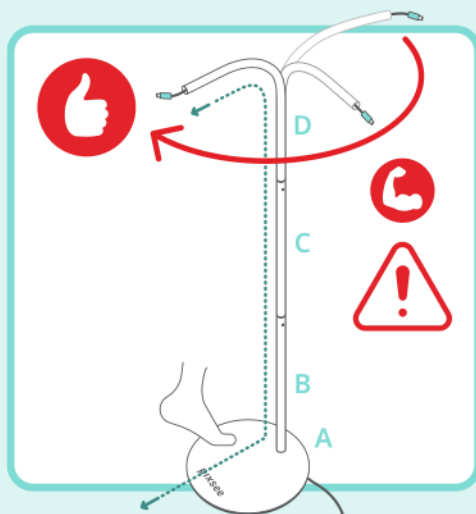
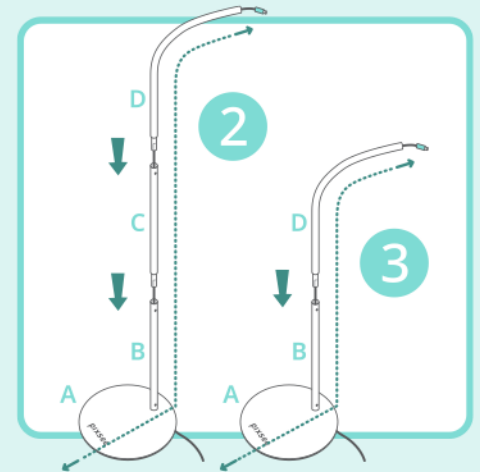
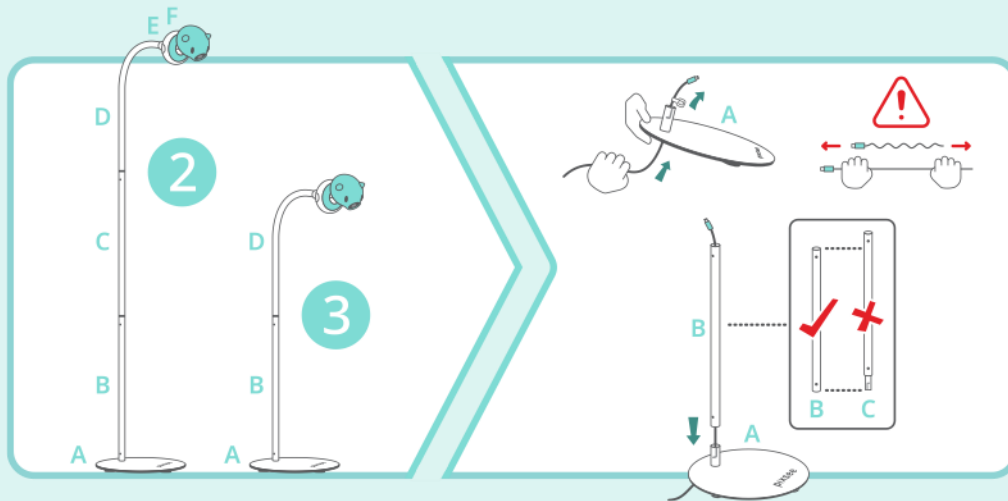
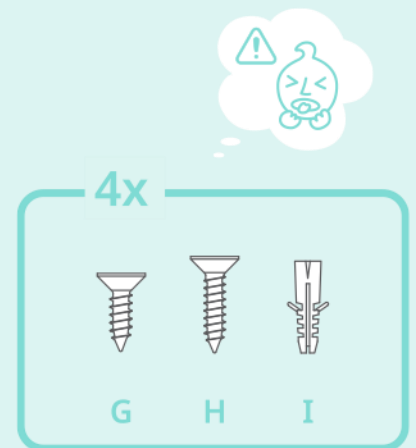
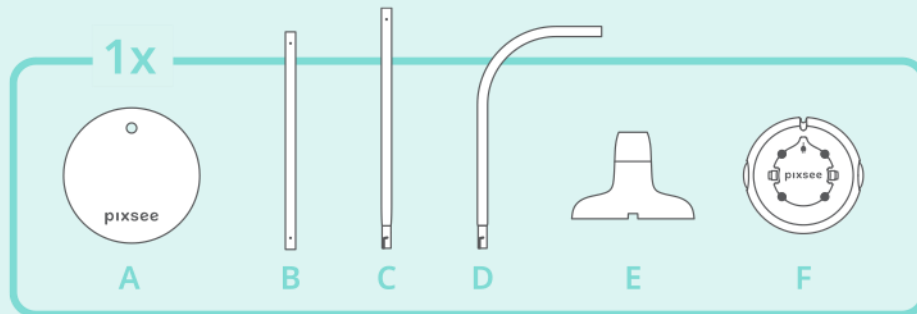
When the display shows a live feed from your baby camera, this means setup has been completed. Enjoy a wonderful parenting journey with the help of pixsee Smart Baby Camera!



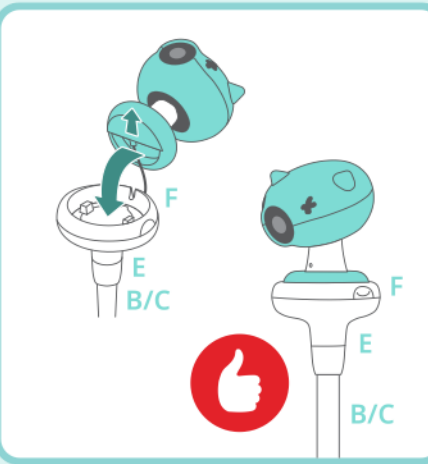
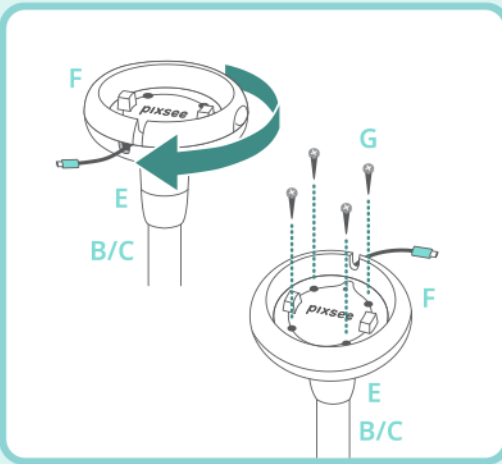
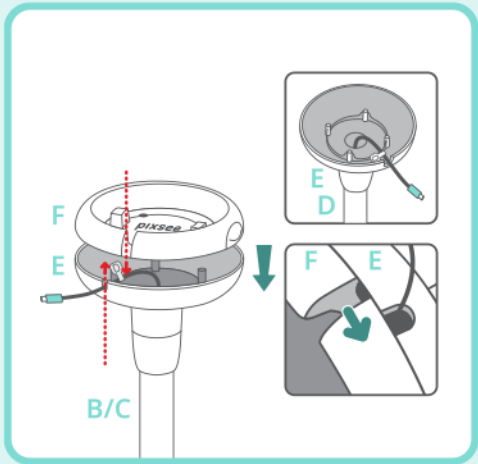
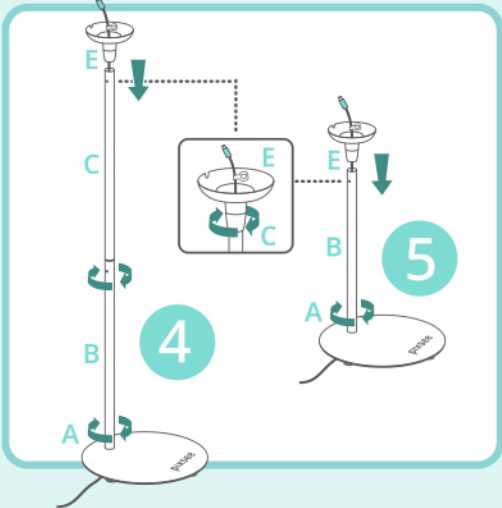
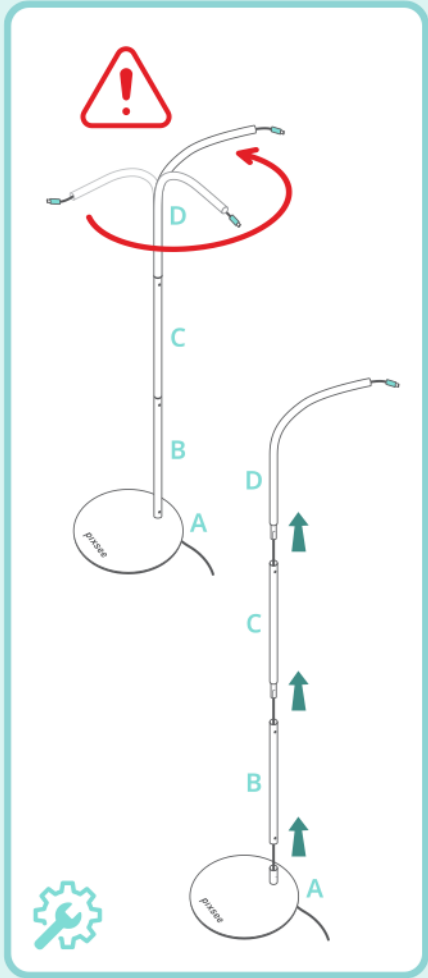
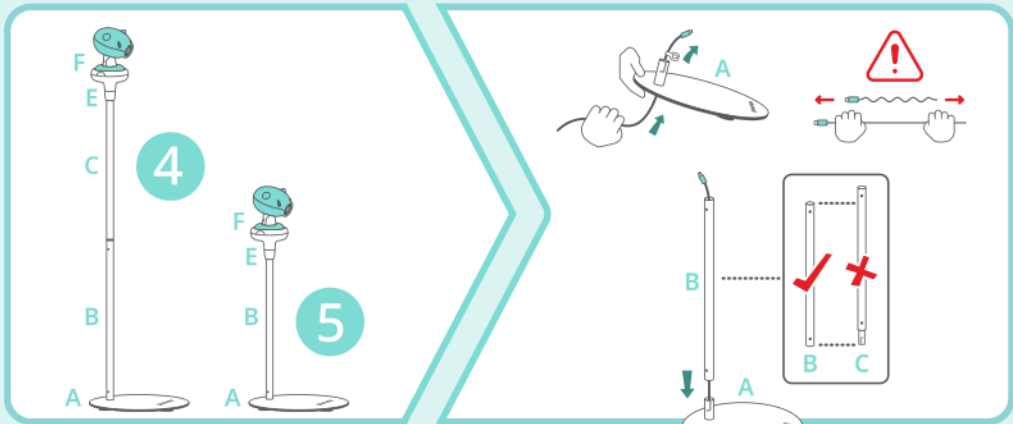
pixsee 5-in-1 Camera Stand Installation Installation Instructions

If you already own a pixsee smart baby camera, please complete the camera's setup process first.
Position your camera in the most fitting location and angle, then proceed on
with camera stand installation.

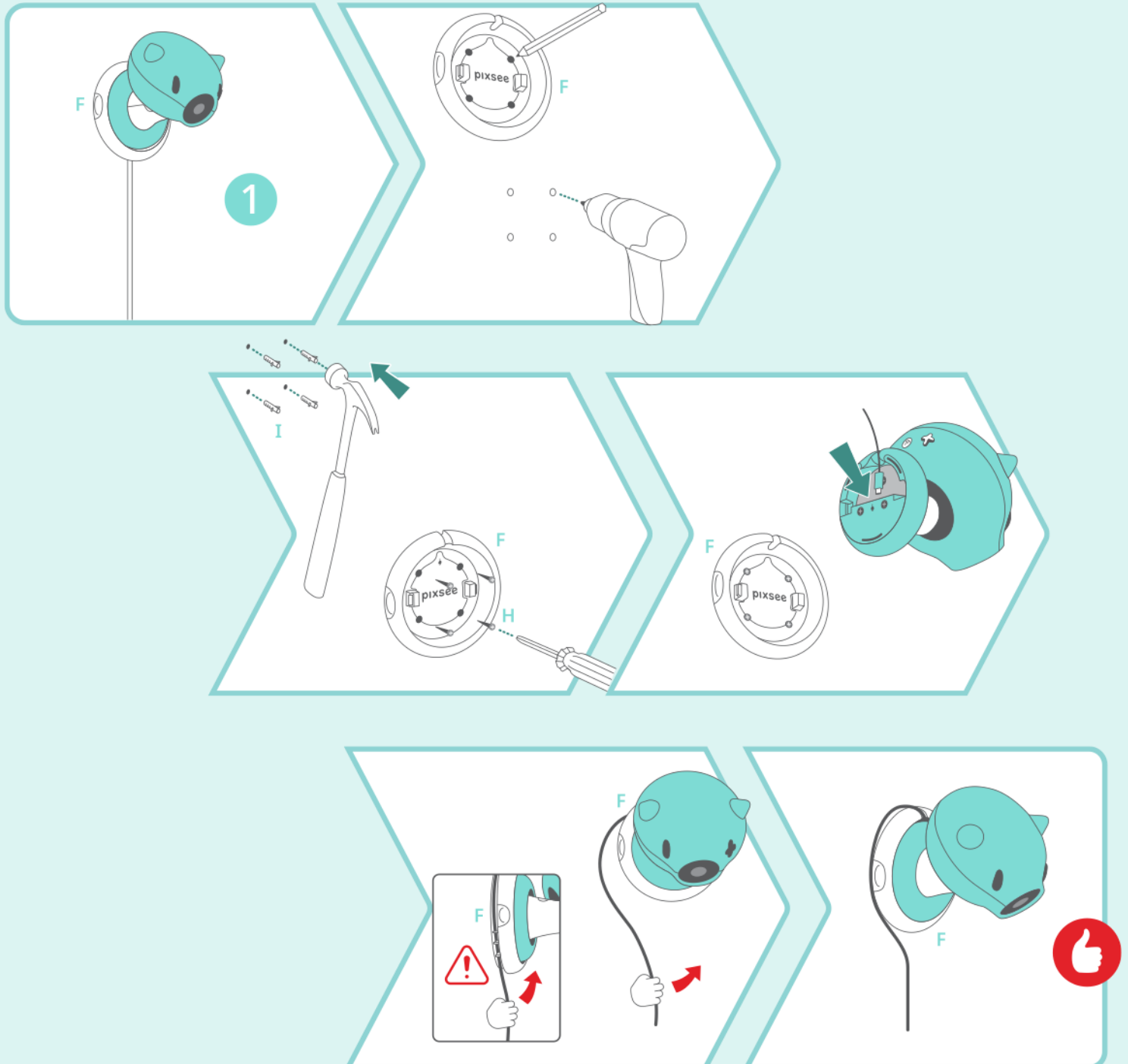
Package Contents



Freestanding Installation



Wall Installation



Other Product Statements and Instructions



Warnings & precautions

- Children, the elderly and people with disabilities should use this product under supervision and guidance. Do not allow children to use this product as a toy without supervision.
- Do not use this product on a sloping or unstable surface, and keep it away from heat sources to avoid damaging the plastic parts, and do not place it near or on any electrical appliances.
- This product needs to be plugged in to a power source before it can be used. If the power cord is unplugged, it cannot be turned on.
- This product must use a socket with a rated power supply of 110V~240V and a rated current of 5V/3A. Do not use a universal socket and with other electrical appliances at the same time. Improper use of an AC adapter with the wrong power ratings on this product might cause damage to the internal parts.
- Please do not use extension cords that have not been certified for your respective country/region to avoid the risk of fire. It may also affect the Wi-Fi transmission and the performance of this product.
- Please do not use faulty accessories on this product.
- Do not touch the plug contacts with sharp or metal objects.
- Please test this product and all its functions before actually using the product to familiarize yourself with this product during actual use.
- Do not cover this product or cables with towels and blankets.
- When the product is in operation, it will dissipate normal heat produced to the surface of the product. Please do not leave the product on your knees or any part of your body for an extended period of time to avoid possible physical discomfort due to high temperature.
- Please avoid placing this product near magnetic materials (such as speakers and TVs).
- Do not use or expose this product in an environment that could potentially leak flammable gas, or expose the product to rain or humid conditions.
- Avoid using the modem to connect to the Internet under thunder and lightning to avoid long-distance electric shock.
- Do not store this product near a fire source or throw it into a burning fire to avoid explosions or other accidents.
- To maintain aviation safety, please do not use this product during flight. The network signal of this product may cause interference to the internal navigation systems of planes.
- If the product or the power cord is damaged, please do not attempt to disassemble the product. Please contact our company's after-sales service team.

Warnings & precautions

RF Exposure warning

- This device has been tested and meets applicable limits for Radio Frequency (RF) exposure. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

FCC Information

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

ISED Information

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : 1) L'appareil ne doit pas produire de brouillage; 2) L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

CAN ICES-3(B)/NMB-3(B)

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions: (1) This device may not cause interference. (2) This device must accept any interference, including interference that may cause undesired operation of the device.

the device for operation in the band 5150–5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems;
les dispositifs fonctionnant dans la bande de 5 150 à 5 250 MHz sont réservés uniquement pour une utilisation à l'intérieur afin de réduire les risques de brouillage préjudiciable aux systèmes de satellites mobiles utilisant les mêmes canaux

Informations d'exposition RF (MPE)

Cet appareil a été testé et répond aux limites applicables en matière d'exposition aux radiofréquences (RF).
Cet équipement doit être installé et utilisé avec une distance minimale de 20 cm entre le radiateur et votre corps.

EU Safety Information

Wireless Specifications and Declared Maximum RF Power:

2400 – 2483.5 MHz (Wi-Fi 2.4GHz): 20dBm (e.i.r.p)
5150 – 5250 MHz (Wi-Fi 5GHz): 23dBm (e.i.r.p)
5250 – 5350 MHz (Wi-Fi 5GHz): 20dBm (e.i.r.p)
5470 – 5725 MHz (Wi-Fi 5GHz): 20dBm (e.i.r.p)
5745 – 5850 MHz (Wi-Fi 5GHz): 14dBm (e.i.r.p)



Your product is designed and manufactured with high quality materials and components, which can be recycled and reused. When this crossed-out wheeled bin symbol is attached to a product it means the product is covered by the European Directive 2012/19/EU. Please find out for yourself about the local separate collection system for electrical and electronic products. Please act according to your local rules and do not dispose of your old products with your normal household waste. The correct disposal of your old product will help prevent potential negative consequences for the environment and human health

Rated Supply Voltage: 5 Vdc Max. Load Current: 3 A
Rated Power (Max.): 10 W

Environmental specification

Operating Ambient Temperature: 0°C – 60°C
Relative humidity: up to 90 % non-condensing

RF Exposure Statement:

This device has been tested and meets applicable limits for Radio Frequency (RF) exposure. This equipment should be installed and operated with minimum distance 20 cm between the radiator & your body.

This device meets the EU requirements and the International Commission on Non-Ionizing Radiation Protection (ICNIRP) on the limitation of exposure of the general public to electromagnetic fields by way of health protection.

The device is restricted to indoor use only when operating in the 5150 to 5350 MHz frequency range.

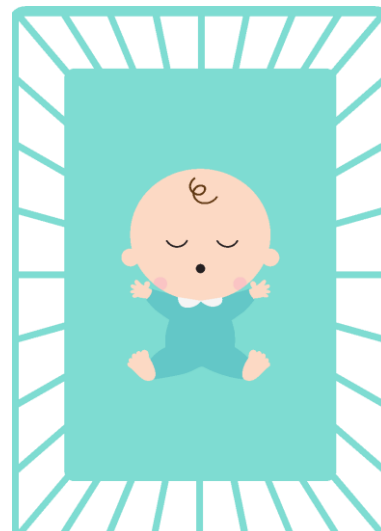
AT	BE	BG	HR	CY	CZ	DK
EE	FI	FR	DE	EL	HU	IE
IT	LV	LT	LU	MT	NL	PL
PT	RO	SK	SI	ES	SE	UK
IS	LI	NO	CH	TR		

Company name: SHENNONA CORPORATION
Address: 1171 Montague Expressway Milpitas, CA
95035-6845
Tel number: 408-262-7877

Gentle reminder

In order to reduce the risk of Sudden Infant Death Syndrome, CDC (Centers for Disease Control and Prevention) has compiled a few tips for what parents and caregivers can do to help babies sleep safely. We hope every baby will sleep safely, warm and sound.

- Babies sleeping in the same bed with others is one of the risk factors for sudden infant death syndrome. Even with parents or multiple siblings, it is recommended for infant to sleep in the same room but on different beds.
- When using a towel or blanket to keep your baby warm, you should wrap it your baby's chest and expose their arms to reduce the chance of the towel or blanket covering your baby's face, or wear a one-piece or sleeping bag-type baby pajamas.
- The surface of the crib must be solid and flat, and there must be no soft objects such as pillows, stuffed toys, etc. Do not allow babies to sleep on sofas, chairs, cushions or on their parents or caregivers.
- To prevent overheating, do not put on too much clothing on your baby or wrap him or her too tightly. Ensure good ventilation if there are no air conditioning available.
- Ensure a smoke-free environment for your baby, and do not allow anyone to smoke near your loved one.



Product Disposal and Recycling Information

- Please abide by the laws and regulations in your area to properly dispose of this product and recyclable items. Please contact your local government agency to understand the relevant laws and regulations, recycling items and recycling collection points in your area.
- Please take this product to the collection point for recycling of electrical and electronic equipment in accordance with local regulations. Do not dispose of this product together with normal household waste. By recycling waste equipment, you can make an important contribution to environmental protection.

Cleaning and maintenance (camera)

- Please use a clean dry cloth for cleaning and wiping.
- Do not use strong solvents such as thinners, benzene-containing solvents or other chemical solvents next to or on this product.
- This product only features splash-proof water protection. Please do not expose the product to water splashes, showers, or any contact with sea water, salt water, chlorinated water or beverages and other liquids. Improper use will void your warranty.
- Before cleaning your product, please ensure power is turned off, and the power cord from the AC adapter is disconnected.

Cleaning and maintenance (stand)

- Please use a clean dry cloth for cleaning and wiping.

Disclaimers

- This product manual is provided “as-is” without warranties of any kind, either express or implied. To the maximum extent permitted by applicable law, we provide the document AS IS AND WITH ALL FAULTS, you shall bear all the risks arising from the use of this manual.
- You fully understand and agree that we reserve the right to make changes to this product manual. In the event of changes to product specifications or product drivers, this manual will be updated accordingly. For information on detailed updates to this product manual, please visit the customer service page on the official pixsee website.
- Please refer to the terms of use and privacy policy description page in the app to view software disclaimers for use of the pixsee app.

In-Warranty Repair and Service

This product's warranty repair and service will no longer apply should the following occur:

- (1) Unauthorized repair, changes to specifications, replacement of parts, or any other actions not authorized by us.
- (2) Inability to provide product serial number and proof of purchase.

When you start to use this product, you are deemed to have read, understood, accepted and agreed to all terms and contents of this product manual, important warnings and safety tips, precautions and disclaimers. You agree to the use of this product only for its intended purposes, and agree to abide by these terms and any relevant policies or guidelines.

For information on detailed updates to In-Warranty Repair and Service, please visit the customer service page on the official pixsee website.

pixsee
create beautiful moments

www.pixseecare.com