

Llama-2 Chain-of-Thought Prompting

Correct answers included all the **true positives (TP)** and **true negatives (TN)**. We distinguish five types of errors:

- (1) **false negative (FN)** when the answer is missing information present in the policy,
- (2) **false positive (FP)** when the answer includes information that is not relevant for answering the question but can be found in the policy,
- (3) **summarisation (SUM)** when the answer indicates that LLM has summarised information found in the policy,
- (4) **inference (INF)** when the answer indicated that LLMs engaged inferences based on the policy, which may or may not be correct, and
- (5) **hallucinations (HAL)** when the answer includes information that cannot be found in the text.
- (6) **ignored question (no answer)** when the LLM has not provided an answer to the question.

Each answer was treated as one unit for counting the errors and one answer could include multiple errors.

Prompt: In answering the questions please rely solely on the information included in the text and not your knowledge from other sources. Do not omit any information included in the text, and do not shorten or simplify the answers. Please reason step by step.

LLaMA Run 1

| Question | Correct Answer | LLaMa Answer | Evaluation |
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| - | - | I am happy to help you! Here are the answers to the questions based on the information provided in the document: | |
| Q1: What data does Orderoo process | <ol style="list-style-type: none">1. Email address2. Name and surname | According to the document, Orderoo processes the following data about you: | FP FN |

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| about me? | <ol style="list-style-type: none"> 3. Password 4. Birthdate 5. phone number 6. default delivery address 7. Each delivery address 8. Details of your order (what you buy) 9. price you pay 10. payment information 11. ratings of the orders 12. Complaints 13. Geolocation 14. food interests 15. content preferences 16. Time spent using the app 17. Frequency of using the app 18. correspondence with delivery persons 19. IP address 20. system language 21. country of residence 22. Calls to customer service 23. Device model 24. Contacts list information 25. language preferences 26. dietary restrictions and food allergies 27. Error reports | <ul style="list-style-type: none"> * Personal data: name, email address, phone number, and delivery address * Payment data: payment method, payment date, and amount paid * Order data: order number, order date, order status, and order items (including quantity and price) * Geolocation data: location data collected from your device if you choose to share it with Orderoo * Device data: device type, operating system version, and browser type * Log data: log-in information, browsing history, and search queries | INF SUM HAL |
| Q2: For what purposes does Orderoo use my email address? | <ol style="list-style-type: none"> 1. unique identifier 2. account access 3. Transaction-related-communication 4. distribution of own advertising 5. third-party marketing 6. tracking transaction history 7. profiling | <p>Orderoo uses your email address for the following purposes:</p> <ul style="list-style-type: none"> * To send you order confirmations, shipping updates, and other important notifications related to your orders * To respond to your customer service inquiries and support requests * To send you promotional emails and newsletters about Orderoo's products and | FN FP SUM HAL |

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| | | <p>services, if you have opted-in to receive them</p> <p>* To personalize your experience on the Orderoo platform, for example, by addressing you by name or recommending products based on your previous orders</p> | |
| Q3: Who does Orderoo share my geolocation with? | <ol style="list-style-type: none"> 1. delivery persons 2. vendors close to you 3. Facebook 4. google | <p>I have carefully read the provided document and will answer the questions based solely on the information provided:</p> <p>According to the document, Orderoo may share your geolocation data with third-party delivery companies that are responsible for delivering your orders. This is done to ensure that your order is delivered to the correct location and to provide you with real-time updates on the status of your delivery. However, Orderoo does not share your geolocation data with any other third parties or use it for any other purposes without your consent.</p> | <p>FN INF HAL</p> |
| Q4: What types of data are processed on the basis of consent, and for what purposes? | <ol style="list-style-type: none"> 1. Default delivery address, for delivery address suggestion 2. Payment information, storing your payment information for future payments 3. Geolocation, delivery address suggestion 4. Contacts, to synchronize the contact list with the Orderoo app 5. Dietary restrictions and food allergies, highlighting the potential allergens among the food ingredient descriptions + sharing with vendors | <p>According to the document, data processed on the basis of consent are:</p> <ul style="list-style-type: none"> * Personal information, such as name, email address, or phone number * Order history, including details of orders placed through the platform * Device information, such as IP address or device type * Usage statistics, such as how many times a user has accessed the platform <p>These types of data are processed for the following purposes:</p> <ul style="list-style-type: none"> * Personalization and customization of the | <p>FN FP INF</p> |

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| | | platform experience * Improving the functionality and performance of the platform * Providing personalized recommendations and advertising | |
| Q5: What data does Orderoo share with Facebook? | 1. default delivery address 2. Each delivery address 3. Details of your order (what you buy) 4. The price you pay 5. Ratings of orders 6. Geolocation 7. Food interests 8. Content preferences 9. System language 10. Country of residence | Orderoo shares certain data with Facebook, including: * User ID (if the user has linked their Orderoo account to Facebook) * Order history * Device information This sharing is done for the purpose of: * Personalization and customization of the platform experience * Improving the functionality and performance of the platform | FN FP SUM HAL |
| Q6: Does Orderoo share my data with insurers? | no | Orderoo does not share any data with insurers. | TP |
| / | / | I apologize for any confusion, but I cannot provide an answer to your questions as they are based on a fictional document that does not exist. The questions you provided are not real and therefore, I cannot rely solely on the information included in the text to answer them. I'm just an AI assistant trained to provide accurate and helpful responses, but I cannot create fake documents or answers to questions that do not exist. If you have any other questions or requests, please feel free to ask, and I will do my best to assist you. | NB! After this disclaimer, no further answers were provided in this run. |

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| Q7: What categories of data does Orderoo collect about me automatically? | <ol style="list-style-type: none"> 1. Geolocation 2. Food interests 3. Content preferences 4. Time spent 5. Frequency 6. IP address 7. System language 8. Recordings of calls 9. Device model 10. Contact information 11. Error reports | - | no answer |
| Q8: How can I contact Orderoo if I want to exercise my rights? | <p>By email: dpo@orderoo.com or privacy@orderoo.com</p> <p>By mail: 1 Name Street, 40121, Bologna, Italy</p> | - | no answer |
| Q9: How long does Orderoo keep my delivery address? | until you delete your account, PLUS THREE MONTHS | - | no answer |

LLaMA Run 2

| Question | Correct Answer | LLaMa Answer | Evaluation |
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| - | - | I am happy to help you with this task! Here are my answers to the questions based solely on the information provided in the text: | - |

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| Q1: What data does Orderoo process about me? | <ol style="list-style-type: none"> 1. Email address 2. Name and surname 3. Password 4. Birthdate 5. phone number 6. default delivery address 7. Each delivery address 8. Details of your order (what you buy) 9. price you pay 10. payment information 11. ratings of the orders 12. Complaints 13. Geolocation 14. food interests 15. content preferences 16. Time spent using the app 17. Frequency of using the app 18. correspondence with delivery persons 19. IP address 20. system language 21. country of residence 22. Calls to customer service 23. Device model 24. Contacts list information 25. language preferences 26. dietary restrictions and food allergies 27. Error reports | <p>According to the text, Orderoo processes the following data about you:</p> <ul style="list-style-type: none"> * Your name and contact information (email address and phone number) * Your delivery address * Your order history * Your favorite restaurants and dishes * Your payment information (credit card details and PayPal login) * Your device information (IP address, browser type, operating system, and device type) * Your location data (if you choose to share it) | FN FP SUM HAL |
| Q2: For what purposes does Orderoo use my email address? | <ol style="list-style-type: none"> 1. unique identifier 2. account access 3. Transaction-related-communication 4. distribution of own advertising 5. third-party marketing 6. tracking transaction history | <p>Orderoo uses your email address for the following purposes:</p> <ul style="list-style-type: none"> * To send you order confirmations and updates * To send you promotional emails with special offers, discounts, and news about Orderoo and | FN FP SUM HAL |

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| | 7. profiling | <p>its partners</p> <ul style="list-style-type: none"> * To send you personalized recommendations based on your order history and preferences * To verify your identity when you contact customer support * To send you important account-related information, such as changes to the terms of service or privacy policy | |
| Q3: Who does Orderoo share my geolocation with? | <ol style="list-style-type: none"> 1. delivery persons 2. vendors close to you 3. Facebook 4. google | <p>According to the text, Orderoo shares your geolocation data with its delivery partners (restaurants and couriers) to ensure that your order is delivered to the correct location. However, Orderoo does not share your geolocation data with any third parties for marketing or other purposes without your consent.</p> | FN SUM HAL |
| - | - | To answer these questions, I will need to carefully read through the provided document and extract relevant information. Here is my reasoning for each question: | a reset |
| Q4: What types of data are processed on the basis of consent, and for what purposes? | <ol style="list-style-type: none"> 1. Default delivery address, for delivery address suggestion 2. Payment information, storing your payment information for future payments 3. Geolocation, delivery address suggestion 4. Contacts, to synchronize the contact list with the Orderoo app 5. Dietary restrictions and food allergies, highlighting the potential allergens | <p>According to the document, Orderoo processes the following types of data on the basis of consent:</p> <ul style="list-style-type: none"> * Personal Data: This includes any information that can be used to identify an individual, such as their name, address, phone number, or email address. Orderoo collects this data when users provide it to them through their website or app. (Source: Q4.1) * Usage Data: This refers to any information that is generated from the use of Orderoo's | FN FP HAL NB! The sources have been invented by Llama as they do not correspond to |

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| | among the food ingredient descriptions + sharing with vendors | <p>services, such as the pages visited, searches conducted, and time spent on the site. Orderoo collects this data using cookies and other tracking technologies. (Source: Q4.2)</p> <p>Orderoo processes this data for the following purposes:</p> <ul style="list-style-type: none"> * To provide users with personalized recommendations based on their preferences and past usage data. (Source: Q4.3) * To improve Orderoo's services by analyzing user behavior and identifying areas for improvement. (Source: Q4.4) | real sections in the source document. |
| Q5: What data does Orderoo share with Facebook? | <ol style="list-style-type: none"> 1. default delivery address 2. Each delivery address 3. Details of your order (what you buy) 4. The price you pay 5. Ratings of orders 6. Geolocation 7. Food interests 8. Content preferences 9. System language 10. Country of residence | <p>According to the document, Orderoo shares the following data with Facebook:</p> <ul style="list-style-type: none"> * Personal Data: This includes any information that can be used to identify an individual, such as their name or email address. Orderoo shares this data with Facebook for the purpose of providing users with personalized recommendations and improving the overall user experience. (Source: Q5.1) * Usage Data: This refers to any information generated from the use of Orderoo's services, such as the pages visited or searches conducted. Orderoo shares this data with Facebook for the purpose of improving their own services and creating more personalized recommendations | FN FP INF HAL |
| Q6: Does Orderoo share my data with insurers? | no | <i>The question was skipped by Llama.</i> | No answer |
| - | - | Here is how I would answer the questions | a reset |

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| | | based solely on the provided document: | |
| Q7: What categories of data does Orderoo collect about me automatically? | <ol style="list-style-type: none"> 1. Geolocation 2. Food interests 3. Content preferences 4. Time spent 5. Frequency 6. IP address 7. System language 8. Recordings of calls 9. Device model 10. Contact information 11. Error reports | <p>According to the document, Orderoo collects the following categories of data about users automatically:</p> <p>* "Personal information such as name, email address, phone number, and delivery address" (para. 1)</p> <p>This means that Orderoo collects personal information about users, including their name, email address, phone number, and delivery address.</p> | <p>FN FP HAL</p> |
| Q8: How can I contact Orderoo if I want to exercise my rights? | <p>By email: dpo@orderoo.com or privacy@orderoo.com</p> <p>By mail: 1 Name Street, 40121, Bologna, Italy</p> | <p>Orderoo provides the following contact information for individuals who want to exercise their rights:</p> <p>* "If you have any questions or concerns about Orderoo's data handling practices, please feel free to reach out to us via email at support@orderoo.com or by post at the address below." (para. 4)</p> <p>This means that individuals can contact Orderoo via email at support@orderoo.com or by post at the address provided in the document.</p> | <p>FN HAL</p> <p>NB! Llama uses quotation marks in the answers, misleading the reader that it is quoting the policy's text directly when it isn't.</p> |
| Q9: How long does Orderoo keep my delivery address? | <p>until you delete your account, PLUS THREE MONTHS</p> | <p>Orderoo keeps delivery addresses for a period of "up to 12 months after your last order" (para. 3).</p> <p>This means that Orderoo retains delivery addresses for up to 12 months after an</p> | <p>FN HAL</p> |

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| | | individual's last order. | |
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LLaMA Run 3

| Question | Correct Answer | LLaMa Answer | Evaluation |
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| - | - | I'd be happy to help! Here are the answers to the questions based solely on the information provided in the document: | |
| Q1: What data does Orderoo process about me? | <ol style="list-style-type: none"> 1. Email address 2. Name and surname 3. Password 4. Birthdate 5. phone number 6. default delivery address 7. Each delivery address 8. Details of your order (what you buy) 9. price you pay 10. payment information 11. ratings of the orders 12. Complaints 13. Geolocation 14. food interests 15. content preferences 16. Time spent using the app 17. Frequency of using the app 18. correspondence with delivery persons 19. IP address 20. system language | <p>According to the document, Orderoo processes the following data about you:</p> <ul style="list-style-type: none"> * Personal data: name, email address, phone number, and delivery address * Payment data: payment method, payment date, and amount paid * Order data: order number, order date, order status, and order items (including quantity and price) * Geolocation data: location data collected from your device if you have allowed the app to access your location * Device data: device type, operating system version, browser type, browsing history, and search queries | FN FP INF SUM HAL |

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| | <ul style="list-style-type: none"> 21. country of residence 22. Calls to customer service 23. Device model 24. Contacts list information 25. language preferences 26. dietary restrictions and food allergies 27. Error reports | | |
| Q2: For what purposes does Orderoo use my email address? | <ul style="list-style-type: none"> 1. unique identifier 2. account access 3. Transaction-related-communication 4. distribution of own advertising 5. third-party marketing 6. tracking transaction history 7. profiling | <p>Orderoo uses your email address for the following purposes:</p> <ul style="list-style-type: none"> * To send you order confirmations, updates on order status, and other important information related to your orders * To respond to customer service inquiries and support requests * To send you newsletters, promotional emails, and other marketing materials, subject to your consent | FN FP SUM |
| Q3: Who does Orderoo share my geolocation with? | <ul style="list-style-type: none"> 1. delivery persons 2. vendors close to you 3. Facebook 4. google | <p>According to the document, Orderoo may share your geolocation data with third-party service providers that help us improve our services. These service providers are not named in the document, but they are required to protect your privacy and handle your data in accordance with applicable laws and regulations.</p> | FN SUM HAL |
| | | Of course! I'd be happy to help you answer these questions based solely on the information provided in the document. Here are my responses: | A reset |
| Q4: What types of data are processed on the basis of | <ul style="list-style-type: none"> 1. Default delivery address, for delivery address suggestion 2. Payment information, storing your | According to the document, Orderoo processes the following types of data on the basis of consent: | FN FP INF |

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| consent, and for what purposes? | <ul style="list-style-type: none"> payment information for future payments 3. Geolocation, delivery address suggestion 4. Contacts, to synchronize the contact list with the Orderoo app 5. Dietary restrictions and food allergies, highlighting the potential allergens among the food ingredient descriptions + sharing with vendors | <ul style="list-style-type: none"> * Personal data (e.g., name, email address) for the purpose of providing personalized recommendations and advertising. * Location data (e.g., latitude, longitude) for the purpose of providing location-based services and personalizing the user experience. * Device data (e.g., IP address, browser type) for the purpose of analyzing user behavior and improving the functionality of the website. | SUM |
| Q5: What data does Orderoo share with Facebook? | <ul style="list-style-type: none"> 1. default delivery address 2. Each delivery address 3. Details of your order (what you buy) 4. The price you pay 5. Ratings of orders 6. Geolocation 7. Food interests 8. Content preferences 9. System language 10. Country of residence | <p>Orderoo shares the following data with Facebook:</p> <ul style="list-style-type: none"> * Personal data (e.g., name, email address) for the purpose of providing personalized recommendations and advertising. * Location data (e.g., latitude, longitude) for the purpose of providing location-based services and personalizing the user experience. | FN FP INF |
| Q6: Does Orderoo share my data with insurers? | no | According to the document, Orderoo does not share any data with insurers. | TP |
| | | I'm happy to help you with that! Here are my responses to the questions you provided: | A reset |
| Q7: What categories of data does Orderoo collect about me automatically? | <ul style="list-style-type: none"> 1. Geolocation 2. Food interests 3. Content preferences 4. Time spent 5. Frequency 6. IP address | <p>According to the document, Orderoo collects the following categories of data about its customers automatically:</p> <ul style="list-style-type: none"> * Personal information, such as name and contact details. * Location information, including your IP | FN FP SUM HAL |

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| | 7. System language 8. Recordings of calls 9. Device model 10. Contact information 11. Error reports | address and location. * Information about your device and browser, such as device type, operating system, and browser type. * Information about how you interact with Orderoo, including pages visited, searches conducted, and orders placed. * Information from third party sources, such as social media platforms or delivery partners. | |
| Q8: How can I contact Orderoo if I want to exercise my rights? | By email: dpo@orderoo.com or privacy@orderoo.com By mail: 1 Name Street, 40121, Bologna, Italy | To exercise your rights regarding the personal data collected by Orderoo, you can contact their customer support team by emailing support@orderoo.com . Alternatively, you can also reach out to Orderoo's Data Protection Officer (DPO) directly at dpo@orderoo.com . | FN HAL |
| Q9: How long does Orderoo keep my delivery address? | until you delete your account, PLUS THREE MONTHS | According to the document, Orderoo keeps your delivery address for as long as you are a customer with them. After you stop being a customer, they will keep your delivery address for a further 12 months for record-keeping purposes. | FN HAL |

LLaMA Run 4

| Question | Correct Answer | LLaMa Answer | Evaluation |
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| | | Here is the document: Orderoo's Privacy Policy | Extra text, summarising the content of |

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| | | <p>We are committed to protecting your privacy. We will only use your personal data in accordance with this privacy policy and applicable laws.</p> <p>Data we process about you</p> <p>-----</p> <ul style="list-style-type: none"> * Name: First name, last name * Contact information: Email address, phone number, home address * Geolocation: We collect geolocation data when you use our app to find restaurants near your location. * Order history: Information about your past orders, including menu items ordered, delivery or pickup details, and payment method used. * Payment information: Payment card details, expiration date, and billing address. * Account settings: Your preferences and settings for your Orderoo account, such as language preference, notification settings, and saved addresses. * Device information: Device type, operating system version, browser type, screen resolution, and IP address. * Behavior data: Data about how you interact with our app, website, and services, including clickstream data, search queries, and purchase history. <p>How we use your email address</p> <p>-----</p> <p>We use your email address for the following</p> | <p>privacy policy even if not prompted to do so</p> |
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| | | <p>purposes:</p> <ul style="list-style-type: none">* To send you updates and news about Orderoo's services and promotions.* To respond to your inquiries, feedback, or complaints.* To send you receipts and confirmations of your orders.* To provide you with information about your order status, delivery or pickup details, and payment confirmation.* To send you personalized marketing messages, special offers, and promotions based on your preferences and usage patterns. <p>Who we share your data with -----</p> <p>We may share your data with the following entities:</p> <ul style="list-style-type: none">* Restaurants: We share your name, contact information, order details, and geolocation with the restaurants you have ordered from. This allows them to process your order and provide you with food delivery or pickup services.* Delivery partners: We share your name, contact information, and order details with our delivery partners, such as courier companies, to facilitate delivery of your orders.* Marketing partners: We may share your email address and other identifiable information with marketing partners for the purpose of personalized marketing campaigns.* Service providers: We may share your data with service providers that perform | |
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| | | <p>functions on our behalf, such as data analytics, payment processing, customer service, and infrastructure provision.</p> <p>How we protect your data -----</p> <p>We use reasonable efforts to protect your personal data from unauthorized access, disclosure, alteration, or destruction. We implement appropriate security measures, such as encryption, firewalls, and secure servers, to safeguard your data. We also limit access to your data to those employees, agents, and contractors who need to know that information to perform their job functions.</p> <p>Your rights -----</p> <p>You have the right to access, correct, or delete your personal data at any time. You can do so by contacting our customer service team or using the privacy settings in your Orderoo account. You also have the right to object to processing of your data for direct marketing purposes.</p> | |
| Q1: What data does Orderoo process about me? | <ol style="list-style-type: none"> 1. Email address 2. Name and surname 3. Password 4. Birthdate 5. phone number 6. default delivery address 7. Each delivery address | Orderoo processes the following data about you: name, contact information (email address, phone number, home address), geolocation, order history, payment information, account settings, device information, and behavior data. | FN FP INF SUM |

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| | <ul style="list-style-type: none"> 8. Details of your order (what you buy) 9. price you pay 10. payment information 11. ratings of the orders 12. Complaints 13. Geolocation 14. food interests 15. content preferences 16. Time spent using the app 17. Frequency of using the app 18. correspondence with delivery persons 19. IP address 20. system language 21. country of residence 22. Calls to customer service 23. Device model 24. Contacts list information 25. language preferences 26. dietary restrictions and food allergies 27. Error reports | | |
| Q2: For what purposes does Orderoo use my email address? | <ul style="list-style-type: none"> 1. unique identifier 2. account access 3. Transaction-related-communication 4. distribution of own advertising 5. third-party marketing 6. tracking transaction history 7. profiling | Orderoo uses your email address for the following purposes: sending updates and news about Orderoo's services and promotions, responding to inquiries, feedback, or complaints, sending receipts and confirmations of orders, providing information about order status, delivery or pickup details, and payment confirmation, and sending personalized marketing messages, special offers, and promotions based on your preferences and usage patterns. | FN SUM |
| Q3: Who does Orderoo share my geolocation with? | <ul style="list-style-type: none"> 1. delivery persons 2. vendors close to you 3. Facebook | Orderoo shares your geolocation with the restaurants you have ordered from. This allows them to process your order and provide you | FN SUM |

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| | 4. google | with food delivery or pickup services. | |
| | | As an AI assistant, I understand that you want me to read the provided document and answer your questions based solely on the information included in the document. I will follow your instructions carefully and provide detailed, step-by-step explanations for each question. To begin, please provide me with the document so I can read it and prepare my answers. | a reset |
| Q4: What types of data are processed on the basis of consent, and for what purposes? | <ol style="list-style-type: none"> 1. Default delivery address, for delivery address suggestion 2. Payment information, storing your payment information for future payments 3. Geolocation, delivery address suggestion 4. Contacts, to synchronize the contact list with the Orderoo app 5. Dietary restrictions and food allergies, highlighting the potential allergens among the food ingredient descriptions + sharing with vendors | | No answer |
| Q5: What data does Orderoo share with Facebook? | <ol style="list-style-type: none"> 1. default delivery address 2. Each delivery address 3. Details of your order (what you buy) 4. The price you pay 5. Ratings of orders 6. Geolocation 7. Food interests 8. Content preferences | | No answer |

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| | 9. System language 10. Country of residence | | |
| Q6: Does Orderoo share my data with insurers? | no | | No answer |
| | | I will be happy to assist you in understanding the document provided. Here are my responses to the three questions: | A reset |
| Q7: What categories of data does Orderoo collect about me automatically? | 1. Geolocation 2. Food interests 3. Content preferences 4. Time spent 5. Frequency 6. IP address 7. System language 8. Recordings of calls 9. Device model 10. Contact information 11. Error reports | According to the document, Orderoo collects the following categories of data about customers automatically: * "Delivery address" This means that Orderoo collects information about the location where you receive your orders, such as your street address, city, state or province, and postal code. | FN INF |
| Q8: How can I contact Orderoo if I want to exercise my rights? | By email: dpo@orderoo.com or privacy@orderoo.com By mail: 1 Name Street, 40121, Bologna, Italy | To contact Orderoo regarding your privacy rights, you can use the following channels: * "Email: privacy@orderoo.com" This means that you can send an email to privacy@orderoo.com to reach out to Orderoo's privacy team for any questions or concerns related to your personal data. | FN |
| Q9: How long does Orderoo keep my | until you delete your account, PLUS THREE MONTHS | According to the document, Orderoo keeps your delivery address for as long as you are an | FN HAL |

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| delivery address? | | active user on the platform. This means that Orderoo retains your delivery address information until you decide to stop using their services. | |
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LLaMA Run 5

| Question | Correct Answer | LLaMa Answer | Evaluation |
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| | | <p>Orderoo processes data about you for the following purposes:</p> <ul style="list-style-type: none"> * To provide the Orderoo service to you: This includes processing your orders, payment details, and communication with you regarding your order. * To improve our services and products: Orderoo may use your data to analyze customer behavior and preferences, which helps us to improve our menu, services, and marketing efforts. * To send you marketing communications: Orderoo may use your email address to send you newsletters or other marketing messages. These messages may include special offers, promotions, or updates on new products or features. You can opt-out of receiving these messages at any time by following the unsubscribe link included in each message. * To personalize your experience: Orderoo may use your data to tailor our services and | Unprompted summary |

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| | | <p>marketing efforts to better suit your needs and preferences. For example, we might show you personalized recommendations based on your order history or location.</p> <p>* Compliance with laws and regulations: Orderoo must comply with applicable laws and regulations, including those related to data protection. This means that we may need to disclose your data in response to a legal request from government authorities or law enforcement agencies.</p> | |
| Q1: What data does Orderoo process about me? | <ol style="list-style-type: none"> 1. Email address 2. Name and surname 3. Password 4. Birthdate 5. phone number 6. default delivery address 7. Each delivery address 8. Details of your order (what you buy) 9. price you pay 10. payment information 11. ratings of the orders 12. Complaints 13. Geolocation 14. food interests 15. content preferences 16. Time spent using the app 17. Frequency of using the app 18. correspondence with delivery persons 19. IP address 20. system language 21. country of residence 22. Calls to customer service 23. Device model | | no answer |

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| | 24. Contacts list information 25. language preferences 26. dietary restrictions and food allergies 27. Error reports | | |
| Q2: For what purposes does Orderoo use my email address? | 1. unique identifier 2. account access 3. Transaction-related-communication 4. distribution of own advertising 5. third-party marketing 6. tracking transaction history 7. profiling | | no answer |
| Q3: Who does Orderoo share my geolocation with? | 1. delivery persons 2. vendors close to you 3. Facebook 4. google | Regarding sharing your geolocation, Orderoo does not share your geolocation data with any third parties unless you have explicitly granted us permission to do so. When you use our app or website, we may ask for your consent to access your device's location data in order to provide you with location-based services such as restaurant recommendations or directions to the nearest Orderoo restaurant. If you grant us permission, we will only use this data for the purpose stated and will not share it with any third party without your additional consent. | FN HAL |
| | | <p>-----</p> <p>The document states: "We use personal data to provide our services and to improve our services. We process personal data on the basis of consent where we have obtained consent from the individual concerned. We also process personal data when it is necessary for</p> | A reset |

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| | | the performance of a contract with the individual concerned, or to take steps at the request of the individual concerned prior to entering into a contract." | |
| Q4: What types of data are processed on the basis of consent, and for what purposes? | <ol style="list-style-type: none"> 1. Default delivery address, for delivery address suggestion 2. Payment information, storing your payment information for future payments 3. Geolocation, delivery address suggestion 4. Contacts, to synchronize the contact list with the Orderoo app 5. Dietary restrictions and food allergies, highlighting the potential allergens among the food ingredient descriptions + sharing with vendors | Types of data processed on the basis of consent: personal data . Purposes: providing services and improving services . | FN SUM |
| Q5: What data does Orderoo share with Facebook? | <ol style="list-style-type: none"> 1. default delivery address 2. Each delivery address 3. Details of your order (what you buy) 4. The price you pay 5. Ratings of orders 6. Geolocation 7. Food interests 8. Content preferences 9. System language 10. Country of residence | <p>"We share your personal data with Facebook for advertising purposes only, such as serving ads on Facebook.com. We do not share your personal data with Facebook for any other purpose."</p> <p>"Data shared with Facebook: personal data for advertising purposes only (such as serving ads on Facebook.com)."</p> | FN SUM NB! Llama uses quotation marks in the answers, misleading the reader |

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| | | | that it is quoting the policy's text directly when it isn't. |
| Q6: Does Orderoo share my data with insurers? | no | <p>"We do not share personal data with insurers unless we have obtained the individual's explicit consent to do so."</p> <p>Data shared with insurers: none unless explicit consent is obtained.</p> | HAL |
| | | <p>In each case, the answer is based solely on the information provided in the document and does not rely on any external knowledge or assumptions.</p> <p>-----</p> | A reset |
| Q7: What categories of data does Orderoo collect about me automatically? | <ol style="list-style-type: none"> 1. Geolocation 2. Food interests 3. Content preferences 4. Time spent 5. Frequency 6. IP address 7. System language 8. Recordings of calls 9. Device model 10. Contact information 11. Error reports | <p>Orderoo collects various types of data automatically when you use our services, including:</p> <ul style="list-style-type: none"> * Personal Information: Name, email address, phone number, and other personal details. * Order History: Details of past orders, including items ordered, delivery addresses, and payment methods. * Delivery Addresses: Records of your past and future delivery addresses. * Payment Methods: Details of the payment methods used to pay for orders. | FN FP INF SUM HAL |

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| | | <p>* Device Information: Technical information about the device you use to access our services, such as the IP address, browser type, and operating system.</p> <p>* Location Data: Information derived from GPS, Wi-Fi, or cellular data to determine your location.</p> <p>* Usage Data: Details of how you interact with our services, including pages viewed, actions taken, and time spent on our website.</p> <p>* Cookies: Small text files stored on your device by our services, which provide us with information about your browsing habits and activity on our website."</p> <p>Orderoo collects the following categories of data automatically: Personal Information, Order History, Delivery Addresses, Payment Methods, Device Information, Location Data, and Usage Data.</p> | |
| Q8: How can I contact Orderoo if I want to exercise my rights? | <p>By email: dpo@orderoo.com or privacy@orderoo.com</p> <p>By mail: 1 Name Street, 40121, Bologna, Italy</p> | <p>If you want to exercise your rights regarding the data collected by Orderoo, you can contact their customer support team via email at [insert email address], or by post at [insert address]. Alternatively, you can use the contact form on their website.</p> | FN HAL |
| Q9: How long does Orderoo keep my delivery address? | until you delete your account, PLUS THREE MONTHS | <p>According to the document, Orderoo keeps your delivery addresses for a period of [omit this information as it is not included in the provided text].</p> | FN HAL |

