MILESTONE 3

Application Walkthrough

-Greenwell Bank - IT Help Desk - IRS

---

Identify areas of concern, surprises, etc:

-Getting the site to work as a single page navigation model

-Complex JOIN statements creating duplicates

-Group organization

-Building CRUD tables for admin tools

Identify issues that crept up, scope creep, not identified in specs:

-Password aging

-Lost password fallback

-Multi-edit tickets

-Messaging system

Identify items that will not be able to be implemented:

-Multi-edit tickets