Slack

http://my-team.slack.com

CHANNELS

General

Random

Sales

Development

DIRECT MESSAGE

John Doe

Jane Poe

Jon Smith

Joe Bloggs

Customer
Hi, I need help!!!!!

Operator
Hello, how can I help you?

Customer
The wifi is dead...

TrueAI

This is just a placeholder to show the position in the page

expanded

reduced

TrueAI ✖

1 Have you tried turning it off and on again? `use`

2 Is it definitvly plugged in? `use`

3 A sudgestion soo long that needs three line to be displayed, there are a lot of information here `use`

4 Lorem ipsum dolor sit amet `use`

TrueAI

In the reduced version the componend is faded to allow to read the text in the background.

empty status

TrueAI ✖

No sudgestions yet

No conversation has been starte yet, as soon as we've some data sudgestion will be show here

Explain the user why the component is empty, and at the same time give an hint on where information will be show

loading status

TrueAI ✖

🔄

Thinking...

Carefully chose the expression here: a computer "load" or "elaborate", but an AI think

loaded status

TrueAI ✖

1 — Have you tried turning it off and on again? [use]

2 — Is it definitvly plugged in? [use]

3 — A sudgestion soo long that needs three line to be displayed, there are a lot of information here [use]

4 — Lorem ipsum dolor sit amet [use]

sudgestion used status

TrueAI ✖

Sudgestion selected

You've just used a sudgestion, we're waiting for a customer reply to provides new sudgestion

show previous sudgestion

Maybe this one is redundant, possibly can be disabled with a button "never show this again" or be just like the loaded status with an alert box

error status

TrueAI ✖

Something went wrong

There is a problem, please try to reload the page, if this situation persist please contact

support@trueai.co.uk

Explain the user what is going on and gives some hint on how to solve the situation