

<b>Colour s mean ing</b>	<p>Correct answers included all the <b>true positives (TP)</b> and <b>true negatives (TN)</b>. We distinguish five types of errors:</p> <p>(1) <b>false negative (FN)</b> when the answer is missing information present in the policy,  (2) <b>false positive (FP)</b> when the answer includes information that is not relevant for answering the question but can be found in the policy,  (3) <b>summarisation (SUM)</b> when the answer indicates that LLM has summarised information found in the policy,  (4) <b>inference (INF)</b> when the answer indicated that LLMs engaged inferences based on the policy, which may or may not be correct, and  (5) <b>hallucinations (HAL)</b> when the answer includes information that cannot be found in the text.</p> <p>Each answer was treated as one unit for counting the errors and one answer could include multiple errors.</p>				
<b>Privac y Policy</b>	<b>Question</b>	<b>GPT4 answers</b>	<b>Answers from the privacy policy</b>	<b>Legal expert ex- post evaluation</b>	<b>Quantita tive results (relevant portion of sentence s as evaluatio n unit)</b>
Deliveroo	Q1: What data does Deliveroo process about me?	<p>Deliveroo processes the following data about you:</p> <ul style="list-style-type: none"> <li>- Your name, contact details, delivery address, order details, loyalty scheme details where applicable, and payment information such as credit or debit card details.</li> <li>- Date of birth to verify your age for age-restricted purchases.</li> </ul>	<p>information about yourself <b>including</b> your <b>name, contact details, delivery address, order details, loyalty scheme details</b> where applicable, and <b>payment information such as credit or debit card details</b>. We will also collect <b>information from you when you contact our riders using the</b></p>	<p>In GPT answer the list seems to be exhaustive while in the real PP we have an open list (including), providing only examples</p>	<p>FN SUM</p>

		<p>- Information from your interactions, such as requests for marketing information, Deliveroo initiatives communications, or feedback.</p> <p>- Browsing and usage data on the Sites before and after account creation.</p> <p>- Device and technical information, such as operating system, device type, IP address, carrier data, location data, and interaction with retail technology.</p>	<p>chat function on our Sites. We will also collect your date of birth to verify your age when you purchase age restricted items.</p> <p>We collect information about your use of the Sites and information about you from any messages you post to the Sites or when you contact us or provide us with feedback, including via email, post, phone or chat function. If you contact us by phone, we record and make notes about the call, including for training and service improvement purposes. If you make a complaint we may request a photograph of your order showing the problem, if it is something that can be seen by inspecting the items.</p> <p>-We collect information from your mobile device or computer, such as its operating system, the device and connection type and the IP address from which you are accessing our Sites. We also collect</p>	<p>Missing: messages with riders</p> <p>When a category of data is mentioned multiple times in the real PP (in connection with different contexts) GPT mentions that category only once</p> <p>It should be noted that in many cases the way in which the PP is formulated does not allow for a clear distinction between what are the categories of data collected and what should only be considered the sources from which the data originate. As an example consider the following sentence taken</p>	
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		<p>- Health information that you volunteer, for example, food allergies</p>	<p>technical information about your use of our services through a mobile device, for example, carrier, location data and performance data such as mobile payment methods, interaction with other retail technology such as use of NFC Tags, QR Codes and/or use of mobile vouchers. Unless you have elected to remain anonymous through your device and/or platform settings, we automatically collect and use this information if you use the service through your mobile device(s) via any Deliveroo mobile application, through your mobile's browser or otherwise.</p> <p>- We process health information about you only where you volunteer and consent to this, for example if you report any specific food allergies after placing an order. Where we need to collect information by law, or under the terms of a contract we have with you, and you fail to provide that information, we may not be able to perform the contract we have or are trying to enter into with you (for example, to provide you with our services).</p>	<p>from the Deliveroo PP:</p> <p>“We collect information [...]when you participate in a competition, prize draw, promotion about our services, or our partners’ services; and when you browse or use our Sites (before and after you create an account with us).</p> <p>This sentence is clarified by GPT4 and replaced by the following sentence: “Participation details in competitions, promotions, or prize draws”, thus clarifying that data is collected about participation rather</p>	
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		<p>- Information from account creation and settings changes.</p>	<p>-We collect information: when you create an <b>account</b> with us or you change your <b>account settings</b>;</p> <p>-when you place an <b>order</b> with us and during the order process (including for <b>payment</b> and order delivery); through your <b>interactions with us or our services</b>, such as when you <b>request information or to receive marketing</b>, information about Deliveroo initiatives or other communications from us by <b>email</b>, <b>phone</b>, <b>post</b>, <b>SMS</b>, push notification, or via our <b>chat</b> function; <b>when you participate in a competition, prize draw, promotion</b> about our services, or our partners' services; and when you <b>browse or use our Sites</b> (before and after you create an account with us). We also collect information from <b>third party sites</b>, such as</p>	<p>than specifying the source process of data collection</p>	
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		<p>- Participation details in competitions, promotions, or prize draws.</p> <p>-</p> <p>- Information from third-party sites like social media platforms and fraud detection provider, such as your social media handle based on your settings.</p>	<p>advertising and social media platforms and our fraud detection provider. If you link your social media or your third-party accounts to us, we will keep a record of your social media handle, and the other information that is made available to us according to your social media account settings.</p> <p>-If your employer signs up for Deliveroo for Work, we receive your contact details from your employer to enable us to provide our services to you.</p> <p>Please see the “Deliveroo for Work” section for more details.</p>		
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		<p>- Contact details provided by employers for Deliveroo for Work.</p> <p>.</p>			
	<p>Q2: For what purposes does Deliveroo use my email address?</p>	<p>Deliveroo uses your email address:</p> <p>-For marketing purposes (only with your consent or a legitimate business interest), such as sending information about products, services, promotions, and Deliveroo initiatives.</p>	<p>- We update this privacy policy from time to time, so remember to check back in every so often, in case anything has changed and, where appropriate, we <b>may notify you of the changes</b>, for example <b>by email</b> or push notification.</p> <p>- Where you have given your <b>consent</b> or where we have a <b>legitimate interest</b> for doing so (and are permitted to do so by law) we will use your information to <b>let you know about our other products and services, or Deliveroo initiatives that may be of interest to you and we may contact you to do so by email, post, phone, or push</b></p>	<p>It is unclear whether for the following purposes the user's email will be used or Deliveroo will rely on different means. Consider the following examples taken from the Deliveroo PP</p> <p>-- we will contact you to let you know that the <b>Deliveroo for Work service is available to you.</b></p> <p>-We have implemented procedures to deal</p>	<p>FN FP</p>

			<p>notification or in-app message.</p> <p>-Where we think you are using your Deliveroo account for business purposes and your company may be interested in our Deliveroo for Work service, where appropriate, we will contact you (by email or telephone) to let you know about this service. We do this as it's in our legitimate business interests.</p> <p>-We may still contact you <b>through email</b> where you have opted out of direct marketing with service communications, such as <b>correspondence providing information about your order, service interruption and delivery safety.</b></p> <p>- contact you where necessary concerning our services, such as to resolve issues you may have with your order</p> <p>- contact you for your comments and feedback regarding our Sites and services or our partners' services and/or products;</p>	<p>with any <b>data breach</b> and will notify you and any applicable regulator of a <b>breach</b> where we are legally required to do so.</p> <p>- In this case, we may have to <b>cancel our service</b> to you but we will notify you if this is the case at the time.</p> <p>Apparently this remains unclear also for GPT, since such cases are missing in its answers.</p> <p>Consider now the following example taken from the Deliveroo PP:</p>	
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		<p>- To contact you concerning services such as resolving issues with your order.</p> <p>- To send you comments and feedback requests concerning partners' services/products.</p> <p>- To provide important updates or developments to the services.</p> <p>-- To let you know that Deliveroo's services are operating in a new area if you have requested this information.</p> <p>- To complete surveys that may improve our service's effectiveness, with aggregated results possibly used for marketing or advertising.</p>	<p>- notify you if there are any important changes or developments to the Sites or our services;</p> <p>-</p>	<p>“We also process your information where we have a legitimate interest for doing so, which are to: [...] let you know that our services are operating in a new area, where you have asked us to do so” In this case the PP simply states that the service provider can contact the user for the mentioned purpose but it's not specified whether by email, or other means (e.g., app notification). Differently from the previous case, GPT includes such purpose among those for which Deliveroo use the user's email address.</p>	
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				<p>Indeed, the GPT answer is as follows:</p> <p>“-To let you know that Deliveroo's services are operating in a new area if you have requested this information.”</p> <p>-(see the previous comment in this column)</p>	
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				<p>The only sentences where the PP mentions surveys are the following:</p> <p>-“When you respond to surveys we may use the comments and/or feedback <b>you leave on our Sites in our marketing or advertising materials. We will only identify you for this purpose by the name and the city you</b> have provided us, unless you have chosen for your name not to appear on our Sites and in our marketing or advertising materials. We also use your survey comments and feedback to:</p>	
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				<p>generate aggregated insights to help us to assess and improve our services; and share aggregated insights with our partners to enable them to assess and improve their services.</p> <p>Your name will not be used when generating or sharing these aggregated insights.”</p> <p>“We share your information with third party service providers that provide services on our behalf. The types of third party service providers whom we share your information with include, for example: [...]</p>	
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				third parties that send direct marketing, market research surveys, and other communications on our behalf; [...]”	
Q3: Who does Deliveroo share my geolocation with?	<p>The text does not explicitly state that Deliveroo shares your geolocation data with any specific third parties.</p> <p>However, Deliveroo collects technical information such as location data from your mobile device which may be necessary to provide and improve services.</p>	Ambiguous=Not Specified		In section 10, titled “Sharing your Information”, the PP generically refers to information and the recipients or categories of recipients, without specifying neither the categories of the concerned data, nor the role of the recipients (processor or controller).	INF
Q4: What types of data are processed on the basis of consent,	<p>Deliveroo processes data based on consent for the following purposes:</p> <ul style="list-style-type: none"> <li>- To handle health information that you volunteer, such as specific food allergies after placing an order.</li> </ul>	-We process health information about you only where you volunteer and		GPT mentions as purposes the need to handle health information and to share incident-related information for	FN

	and for what purposes?	<p>- To share incident-related information, like food allergies or delivery incidents with partners, when you permit it for investigation purposes.</p>	<p>consent to this, <b>for example</b> if you report any specific food allergies after placing an order.</p> <p>- We also use your information: where we have your <b>consent, for example</b> where you report to us a food allergy or incident related to a delivery and you allow us to share this with our partners to help them investigate the issue for you, and <b>to comply with any legal obligation or regulatory requirement to which we are subject.</b></p>	<p>investigation by partners. The need to comply with any legal obligation or regulatory requirement to which the provider is subject is missing in the GPT answer</p>	
	Q5: What data does Deliveroo share with Facebook?	<p>It is not specifically stated that Deliveroo shares data with Facebook. <b>However, Deliveroo engages in online advertising and works with Advertising Partners like Meta, which owns Facebook, to serve ads and measure interactions, which may imply some level of data sharing for advertising effectiveness.</b></p>	<p>We also share your information with our Advertising Partners to: help us serve ads on users of our Sites based on your behaviour while on our Site and measure your interaction with those ads, and enable us to serve, and measure, our ads on their sites. For more details on how your information may be processed by our Advertising Partners, such as Meta, Google and Criteo please see their respective privacy policies, where you may also find details</p>	<p>The PP is ambiguous. First of all, as noted also by GPT, Facebook it's not mentioned in the PP. However, since Meta appears among the Ads partner with whom Deliveroo shares data, it can be inferred that they are also shared with Facebook.</p>	INF

			on how to exercise your data subject rights and option on how to manage your online advertising preferences with them.	Finally, as noted above, in section 10, titled “Sharing your Information”, the PP only generically refers to information without specifying the categories of concerned data, nor the role of the recipients (processor or controller).	
Q6: Does Deliveroo share my data with insurers?	The text does not mention Deliveroo sharing data with insurers directly.	Not covered	Correct.	TN	
Q7: What categories of data does Deliveroo collect about me automatically?	<p>Deliveroo collects the following categories of data about you automatically:</p> <ul style="list-style-type: none"> <li>- <b>Device</b> and <b>technical information</b> such as <b>operating system, device type, IP address</b>.</li> <li>- <b>Mobile device information, carrier data, and location data</b>.</li> </ul>	<p>We collect information from your mobile device or computer, such as its <b>operating system, the device</b> and <b>connection type</b> and the <b>IP address</b> from which you are accessing our Sites. We also collect <b>technical information about your use of our services through a mobile device, for example, carrier, location data and performance</b></p>	<p>The only section mentioning automated data collection is section 3 in paragraph 4. We found a number of summarization and 1 inference, since browsing data are typically collected</p>	SUM INF	

		<ul style="list-style-type: none"><li>- Interaction with retail technology such as NFC tags, QR codes, or mobile vouchers.</li><li>- Technical information about the use of services through a mobile device.</li><li>- <b>Browsing</b> and usage data on the Sites.</li></ul>	data such as mobile payment methods, interaction with other retail technology such as use of NFC Tags, QR Codes and/or use of mobile vouchers. Unless you have elected to remain anonymous through your device and/or platform settings, we automatically collect and use this information if you use the service through your mobile device(s) via any Deliveroo mobile application, through your mobile's browser or otherwise.	automatically, even though when the PP mentions this information does not explicitly states that it is automatically collected. Note that the inference is correct since browsing data are always collected automatically	
Q8: How can I contact Deliveroo if I want to exercise my rights?	To exercise your rights, you can contact Deliveroo's Data Protection Officer in writing at dpo@deliveroo.com.	To exercise any of these rights, please contact our Data Protection Officer in writing at dpo@deliveroo.com.	The answer is correct and complete	TP	
Q9: How long does Deliveroo keep my delivery address?	Deliveroo retains your delivery address information as long as is reasonably necessary to fulfill the purposes collected for, satisfy legal, regulatory, tax, accounting, or reporting requirements, and potentially longer in the case of complaints or litigation. <b>The specific retention period is not given</b> but is determined by considering factors	We will only retain your information for as long as reasonably necessary to fulfil the purposes we collected it for, including for the purposes of satisfying any legal, regulatory, tax, accounting or reporting requirements. In the event of a complaint or if we		FP	

		<p>like contractual obligations and rights, legal obligations, statute of limitations, legitimate interests, potential disputes, and guidelines from data protection authorities.</p>	<p>reasonably believe there is a prospect of litigation in respect to our relationship with you, we retain your information for a longer period.</p> <p>When determining the appropriate retention periods, we take into account factors including:</p> <p>our contractual obligations and rights in relation to the information involved;</p> <p>legal obligation(s) under applicable law to retain information for a certain period of time;</p> <p>statute of limitations under applicable law(s);</p> <p>our legitimate interests for retaining the information (please see “Use of Your Information” section);</p> <p>whether there is an actual or potential dispute; and</p> <p>guidelines issued by relevant data protection authorities.</p> <p>Otherwise, we securely erase your information where we no longer require it for the purposes we collected it for.</p>		
<b>DoorDash</b>	Q1: What data does DoorDash	DoorDash may process various types of personal information, <b>including</b> but not limited to name, email address,	When you use our Services, we may collect personal information about you. The types of categories or personal	GPT4 provides a comparatively short answer as	FN SUM



	process about me?	postal/delivery address, account name, phone number, signature, date of birth, biometric data, transactional/commercial information, financial account or payment information, survey response data, identification documentation, access credentials, loyalty account information, sensory information, employment and professional information, and sensitive personal information.	<p>information that we may collect about you <b>include:</b></p> <p>a. Information You Provide to Us Directly You may provide your personal information to us when you use our Services, including when you register with DoorDash, search within or place orders through our Services, contact us with inquiries, engage with our chatbot or other similar technology on the platforms or Services, respond to surveys, or otherwise access or use our Services. This information may include:</p> <ul style="list-style-type: none"> <li>• <b>Personal Identifiers and records information</b> – We may collect and process information such as name, alias, email address, postal or delivery address, account name, phone number, signature, date of birth, or other similar identifiers.</li> <li>• <b>Biometric Information</b> – We may process facial recognition, voiceprint, or other similar data that may be considered biometric data.</li> <li>• <b>Transactional/Commercial Information</b> – When you place an order through our Services, we collect information related to that order. This may include information such as items purchased, special instructions, date and time of</li> </ul>	<p>compared with the Doordash policy.</p> <p>-In some cases the answer includes only the sub-categories and the main one is missing, in other cases it's the other way round. As regard the first case, consider the following example of the GPT answer:</p> <p>“DoorDash may process various types of personal information, <b>including</b> but not limited to name, email address, postal/delivery address, account name, phone number, signature, date of birth [...]” Compare this answer with the following text</p>	
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			<p>order, subtotal, photos that you provide to DoorDash, or other purchasing or consuming histories or tendencies.</p> <ul style="list-style-type: none"> <li>• <b>Financial Account or Payment Information</b> – Payment information collected such as bank name, payment method, or other financial information. We use a payment processor that collects your payment information and processes payments made on or through the Services. We obtain limited information about your payment card from our payment processor, such as the last four digits of your card and the expiration date.</li> </ul>	<p>taken from the original DoorDash PP:</p> <p>“This information may include: • <b>Personal Identifiers and records information</b> – We may collect and process information such as name, alias, email address, postal or delivery address, account name, phone number, signature, date of birth, or other similar identifiers.” As it can be noted, the GPT answer does not include the general category Personal Identifiers and records information”.</p> <p>As regard the second case,</p>	
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			<ul style="list-style-type: none"> <li>• <b>Survey Response Data</b> – We conduct survey research among participating Users to learn more about Users to improve and enhance our Services and in connection with surveys, we may collect various information including, without limitation, information pertaining to consumer activity, usage of the Services, health and medical information, race/ethnicity information, sex life/sexual orientation, family relationships, etc.</li> <li>• <b>Identification Documentation</b> – We may collect identification documentation (e.g., drivers’ license, Federal or</li> </ul>	<p>consider the following answer given by GPT:  “DoorDash may process various types of personal information, <b>including [...] biometric data [...]</b>”</p> <p>Compare this answer to what is stated in the original PP:  “This information may include: [...] Biometric Information – We may process facial recognition, voiceprint, or other similar data that may be considered biometric data.”</p> <p>When GPT summarize the text, only providing for the</p>	
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			<p>state identification card, passport, etc.) in certain limited scenarios (e.g., to verify identity and age when delivering an age-restricted product, good, and/or other item).</p> <ul style="list-style-type: none"> <li>• <b>Access Credential Information</b> – In connection with your User account, we will process <a href="#">username, password, unique User identification number, etc.</a></li> <li>• <b>Loyalty Account Information</b> – In connection with your use of our Services, we may process loyalty account information for your participation in certain loyalty programs for Merchants.</li> <li>• <b>Sensory information</b> - <a href="#">images, photos, and/or videos that you upload or submit</a> to us in connection with the Services (e.g., <a href="#">a profile photo, a video(s) of your DoorDash experience</a>, etc.).</li> <li>• <b>Employment and professional information</b> - if you are using our Services for orders to be delivered to your place of employment or on behalf of your employer, we may collect employment or professional related information from or about you</li> <li>• <b>Sensitive Data or Sensitive Personal Information</b> – as these terms are defined under applicable data protection and privacy laws, including precise <a href="#">geolocation</a> (see below for further information); a social security, driver's</li> </ul>	<p>macro-category, it could be particularly problematic since the sub-categories may concerns completely unexpected data, including sensitive information.</p> <p>Consider the following answer given by GPT:” DoorDash may process various types of personal information, <b>including</b> but not limited to [...]Survey Response Data [...]”</p> <p>Compare this answer with what is stated in the original text: “ This information may include: [...]We conduct survey research</p>	
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			<p>license, state identification card, or passport number; racial or ethnic origin; religious beliefs; mental or physical health diagnosis; sex life or sexual orientation; or citizenship; etc.</p> <p><b>b. Information Received From You as Part of Your Communications</b>  When you use our Services, complete electronic forms, communicate with Dashers or contact us, by online chat, email, phone or text, we may automatically collect and store certain information about you and the activity you engaged in, for example: your name and contact information; your order details; information that you voluntarily provide to us; the nature and content of your communication; the purpose of the interaction; and the action we took in response to your inquiry or request.</p> <p><b>c. Information Collected Automatically</b>  We also may collect and store certain information about you and your device(s) automatically when you access or use our platforms and Services, including, without limitation, on our websites and engaging with our online chat functionality. This collection may include the use of, among other technology, cookies and similar</p>	<p>among participating Users to learn more about Users to improve and enhance our Services and in connection with surveys, we may collect various information including, without limitation, information pertaining to consumer activity, usage of the Services, health and medical information, race/ethnicity information, sex life/sexual orientation, family relationships, etc.”</p> <p>As it can be noted, the collection of health and medical data as well as sexual orientation data is unexpected</p>	
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			<p>technologies as described in Section 3 (Cookies and Similar Technologies) of this Policy. This information may include:</p> <ul style="list-style-type: none"> <li>• Technical Information – We collect technical information associated with your activity on our platforms and/or Services and may include information related to your browser and operating system, IP address (the Internet address of your computer), unique device identifiers, personal and online identifiers, and other information such as your device type and version of the app that is in use.</li> <li>• Usage Information – This may include the webpage that you were visiting before accessing our platforms and Services, the pages or features of our platforms and Services that you browsed to inform us which part of our platform and Services you visit and how much time you spend there.</li> <li>• Platform Preferences – We collect information about your preferences to make your use of the platforms and Services more productive.</li> </ul> <p>d. Location Information</p>	<p>as part of survey’s data, and they requires consent as a legal basis, thus they should not be mixed with non sensitive data”</p> <p>Note that from section b to J everything is missing in the GPT4 answer. Note that while section a concerns data directly collected from the data subject all the other sections pertain data collected automatically or in any case from different sources</p>	
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			<p>When you use the Services, we may collect and store general location information (such as IP address). We may also collect route information and delivery pick-up or drop-off information. If you permit the Services to access location services through the permission system used by your mobile operating system or browser, we may also collect and store the precise location of your device when our apps are running in the foreground or background of your device. This information may be used to help you select your delivery address, to provide more accurate deliveries of your orders, to provide recommendations on Merchants to you based upon your location, and to enhance your user experience and improve the services. You can choose whether to enable the location tracking feature through the settings on your device or when prompted by our mobile apps. If you choose to disable the location feature this may impact some of your use of our Services (e.g., the Dasher will not receive precise location information from your device, which may compromise the accuracy of deliveries in some situations).</p> <p>e. Information Related to a Referral Program or Gift</p> <p>DoorDash allows Users to (i) send Gifts from or through our Services and (ii)</p>		
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			<p>invite people with whom the User has a personal connection to sign up for our Services through a Referral. If you are setting up and sending a Gift or a Referral, we will process information related to you and the recipient. This information will include, but is not limited to, names of both the sender and the document recipient, contact information for the recipient, information related to the Gift or Referral (e.g., what was sent, was the gift redeemed, what activity has the recipient taken towards completing the activities associated with the referral, the content of any messages included, etc.). For any personal information that you provide about a recipient of a Gift or Referral, by submitting the information to us you certify that you have the consent and approval of the recipient for you and DoorDash to process their personal information for the purposes for which you disclosed it to us (and, as applicable, for the sending of messages (e.g., email, etc.) to the recipient). As a user, if someone sends you a Gift, we will process your information in connection with setting up and delivering the Gift, tracking the Gift for our Gifting program and for other purposes as set forth in this Policy.</p> <p>f. Information Collected from Your Social Media Accounts</p>		
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			<p>improve and enhance our Services and marketing and advertising campaigns.</p> <p>h. Information Collected from Advertising Partners and Analytics Providers. In connection with certain marketing and advertising campaigns, we may collect and process certain information from our advertising providers and analytics providers that is connected or associated with you and linked or connected to your interaction with our campaigns.</p> <p>i. Information Collected from Business Partners We may collect personal information from business partners in connection with co-branded product offerings.</p> <p>j. Information Collected from Payment Providers We may collect or receive limited personal information from payment providers in connection with our processing of transactions or orders in connection with our Services.</p>		
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	<p>Q2: For what purposes does DoorDash use my email address?</p>	<p>DoorDash uses your email address for several purposes. These include <b>registering you with DoorDash, searching within, or placing orders through the Services, contacting them with inquiries, engaging with their chatbot on platforms and engaging in communications related to the Services.</b></p>	<p>a. Information You Provide to Us Directly</p> <p>You may provide your personal information to us when you use our Services, including <b>when you register with DoorDash, search within or place orders through our Services, contact us with inquiries, engage with our chatbot or other similar technology on the platforms or Services, respond to surveys, or otherwise access or use our Services.</b></p> <p>ii. Use of Your Personal Information</p> <p>We may use <b>the information</b> we collect about you for various purposes as described below.</p> <p>b. To Maintain and Improve the Platforms and Services</p> <p>We use <b>your information</b> for our <b>everyday business operations such as auditing, administration of the Services and business activities, fulfillment, analytics, debugging to identify and repair errors that impair existing intended functionality, conducting internal research for technological development and demonstration, and undertaking activities to verify or maintain the quality or safety of our Platforms and</b></p>	<p>DoorDash policy lists some purposes why an email address might be used in the data collection section. However, in the general section on purposes - (ii) Use of Your Personal Information - only refers to “information we collect about you” in general, therefore the answers given from this section should be treated as inferences by GPT4.</p> <p>Note also that the DoorDash policy has separate sections for drivers, non-users, which further refer to collecting and using email address for a list of purposes. These</p>	<p>FN INF</p>
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		<p>They may also use your email to <b>send you promotional offerings or other communications, respond to your questions and requests, send you transactional and relationship communications about the Services, and comply with legal and regulatory requirements.</b></p>	<p><b>Services.</b> Your <b>information</b> may also be used to <b>improve the content and/or functionality of the Services.</b> We may use your information to <b>help us enhance offerings for DoorDash and our Merchants.</b> [...]</p> <p>c. To Communicate with You</p> <p>We use <b>your information</b> to communicate with you. For example, we may send you text messages or other notifications about the status of your orders and deliveries. We may also <b>contact you with promotional offerings or other communications that may be of interest to you.</b> In the event you contact us, we use <b>certain information</b> to <b>respond to your questions and assist you with any issues that may arise in your use of the Services.</b> [...]</p> <p>e. To Maintain Legal and Regulatory Compliance</p> <p>Our Services are subject to certain laws and regulations which may require us to process <b>your personal information.</b> For example, <b>we process your personal information to pay our taxes, to fulfill our business obligations or as necessary to</b></p>	<p>are not reflected in GPT4's answers.</p>	
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			<p>manage risk as required under applicable law.</p> <p>f. To Enforce Compliance with Our Agreements and Policies</p> <p>When you access or use our Services, you are bound to our Terms and Conditions (if you are a User), and this Policy. To ensure you comply with them, <b>we process your personal information</b> by actively monitoring, investigating, preventing and mitigating any alleged or actual prohibited, illicit or illegal activities on our Services. We also process your personal information to: investigate, prevent or mitigate violations of our internal terms, agreements or policies; enforce our agreements with third parties and business partners.</p> <p>g. To Protect You, Others, and Our Business</p> <p>We use <b>your information</b> to protect you, others, and our business, including, without limitation, using information for fraud prevention, for enforcement of our Terms and Conditions, to comply with the law, and to protect against security risks.</p>		
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	<p>Q3: Who does DoorDash share my geolocation with?</p>	<p>DoorDash may share your geolocation data with <b>Dashers</b> to facilitate delivery of your orders. They may also use geolocation data to help you select your delivery address, to provide more accurate deliveries, to provide recommendations, and to enhance your user experience.</p>	<p>b. <b>Dashers, Merchants or Other Users</b></p> <p>To help provide you with our delivery services we provide your information, including limited personal information (e.g., first and last names, <b>address</b>, phone number (however, your phone number is masked to protect your privacy)) and order details, to the Dashers who complete your requested deliveries. Similarly, we provide information to Merchants to facilitate deliveries, which will include your order information for the Merchant and, depending upon the delivery service (e.g., delivery by a Dasher or delivery by the Merchant), some amount of personal information (e.g., first and last name or first name and last initial, <b>address</b>, phone number, etc.). We may also share information that you provide to DoorDash with Merchants as part of a Merchant Loyalty Program when you connect your DoorDash account with the applicable Merchant program.</p> <p>This [location] information may be used to help you select your delivery address, to provide more accurate deliveries of your orders, to provide recommendations on Merchants</p>	<p>GPT correctly states that DoorDash shares location data with Dashers. Here, we assume that ‘address’ is used as a type of location data. However, GPT misses other third-parties. These are merchants and other users.</p> <p>Moreover, the question asks to specify who the data is shared with and not the purposes for sharing. Hence, large part of the answer is irrelevant.</p>	<p>FN</p>
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			to you based upon your location, and to enhance your user experience and improve the services. You can choose whether to enable the location tracking feature through the settings on your device or when prompted by our mobile apps. If you choose to disable the location feature this may impact some of your use of our Services (e.g., the <b>Dasher</b> will not receive precise location information from your device, which may compromise the accuracy of deliveries in some situations).		
	Q4: What types of data are processed on the basis of consent, and for what purposes?	The document states that <b>sensitive personal information (including precise geolocation)</b> is processed and that consent is one of the legal bases for certain processing activities. These processing activities include where DoorDash uses or discloses sensitive personal information for purposes other than to perform the services expected by an average consumer, for security and legal reasons, or for other purposes permitted by law.	<b>Sensitive Data or Sensitive Personal Information</b> – as these terms are defined under applicable data protection and privacy laws, <b>including precise geolocation</b> (see below for further information); <b>a social security, driver's license, state identification card, or passport number; racial or ethnic origin; religious beliefs; mental or physical health diagnosis; sex life or sexual orientation; or citizenship; etc.</b> We do not use or disclose your sensitive data or sensitive personal information for purposes other than to perform the services reasonably expected by an	GPT is missing a lot of categories of data when answering this question. Consider the following comparison.  GPT answer: The document states that sensitive personal information (including precise geolocation) is processed and that consent is one of	FN

			<p>average consumer, for security and legal reasons, <b>with your consent</b>, and/or for other purposes permitted by applicable law.</p> <p>i. For Our Business Purposes We may use <b>your information for any other purpose</b> disclosed to you at the time we collect the information, or otherwise with your <b>consent</b>.</p> <p>i. With Your Consent or at Your Direction or Instruction We also may <b>provide your information to third parties</b> with your <b>consent</b> or at your direction.</p>	<p>the legal bases for certain processing activities.</p> <p>As compared to the data categories specified in the DoorDash policy: “Sensitive Data or Sensitive Personal Information – as these terms are defined under applicable data protection and privacy laws, including precise geolocation (see below for further information); a social security, driver’s license, state identification card, or passport number; racial or ethnic origin; religious beliefs; mental or physical health diagnosis; sex life or sexual</p>	
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				<p>orientation; or citizenship; etc.”</p> <p>Note that GPT is missing very important types of sensitive information while choosing to include geolocation data which is not technically classed as sensitive data under the GDPR.</p> <p>Moreover, GPT completely misses the further instances of personal data collection and sharing based on consent as defined in the examples from the policy below.</p> <p>“i. For Our Business Purposes We may use <b>your information for any other purpose</b></p>	
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				<p>disclosed to you at the time we collect the information, or otherwise with your <b>consent</b>.”</p> <p>“i. With Your Consent or at Your Direction or Instruction We also may <b>provide your information to third parties</b> with your <b>consent</b> or at your direction.”</p>	
	<p>Q5: What data does DoorDash share with Facebook?</p>	<p>In connection with linking or connecting your user account(s) with DoorDash's Services to your <b>Facebook</b> account, DoorDash may share <b>certain of your information</b> with Facebook to facilitate your use of Facebook and for other purposes as per Facebook's privacy policy.</p>	<p>f. Information Collected from Your Social Media Accounts [...] You may choose to enable or log in to our Services via various online services, including <b>social networking services like Facebook</b> and Google. Our Services also may enable you to access social networking services such as Facebook, Twitter, or Instagram (“Social Network(s)”) directly or indirectly through our Services.</p>	<p>In order to identify the data DoorDash shares with Facebook, GPT infers that Facebook is a Social Network from a different section of the policy. Then when data sharing is explained in the policy, GPT uses this information to</p>	INF

			<p>d. Social Networks</p> <p>In connection with linking or connecting your User account(s) with our Services to your Social Network, we may share <b>certain of your information with the operator of that Social Network to facilitate your use of that Social Network and for other purposes or uses described in the Social Network’s privacy policy.</b> Additionally, a Social Network may collect personal information and information about your use of our platforms or Services automatically. The manner in which a Social Network collects, uses, stores, and discloses your information is governed by the policies of such third parties and DoorDash shall have no liability or responsibility for the privacy practices or other actions of any Social Network that may be enabled within our Services.</p>	<p>answer the question about Facebook.</p> <p>Compare the answer of GPT and the excerpt of the DoorDash privacy policy below.</p> <p>GPT: “In connection with linking or connecting your user account(s) with DoorDash's Services to your Facebook account, DoorDash may share certain of your information with Facebook to facilitate your use of Facebook and for other purposes as per Facebook's privacy policy.”</p> <p>DoorDash: “d. Social Networks</p>	
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				In connection with linking or connecting your User account(s) with our Services to your Social Network, we may share certain of your information with the operator of that Social Network to facilitate your use of that Social Network and for other purposes or uses described in the Social Network's privacy policy."	
	Q6: Does DoorDash share my data with insurers?	The document does not specifically mention DoorDash sharing data with insurers.	-	Correct. The privacy policy does not mention insurance companies.	TN
	Q7: What categories of data does DoorDash	DoorDash automatically collects <b>technical information</b> like browser and operating system details, IP address and device identifiers, <b>usage information</b> such as <b>webpages</b>	c.Information Collected Automatically We also may collect and store <b>certain information</b> about you and <b>your device(s)</b> automatically when you access or use our platforms and Services, including, without	Note that like what we have seen with regard to Q1, GPT make a huge number of	SUM FN

	collect about me automatically?	visited before accessing their platforms and what features you browsed on their platforms, and platform preferences.	<p>limitation, on our websites and engaging with our online chat functionality. This collection may include the use of, among other technology, cookies and similar technologies as described in Section 3 (Cookies and Similar Technologies) of this Policy. This information may include:</p> <ul style="list-style-type: none"> <li>• <b>Technical Information</b> – We collect technical information associated with your activity on our platforms and/or Services and may include information related to your browser and operating system, IP address (the Internet address of your computer), unique device identifiers, personal and online identifiers, and other information such as your device type and version of the app that is in use.</li> <li>• <b>Usage Information</b> – This may include the webpage that you were visiting before accessing our platforms and Services, the pages or features of our platforms and Services that you browsed to inform us which part of our platform and Services you visit and how much time you spend there.</li> <li>• <b>Platform Preferences</b> – We collect information about your preferences</li> </ul>	summarizations (omission of “subcategories”)	
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			<p>to make your use of the platforms and Services more productive.</p> <p><b>b. Information Received From You as Part of Your Communications</b>  When you use our Services, complete electronic forms, communicate with Dashers or contact us, by online chat, email, phone or text, we may automatically collect and store <b>certain information about you and the activity you engaged in, for example: your name and contact information; your order details; information that you voluntarily provide to us; the nature and content of your communication; the purpose of the interaction; and the action we took in response to your inquiry or request.</b></p>		
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				Note that all this section is missing in the GPT answer	
	Q8: How can I contact DoorDash if I want to exercise my rights?	To contact DoorDash for exercising your rights, you can send an email to <a href="mailto:privacy@doordash.com">privacy@doordash.com</a> or use the following address: DoorDash, Inc., Attn: Legal, 303 2nd St, Suite 800, San Francisco, CA 94107. You may	12. Contact Us.  If you have any questions or concerns relating to this Policy or our privacy practices, please contact us at <a href="mailto:privacy@doordash.com">privacy@doordash.com</a> ( <a href="mailto:privacy@doordash.com">mailto:privacy@doordash.com</a> ) or:	Correct.	TP

		also use the form at: <a href="https://help.doordash.com/consumers/s/contactsupport">https://help.doordash.com/consumers/s/contactsupport</a> .	DoorDash, Inc. Attn: Legal 303 2nd St, Suite 800 San Francisco, CA 94107 Help Form: <a href="https://help.doordash.com/consumers/s/contactsupport">https://help.doordash.com/consumers/s/contactsupport</a>		
	Q9: How long does DoorDash keep my delivery address?	The document does not specify the exact duration that DoorDash keeps your delivery address. However, it indicates that DoorDash retains <b>personal information based on various factors including</b> the duration necessary to fulfill the purposes for which the information was collected, as long as it maintains a business relationship with the individual or the company they are associated with, and <b>other considerations such as legal compliance and retention periods</b> .	<i>[no specific information about retention period of delivery address in the policy]</i>  5. Data Retention.  Our retention of your <b>personal information</b> may vary <b>based upon the nature of our relationship with you</b> (e.g., User, Non-Dasher Independent Contractor, etc.) or, as <b>applicable, the company or business with whom you are employed, associated, or connected</b> (e.g., in the case of Merchant Personnel and Service Provider Personnel, etc.) and <b>based upon several factors, including</b> without limitation, the following: <ul style="list-style-type: none"> <li>• The length of time necessary to fulfill the purpose(s) for which we collected the personal information;</li> <li>• When your relationship with us ceases or terminates or when the company or business that you are affiliated, associated, or connected with, ceases to maintain a business relationship with us;</li> </ul>	GPT correctly states that the policy does not specify how long the delivery address is kept. When explaining the reasons for data retention, GPT misses and summarizes some of the information.  For example, GPT missed the following information:  “Any limitation periods within which claims can be made;” AND	FN SUM



			<ul style="list-style-type: none"> <li>• The length of time it is reasonable to keep records to demonstrate that we have fulfilled our business and legal duties and obligations and contractual commitments (as applicable);</li> <li>• Any limitation periods within which claims can be made;</li> <li>• Any retention periods prescribed by law or recommended by regulators, professional bodies, or associations; and</li> <li>• The existence of any relevant legal proceedings.</li> </ul>	“The existence of any relevant legal proceedings.”	
<b>JustEat</b>	Q1: What data does JustEat process about me?	JustEat processes various categories of your data when you interact with their services <b>including</b> name, address data, contact data, order and transaction data, payment data, and any sensitive personal data you may provide related to health, religion, medical conditions, or sexual orientation when placing an order. They process this data for several purposes such as executing and confirming orders, processing payments, handling refunds, providing delivery services, generating accurate bills, contacting you if necessary, processing Partner and/or courier reviews, and verifying age and identity for the sale and delivery of restricted products.	<p>What personal data we process and why</p> <p>Personal data, in this Statement also referred to as “your data”, means any information or set of information from which we are able, directly or indirectly, to personally identify you, in particular by reference to an identifier, e.g. name and surname, email address, phone number, etc. It does not include data where the identity has been removed (anonymous data).</p> <p>Whenever you interact with JET via our Services we collect and process your personal data. JET may process your personal data for the following purposes:</p> <p>1.Ordering process [...]</p>	-GPT does not include reviews as a category of data (see n.2 in the original document). This may be due to the fact that as regard name and contact data they were already included un number 1 , while this is not the case with review, so apparently entire number 2 may have been	SUM FN

			<p>We may process the following personal data in the ordering process:</p> <ul style="list-style-type: none"> <li>• Name</li> <li>• Address data</li> <li>• Contact data</li> <li>• Order and transaction data • Payment data</li> </ul> <p>As part of our Services we may sell products that may reveal sensitive personal data, such as <a href="#">health-related information (allergies or dietary requirements)</a>, information about your <a href="#">religion</a> (such as if you only eat halal food), information about your <a href="#">medical condition (e.g. drugs, medicines, medical devices, medicated creams, food supplements or herbal/homoeopathic products)</a> or about your <a href="#">sexual orientation</a> via our Partners. [...]</p> <p>To comply with our legal obligations as may be imposed by the applicable laws we may implement verification procedures governing the sale and delivery of these products including your <a href="#">age and identity verification</a>. For this purpose we may ask you to present a valid, government <a href="#">issued identification document</a> [...].</p> <p>2.W.Partner &amp; courier reviews After your order, you may be asked to provide a review with the Partner or courier and we may offer you the</p>	<p>disregarded by GPT.</p> <p>The same applies to sections 3, 4, 6, 7, 9, 11, 12.</p> <p>Note that section 5, does not mention new categories compared to section 1.</p> <p>Additionally, sections 10 and 8 do not mention any category.</p>	
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			<p>opportunity to submit a review of Partners and/or couriers. Depending on the circumstance, we may rely on your consent or the fact that the processing is necessary to fulfil a contract with you, or to comply with law.</p> <p>JET processes the personal data you provide when submitting a review. You can withdraw your consent by contacting us. We may process the following personal data when you post a Partner and/or courier review:</p> <ul style="list-style-type: none"> <li>• Name</li> <li>• Contact data</li> <li>• Review</li> </ul> <p>When your review is published, the review, and your first name, may be made available to couriers, Partners and/or the public.</p> <p>3.Customer Services and Support</p> <p>When you contact our customer services support, we will use the <b>personal data you provide to answer your question or handle your complaint</b>. We may collect personal data under <b>call recordings</b> to provide customer support, including to investigate and address user concerns and to monitor and improve our customer support responses and processes.</p>	<p>Note that age and identification documents are not considered by GPT as categories of data collected but only as purposes of processing of the previous</p>	
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			<p>We may also collect your personal data if you submit us a <b>notice</b> in relation to presence of any suspected item in our Services which you may consider as ‘illegal content’ as defined in the EU Regulation W]WW/W]^_ of the European Parliament and of the Council (‘Digital Services Act’) and also to provide you with an access to internal complaint handling system and/or to take required suspension measures and protection against misuse of our Services as required by the Digital Services Act .</p> <p>[...] We may process the following personal data for customer service purposes:</p> <ul style="list-style-type: none"> <li>• Name</li> <li>• Address data (if applicable)</li> <li>• Contact data</li> <li>• Order and transaction data</li> <li>• Payment data (if applicable)</li> <li>• Comments (if applicable)</li> <li>• Content of correspondences between you and customer services department</li> <li>• Any other content that may be required for compliance with the Digital Services Act</li> </ul> <p>4. Customer Accounts</p> <p>If you interact with our Services you are given the opportunity to create an account with us either via our platforms or via</p>	mentioned categories.	
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			<p>using third-party social login portals (e.g. Apple, Google, Facebook Connect or other platforms) where privacy statement of the relevant third-party will also be applicable to you in addition to this Statement. [...]</p> <p>We may process the following personal data for customer account purposes:</p> <ul style="list-style-type: none"> <li>• Name</li> <li>• Address data</li> <li>• Contact data</li> <li>• Credentials (applicable for Just Eat for Business)</li> </ul> <p>5. Loyalty programs (in applicable markets)</p> <p>JET has several loyalty programs to provide you with offers and discounts. When you make use of one of our loyalty programs, we process your personal data to provide you with the discounts or offers as set out in the respective loyalty program. Depending on the circumstance, we may rely on your consent or the fact that the processing is necessary to fulfil a contract with you, or to comply with law. One of our loyalty programs is the loyalty shop, where you may claim offers from external partners. Some of the loyalty shop partners require your personal data for shipping purposes. We may process the following personal data processed for</p>		
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			<p>the loyalty shop and shipping of your order:</p> <ul style="list-style-type: none"> <li>• Name</li> <li>• Address data • Contact data</li> </ul> <p>6.Customer research</p> <p>To make sure that our Services are aligned with your preferences and to improve our Services and platforms, JET may approach you to conduct customer research; such as but not limited to, surveys. We only send you these types of communications with your prior consent unless this is not necessary according to the applicable law. Participation in the customer satisfaction surveys is completely voluntary. If you do not wish to receive these surveys you can unsubscribe from them in the messages itself. We may process the following personal data for research purposes:</p> <ul style="list-style-type: none"> <li>• Name</li> <li>• Contact data</li> <li>• Order and transaction data • Research input</li> </ul> <p>7.Marketing</p> <p>We also process your personal data to be able to send you (personalised) marketing communications and notifications to administer, support, improve and develop our Services. [...]</p>		
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			<p>]We may process the following personal data for marketing purposes:</p> <ul style="list-style-type: none"> <li>• Name</li> <li>• Address data</li> <li>• Contact data</li> <li>• Order and transaction data • Review(s) (optional)</li> <li>• Campaign data (optional)</li> <li>• DeviceID</li> <li>• Cookie and Technology data</li> <li>[...]</li> </ul> <p>8.Cookies [...]</p> <p>9.Fraud prevention [...]</p> <p>We may process following personal data for fraud prevention purposes:</p> <ul style="list-style-type: none"> <li>• Name</li> <li>• Order and transaction data • Payment data</li> <li>• Device information</li> <li>• IP address</li> <li>• Browser information</li> </ul> <p>10.Analytics [...]</p> <p>11. Campaigns [...]</p> <p>We may process the following personal data for campaigning purposes:</p>		
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			<ul style="list-style-type: none"> <li>• Name</li> <li>• Contact data</li> <li>• Order and transaction data (optional)</li> <li>• Campaign data (optional)</li> </ul> <p>12. JET for Business [...] The following personal data may be processed in connection with JET for Business:</p> <ul style="list-style-type: none"> <li>• Name</li> <li>• Address data</li> <li>• Employment data (job role, department, contractual hours) • Contact data</li> <li>• Allowance data</li> <li>• Order and transaction data</li> <li>• JET for Business card information • Payment data</li> </ul> <p>[...] Personal data that we collect automatically: [...], we may automatically collect technical data about your equipment, browsing activities and patterns. We use this personal data by using cookies, server logs and other similar technologies. These self-learning algorithms generate content that they use to personalise your user experience, selecting in particular those items that you are interested in, as well as to support the overall optimisation of our Services. For</p>		
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			<p>our cookie policy, please refer above (Cookies) for more information.</p> <p>We may allow you to use social media sites to create your account or link your account to the relevant social media site.</p> <p>These social media sites may provide us with automatic access to certain personal data they hold about you (e.g. content viewed by you, content liked by you, and information regarding the advertisements you have been shown or may have clicked on).</p>		
	Q2: For what purposes does JustEat use my email address?	<p>JustEat uses your email address for various purposes, including to <b>confirm your order, process transactions and refunds, contact you as necessary, provide customer support, handle complaints, conduct customer surveys, send marketing communications and personalized offers<sup>1</sup>, administer loyalty programs, prevent fraud, conduct analytics and improve services, and communicate with you in the context of JET for Business allowances and marketing campaigns.</b></p>	<p>This personal data is necessary to <b>execute your order, confirm your order</b>, and to <b>assess your order, payment, and a possible refund</b>. Your information (such as the items you add to your basket) allow us to <b>process your order and send you an accurate bill</b>. It also helps us and any Partner you order with <b>contact you where necessary</b>. Some Partners on our platform use our third party delivery companies which may use your information to <b>provide you with status updates on the delivery of your order. [...]Contact data</b></p> <p>When you contact our <b>customer services support</b>, we will use the personal data you</p>	<p>Note that the real PP never explicitly mentions email but generically refers to contact data (which may or may not includes emails). However, GPT infers that contact data often includes emails, thus all the purposes referred to contact data in the real PP are reported as</p>	<p>FN FP INF</p>

<sup>1</sup> Note that this is also a summarization/rephrase and reinterpretation of “to provide you with offers and discounts”

			<p>provide to answer your question or handle your complaint. We may collect personal data under call recordings to provide customer support, including to investigate and address user concerns and to monitor and improve our customer support responses and processes. [...] <b>Contact data</b></p> <p>We may process the following personal data for customer service purposes: [...] <b>Contact data</b></p> <p>We may process the following personal data for customer account purposes [...] <b>Contact data</b></p> <p>JET has several loyalty programs to provide you with offers and discounts. When you make use of one of our loyalty programs, we process your personal data to provide you with the discounts or offers as set out in the respective loyalty program. [...]</p> <p>We may process the following personal data processed for the loyalty shop and shipping of your order: [...] <b>Contact data</b></p>	<p>purposes for which email is used.</p> <p>Also note that here we have a case of hallucination since in the real PP, the categories of data used for fraud detection do not include neither email nor contact data.</p>	
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			<p>To make sure that our Services are aligned with your preferences and <b>to improve our Services and platforms</b>, JET may approach you <b>to conduct customer research</b>; such as but not limited to, <b>surveys</b>.</p> <p>[...]We may process the following personal data for <b>research purposes</b>:</p> <p>[...] <b>Contact Data</b></p> <p>We also process your personal data to be able <b>to send you (personalised) marketing communications and notifications</b> to <b>administer, support, improve and develop our Services</b>. [...]We may process the following personal data for <b>marketing purposes</b>:</p> <p>[...] <b>contact data</b></p> <p>There may be cases where JET may process your personal data for <b>promoting third- party offers, products and services</b>.</p> <p>We also process personal data <b>to prevent fraud</b> and other forms of misuse on and via our Services. [...]We may process following personal data for <b>fraud prevention purposes</b>:</p> <ul style="list-style-type: none"> <li>• Name</li> <li>• Order and transaction data • Payment data</li> <li>• Device information</li> <li>• IP address</li> <li>• Browser information</li> </ul>		
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			<p>JET may <a href="#">launch specific campaigns or contests</a> in connection to its Services. [...] We may process the following personal data for <a href="#">campaigning purposes</a>: [...] Contact data</p> <p>We process personal data if you use your JET for Business allowance to pay for an order you placed via our Services, when using or interacting with JET for Business products and services, to issue and ship the JET for Business card, and/or to provide you with the digital allowance. Depending on the circumstance, we may rely on your consent or the fact that the processing is necessary to fulfil a contract with you, or to comply with law. The following personal data may be processed <a href="#">in connection with JET for Business</a>: [Contact data]</p>		
	Q3: Who does JustEat share my geolocation with?	JustEat shares your geolocation with <b>third parties for analytical purposes</b> to <a href="#">improve services and to provide personalized content</a> based on your location, such as <a href="#">selecting available Partners in your local area</a> .	<p>JET uses cookies or similar technologies for functional, analytical, and marketing purposes. Data processed for cookie purposes defer per purpose (functional, analytical or marketing) and depend on the preferences set by you. Please refer to our Cookie Statement for further information about our use of cookies and/or similar technologies. You can always change your cookie settings via our preferences center and/or your settings in the tool you use to browse. Please note that disabling cookies may</p>	<a href="#">FP Analytical purposes</a> : In the PP it is stated that JET uses cookies for analytical purposes, without saying the collected data will be shared with third parties for such a purpose.	FP FN

			<p>deny you the ability to use some of the Services and/or features on the website or impair your user experience.</p> <p>For example, JET uses your address data and/or location data to select available Partners in your local area.</p> <p><b>Sharing your personal data with Partners</b>  If you order through our Services, JET may share your personal information (order, name, address, or contact data) with the Partner you selected so that the Partner can deliver your order and where necessary services, for instance to resolve your complaint. Partners may process your personal data to contact you if it is necessary to fulfil the contract with you.</p> <p><b>Sharing your personal data in terms of JET for Business</b>  If you use your JET for Business allowance to pay for an order you placed via our Services or by using JET for Business card, JET shares personal data (such as email address and data about your order and allowance) with the person that grants you the allowance (which might be</p>	<p>FP Selecting available partners:  In the PP it is stated that JET uses data to select partners in the user's local are, without saying it is sharing data with third parties for such a purpose</p>	
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			<p>your employer, business partner etc.) for performing our contract with this person.</p> <p><b>Sharing your personal data with others</b>  JET may work with other companies within the JET group and/or other third parties in order to carry out the processing described in this Statement and/or to comply with legal obligations.  These group companies and third parties will process your personal data on behalf of us as data processors or as autonomous data controllers (or in a position as so defined or referred under applicable data protection law including concepts as the equivalent of controller or processor), and have access to your personal data for the purposes described in this Statement. [...]  We may also share your data with other third parties where appropriate or required by applicable law or regulation (including a court order or legal authority request) or where we believe disclosure is necessary to comply with legal obligations, to exercise, establish or defend legal rights or to protect the vital interests of any person. Such third party controllers may include law enforcement agencies.  We may also disclose your personal data to any company or prospective buyer of all or substantially all of our assets in</p>		
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			<p>connection with any sale or transfer of those assets.</p> <p>Your personal data may be shared with the following parties:</p> <ul style="list-style-type: none"> <li>• JET's affiliates, subsidiaries and/or group companies of JET</li> <li>• Software providers such as providers for software, hosting, application support, delivery, logistics, information security, etc</li> <li>• Third parties who undertake various activities to promote, market or support our Services. This includes social media platforms like Facebook, offshore customer support agents, marketing service providers, eCRM partners who manage our marketing emails and push notifications, partners who send you text messages when your order is on its way, delivery companies who deliver your order to you.</li> <li>• Implementation partners</li> <li>• Merchants, payment and card service providers such as Adyen (for their privacy statement please see here) and marketing service providers</li> <li>• Customer satisfaction survey firms and/or market research companies</li> <li>• Loyalty shop partners</li> <li>• Professional consultants</li> </ul>		
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			<ul style="list-style-type: none"> <li>• Law enforcement, governmental or regulatory authorities (including insurance companies, visa and tax authorities)</li> <li>• Prospective buyers</li> <li>• Any other third party provided that you have given your consent to the disclosure</li> </ul>		
	Q4: What types of data are processed on the basis of consent, and for what purposes?	Personal data processed on the basis of consent includes <b>sensitive personal data revealed through orders</b> , such as information about <b>health, dietary requirements, religion, medical conditions</b> , and <b>sexual orientation</b> .	<p>1.Ordering process [...] Depending on the circumstance, we may rely on your <b>consent</b> or the fact that the processing is necessary to fulfil a contract with you, or to comply with law. We may process the following personal data in the <b>ordering process</b>:</p> <ul style="list-style-type: none"> <li>• <b>Name</b></li> <li>• <b>Address data</b></li> <li>• <b>Contact data</b></li> <li>• <b>Order and transaction data</b></li> <li>• <b>Payment data</b></li> </ul> <p>As part of our Services we may sell products that may reveal <b>sensitive personal data</b>, such as <b>health-related information (allergies or dietary requirements)</b>, <b>information about your religion (such as if you only eat halal food)</b>, <b>information about your medical condition (e.g. drugs, medicines, medical devices, medicated creams, food supplements or</b></p>	Consent is explicitly mentioned linked to the following data categories, which GPT gets right: “sensitive personal data, such as health-related information (allergies or dietary requirements), information about your religion (such as if you only eat halal food), information about your medical condition (e.g. drugs, medicines, medical devices, medicated creams, food supplements	FN INF



		<p>Your consent is also the basis for collecting and processing data when submitting reviews of Partners and/or couriers, participating in customer surveys, receiving marketing communications, participating in loyalty programs, and when JustEat promotes third-party offers, products, and services.</p>	<p>herbal/homoeopathic products) or about your <b>sexual orientation</b> via our Partners. We will collect and process this data with your <b>consent</b> as part of your order.</p> <p>2.Partner &amp; courier reviews</p> <p>After your order, you may be asked to provide a review with the Partner or courier and we may offer you the opportunity to submit a review of Partners and/or couriers. Depending on the circumstance, we may rely on your <b>consent</b> or the fact that the processing is necessary to fulfil a contract with you, or to comply with law.</p> <p>JET processes the personal data you provide when <b>submitting a review</b>. You can withdraw your consent by contacting us. We may process the following personal data when you post a Partner and/or courier review:</p> <ul style="list-style-type: none"> <li>• <b>Name</b></li> <li>• <b>Contact data</b></li> <li>• <b>Review</b></li> </ul> <p>3. Customer Services and Support [...]</p> <p>Depending on the circumstance, we may rely on your <b>consent</b> or <b>the fact that the processing is necessary to fulfil a contract with you</b>, or to comply with law.</p>	<p>or herbal/homoeopathic products) or about your sexual orientation via our Partners.”</p> <p>For the rest, JustEat policy states that certain types of data listed such as name, address data, contact data, etc., will be processed based on either consent or that these are necessary to complete the contract without specifying which legal basis applies to which purposes. Therefore, the answers by GPT4 have been treated as inferences. Moreover, only some of the purposes have been picked up skipping the following</p>	
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			<p>We may process the following personal data for <b>customer service purposes</b>:</p> <ul style="list-style-type: none"> <li>• Name</li> <li>• Address data (if applicable)</li> <li>• Contact data</li> <li>• Order and transaction data</li> <li>• Payment data (if applicable)</li> <li>• Comments (if applicable)</li> <li>• Content of correspondences between you and customer services department</li> <li>• Any other content that may be required for compliance with the Digital Services Act</li> </ul> <p>4. Customer Accounts [...] Depending on the circumstance, we may rely on your consent or the fact that the processing is necessary to fulfil a contract with you, or to comply with law. [...]</p> <p>We may process the following personal data for <b>customer account purposes</b>:</p> <ul style="list-style-type: none"> <li>• Name</li> <li>• Address data</li> <li>• Contact data</li> <li>• Credentials (applicable for Just Eat for Business)</li> </ul> <p>5. Loyalty programs [...]</p>	<p>purposes: ordering process, customer accounts, and research purposes (only surveys are mentioned in GPT answer).</p>	
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			<p>Depending on the circumstance, we may rely on your <b>consent</b> or the fact that the processing is necessary to fulfil a contract with you, or to comply with law. [...]</p> <p>We may process the following personal data processed for the <b>loyalty shop</b> and shipping of your order:</p> <ul style="list-style-type: none"> <li>• <b>Name</b></li> <li>• <b>Address data</b></li> <li>• <b>Contact data</b></li> </ul> <p>6. Customer research [...] JET may approach you to conduct customer research; such as but not limited to, <b>surveys</b>. We only send you these types of communications with your prior consent unless this is not necessary according to the applicable law. [...]</p> <p>We may process the following personal data for <b>research purposes</b>:</p> <ul style="list-style-type: none"> <li>• <b>Name</b></li> <li>• <b>Contact data</b></li> <li>• <b>Order and transaction data</b></li> <li>• <b>Research input</b></li> </ul> <p>7. Marketing [...] We rely on your <b>consent</b> unless your consent is not necessary according to the applicable law. [...] We may process the</p>		
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			<p>following personal data <b>for marketing purposes</b>:</p> <ul style="list-style-type: none"> <li>• Name</li> <li>• Address data</li> <li>• Contact data</li> <li>• Order and transaction data</li> <li>• DeviceID</li> <li>• Cookie and Technology data</li> </ul> <p>There may be cases where JET may process your personal data for <b>promoting third-party offers</b>, products and services. The legal basis for this processing of personal data is your <b>consent</b> unless your consent is not necessary according to the applicable law. [...]</p>		
	Q5: What data does JustEat share with Facebook?	JustEat shares <b>data</b> with Facebook and other social media platforms as part of their activities to promote, market, or support their services. <b>This may include technical data about your equipment, browsing activities, patterns, and preferences to measure the performance of marketing campaigns and to personalize the services offered to you.</b>	<p>Your <b>personal data</b> may be shared with the following parties: [...]</p> <p>Third parties who undertake various activities to promote, market or support our Services. This includes <b>social media platforms like Facebook</b>, offshore customer support agents, marketing service providers, eCRM partners who manage our marketing emails and push notifications, partners who send you text messages when your order is on its way, delivery companies who deliver your order to you.</p>	JustEat policy states that they share “personal data” with social media platforms “like Facebook”. There are no further specifications as to what data types are shared.	FP INF

	<p>Q6: Does JustEat share my data with insurers?</p>	<p>JustEat may share your data with insurers if it's appropriate or required by applicable law, regulation, or when disclosure is necessary to comply with legal obligations, to exercise, establish or defend legal rights, or to protect the vital interests of any person.</p>	<p>Yes.</p> <p>Your personal data may be shared with the following parties: [...] Law enforcement, governmental or regulatory authorities (including <b>insurance companies</b>, visa and tax authorities)</p> <p>We may also share your data with <b>other third parties</b> where appropriate or required by applicable law or regulation (including a court order or legal authority request) or where we believe disclosure is necessary to comply with legal obligations, to exercise, establish or defend legal rights or to protect the vital interests of any person. Such third party controllers may include law enforcement agencies.</p>	<p>GPT correctly states that JustEat shares the data with insurers. However, GPT makes an inference about sharing data with insurers from the following passage of the policy: “We may also share your data with other third parties where appropriate or required by applicable law or regulation (including a court order or legal authority request) or where we believe disclosure is necessary to comply with legal obligations, to exercise, establish or defend legal rights or to protect the vital interests of any person.”</p>	<p>INF</p>
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	<p>Q7: What categories of data does JustEat collect about me automatically?</p>	<p>Categories of data JustEat collects about you automatically <b>may include</b> <b>technical data about your equipment, browsing activities, and patterns</b>. They collect this data through cookies, server logs, and other similar technologies. They may also collect data from your use of social media sites to create or link your account, <b>which may give them access to personal data held by those sites</b>.</p>	<p>Personal data that we collect automatically: [...], we may automatically collect <b>technical data about your equipment, browsing activities and patterns</b>. We use this personal data by using cookies, server logs and other similar technologies. These self-learning algorithms generate content that they use to personalise your user experience, selecting in particular those items that you are interested in, as well as to support the overall optimisation of our Services. For our cookie policy, please refer above (Cookies) for more information. We may allow you to use social media sites to create your account or link your account to the relevant social media site. These social media sites may provide us with automatic access to <b>certain personal data they hold about you (e.g. content viewed by you, content liked by you, and information regarding the advertisements you have been shown or may have clicked on)</b>. [...]</p>	<p>GPT correctly identifies “technical data about your equipment, browsing activities and patterns”.</p> <p>GPT summarises the following specifications as follows.</p> <p>JustEat: “These social media sites may provide us with automatic access to certain personal data they hold about you (e.g. content viewed by you, content liked by you, and information regarding the advertisements you have been shown or may have clicked on).”</p>	SUM
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				GPT: “They may also collect data from your use of social media sites to create or link your account, which may give them access to personal data held by those sites.”	
	Q8: How can I contact JustEat if I want to exercise my rights?	If you want to exercise your rights regarding your personal data, you should contact JustEat <a href="#">via their privacy form</a> . Specifically, <a href="#">for Just Eat for Business (City Pantry Ltd)</a> , <a href="#">Menulog Pty Ltd</a> , <a href="#">Just Eat UK</a> , and <a href="#">Takeaway.com Group B.V.</a> , they have <a href="#">provided contact links respectively</a> .	<p>How to contact us <sup>F&amp;T</sup><sub>SEP</sub></p> <p>The data controller of your personal data is the Just Eat entity present in the country where you use our Services, unless stated otherwise in this Statement.</p> <p>If you need to contact us to make requests or if you have any questions and concerns about this Statement and/or our privacy practices and processing activities, please contact us via our <a href="#">privacy form</a>.</p> <p><a href="#">For Just Eat for Business (City Pantry Ltd.) here</a>  <a href="#">For Menulog Pty Ltd. please contact here</a>  <a href="#">For Just Eat UK please contact here</a>  <a href="#">For Takeaway.com Group B.V. here</a></p>	<p>GPT correctly answers the question and specifies that each of the individual contact points provide a hyperlink to access their contact information.</p> <p>GPT only refers to “Amsterdam address” while the policy states all the details of the address.</p>	SUM

		The Data Protection Officer of JustEat Takeaway.com at Takeaway.com Group B.V. can also be contacted at the <a href="#">Amsterdam address provided</a> .	<a href="#">Just Eat Takeaway.com Data Protection Officer - Takeaway.com Group B.V.</a> <a href="#">Piet Heinkade 61</a> <a href="#">1019 GM Amsterdam</a> <a href="#">Netherlands</a>		
	Q9: How long does JustEat keep my delivery address?	The text does not specify the exact retention period for personal data such as your delivery address. It states that JustEat will keep your personal data <b>as long as necessary to fulfill the purposes for which it was collected, including any legal, tax, accounting, or reporting requirements</b> . After the necessary period, they might anonymize your data so it cannot be associated with you and may be used without further notice.	[does not specify]  How long we keep your data  We will only retain your personal data for <b>as long as necessary to fulfil the purposes we collected it for, including for the purposes of satisfying any legal, tax, accounting, or reporting requirements</b> . [...] In some circumstances we may anonymise your personal data so that it can no longer be associated with you, in which case we may use such information without further notice to you.	GPT correctly answers the question, since JustEat policy does not specify how long delivery address data is kept. GPT uses the explanations given in the policy.	TP
<b>Wolt</b>	Q1: What data does Wolt process about me?	Wolt processes two general categories of data about you: <b>User Data and Usage Data</b> .  User Data is collected directly from you or from the customer organization on	The personal data collected and processed by us can be divided into two general data categories: User Data and Usage Data. User Data User Data is personal data collected directly from you or from our customer organization on behalf of which you are	While GPT's answer includes several important data types collected, it misses the following data types present in Wolt's policy:	FN



		<p>behalf of which you are using Wolt Services.</p> <p>This includes your full name, email address, telephone number, information relating to your payment instruments (not stored by Wolt),</p>	<p>using the Wolt Services (“Customer Organization”), as the case may be. [...]</p> <p>Further, please note that we also collect details of any transactions and payments you carry out through the Wolt Services. [...]</p> <p>After conclusion of the service agreement between us and the Customer Organization, the Customer Organization provides us with your full name and email address.</p> <p>When you register to the Wolt Services and create a user account, you need to provide us with the following information:</p> <ul style="list-style-type: none"> <li>• full name</li> <li>• telephone number</li> <li>• email address</li> <li>• information relating to your payment instrument(s) such as the number of your payment instrument(s) and the expiration date of your payment instrument(s) (required for the purposes of ordering food and other products via the Wolt Services, however not stored by Wolt, since Wolt uses a third party payment service provider for processing of payments)</li> </ul> <p><i>User Data you give us voluntarily and while using Wolt Services</i></p>	<p>“information related to your orders from Wolt or through Wolt Services (for example, items purchased, special instructions, date and time of order, total amount of order and other order history), information you provide when submitting ratings, comments or responding to surveys, favorite restaurants or merchants and other preferences, marketing opt-ins and opt-outs, and ” AND “ we process certain personal data third party service providers provide about you. For example, for corporate customers, we may</p>	
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		<p>a picture, delivery address, location data, partner-specific bonus card or loyalty program details, age (for age-restricted goods), and any other information you provide while creating or modifying your account.</p> <p>interactions with Wolt Services,</p>	<p>Your user or customer experience may be enhanced by providing us with the following information:</p> <p>Additional Account Information:</p> <ul style="list-style-type: none"> <li>• a picture,</li> <li>• delivery address,</li> <li>• location data (if you consent to the processing of your location data),</li> <li>• partner-specific bonus card or participation in other loyalty programme if applicable</li> </ul> <p>in your country,</p> <ul style="list-style-type: none"> <li>• when ordering age-restricted goods: age, and</li> <li>• other information you provide either when creating a user account or later when modifying your account profile.</li> </ul> <p><i>Other Information. We may also process other information provided by you voluntarily such as:</i></p> <ul style="list-style-type: none"> <li>• information related to your orders from Wolt or through Wolt Services (for example, items purchased, special instructions, date and time of order, total amount of order and other order history),</li> <li>• information you provide when submitting ratings, comments or responding to surveys,</li> </ul>	<p>process company contact person information to enable communication and marketing with the company as well as managing the customer relationship. [...]</p> <p>If your order contains products or services which may imply a health condition or other sensitive (special category) personal data, Wolt needs to process this data in order to provide the Wolt Services to you. In addition to the contents of the order, this may also include, for example, medical prescription data in the case of prescription medicine. [...]</p>	
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			<ul style="list-style-type: none"> <li>• favorite restaurants or merchants and other preferences,</li> <li>• marketing opt-ins and opt-outs, and</li> <li>• information you provide by phone or in email or chat correspondence with us,</li> </ul> <p>including call recordings of your calls with our customer service.</p> <p>In addition to User Data collected from you and the Customer Organization, we process certain personal data third party service providers provide about you. For example, for corporate customers, we may process company contact person information to enable communication and marketing with the company as well as managing the customer relationship. [...]</p> <p>If your order contains products or services which may imply a health condition or other sensitive (special category) personal data, Wolt needs to process this data in order to provide the Wolt Services to you. In addition to the contents of the order, this may also include, for example, medical prescription data in the case of prescription medicine. [...]</p> <p>If you connect or login to your account with Facebook, Facebook shares with us personal information about you such as</p>	<p>If you connect or login to your account with Facebook, Facebook shares with us personal information about you such as your profile picture, a sample of your Facebook friends and your Facebook ID.”</p>	
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		Usage Data	<p>your profile picture, a sample of your Facebook friends and your Facebook ID. While Wolt maintains its page on Facebook both Wolt and Facebook are joint controllers for your personal data. [...]</p> <p><b>Usage Data</b>  Usage Data arises from User interactions with the Wolt Services. Although we do not normally use Usage Data to identify you as an individual, you can in certain circumstances be identified from it, either alone or when combined or linked with User Data. [...]  We may automatically collect the following Usage Data when you visit or interact with the Wolt Services:  Information that describes your device or browser and Wolt's application, their versions, features, capabilities, and settings  Information about your operator, Internet service provider and network connection type, including your IP address  Identifiers provided by your device or third parties for application vendors or advertisers, or identifiers we create ourselves  Country, locale, time zone and geo-IP level location information.</p>		
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		arises from your interactions with Wolt Services and includes information that describes your device, network connection, IP address, country, and data for tracking transactions initiated by advertising partners.	<p>Where you followed a link to Wolt Services, and links you followed from Wolt Services</p> <p>Details of your interactions with, and usage of, Wolt Services. This includes, for example, usage patterns, which features you use, advertisement, participating into a specific campaign and offer impressions and interactions, and information on orders</p> <p>Data for tracking and reporting transactions initiated by our advertising partners, including timestamps, and identifiers mentioned above</p>		
	Q2: For what purposes does Wolt use my email address?	Wolt uses your email address for purposes such as offering Wolt Services, managing and delivering your Order and communicating with you about changes to terms and conditions or other important changes. It helps them to perform contractual obligations, manage customer relationships, or comply with legal obligations.	<p>4. <b>The purposes</b> and grounds for the processing</p> <p>We process <b>personal data</b> only to the extent necessary and appropriate for the specific processing purposes. [...]</p> <p>Firstly, Wolt processes your personal data to perform our contractual obligations towards you or the Customer Organization, for example, to the extent necessary to:</p> <ul style="list-style-type: none"> <li>• offer the Wolt Services to you [...]</li> <li>• perform the contract between you and Wolt and for purposes of managing and delivering your Order as well as communicating with you about changes to terms and conditions, privacy policies, or</li> </ul>	<p>INF: The PP does not link the purposes to the specific categories of data, thus GPT makes inferences assuming that the mentioned purposes also concerns email address (e.g. offering Wolt Services)</p> <p>Note that all the missing purposes</p>	INF

			<p>other important changes related to the contract;</p> <ul style="list-style-type: none"> <li>• handle your payments or any refunds (where applicable) and to provide our partners (the restaurants, retailers and our courier partners hereinafter collectively also as “Partner”)) with the information necessary for the preparation or delivery of your order; and</li> <li>• to answer your questions or solve your support cases if you contact us.</li> </ul> <p>Secondly, we may process your personal data if there is an appropriate and justifiable interest (that is, a legitimate interest) to run, maintain and develop our business or to create and maintain customer relationships. When choosing to use <b>your data</b> on the basis of our legitimate interests, we weigh our own interests against your right to privacy and, for example, provide you with easy to use opt-out from our marketing communications and use pseudonymized or non-personally identifiable data when possible. [...]</p> <p>We process your personal data to the extent necessary and based on legitimate interest, for example, to:</p>	<p>can not be really considered as FN since in the PP categories of data are never associated to purposes (including email). Thus it is impossible to answer this question with certainty.</p>	
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			<ul style="list-style-type: none"> <li>• <b>claims handling, debt collection and legal processes.</b> We may also process data for the prevention of fraud, misuse of our services and for information, system and network security and safety.</li> <li>• <b>contact you regarding the Wolt Services and to inform you of changes relating to them or asking your review or feedback on Wolt Services.</b></li> <li>• <b>market the Wolt Services to you or show you targeted or personalized advertisements</b> through Wolt Services or send you otherwise targeted marketing of services or products that may be of your interest. In order to form such a target group we may process information listed above in the section on Usage Data. [...]</li> <li>• <b>improve the quality of the Wolt Services and develop our business,</b> for example, by analyzing any trends in the use of the Wolt Services by processing data related to your use of Wolt Services.</li> <li>• <b>ensure that our services are in line with your needs,</b> personal data can be used for things like <b>customer satisfaction surveys.</b> When possible, we will do this using only aggregated, non-personally identifiable data.</li> <li>• process your data within the Wolt group of companies in accordance with this Privacy Statement.</li> </ul>		
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			<p>[...] Further, we may process your personal data to administer and fulfill our legal obligations.</p>		
	<p>Q3: Who does Wolt share my geolocation with?</p>	<p>Wolt shares geolocation data (if you consent to the processing of your geolocation data) primarily with <b>third parties such as Partners</b> involved in the preparation, sale, and/or delivery of your order. It is shared to allow for the performance of services, such as to communicate with you for order-related clarifications or to ensure delivery of your orders, and <b>possibly with authorized service providers performing services for Wolt, including data analytics. The specific third parties with whom the geolocation data is shared are not directly mentioned in the statement.</b></p>	<p><b>[no explicit link between geolocation data and recipients]</b></p> <p>6. Data recipients</p> <p>We only share your personal data within the organization of Wolt if and as far as reasonably necessary for the purposes of this Privacy Statement.</p> <p>For the purposes set out in this Privacy Statement and to <b>authorized service providers</b></p> <p>To the extent that <b>third parties (such as the restaurants, merchants or retailers which provide your order, our courier partners who deliver your order and Customer Organization which may pay your order) need access to personal data</b> in order for us to perform the Wolt Services or for other legitimate reasons, we provide such third parties with your data. [...]</p> <p>With <b>Partners</b> for the performance of Wolt Services</p>	<p>Since geolocation is not mentioned explicitly and the policy only refers to “personal data”, GPT answers are treated as inferences.</p> <p>GPT correctly answers that no specific third parties are linked to the sharing of geolocation.</p>	<p>INF</p>



			<p>To the extent that third parties, such as the Partners which prepare, sell and/or deliver your order, our courier partners who deliver your order and Customer Organization which may pay your order, need access to personal data in order for us to perform the Wolt Services, we provide such third parties with your data.</p> <p>With your <b>explicit consent</b></p> <p>We may share your personal data with third parties outside Wolt when we have your explicit consent to do so. You have the right to withdraw this consent at all times free of charge, for example, by contacting us.</p> <p>Your user or customer experience may be enhanced by providing us with the following information:</p> <p>Additional Account Information:  <b>location data (if you consent to the processing of your location data) [...]</b></p>		
	Q4: What types of data are processed	Data processed on the basis of consent might include additional User Data you give voluntarily, such as <b>location data, marketing opt-ins and</b>	<p>User Data you give us voluntarily and while using Wolt Services</p> <p>Additional Account Information:</p>	GPT answer correctly lists location data and detailed	FN FP SUM

	<p>on the basis of consent, and for what purposes?</p>	<p><b>opt-outs</b>, and <b>potentially other information you provide while using Wolt Services</b>. Wolt may ask for separate consent to process data that may imply a <b>health condition or other sensitive personal data, such as medical prescription data in the case of prescription medicine</b>. If required, Wolt will ask for separate consent for processing such personal data, and consent may be withdrawn at any time through profile settings or contacting Wolt support.</p>	<p><b>location data</b> (if you consent to the processing of your location data) [...]</p> <p>If your order contains products or services which <b>may imply a health condition or other sensitive</b> (special category) <b>personal data</b>, Wolt needs to process this data in order to <b>provide the Wolt Services to you</b>. In addition to the contents of the order, this may also include, for example, <b>medical prescription data in the case of prescription medicine</b>. [...] If required under applicable laws, Wolt will ask for <b>separate consent</b> for processing such personal data [...]</p> <p>We process your <b>personal data</b> to the extent necessary and based on legitimate interest, for example, to: [...] <b>market the Wolt Services to you or show you targeted or personalized advertisements through Wolt Services or send you otherwise targeted marketing of services or products that may be of your interest</b>. In order to form such a target group we may process information listed above in the section on <b>Usage Data</b>. Please note that if required by applicable law processing of personal</p>	<p>description of sensitive data processed by Wolt based on user's consent. However, it misses the purposes for such processing (FN).</p> <p>FP</p> <p>GPT includes one data type that is not listed in the relevant sections of the policy, i.e., "marketing opt-ins and opt-outs".</p> <p>SUM</p> <p>GPT summarises the other potential data categories collected based on consent as "potentially other information you provide while using Wolt Services."</p>	
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			data for marketing purposes will be based on your <b>consent</b> . [...]		
	Q5: What data does Wolt share with Facebook?	If you connect or login to your account with Facebook, Facebook shares your profile picture, a sample of your Facebook friends, and your Facebook ID with Wolt. Wolt and Facebook are joint controllers of your personal data processed through Facebook.	If you connect or login to your account with Facebook, Facebook shares with us personal information about you such as your profile picture, a sample of your Facebook friends and your Facebook ID. While Wolt maintains its page on Facebook both Wolt and Facebook are joint controllers for your personal data. More information on processing of personal data on Facebook is available at Meta Privacy Policy.	FP, while GPT quotes the policy, it does not answer the question directly. Compare to other answers (e.g., sharing data with insurers) where GPT makes a disclaimer that such information is not available in the policy text. In this case, GPT does not specify the lack of information.	FP
	Q6: Does Wolt share my data with insurers?	The document does not specifically mention data sharing with insurers. Therefore, based on the provided information, Wolt does not share your data with insurers.	.	Correct.	TP
	Q7: What categories of data	The categories of data Wolt collects about you automatically include Usage	We <b>may</b> automatically collect the following Usage Data when you visit or interact with the Wolt Services:	GPT correctly identifies several data categories that	FN FP SUM

	<p>does Wolt collect about me automatically?</p>	<p>Data such as information about your device or browser,</p> <p>IP address, identifiers provided by your device or third parties, country, locale, time zone, source link of Wolt Services, interaction with campaigns, advertisements, orders, and analytics data provided by third-party services integrated into Wolt's systems.</p>	<p>Information that describes your device or browser and Wolt's application, their versions, features, capabilities, and settings</p> <p>Information about your operator, Internet service provider and network connection type, including your IP address</p> <p>Identifiers provided by your device or third parties for application vendors or advertisers, or identifiers we create ourselves</p> <p>Country, locale, time zone and geo-IP level location information</p> <p>Where you followed a link to Wolt Services, and links you followed from Wolt Services</p> <p>Details of your interactions with, and usage of, Wolt Services. This includes, for example, usage patterns, which features you use, advertisement, participating into a specific campaign and offer impressions and interactions, and information on orders</p> <p>Data for tracking and reporting transactions initiated by our advertising partners, including timestamps, and identifiers mentioned above</p>	<p>are automatically collected by Wolt, i.e., usage data, information about your device or browser, IP address, etc.</p> <p>SUM</p> <p>GPT summarises the following Wolt passage “Where you followed a link to Wolt Services, and links you followed from Wolt Services” as “source link of Wolt Services”.</p> <p>Another summarisation is made from “Data for tracking and reporting transactions initiated by our advertising partners, including timestamps, and identifiers</p>	
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				<p>mentioned above” to “ analytics data provided”.</p> <p>FP GPT adds that data analytics are performed by “third-party services integrated into Wolt's systems” this addition is not based on the relevant passages of the policy.</p> <p>FN GPT misses some details about the technical data that is automatically collected, i.e., Wolt’s application, their versions, features, capabilities, and settings.</p>	
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	<p>Q8: How can I contact Wolt if I want to exercise my rights?</p>	<p>To contact Wolt if you wish to exercise your rights, you can reach out to Wolt's support team, <a href="#">send a letter, or an email</a> to the addresses set out in the statement. The Data Protection Officer can be reached at <a href="mailto:privacy@wolt.com">privacy@wolt.com</a>. If you have a Wolt account, it is recommended to contact them through Wolt support for easier identification.</p>	<p>2. Wolt's contact details</p> <p>Wolt Enterprises Oy Business ID: 2646674-9 <a href="#">Correspondence address: Pohjoinen Rautatiekatu 21, 00100 Helsinki, Finland</a> E-mail address: <a href="mailto:support@wolt.com">support@wolt.com</a> Data Protection Officer: Wolt has appointed a data protection officer who you can reach through the above contact details or by sending e-mail to <a href="mailto:privacy@wolt.com">privacy@wolt.com</a>.</p> <p>8. Your rights</p> <p>[...]</p> <p>How to use your rights The abovementioned rights may be used by <a href="#">contacting Wolt support or sending a letter or an e-mail to us on the addresses set out above</a>, including the following information: the full name, address, e-mail address and a phone number. <a href="#">If you have Wolt account we recommend you contacting us through Wolt support as that allows us to identify you more easily.</a></p>	<p>GPT correctly identifies the contact methods for exercising the user's rights, i.e., through email, letters, or via Wolt account. However, GPT omits essential information, namely, the address where the letters must be sent and the email address for Wolt support.</p>	FN
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	Q9: How long does Wolt keep my delivery address?	The document does not provide a specific timeframe for how long Wolt keeps your delivery address after you have deleted your account. However, it mentions that personal data may be stored as long as it is required by law or is reasonably necessary for legal obligations or legitimate interests such as claims handling or internal reporting. Regular assessments are made to ensure data is stored only for the necessary time period.	<p>[no explicit mention of how long delivery address is retained]</p> <p>7. Storage period</p> <p>Wolt does not store your <b>personal data</b> longer than is legally permitted and necessary for the purposes of providing the Wolt Services or the relevant parts thereof. The storage period depends on the nature of the information and on the purposes of processing. The maximum period may therefore vary per use.</p> <p>After a User has deleted their user account personal data may be stored only as long as such processing is required by law or is reasonably necessary for our legal obligations or legitimate interests such as claims handling, bookkeeping, internal reporting and reconciliation purposes.</p> <p>We assess regularly the storage period for personal data to ensure the data is stored only for the necessary time period.</p>	Correct.	TP
Glovo	Q1: What data does Glovo	Glovo processes various types of data about you <b>including:</b>	5.2 What kind of data do we hold about you and how is your personal data collected?	In comparison with Glovo's policy, GPT summarises the following	FN SUM

	process about me?	<p>- Registration Data (username and email)</p> <p>- User Profile Information (phone number, delivery address)</p> <p>- Payment information (card data processed by payment service providers; Glovo has access only for legal compliance)</p> <p>- Additional information you supply (e.g., photograph, billing address if requesting invoices)</p>	<p>Glovo holds the following data about you:</p> <p>1. Information supplied directly by you:</p> <p>1.1. <b>Registration Data:</b> the information provided by you when you create an account on the Glovo Platform: username and e-mail.</p> <p>1.2. <b>User Profile Information:</b> the information added by you on the Platform in order to be able to use Glovo's service, e.g.. your <b>mobile phone number and delivery address</b>. You can view and edit the personal data on your profile whenever you wish.</p> <p>1.3. <b>Payment information:</b> payment information when processing your orders; <b>card data will be processed by our electronic payment service</b> providers, who will receive the data directly from you. [...]</p> <p>1.4. <b>Additional information:</b> any information that you could supply to Glovo for other purposes, e.g. your photograph or the billing address in the case if you have asked to receive invoices from Glovo.</p>	<p>information from the policy under “device information”: “ii) information about your computer or mobile phone, such as your Internet connection, browser type, version and operating system, and type of device,</p> <p>iii) the full uniform resource locator (URL) Clickstream (the information related with your navigation through our website or the Application, links followed, etc.), including date and time,</p> <p>iv) data from your account: information on the orders made by you, as well as feedback and/or</p>	
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		<p>- Previous communications with Glovo (for resolving queries or complaints)</p> <p>- Information regarding accidents (for insurance claims or other actions)</p> <p>- Transcriptions and recordings of conversations with Glovo</p>	<p>1.5. Information about previous communications with Glovo: information supplied by you for the resolution of any queries or complaints about the use of the platform, whether through the contact form, by e-mail or by phone through the customer service.</p> <p>1.6. Information regarding any accidents: information of any of the parties involved in the provision of services through the Platform for the purpose of making insurance claims or carrying out any other actions with the insurance companies contracted by Glovo.</p> <p>1.7. Information of conversations held with Glovo: Transcription and recording of conversations for the processing of incidents, queries or other consultations that may be made to guarantee and improve the quality of our services and for security reasons.</p> <p>1.8. Information on Communications: communications exchanged between you and the Couriers on the chat system provided on the Platform whenever it is necessary [...]</p>	<p>comments made by you,</p> <p>v) your browsing history and preferences.</p> <p>”.</p>	
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		<p>- Communications with couriers on the Glovo platform</p> <p>- Data arising from the use of the platform (IP address, device information, browsing history)</p>	<p>1.9. Any additional information that you provide in your requests, comments or questions.</p> <p>Information indirectly supplied by Users:</p> <p>2.1. Data arising from the Use of the Platform: Glovo collects the data arising from your Use of the Platform every time you interact with the Platform.</p> <p>2.2. Data on the application and the device: Glovo stores data on the device and the Application used by you to access the services:</p> <p>i) the IP address used by you to connect to the Internet using your computer or mobile phone, and to prevent fraudulent misappropriation or unauthorized access to your account by third parties,</p> <p>ii) information about your computer or mobile phone, such as your Internet connection, browser type, version and operating system, and type of device,</p> <p>iii) the full uniform resource locator (URL) Clickstream (the information related with your navigation through our website or the Application, links followed, etc.), including date and time,</p>		
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			<p>iv) data from your account: information on the orders made by you, as well as feedback and/or comments made by you,</p> <p>v) your browsing history and preferences.</p> <p>2.3. <b>Data arising from the User's origin:</b> if you arrive at the Glovo Platform through an external source (such as a link from another website or a social network, as long as you have authorised it on those websites), Glovo collects data on the source from which you arrived.</p> <p>2.4. <b>Data resulting from the management of incidents:</b> if you contact the Glovo Platform through the Contact Form(website: glovoapp.com&gt;&gt;Contact us&gt;&gt;Policies or App: Help&gt;&gt;Not related to an order&gt;&gt;Policies), Glovo Chat or on Glovo's phone number, Glovo will collect the messages received in the format used by you and may use and store them to manage current or future incidents.</p> <p>2.5. <b>Data arising from "cookies":</b> Glovo uses its own and third-party cookies to facilitate browsing by its users and for statistical purposes, among others (please refer to the Cookie Policy for more details).</p>		
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		<p>- Geolocation Data (if consented to by the user)</p>	<p>2.6. <b>Geolocation Data:</b> provided that you have authorised this, Glovo will collect data relating to your location, including the real-time geographic location of your computer or mobile device.</p> <p>2.7. Data resulting from external third parties:</p> <p>i) Glovo collects <b>personal data or information from external third parties</b> only if you authorise such third parties to share that information with Glovo. For example, if you create an account through your Facebook or Google account, <b>these platforms could disclose to us your personal data that can be found on your Facebook/Google profile (such as name, gender or age).</b></p> <p>ii) If you choose to send <b>messages to us from social media networks</b> (including Twitter, Facebook and Whatsapp), <b>we will collect that information</b> you provide to us for the purposes set out in this privacy policy, including responding to your inquiry, providing you with customer support and resolving issues.</p>		
	Q2: For what purposes does	Glovo uses your email address for the following purposes:	5.1 What are the data processing purposes and the legitimate basis of the processing?	INF: The PP does not link the purposes to the specific categories	INF FN

	Glovo use my email address?		<p>Glovo will process your the personal data for the following purposes:</p> <p>Legal purposes</p> <p>Glovo processes your personal data for:</p> <p>i) detect and investigate fraud and possible crimes committed against our Platform and all the users,</p> <p>ii) comply with the legislation in case any legal regulations oblige us to keep your data for a defined period of time (please check Annex I on data retention),</p> <p>iii) manage and execute your request(s) to exercise the rights established in the GDPR and local regulations,</p> <p>iv) file, submit and defend legal actions against any entity of our Group,</p> <p>v) in any of the cases above-mentioned, Glovo shall be entitled to use any data obtained from you or arisen from your activity through our Platform (e.g. conversations between you and the Partner, you and the Courier, you and our Platform using the chat system) for the purpose of filing and/or defending any</p>	<p>of data, thus GPT makes inferences assuming that the mentioned purposes also concerns email address</p> <p>Note that all the missing purposes can not be really considered as FN since in the PP categories of data are never associated to purposes (including email). Thus it is impossible to answer this question with certainty.</p>	
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[...]- To manage and execute your requests concerning the exercise of GDPR rights

		<p>claims and/or legal actions that may be necessary, and to manage any incidents arising in connection with User's orders.</p> <p>Contractual purposes Glovo processes your personal data for:</p> <p>i) grant you the possibility to create your own account,</p> <p>ii) provide you with the services you have requested and any additional features on the Platform,</p> <p>ii) locate the nearest Partners and Courier to the delivery point informed by you (which may involve using geolocation services, if you agreed to them when asked to by the Platform, as described above),</p> <p>iii) perform payment processing and collection on behalf of you,</p> <p>v) communicate your Order to the Partner selected by you and update you on the status of your Order,</p> <p>iv) assist you in your decisions and use of the service, including the possibility to quickly reorder from the stores, where you</p>		
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			<p>have ordered in the past or suggest you stores based on your past orders or “popularity” among new users. Additionally, we could assist you in your decisions through automatically determined filters by the historical order you have placed in the past, providing in each case specific contents in the Platform tailored for you,</p> <p>v) send you the receipt corresponding to your Orders,</p> <p>vi) provide you with a customer service to manage any incident related to your Orders and being able to answer your questions or consultations,</p> <p>vii) allow your direct contact with the Courier in charge of your Order,</p> <p>viii) be contacted by our Partners in case of any incident with your Orders,</p> <p>ix) process reimbursements and refunds both via promo-codes or bank refunds,</p> <p>x) notify you concerning changes or updates to our services, terms and conditions, privacy policy, cookies policy and any other corporate document that may affect you in a substantial way.</p>		
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		<p>- To communicate with you about [...]updates to services, terms and conditions, privacy policy, and other relevant non-marketing communications</p>	<p>Security purposes Glovo processes your personal data for:</p> <p>i) use device, location (including geolocation data, if you agreed to), profile, usage, and other data to prevent and detect malicious or unsafe activities (e.g. payment fraud, identity fraud, account hacking, phishing, incentive abuses). In particular, Glovo uses your device's IP address to detect fraudulent activity on your device and to keep the platform away from attackers who may try to access your account by impersonating you;</p> <p>ii) monitor all actions that could cause fraud or in the commission of a criminal offence related to the payment method employed by you; if any irregularities are detected, Glovo reserves the right to retain the data provided and share it with the competent Authorities in order to carry out the relevant investigation,</p> <p>iii) make sure that you follow the legal requirements related to specific products you may order through the Platform (e.g. legal age for alcoholic beverages).</p>		
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			<p>For statistics and research purposesGlovo processes your statistics based on your Personal data for:</p> <ul style="list-style-type: none"> <li>i) analyse trends, purchase behaviour and characteristics,</li> <li>ii) understand how you use our Platform,</li> <li>iii) manage and improve the services offered, including the possibility of adding new or different features and services to improve the quality of the services.</li> </ul> <p><b>Marketing and commercial purposes</b></p> <p>Glovo processes your personal data for:</p> <ul style="list-style-type: none"> <li>i) carry out <b>marketing, communications,</b> research and development activities,</li> <li>ii) analyse and research how to improve our services both offline and on the Platform, by using the data provided by you (such as in focus groups, reviews, valuations of the services, satisfaction survey, feedback or any kind, etc.),</li> <li>iii) provide you with personalised offers, promotions, discounts, suggestions, views and options in App, by email or by any</li> </ul>		
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		<p>- For marketing and commercial communications, if you have consented to receive them</p>	<p>other communication means, including the use of cookies or other technologies for advertising in third party websites or apps, according to our Cookie Policy and only if you have agreed to,</p> <p>iv) carry out promotional activities for the delivery of samples or free products inside the order placed by you, which may be of your interest to promote Glovo's and our Partner's products or services,</p> <p>v) carry out promotional activities such as contests, raffles, tenders, quizzes, competitions between users when they have subscribed and/or sent their data for such campaigns,</p> <p>vi) create custom audiences with Facebook or other providers to reach out to you or other people with similar characteristics, who might be interested in using Glovo services; you can manage your privacy in your Facebook or other third party platform settings,</p> <p>vii) use as commercial or marketing material published by you on your social networks profiles when Glovo has been expressly mentioned by you (i.e. via hashtag or @).</p> <p>[...]</p>		
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			<p>Non-marketing purposes</p> <p>Glovo processes your personal data for:</p> <p>i) generate and provide you with receipts from each of your Orders placed through our App,</p> <p>ii) inform you about any incident on the Platform or the operation of the services, including incidents related to your orders. This information can be sent by e-mail or SMS messages, and any other messaging application, that may be used by you and Glovo at any moment,</p> <p>iii) inform you about any changes to our Terms and Conditions, privacy policy, cookies policy, services, and more generally to inform you about any relevant non-marketing communications.</p> <p>iii) process incidents and claims with insurance companies in the event you report the occurrence of any damages or unforeseen events that may be covered by Glovo's insurance policy.</p>		
	Q3: Who does Glovo share my	Glovo <b>may</b> share your geolocation with:	5.3. What are the recipients of your data and why are we communicating it?	Since geolocation is not mentioned explicitly and the policy only refers	INF FN

	geolocation with?	<p>- <b>Couriers</b>, to allow them to deliver your orders</p> <p>- <b>Payment Platforms and payment service providers</b></p> <p>- <b>Service providers that Glovo uses to facilitate its services</b></p> <p>- <b>Telecommunications service providers</b></p>	<p>When carrying out an order, <b>data</b> may be shared with:</p> <p>The <b>Courier</b> who carries out the task of collecting and delivering the product.</p> <p>The <b>establishment or venue in charge of selling the product</b>, if you have requested the purchase of a product. [...]</p> <p><b>The Customer Care Services</b> contracted by Glovo for the purpose of warning you of any possible incidents or asking why negative feedback has been given; data will be used to manage any incidents that may occur during the provision of the services.</p> <p><b>The payment Platform and payment service providers</b> so that the amount can be charged to your account.</p> <p><b>Telecommunications service providers</b>, when they are used to send communications regarding orders or incidents relating to orders.</p> <p><b>Providers rendering satisfaction survey services</b> on Glovo's behalf.</p>	to "data", GPT answers are treated as inferences.	
	Q4: What types of data are processed on the basis of consent,	<p>Glovo processes data <b>based on consent</b> for the following purposes:</p> <p>- <b>Marketing and commercial communications, including personalized offers, promotions, discounts, and suggestions sent via email or through other communication means</b></p>	<p>Contractual purposes Glovo processes your personal data for: [...]</p> <p>ii) locate the nearest Partners and Courier to the delivery point informed by you (which may involve using geolocation services, <b>if you agreed to them when</b></p>	<p>TP</p> <p>GPT correctly reports the data processed based on consent. Glovo's policy expresses consent through</p>	TP

	and for what purposes?	<p>- Geolocation data processing, to locate the nearest Partners and Couriers and monitor malicious or unsafe activities</p>	<p><b>asked to by the Platform</b>, as described above) [...]</p> <p>Marketing and commercial purposes</p> <p>Glovo processes your personal data for:</p> <p>iii) provide you with personalised offers, promotions, discounts, suggestions, views and options in App, by email or by any other communication means, including the use of cookies or other technologies for advertising in third party websites or apps, according to our Cookie Policy and <b>only if you have agreed to</b> [...]</p> <p>2.6. Geolocation Data: provided that you have authorised this, Glovo will collect data relating to your location, including the real-time geographic location of your computer or mobile device. [...]</p> <p>Contractual purposes Glovo processes your personal data for: [...]</p> <p>ii) locate the nearest Partners and Courier to the delivery point informed by you (which may involve using geolocation services, if you agreed to them when asked to by the Platform, as described above),</p>	<p>“agreement”/ “if you have agreed to”.</p>	
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			<p>Security purposes Glovo processes your personal data for:</p> <p>i) use device, <b>location</b> (including <b>geolocation</b> data, if you agreed to), profile, usage, and other data <b>to prevent and detect malicious or unsafe activities</b> (e.g. payment fraud, identity fraud, account hacking, phishing, incentive abuses).</p>		
	Q5: What data does Glovo share with Facebook?	<p>Glovo may share your personal data with Facebook to create custom audiences to reach you or others with similar characteristics for advertising purposes, only if you have given explicit consent.</p>	<p>Sharing your data with third parties:</p> <p>To continue providing the services offered through the Platform, Glovo may share your certain personal data with: [...]</p> <p><b>Social media</b> connected by Users: If you connect your Glovo account to other social media or to a third-party platform, <b>Glovo may use the information provided to such social media or third party in compliance with the privacy policy of the social media or third-party platform in question.</b></p> <p>Glovo processes your personal data for: [...]</p> <p>vi) create custom audiences with <b>Facebook</b> or other providers to reach out to you or other people with similar characteristics, who might be interested in</p>	<p>Glovo's policy does not explicitly state what data is shared with Facebook. In the section "sharing data with third parties", social media connected by Users is mentioned.</p> <p>GPT confuses the data collection with data sharing when answering this question.</p>	FP

			using Glovo services; you can manage your privacy in your Facebook or other third party platform settings [...] [this is about the source, not sharing information]		
	Q6: Does Glovo share my data with insurers?	<b>Yes, Glovo may share your data with insurers for the management and processing of claims and losses related to Glovo's activity and those collaborating with it.</b>	<p>Sharing your data with third parties: [...]</p> <p>Insurance companies: Glovo may provide your data to those <b>insurers and insurance brokers</b> it collaborates with, <b>for the management and processing of claims and losses arising from the activity carried out by Glovo and the parties that collaborate with it.</b></p> <p>If you are a User we may share your data with [...] insurance companies.</p> <p>Glovo processes your personal data for: [...] iii) process incidents and claims with insurance companies in the event you report the occurrence of any damages or unforeseen events that may be covered by Glovo's insurance policy.</p>	Correct.	TP
	Q7: What categories of data does	<b>Glovo automatically collects the following categories of data:</b>	[automatic collection of data is not explicitly mentioned in the policy]	<p>INF</p> <p>Glovo policy does not explicitly state</p>	INF

	<p>Glovo collect about me automatically?</p>	<ul style="list-style-type: none"> <li>- IP address used to connect your device to the internet, browser type, operating system, device type, browsing data, and preferences</li> <li>- Data on the application and device, including a full URL Clickstream</li> <li>- Data about your activity on the Platform, including the navigation on the website or Application, links followed, etc.</li> </ul> <p>- Data from cookies and similar tracking technologies</p>	<p>2.2. Data on the application and the device: Glovo stores data on the device and the Application used by you to access the services:</p> <ul style="list-style-type: none"> <li>i) the IP address used by you to connect to the Internet using your computer or mobile phone, and to prevent fraudulent misappropriation or unauthorized access to your account by third parties,</li> <li>ii) information about your computer or mobile phone, such as your Internet connection, browser type, version and operating system, and type of device,</li> <li>iii) the full uniform resource locator (URL) Clickstream (the information related with your navigation through our website or the Application, links followed, etc.), including date and time,</li> <li>iv) data from your account: information on the orders made by you, as well as feedback and/or comments made by you,</li> <li>v) your browsing history and preferences.</li> </ul> <p>2.5. Data arising from “cookies”: Glovo uses its own and third-party cookies to facilitate browsing</p>	<p>what data is collected automatically. However, the data collected under the section “Data on the application and the device: Glovo stores data on the device and the Application used by you to access the services” can be reasonably inferred as collected automatically. Therefore, GPT’s answer can be treated as an INF.</p> <p>The missing information cannot be treated as FN since it is not explicitly stated that such data is collected automatically.</p>	
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			by its users and for statistical purposes, among others (please refer to the Cookie Policy for more details).		
Q8: How can I contact Glovo if I want to exercise my rights?	To exercise your rights, you can contact Glovo using the form available on their main website glovoapp.com>>Contact us>>Policies or in the App by going to Help>>Not related to an order>>Policies. You can also send an email to gdpr@glovoapp.com.	3. What are your personal data rights?  You may exercise your rights free of charge at any time using the form available on our main website glovoapp.com>>Contact us>>Policies, or in the App, entering to: Help>>Not related to an order>>Policies.  To exercise your rights click <a href="#">HERE</a> .If you have any questions, you can write to us at gdpr@glovoapp.com.	GPT misses the option to contact Glovo by following a link provided in the policy.	FN	
Q9: How long does Glovo keep my delivery address?	Glovo keeps your <b>delivery address</b> for the duration of the contractual relationship with you. After the end of the relationship, they keep it for the period established by law to comply with legal obligations and defend against legal actions, which is a <b>maximum of fifteen years</b> . The actual retention period may be shorter depending on the legal provision applicable to each purpose of data processing, as detailed in Annex I of the privacy policy.	Glovo shall retain <b>your data</b> for the duration of the contractual relationship and, after this has come to an end, for the period established by law for filing or defending the appropriate legal actions. This is established at a <b>maximum of fifteen (15) years</b> in order to comply with Glovo’s legal obligations – which include the duty to assist the security forces as necessary in the investigation and prosecution of crimes pursuant to the higher interest of public safety – and defend itself or take any action in relation to criminal, tax and social security matters.	GPT makes an inference from “your data” to “delivery address”. It correctly reports the explanations of the various possible retention periods.	INF	

			The said period may be shorter depending on the legal provision applicable to each purpose of data processing, as established in the table of retention periods set forth in Annex I.		