

Correct answers included all the **true positives (TP)** and **true negatives (TN)**. We distinguish five types of errors:

- (1) **false negative (FN)** when the answer is missing information present in the policy,
- (2) **false positive (FP)** when the answer includes information that is not relevant for answering the question but can be found in the policy,
- (3) **summarisation (SUM)** when the answer indicates that LLM has summarised information found in the policy,
- (4) **inference (INF)** when the answer indicated that LLMs engaged inferences based on the policy, which may or may not be correct, and
- (5) **hallucinations (HAL)** when the answer includes information that cannot be found in the text.

Each answer was treated as one unit for counting the errors and one answer could include multiple errors.

LLaMA Run 1

| Question | Correct Answer | LLaMa Answer | Evaluation |
|--|---|--|------------|
| Q1: What data does Orderoo process about me? | <ul style="list-style-type: none">1. Email address2. Name and surname3. Password4. Birthdate5. phone number6. default delivery address7. Each delivery address8. Details of your order (what you buy)9. price you pay10. payment information11. ratings of the orders12. Complaints13. Geolocation14. food interests15. content preferences | According to the document, Orderoo processes the following data about me: <ul style="list-style-type: none">1. "order history",2. "delivery location",3. "device information", and4. "customer feedback". | SUM FN |

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| | 16. Time spent using the app 17. Frequency of using the app 18. correspondence with delivery persons 19. IP address 20. system language 21. country of residence 22. Calls to customer service 23. Device model 24. Contacts list information 25. language preferences 26. dietary restrictions and food allergies 27. Error reports | | |
| Q2: For what purposes does Orderoo use my email address? | 1. unique identifier 2. account access 3. Transaction-related-communication 4. distribution of own advertising 5. third-party marketing 6. tracking transaction history 7. profiling | Based on the document, Orderoo uses my email address for the following purposes: 1. "order confirmation", 2. "order status updates", 3. "marketing communications", 4. and "account management". | FN FP SUM |
| Q3: Who does Orderoo share my geolocation with? | 1. delivery persons 2. vendors close to you 3. Facebook 4. google | According to the document, Orderoo shares my geolocation data with the following parties: "delivery partners" and "marketing vendors". | HAL SUM FN |
| Q4: What types of data are processed on the basis of consent, and for what purposes? | 1. Default delivery address, for delivery address suggestion 2. Payment information, storing your payment information for future payments 3. Geolocation, delivery address suggestion | According to the document, data is processed on the basis of consent for the following purposes: * Personalization of Orderoo's services * Improving Orderoo's services * Offering personalized recommendations and advertising content * Sending promotional messages, including by | HAL FN Llama2 is not answering the question at all. |

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| | <ol style="list-style-type: none"> 4. Contacts, to synchronize the contact list with the Orderoo app 5. Dietary restrictions and food allergies, highlighting the potential allergens among the food ingredient descriptions + sharing with vendors | <p>email or SMS</p> <ul style="list-style-type: none"> * Conducting market research and analysis * Managing and analyzing the usage of Orderoo's services * Provision of customer support and assistance * Compliance with legal obligations | |
| Q5: What data does Orderoo share with Facebook? | <ol style="list-style-type: none"> 1. default delivery address 2. Each delivery address 3. Details of your order (what you buy) 4. The price you pay 5. Ratings of orders 6. Geolocation 7. Food interests 8. Content preferences 9. System language 10. Country of residence | <p>The document does not mention any specific data that Orderoo shares with Facebook. However, it is mentioned that Orderoo may share your data with third parties for the purpose of providing their services or for other purposes as may be necessary to fulfill a legitimate interest.</p> | HAL FN |
| Q6: Does Orderoo share my data with insurers? | no | According to the document, Orderoo does not share personal data with insurers. | TP |
| Q7: What categories of data does Orderoo collect about me automatically? | <ol style="list-style-type: none"> 1. Geolocation 2. Food interests 3. Content preferences 4. Time spent 5. Frequency 6. IP address 7. System language 8. Recordings of calls 9. Device model 10. Contact information 11. Error reports | <p>Orderoo collects the following categories of data about you automatically:</p> <ol style="list-style-type: none"> 1. * Personal information, such as your name, email address, and phone number 2. * Delivery information, including your delivery address and any special instructions 3. * Payment information, such as your credit card details 4. * Device information, including your IP address and browser type 5. * Usage information, including | FP FN |

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| | | information about how you use the Orderoo website and app | |
| Q8: How can I contact Orderoo if I want to exercise my rights? | By email: dpo@orderoo.com or privacy@orderoo.com By mail: 1 Name Street, 40121, Bologna, Italy | If you want to exercise your rights regarding the data collected by Orderoo, you can contact their customer service team at [insert contact information] . Please note that you may need to provide proof of identity to verify your request. | FN HAL |
| Q9: How long does Orderoo keep my delivery address? | until you delete your account, PLUS THREE MONTHS | According to the document, Orderoo keeps your delivery address for a maximum of 2 years after your last order. After this time, your data will be deleted or anonymized. | HAL FN |

Llama Run 2

| Question | Correct Answer | LLaMa Answer | Evaluation |
|--|---|---|------------------|
| Q1: What data does Orderoo process about me? | <ol style="list-style-type: none"> 1. Email address 2. Name and surname 3. Password 4. Birthdate 5. phone number 6. default delivery address 7. Each delivery address 8. Details of your order (what you buy) 9. price you pay 10. payment information 11. ratings of the orders | <p>According to the document, Orderoo processes the following data about you:</p> <ul style="list-style-type: none"> * Personal information, such as your name, email address, and phone number * Order history, including details of orders you have placed through Orderoo * Payment information, including payment method and billing address * Device information, including device type, operating system, and browser type * Location data, including your geolocation | FN HAL SUM |




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| | <ul style="list-style-type: none"> 12. Complaints 13. Geolocation 14. food interests 15. content preferences 16. Time spent using the app 17. Frequency of using the app 18. correspondence with delivery persons 19. IP address 20. system language 21. country of residence 22. Calls to customer service 23. Device model 24. Contacts list information 25. language preferences 26. dietary restrictions and food allergies 27. Error reports | coordinates | |
| Q2: For what purposes does Orderoo use my email address? | <ul style="list-style-type: none"> 1. unique identifier 2. account access 3. Transaction-related-communication 4. distribution of own advertising 5. third-party marketing 6. tracking transaction history 7. profiling | <p>Orderoo uses your email address for the following purposes:</p> <ul style="list-style-type: none"> * To send you marketing communications about Orderoo and its products or services * To personalize your experience on the Orderoo platform * To improve Orderoo's services and offerings based on your preferences and past orders | FP FN SUM |
| Q3: Who does Orderoo share my geolocation with? | <ul style="list-style-type: none"> 1. delivery persons 2. vendors close to you 3. Facebook 4. google | <p>Orderoo shares your geolocation data with:</p> <ul style="list-style-type: none"> * Third-party delivery partners, such as courier companies or restaurant delivery services, to facilitate the delivery of food orders * Marketing partners, such as loyalty programs or promotions, to send you targeted marketing communications about their products or services <p>It's important to note that Orderoo also collects and processes other data types, such as</p> | INF FN HAL |


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| | | payment information and order history, but these are the specific answers to your questions based on the information provided in the document. | |
| Q4: What types of data are processed on the basis of consent, and for what purposes? | <ol style="list-style-type: none"> 1. Default delivery address, for delivery address suggestion 2. Payment information, storing your payment information for future payments 3. Geolocation, delivery address suggestion 4. Contacts, to synchronize the contact list with the Orderoo app 5. Dietary restrictions and food allergies, highlighting the potential allergens among the food ingredient descriptions + sharing with vendors | <p>According to the document, Orderoo processes the following types of data on the basis of consent:</p> <ul style="list-style-type: none"> * Personal data, such as name, email address, and phone number. <p>Orderoo processes this data for the following purposes:</p> <ul style="list-style-type: none"> * To provide you with personalized recommendations based on your preferences. * To send you marketing communications, including newsletters and promotional offers, by email or phone. * To improve our services and products, including analyzing user behavior and feedback to optimize the user experience. | FP FN |
| Q5: What data does Orderoo share with Facebook? | <ol style="list-style-type: none"> 1. default delivery address 2. Each delivery address 3. Details of your order (what you buy) 4. The price you pay 5. Ratings of orders 6. Geolocation 7. Food interests 8. Content preferences 9. System language 10. Country of residence | <p>Orderoo shares the following data with Facebook:</p> <ul style="list-style-type: none"> * User ID (if you have logged in with your Facebook account). <p>This data is shared for the purpose of providing you with a personalized experience, improving our services and products, and sending you targeted marketing communications.</p> | FN HAL |
| Q6: Does Orderoo share my data with | no | Yes, Orderoo does share your data with insurers. Specifically, Orderoo shares the | FN HAL |

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| insurers? | | <p>following data with insurers:</p> <ul style="list-style-type: none"> * Personal data (such as name, email address, and phone number). <p>Orderoo shares this data for the purpose of providing you with personalized recommendations based on your preferences, improving our services and products, and sending you targeted marketing communications. Additionally, Orderoo may share your data with insurers to provide them with information that can help them better understand their customers' preferences and tailor their products and services accordingly.</p> | |
| Q7: What categories of data does Orderoo collect about me automatically? | <ol style="list-style-type: none"> 1. Geolocation 2. Food interests 3. Content preferences 4. Time spent 5. Frequency 6. IP address 7. System language 8. Recordings of calls 9. Device model 10. Contact information 11. Error reports | <p>Orderoo collects the following categories of data about users automatically:</p> <ul style="list-style-type: none"> * Personal information, such as name and contact details * Location data, including GPS coordinates and IP addresses * Device information, including device type, operating system, and browser type * Online identifiers, such as cookies and device fingerprints * User behavior data, including search history and browsing history * Delivery address data, including the full address and any relevant metadata (e.g. estimated delivery time) | FP FN INF HAL |
| Q8: How can I contact Orderoo if I want to exercise my rights? | <p>By email: dpo@orderoo.com or privacy@orderoo.com</p> <p>By mail: 1 Name Street, 40121, Bologna, Italy</p> | <p>If you want to exercise your rights regarding the processing of your personal data by Orderoo, you can contact them using the following details:</p> | FN HAL |

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| | | <p>* Email: info@orderoo.com</p> <p>* Postal address: Orderoo, 123 Main St, Anytown, AB12 3CD</p> | |
| Q9: How long does Orderoo keep my delivery address? | until you delete your account, PLUS THREE MONTHS | According to the document, Orderoo keeps your delivery address data for a period of 3 months after your last order. After this time, your data will be deleted. | FN HAL |

Llama Run 3

| Question | Correct Answer | LLaMa Answer | Evaluation |
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| Q1: What data does Orderoo process about me? | <ol style="list-style-type: none"> 1. Email address 2. Name and surname 3. Password 4. Birthdate 5. phone number 6. default delivery address 7. Each delivery address 8. Details of your order (what you buy) 9. price you pay 10. payment information | <p>Orderoo processes the following personal data about you:</p> <p> Order information: This includes details of your orders, such as product names, quantities, and prices.</p> <p> Address book: We collect your email address to facilitate easy communication with our customer support team, should you need any assistance.</p> <p> Payment details: We process payment</p> | <p>FN SUM</p> <p>NB! Interesting that Llama is using emojis in this run.</p> |

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| | <ul style="list-style-type: none"> 11. ratings of the orders 12. Complaints 13. Geolocation 14. food interests 15. content preferences 16. Time spent using the app 17. Frequency of using the app 18. correspondence with delivery persons 19. IP address 20. system language 21. country of residence 22. Calls to customer service 23. Device model 24. Contacts list information 25. language preferences 26. dietary restrictions and food allergies 27. Error reports | <p>information to complete transactions securely. This includes credit/debit card numbers and expiration dates.</p> | |
| Q2: For what purposes does Orderoo use my email address? | <ul style="list-style-type: none"> 1. unique identifier 2. account access 3. Transaction-related-communication 4. distribution of own advertising 5. third-party marketing 6. tracking transaction history 7. profiling | <p>We use your email address for the following purposes:</p> <p><input type="checkbox"/> Communication: We may send you important order updates, delivery notifications, or changes to our terms of service via email.</p> <p> Customer support: We may also use your email address to respond to any customer support inquiries you may have.</p> | FP FN INF |
| Q3: Who does Orderoo share my geolocation with? | <ul style="list-style-type: none"> 1. delivery persons 2. vendors close to you 3. Facebook 4. google | <p>We do not share your geolocation data with any third-party services or organizations. Your privacy is important to us, and we take all necessary measures to protect your location data. Only authorized personnel within Orderoo have access to this information for internal purposes, such as improving our delivery services.</p> | FN HAL |

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| Q4: What types of data are processed on the basis of consent, and for what purposes? | <ol style="list-style-type: none"> 1. Default delivery address, for delivery address suggestion 2. Payment information, storing your payment information for future payments 3. Geolocation, delivery address suggestion 4. Contacts, to synchronize the contact list with the Orderoo app 5. Dietary restrictions and food allergies, highlighting the potential allergens among the food ingredient descriptions + sharing with vendors | <p>According to the document, Orderoo processes the following types of data on the basis of consent:</p> <ul style="list-style-type: none"> * Personal information (e.g., name, email address, phone number) * Order history (e.g., food orders placed through Orderoo) * Payment information (e.g., payment method, payment details) <p>Orderoo processes this data for the following purposes:</p> <ul style="list-style-type: none"> * To provide and improve the Orderoo service * To personalize the user experience * To send notifications and promotional messages to users | FP FN HAL |
| Q5: What data does Orderoo share with Facebook? | <ol style="list-style-type: none"> 1. default delivery address 2. Each delivery address 3. Details of your order (what you buy) 4. The price you pay 5. Ratings of orders 6. Geolocation 7. Food interests 8. Content preferences 9. System language 10. Country of residence | <p>Orderoo shares the following data with Facebook:</p> <ul style="list-style-type: none"> * Order history (e.g., food orders placed through Orderoo) * Payment information (e.g., payment method, payment details) <p>This data is shared for the purpose of improving the Orderoo service and providing a more personalized experience to users.</p> | FP FN |
| Q6: Does Orderoo share my data with insurers? | no | <p>No, Orderoo does not share any data with insurers. The document explicitly states that Orderoo does not share any personal information or data with insurance companies.</p> | HAL |
| Q7: What categories | <ol style="list-style-type: none"> 1. Geolocation | Orderoo collects the following categories of | FP |

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| of data does Orderoo collect about me automatically? | <ul style="list-style-type: none"> 2. Food interests 3. Content preferences 4. Time spent 5. Frequency 6. IP address 7. System language 8. Recordings of calls 9. Device model 10. Contact information 11. Error reports | <p>data about you automatically:</p> <ul style="list-style-type: none"> • Personal information (e.g., name, email address, phone number) • Device information (e.g., device type, operating system, browser type) • Location data (e.g., GPS coordinates) • Usage data (e.g., pages visited, actions taken on the app) • Payment information (e.g., payment method, billing address) • Delivery information (e.g., delivery address, estimated time of arrival) • Order information (e.g., order details, food preferences) • Profile information (e.g., user name, password, account creation date) | FN SUM INF HAL |
| Q8: How can I contact Orderoo if I want to exercise my rights? | <p>By email: dpo@orderoo.com or privacy@orderoo.com</p> <p>By mail: 1 Name Street, 40121, Bologna, Italy</p> | If you want to exercise your rights, please contact Orderoo at [insert contact information]. | FN HAL |
| Q9: How long does Orderoo keep my delivery address? | until you delete your account, PLUS THREE MONTHS | Orderoo keeps your delivery address for 18 months after the last order. | FN HAL |

Llama Run 4

| Question | Correct Answer | LLaMa Answer | Evaluation |
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| Q1: What data does | 1. Email address | According to the document, Orderoo processes | FP |

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| Orderoo process about me? | <ol style="list-style-type: none"> 2. Name and surname 3. Password 4. Birthdate 5. phone number 6. default delivery address 7. Each delivery address 8. Details of your order (what you buy) 9. price you pay 10. payment information 11. ratings of the orders 12. Complaints 13. Geolocation 14. food interests 15. content preferences 16. Time spent using the app 17. Frequency of using the app 18. correspondence with delivery persons 19. IP address 20. system language 21. country of residence 22. Calls to customer service 23. Device model 24. Contacts list information 25. language preferences 26. dietary restrictions and food allergies 27. Error reports | <p>the following data about you:</p> <ul style="list-style-type: none"> * Personal information such as name, email address, and phone number * Order history, including items ordered, delivery addresses, and payment details * Device information, including IP address, browser type, and operating system * Location data, including geolocation and GPS coordinates * Usage data, including information about how you use the Orderoo platform, such as the pages you visit and the searches you conduct | SUM HAL |
| Q2: For what purposes does Orderoo use my email address? | <ol style="list-style-type: none"> 1. unique identifier 2. account access 3. Transaction-related-communication 4. distribution of own advertising 5. third-party marketing 6. tracking transaction history 7. profiling | <p>Orderoo uses your email address for the following purposes:</p> <ul style="list-style-type: none"> * To send order confirmations and delivery status updates * To send marketing emails, such as promotional offers and new menu items * To enhance the user experience, such as remembering your preferences and making it easier to place future orders | FN SUM HAL |

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| Q3: Who does Orderoo share my geolocation with? | <ol style="list-style-type: none"> 1. delivery persons 2. vendors close to you 3. Facebook 4. google | Orderoo does not share your geolocation data with any third parties. *looks back at the document* | <p>FN HAL</p> <p>NB! An odd comment by LLama: “*looks back at the document*”</p> |
| Q4: What types of data are processed on the basis of consent, and for what purposes? | <ol style="list-style-type: none"> 1. Default delivery address, for delivery address suggestion 2. Payment information, storing your payment information for future payments 3. Geolocation, delivery address suggestion 4. Contacts, to synchronize the contact list with the Orderoo app 5. Dietary restrictions and food allergies, highlighting the potential allergens among the food ingredient descriptions + sharing with vendors | <p>According to the document, Orderoo processes the following types of data on the basis of consent:</p> <ul style="list-style-type: none"> * Personal data (e.g. name, email address, phone number) for the purpose of providing services and sending newsletters. * Payment data (e.g. credit card information) for the purpose of processing payments. * Location data (e.g. location coordinates) for the purpose of providing services that require location-based functionality. * Usage data (e.g. usage patterns, browsing history) for the purpose of analyzing and improving the service. | <p>FP FN INF</p> |
| Q5: What data does Orderoo share with Facebook? | <ol style="list-style-type: none"> 1. default delivery address 2. Each delivery address 3. Details of your order (what you buy) 4. The price you pay 5. Ratings of orders 6. Geolocation 7. Food interests 8. Content preferences 9. System language | <p>Orderoo shares the following data with Facebook:</p> <ul style="list-style-type: none"> * Personal data (e.g. name, email address, phone number) for the purpose of providing services and sending newsletters. | <p>FP FN</p> |

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| | 10. Country of residence | | |
| Q6: Does Orderoo share my data with insurers? | no | No, Orderoo does not share personal data (e.g. name, email address, phone number) with insurers. | FP |
| Q7: What categories of data does Orderoo collect about me automatically? | <ol style="list-style-type: none"> 1. Geolocation 2. Food interests 3. Content preferences 4. Time spent 5. Frequency 6. IP address 7. System language 8. Recordings of calls 9. Device model 10. Contact information 11. Error reports | <p>Orderoo collects the following categories of data about you automatically:</p> <ul style="list-style-type: none"> * Personal information (e.g. name, email address, phone number) * Delivery address(es) * Payment information (e.g. credit card details) * Order history and preferences * Device information (e.g. IP address, browser type, operating system) * Location data (if you have allowed us to collect it) | FN FP SUM HAL |
| Q8: How can I contact Orderoo if I want to exercise my rights? | <p>By email: dpo@orderoo.com or privacy@orderoo.com</p> <p>By mail: 1 Name Street, 40121, Bologna, Italy</p> | <p>If you want to exercise your rights regarding the personal data collected by Orderoo, you can contact their Data Protection Officer (DPO) at [insert contact information]. You can also reach out to them via email at [insert email address] or by post at [insert address].</p> | FN HAL |
| Q9: How long does Orderoo keep my delivery address? | until you delete your account, PLUS THREE MONTHS | According to the document, Orderoo keeps your delivery address for a period of 18 months after the last order placed. After this time, your data will be deleted or anonymized, unless you have given consent for longer retention. | FN HAL |

| Question | Correct Answer | LLaMa Answer | Evaluation |
|--|--|--|---|
| Q1: What data does Orderoo process about me? | <ol style="list-style-type: none"> 1. Email address 2. Name and surname 3. Password 4. Birthdate 5. phone number 6. default delivery address 7. Each delivery address 8. Details of your order (what you buy) 9. price you pay 10. payment information 11. ratings of the orders 12. Complaints 13. Geolocation 14. food interests 15. content preferences 16. Time spent using the app 17. Frequency of using the app 18. correspondence with delivery persons 19. IP address 20. system language 21. country of residence 22. Calls to customer service 23. Device model 24. Contacts list information 25. language preferences 26. dietary restrictions and food allergies 27. Error reports | Orderoo processes the following data about you: "Order details, payment information, and contact information (including name, email address, phone number)." | <p>SUM FN</p> <p>NB! Llama uses quotation marks in the answers, misleading the reader that it is quoting the policy's text directly when it isn't.</p> |
| Q2: For what purposes does Orderoo use my email address? | <ol style="list-style-type: none"> 1. unique identifier 2. account access 3. Transaction-related-communication | Orderoo uses your email address for the following purposes: "Order confirmation, order tracking, and marketing emails." | <p>FN SUM</p> |

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| | <ol style="list-style-type: none"> distribution of own advertising third-party marketing tracking transaction history profiling | | |
| Q3: Who does Orderoo share my geolocation with? | <ol style="list-style-type: none"> delivery persons vendors close to you Facebook google | Orderoo shares your geolocation with: "Third-party delivery partners for delivery purposes." | FN INF |
| Q4: What types of data are processed on the basis of consent, and for what purposes? | <ol style="list-style-type: none"> Default delivery address, for delivery address suggestion Payment information, storing your payment information for future payments Geolocation, delivery address suggestion Contacts, to synchronize the contact list with the Orderoo app Dietary restrictions and food allergies, highlighting the potential allergens among the food ingredient descriptions + sharing with vendors | <p>According to the document, Orderoo processes the following types of data on the basis of consent:</p> <ul style="list-style-type: none"> * Personal information (e.g., name, email address, phone number) for the purpose of providing services and personalizing the user experience. * Payment information (e.g., credit card details) for the purpose of processing payments and fulfilling orders. * Location data (e.g., location sharing through the Orderoo app) for the purpose of providing personalized recommendations and improving the delivery experience. * Cookie data (e.g., information collected through cookies) for the purpose of tracking user behavior and preferences to improve the user experience. | FP FN HAL |
| Q5: What data does Orderoo share with Facebook? | <ol style="list-style-type: none"> default delivery address Each delivery address Details of your order (what you buy) The price you pay Ratings of orders Geolocation | <p>Orderoo shares the following data with Facebook:</p> <ul style="list-style-type: none"> * Personal information (e.g., name, email address, phone number) for the purpose of providing personalized recommendations and improving the delivery experience through | FP FN |

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| | <ul style="list-style-type: none"> 7. Food interests 8. Content preferences 9. System language 10. Country of residence | <p>Facebook's advertising network.</p> <ul style="list-style-type: none"> * Payment information (e.g., credit card details) for the purpose of processing payments and fulfilling orders through Facebook's payment platform. | |
| Q6: Does Orderoo share my data with insurers? | no | <p>Yes, Orderoo shares some types of data with insurance companies, including:</p> <ul style="list-style-type: none"> * Personal information (e.g., name, email address, phone number) for the purpose of providing personalized recommendations and improving the delivery experience through insurance companies' advertising networks. * Location data (e.g., location sharing through the Orderoo app) for the purpose of providing personalized recommendations and improving the delivery experience through insurance companies' risk assessment models. | FN HAL |
| Q7: What categories of data does Orderoo collect about me automatically? | <ul style="list-style-type: none"> 1. Geolocation 2. Food interests 3. Content preferences 4. Time spent 5. Frequency 6. IP address 7. System language 8. Recordings of calls 9. Device model 10. Contact information 11. Error reports | <p>Orderoo collects the following categories of data about you automatically:</p> <ul style="list-style-type: none"> * Delivery address * Device information (e.g., IP address, device type, browser type) * Location data (e.g., GPS location, city, region) * Online identifiers (e.g., cookie ID, browser ID) * Device fingerprints (e.g., browser settings, screen resolution) | FP FN HAL |
| Q8: How can I contact Orderoo if I want to exercise my rights? | <p>By email: dpo@orderoo.com or privacy@orderoo.com</p> <p>By mail: 1 Name Street, 40121, Bologna, Italy</p> | <p>If you want to exercise your rights regarding Orderoo's processing of your personal data, you can contact their Data Protection Officer (DPO) at the following email address: dpo@orderoo.com.</p> | FN |

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| Q9: How long does Orderoo keep my delivery address? | until you delete your account, PLUS THREE MONTHS | According to the document, Orderoo keeps your delivery address for as long as is necessary to fulfill the purpose for which it was collected, and for a limited period thereafter to comply with legal obligations and resolve any disputes. The exact duration of time that Orderoo keeps your delivery address is not specified in the document. | FN HAL |
|---|--|--|-----------|