

# Marc Jorge Bernardino

Software Engineer



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## TECHNICAL SKILLS

- Java Programming
- JUnit
- Oracle SQL Developer
- MySQL
- PHP
- JavaScript
- HTML5
- CSS
- SOAP UI
- Git
- Oracle Customer Care and Billing
- Oracle MDM
- Agile
- Scrum

## TRAININGS

2024 Web Development  
Bootcamp – **Udemy**

Oracle Utilities Customer  
Care & Billing SPL  
Bootcamp – **Accenture**

Java Enterprise Edition  
Bootcamp – **Accenture**

## EDUCATION

**Bachelor of Science in  
Computer Science**  
New Era University  
2010 – 2014

## PROFESSIONAL SUMMARY

With over four years of extensive professional experience, I am a software engineer who has been involved in various aspects of the software development life cycle. Throughout my career, I have gained expertise in multiple areas, including but not limited to product development, testing phases, and providing technical support. With a keen eye for detail, exceptional problem-solving abilities, and an unwavering dedication to continuous learning, I strive to develop robust, scalable, and efficient software products that consistently surpass client expectations.

## WORK EXPERIENCE

### Telecommunication Technician

**AccessNet Ltd**

September 2019 – Present

- Creating and maintaining documentation and reports on network configurations, equipment inventory, troubleshooting procedures, and service records to ensure efficient maintenance and provide a point of reference for future needs.
- Thoroughly investigated complex telecommunication issues, pinpointed the underlying causes, and successfully implemented solutions to improve system performance and resolve connectivity issues.
- Delivered exceptional customer service by assisting users with telecommunication issues and adeptly conveying technical concepts to non-technical individuals.
- Experience in handling and installing fiber optic cables, including fusion splicing, termination, and testing to ensure proper signal transmission and connectivity

### Software Engineer

**Accenture Inc. (Philippines)** March 2015 – June 2019

Focus: Java Oracle CC&B Developer, MDM Developer, Designer and Functional Tester

- Developing and maintaining Java-based modules and components within the Oracle Customer Care and Billing software suite.
- Writing clean, efficient, and well-documented code following established coding standards and best practices.
- Converts customer requirements into quality solutions; creates and owns the detailed technical design and provides support throughout the development and test phases.
- Program custom solutions, and provides release and maintenance documentation. Support defect analysis, resolution and change management.
- Participating in code reviews to ensure code quality, maintainability, and adherence to architectural guidelines.
- Perform functional Testing (System Integration, User Acceptance and End-to-End Testing).