Boosting Your Mobile App

Small Details, Big Impact



ConFoo 2025

Mathieu Fillion

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12 yearsat **nventive**

Windows Phone

Mobile / Xamarin / .NET / Flutter

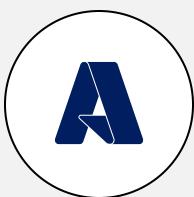
Azure

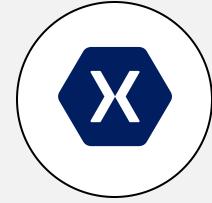
I always had the user at the center of my attention and loved collaborating with designers.







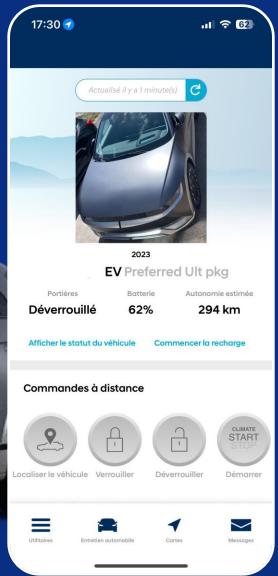




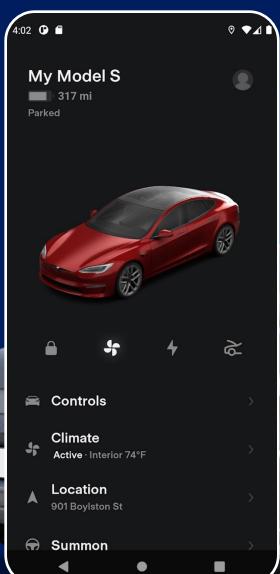


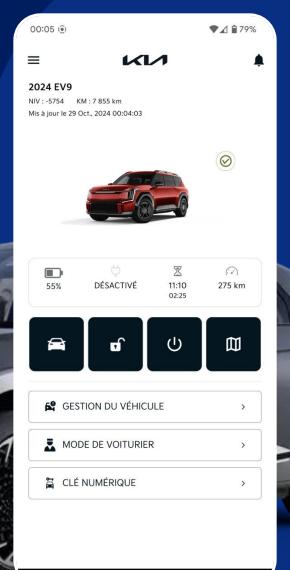
Perception is all in the details.







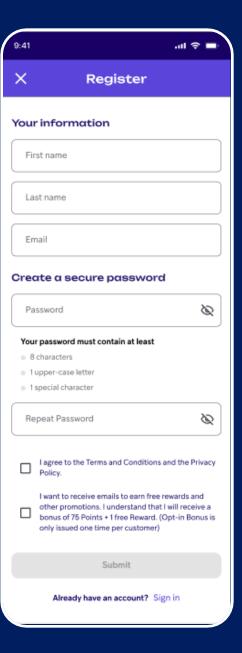






First impression is key

First impression is often a form...



FORMS

→ KeyboardType

1	2 ABC	3 DEF
4	5	6
вні	JKL	mno
7	8	9
PORS	TUV	wxyz
+ * #	0	⊗

1	2 ABC	3 DEF
4	5	6
вні	JKL	mno
7	8	9
PQRS	TUV	wxyz
	0	⊗







```
emailAddress,

    ⇔ emailAddress

    multiline

                                 name
                                  none

    number

    ⇔ phone

                                  ☆ text

    url

                                  visiblePassword
TextField(
                                 ⇔ values
    keyboardType: TextInputType.emailAddress,
    textInputAction: TextInputAction.next,
    onSubmitted: (_) {
      FocusScope.of(context).nextFocus();
    },
   // TextField
```

FORMS

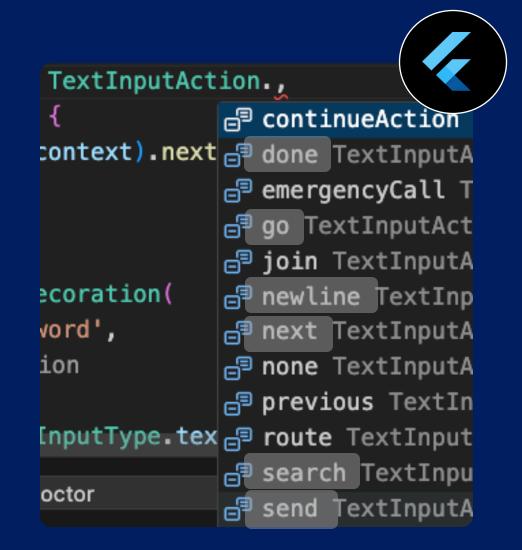
Submit button Label

→ iOS: UIReturnType

→ Android: ImeOptions.ImeAction

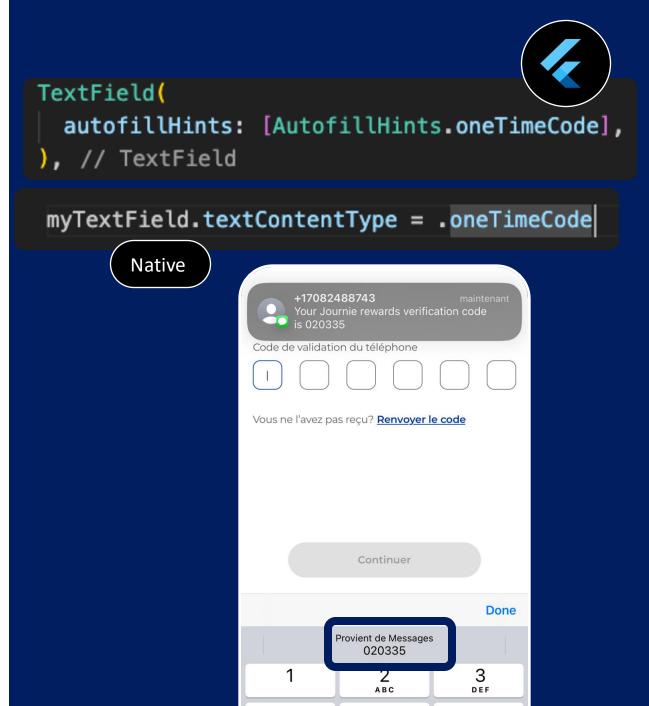
→ Flutter: textInputAction





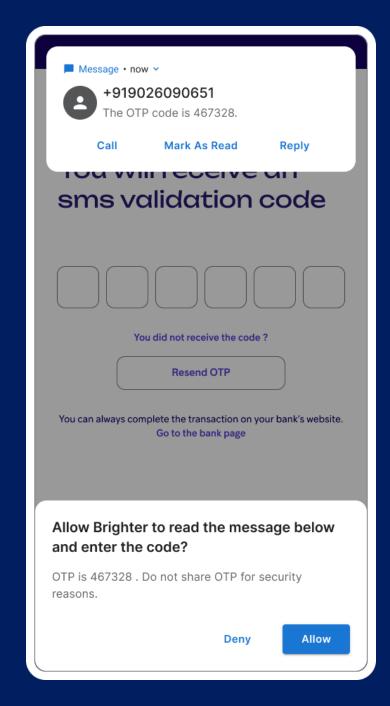
One Time Codes on iOS

- \rightarrow 1 line of code
- → In the SMS, include the word "code" and use digits only once to help iOS recognize it



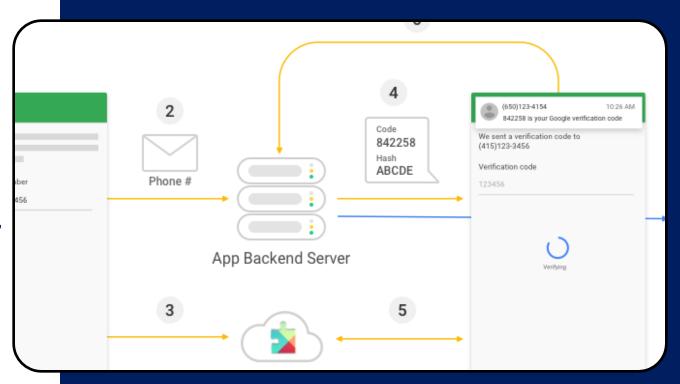
One Time Codes on Android

- → SMS Consent API
- → Multiple flutter packages on pub.dev



One Time Codes on Android

- → SMS Retriever API
- → No user input, it's magic!
- → SMS needs to include a hash from your signatures
- → "Your code is 123456. #adFE341v"
- → Get the hash with android keytool



Password managers

- → Usage is increasing1
 - 21% in 2022
 - 34% in 2023
- → Not only for Web!
- → Don't forget the password reset flow so the manager updates the new password.
- → Code looks simple, but there are additional steps --->

```
AutofillGroup(
  child: Column(
    mainAxisAlignment: MainAxisAlignment.center,
    children: const <Widget>[
      TextField(
        decoration: InputDecoration(
          labelText: 'Email',
        ), // InputDecoration
        autofillHints: [AutofillHints.email],
       , // TextField
      // ignore: prefer_const_constructors
      TextField(
        decoration: InputDecoration(
          labelText: 'Password',
        ), // InputDecoration
        obscureText: true,
       autofillHints: [AutofillHints.password],
       , // TextField
     , // <Widget>[]
  ), // Column
, // AutofillGroup
```

Password managers

iOS: set entitlements and host an apple-app-site-association file on https://<fully qualified domain>/.well-known/apple-app-site-association

 $\left(\ 2 \ \right)$

Android: Host a Digital Asset Link file at https://<fully qualified domain>/. well-known/assetlinks.json



Those files contain signatures that prove a link between the app and the website domain.

Animating for a purpose

Animating for a purpose

Teach



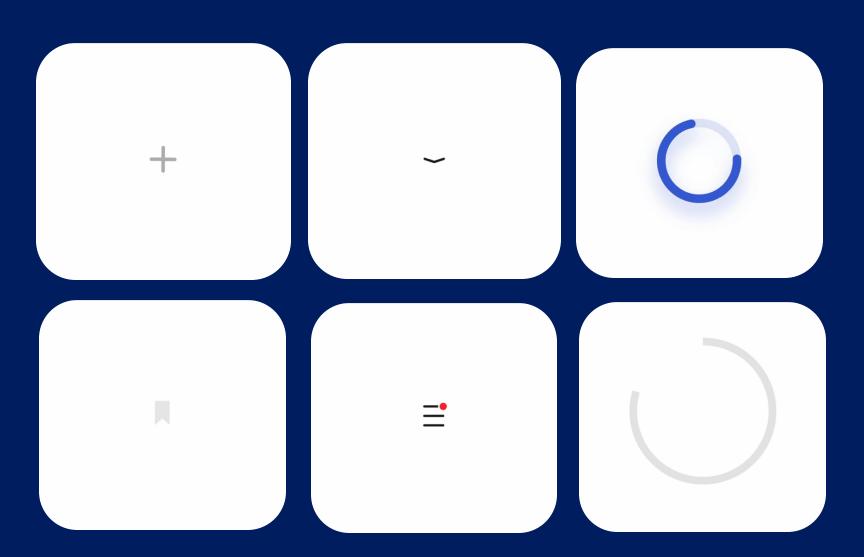
Animating for a purpose

Engage

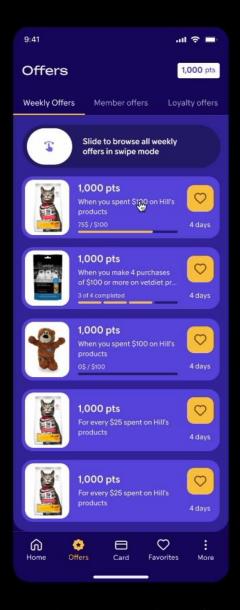


Micro-animation

- Provide feedback
- Confirm an action
- Multiple options like Lottie or Rive

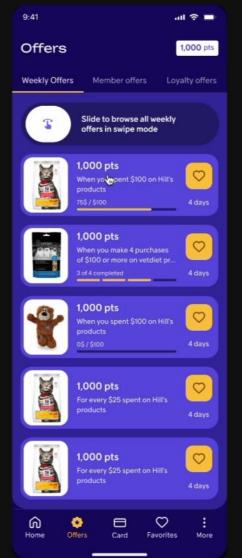


Easing & speed



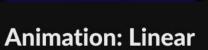


Animation: Gentle



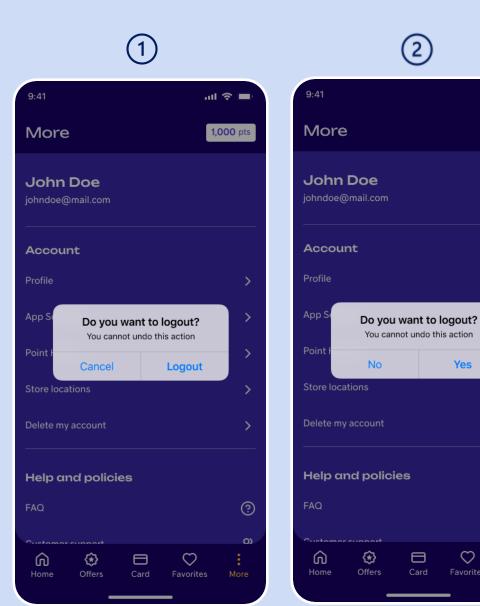
Close when clicking outside

Background III 1A0B71



Dialog Quiz time!

Which screen is better?



ail 🖘 🖃

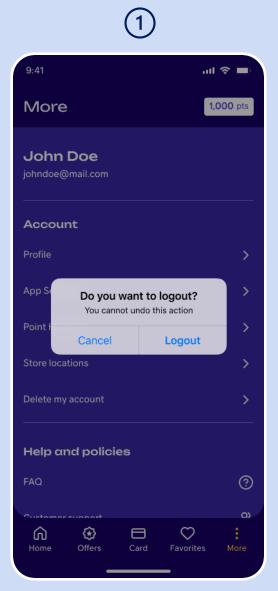
1,000 pts

③

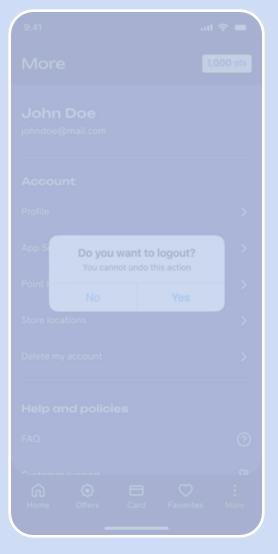
Avoid "Yes" and "No."

Always use "Cancel" to title
a button that cancels the
alert's action

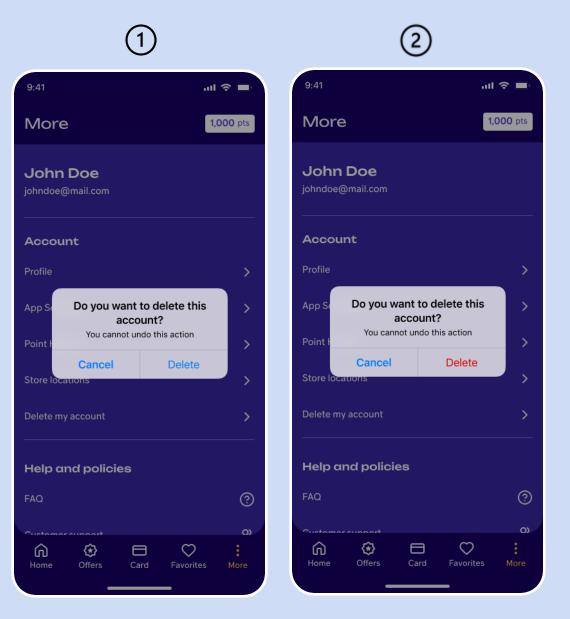
- Apple Human Interface Guidelines



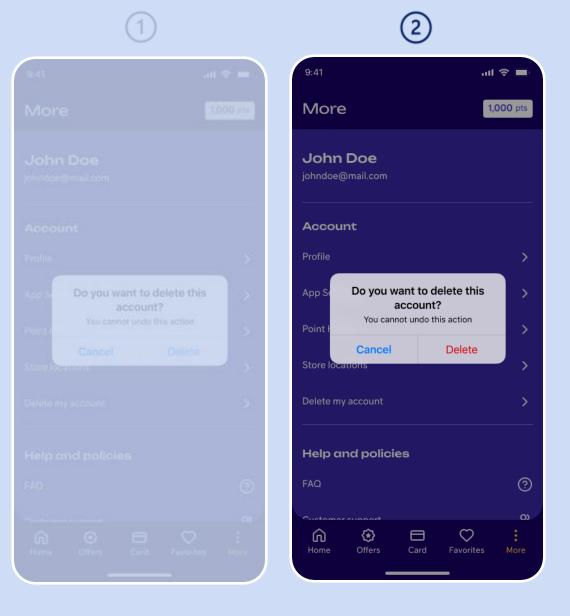




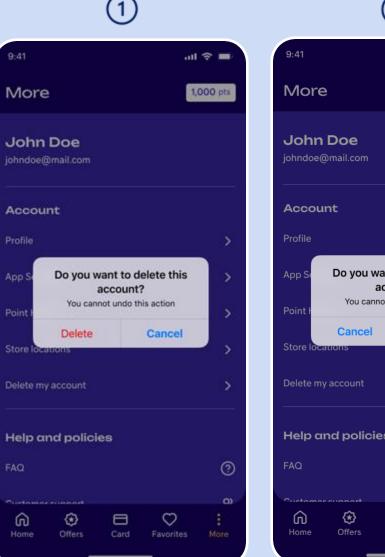
Which screen is better?



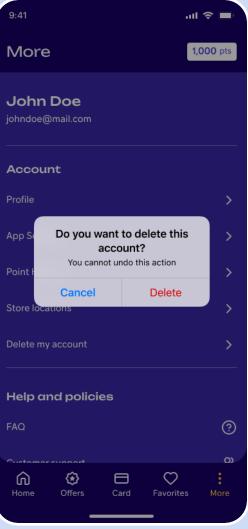
For an uncommon destructive action, use a different style of button to draw attention.



Which screen is better?





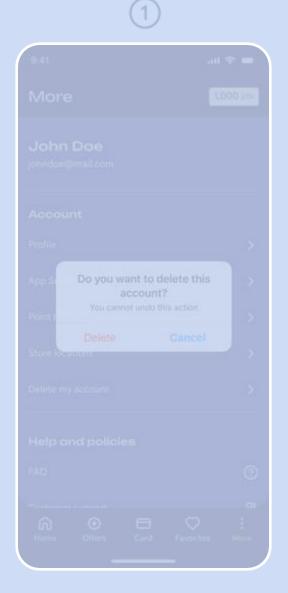


Cancel buttons are typically on the leading side of a row

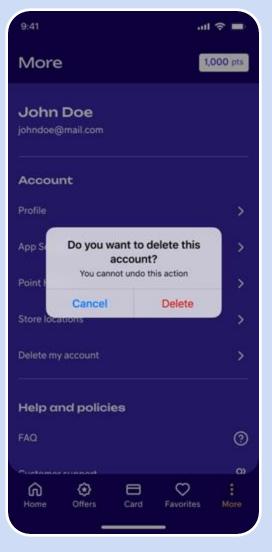
– Apple Human Interface Guidelines

Don't place dismissive actions to the right of confirming actions

-m3.material.io



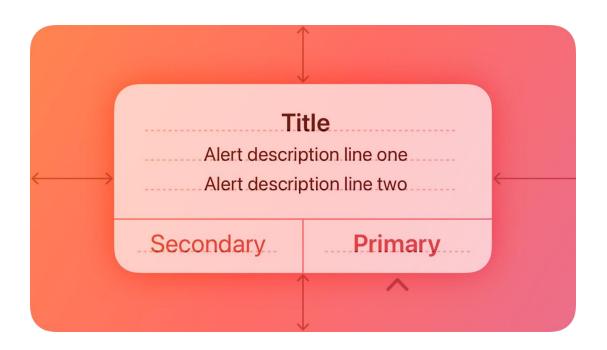


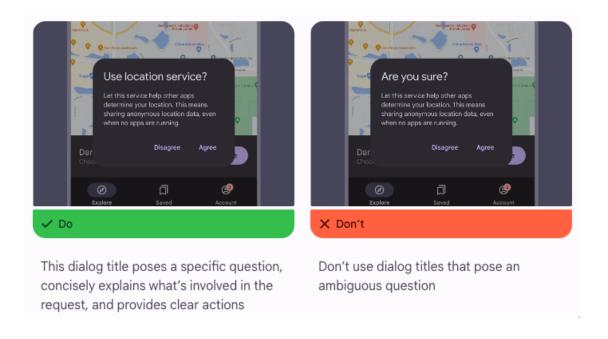


Read through Apple and Google's guidelines

Apple Human Interface Guidelines

https://m3.material.io/





Icons

- → Platform-specific icons
- → Share is special



Android

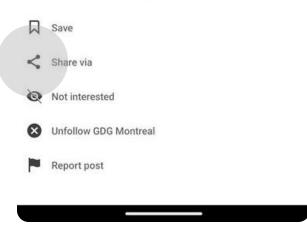


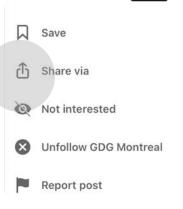
Apple (since iOS 7)





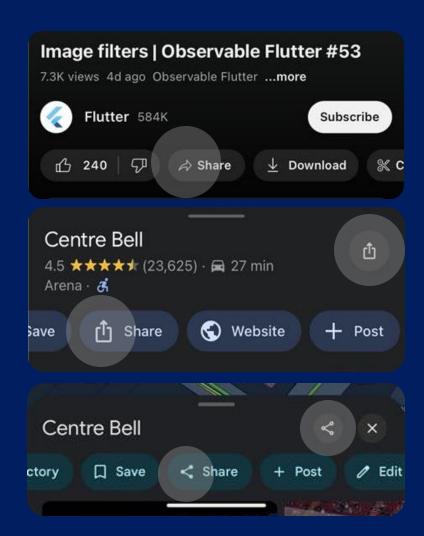






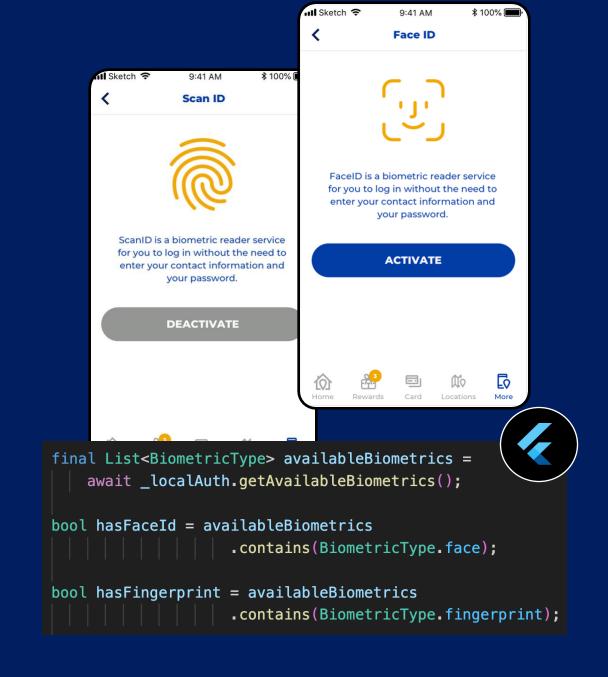


Means share on both!



Icons

- → Show proper icon based on hardware
- → Avoid FaceID icon on Android.



App Ratings



79%

Users read one review before installing

Key stats: Audiences



Core Haters

<1%

of people who have crashes, can't install the app, don't like your monetization, product or you customer support, etc.



Core Reviewers

<1%

of people who believe in giving good or balanced reviews.



Non-Reviewers

98%

of people are non-reviewers: they are enjoying the app or have quit already.

Key stats: Audiences

Now lets mix 50 reviews from core haters (1) with 50 reviews from core reviewers (4.5). You have just ended up with a 2.75 average.



Conclusion: Nudge non reviewers into action and drown out the core haters.

The importance of ratings & reviews

Here are 5 reasons why we shouldn't overlook the significance of app ratings and reviews in the overall app marketing strategy.



Increase number of installations

App reviews can influence about 70% of users to install the app on Apple devices.



Improve user retention

Retention rate can be increased by improving navigation, user experience and user interface, among others.



Increase inapp revenue

Positive ratings will influence visitors to download the app.

Moreover, it will attract more marketing opportunities.



Increase inapp visibility

The main advantage of app ratings is that they will help your app rank higher on search engines.

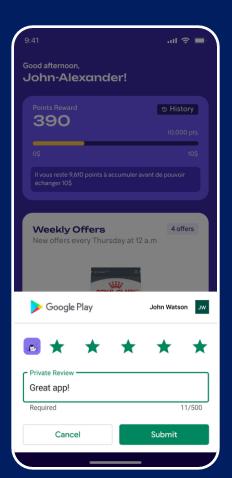


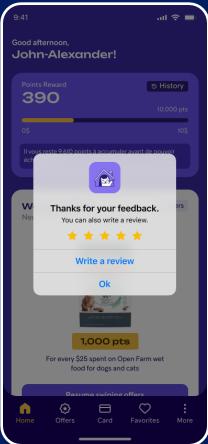
Better conversation rate

Ratings and reviews of an app play a significant role in establishing its social credibility.

In app rating

- → Find positive moments to prompt the user
 - After "X" successful significant actions
 - Games will prompt after a win or lucky event
- → Don't prompt repetitively or too early.
- → Remember, your goal is volume.
- → Use feature-flag to stop prompting if the app is unstable





Config example

- \rightarrow > 3 application launches.
- \rightarrow > 3 completed primary actions.
- → > 10 days since the first application launch.
- → > 30 days since the last review request.



→ Feature flag

await _reviewService.tryRequestReview();

Accessibility

of users changed ~30% their text size setting

Leverage what a phone offers

Mobile Experience Accelerators

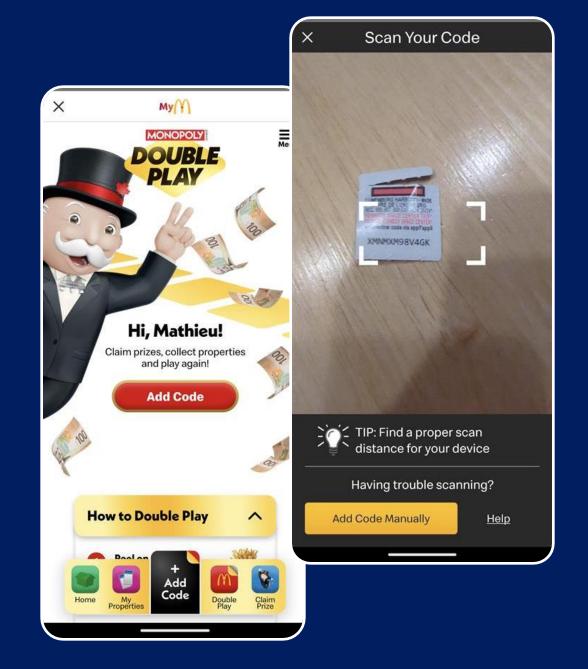
Phone speaker and camera

- → Registering your pet with a veterinary hospital.
- → Taking a "profile" picture of a dog or a cat is hard!
- → Make noises with the phone speakers, so the pet looks at the camera.



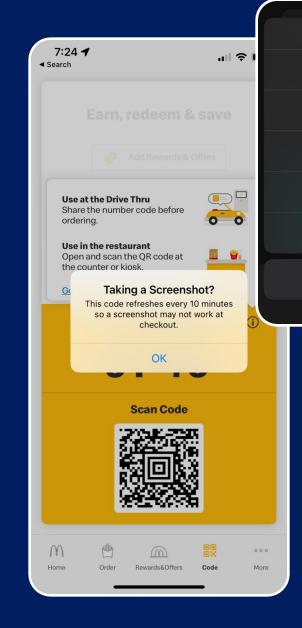
Facilitate input with camera

- → So much quicker than typing
- → Character recognition running ondevice
- → Barcodes and QR Codes are even easier



Mobile APIs

- → Think ahead of the user to prevent frustrations
- → Detect screenshots
- → Modify brightness
- → Offer multiple app options on iOS when deeplinking, especially for maps



Ouvrir dans Apple Maps

Ouvrir dans Google Maps

Ouvrir dans Waze

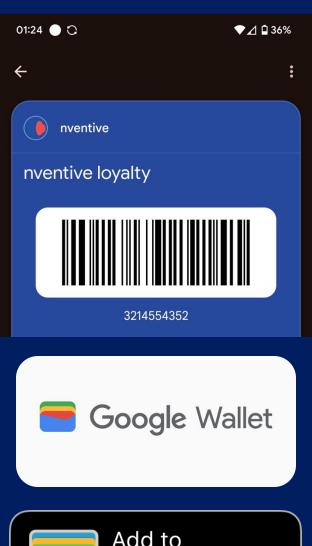
Copier l'adresse

Adresse en langue locale

Annuler

Wallet integrations

- → Wallet apps are not only for Credit Cards.
- → Loyalty Cards, membership cards, Tickets transit passes, etc.
- → *Small backend API needed to sign "pass objects"

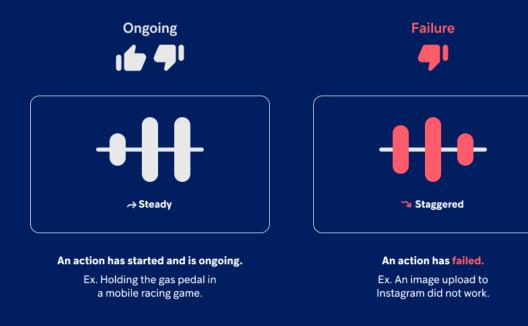


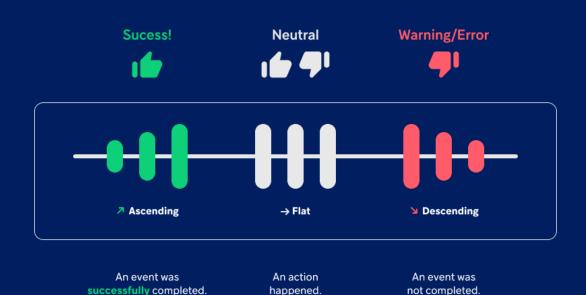


Haptic feedback

- → Offer tactile feedback for an important action
 - Add to cart
 - Completing a form
 - Message sent
- → Mobile games
- → Don't overuse it!

```
// Vibrate the device
Vibration.vibrate(duration: 250, amplitude: 128);
// or
HapticFeedback.lightImpact(); // or MediumImpact, HeavyImpact
// or
HapticFeedback.selectionClick();
```





Extra privacy

- → For sensitive apps (Health, Finance, etc.)
- → Mark the app as secure to prevent:
 - screenshots
 - screen recording
 - app preview when multitasking

```
public class MainActivity extends FlutterActivity {
  @Override
  protected void onCreate(Bundle savedInstanceState) {
    super.onCreate(savedInstanceState);

  // Prevents screenshots and recording
    getWindow().setFlags(
        WindowManager.LayoutParams.FLAG_SECURE,
        WindowManager.LayoutParams.FLAG_SECURE);
}
```

```
// Prevent screenshots
if let window = UIApplication.shared.windows.first {
    window.isSecure = true
}
```

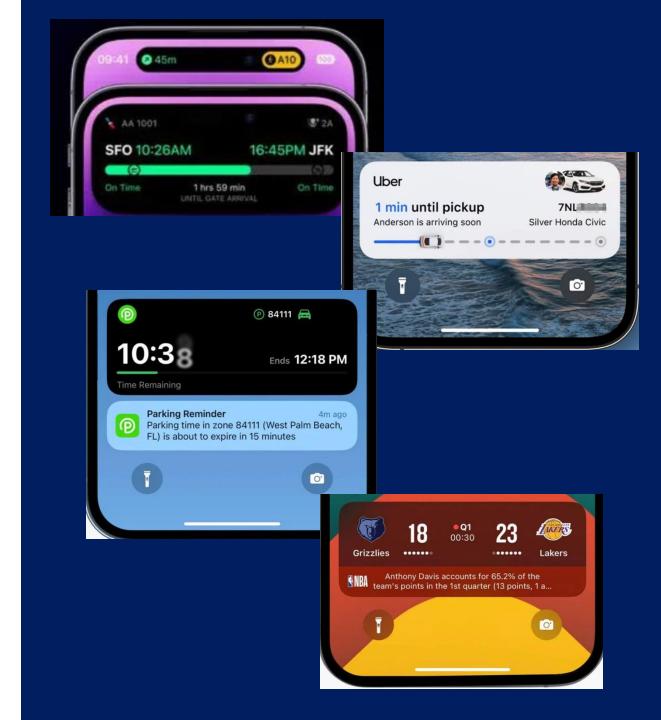
Live Activity

- → iOS offers Dynamic Islands and Live Activities to provide continuous visual feedback.
- → Powered by the same push notification system behind the scene
- → Possible in Flutter with a little swift!



iOS: Live Activity

- → Sports event score tracking
- → Fitness activity session
- → Food delivery tracking
- → Track wait time for when your table is read
- → Street parking reminders
- → Flight status and gate changes
- **→** ...
- → Lots of possibilities!



Ask me two questions



Mathieu Fillion





Merci! Thank you!