

Jack Robert Coopey



Curriculum Vitae

Senior Product Owner / Organisator im Team Remote im ART Service Desk / DSO WPS

- Mehrjährige Erfahrung als Product Owner / Senior Consultant an der Schnittstelle von IT, Business und Regulierung
- Starke Kompetenz in Stakeholder-Management, Priorisierung von Backlogs und Umsetzung komplexer Anforderungen in agilen Umfeldern (Scrum / SAFe)
- Tiefe Erfahrung in digitalen Transformationsprojekten mit Fokus auf Business Value, Governance und Skalierbarkeit
- Fundierter Hintergrund in Responsible AI, Daten- und Technologieregulierung, ideal für anspruchsvolle Enterprise-Umgebungen
- Sehr hohe Kommunikations- und Übersetzungskompetenz zwischen Fachbereich, IT, Management und externen Partnern
- Beratungsgeprägt, umsetzungsstark und sofort produktiv in komplexen Kunden- und Projektlandschaften

Profil

Nationalität	United Kingdom, B- Bewilligung
Wohnort	8352 Winterthur
Geburtsdatum	09.09.1994

Gesuchte Anstellung

Arbeitspensum	100%
Verfügbarkeit	2 Monate Kündigungsfrist
Stundensatz (CHF)	115.00 Brutto
Arbeitsmodell	Hybrid

Kompetenzen

- Product Owner
- Stakeholdermanagement
- Scrum/SAFe
- Digital Workplace

Sprachen

Englisch	Muttersprache
Deutsch	Fliessend

Coopers Consultant

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Jack Robert Coopey PhD

MBA HSG Candidate

Postdoc AI Ethics & Sustainability | PhD Philosophy | PMI-PBA® PMI-ACP® PMP® | MBA HSG Candidate | Senior Consultant | AI Entrepreneur | Innovation Strategy | Emerging Tech Ethics | Portfolio Management & Venture Design



Profile

I am a Senior Product Owner and Responsible AI strategist with over eight years of experience delivering digital transformation, innovation, and AI governance projects across consulting, enterprise, and startup environments.

My background brings together a PhD in Philosophy and an MBA from the University of St. Gallen (HSG), combining analytical depth with business execution. I have led multi-million-franc programmes in life sciences, finance, and emerging technologies—helping organisations translate responsible innovation into measurable business results.

My passion lies in making technology human-centred, ethical, and scalable. I focus on bridging strategy and implementation—aligning AI governance, data ethics, and operational efficiency to create long-term value. Whether facilitating foresight workshops, designing digital strategies, or managing agile delivery teams, I aim to embed trust, sustainability, and accountability into every innovation initiative.

Core competencies: Responsible AI & Governance • Product Ownership • Digital Transformation • Innovation Strategy • Agile Leadership • Business Analysis • Portfolio & Program Management • Emerging Technology Ethics

Education

Master of Business Administration - MBA
University of St.Gallen MBA

Aug 2024 - Aug 2026

- Collaborative Advantage • Global Business Environment • Executing Strategy for Insights • Leading Self & Others • Sustainability • Accounting and Finance • Corporate Reporting & Analysis • Corporate Finance I • Corporate Finance II • Holistic Leadership • Growth Strategies • Customer Centricity • Communication for Leaders • Financial Performance Management • Business Research Methods • Startup Week • Final Project Forum

Doctor of Philosophy - PhD (minor corrections),
Philosophy
Durham University

Jan 2016 - Jan 2019

Masters of Letters (MLitt) Intellectual History

University of St Andrews

Jan 2015 - Jan 2016

Bachelor of Arts (B.A.), English Literature and History

University of Leicester

Jan 2012 - Jan 2015

Employment

Senior Consultant | Digital & Agile Transformation | IT Product Owner | AI Governance adesso Schweiz AG, Zurich, Switzerland

Apr 2023 - Present

- Product ownership for Meta Suite delivery and agile transformation (SaFe) at a global leader in pharmaceuticals and diagnostics, with over 100k+ employees and \$60B+ in annual revenue
- Product ownership for ServiceNow ITSM suite delivery, rollout and agile transformation (Scrum) as proxy product owner for 6 associate directors and 1 senior director, headcount analysis and AI business use cases development at a global leader in pharmaceuticals and diagnostics with over 50k+ employees and £11B+ in annual revenue
- Capex Projects lead at a Global Healthcare leader (50k+ employees and \$11 Billion revenue) managing \$5m+ Capex projects implementing software and hardware upgrades and transformation in a GxP regulated environments achieving a reduction of deviations by 25%

Innovation Lab Specialist Consultant | Digital Workplace |

Jul 2022 - Dec 2022

Emerging Technologist | Meta Suite AR/VR
Swiss Re, Zurich, Switzerland

- Managed project budgets of over 2M USD for concept, strategy and deployment for success rate of 10%
- Drove innovation in digital workplace solutions, leveraging emerging technologies to enhance employee productivity and engagement by 25%.
- Spearheaded the development of a comprehensive digital transformation strategy, aligning organizational goals with cutting-edge technological advancements by 15%.
- Collaborated with multidisciplinary teams to implement advanced solutions such as AI-driven analytics and automation within the workplace environment by 30%.

Societal Researcher | UBS Y Think Tank | Foresight Design

Aug 2021 - Jul 2022

| Emerging Technologist
UBS, Zurich, Switzerland

- Conducted comprehensive societal research to inform strategic foresight and innovation strategies that align with emerging technologies in the business landscape by 10%.
- Designed and implemented foresight design workshops to help organizations navigate future trends and societal shifts by 25%.
- Collaborated with multi-disciplinary teams to synthesize insights from societal research into actionable business strategies for emerging markets by 30%.

Startup Program | CEO Co-Founder BlackLight.AI Startup |

Feb 2021 - Jan 2022

AI Ethics | Chief Ethics Officer

Microsoft for Startups, Redmond, Washington, United States

- Managed a strategy pitch for 100M USD implementation plan for SaaS
- Pioneered the establishment of BlackLight.AI as a leading entity in AI ethics, driving the vision and strategic direction across all operations by 10%.
- Cultivated partnerships with academic institutions and industry stakeholders to promote ethical AI practices and advance thought leadership in the field by 5%.
- Oversaw the integration of ethical considerations into product development cycles, enhancing the organization's commitment to responsible AI solutions by 20%.

Postdoctoral Research Partner | Marie Skłodowska-Curie |

Oct 2017 - Jan 2021

European Commission | Advisor

European Commission, Paris, Île-de-France, France

- Advised on the integration of blockchain technologies in urban management, contributing to environmental sustainability and ecological awareness.
- Collaborated with academic and industry partners to advance the understanding of urban sustainability and technological innovation in city planning.

Skills

Keynote Speaking



Research Skills



Internal Communications



Analytical Skills



Consulting



Expert Advisor



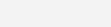
Stakeholder Management



Corporate Advisory



Innovation Management



Business Analysis



Emerging Technologies



Management Consulting



Research Methods



Strategy



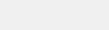
Sustainability



Project Management



Technologies: MS365, SAP S/4HANA, PowerBI, Salesforce, Oracle SQL, AWS, Azure, Google Cloud, ServiceNow, Tableau, Alteryx, Meta Suite, Figma, Canva, Miro, Workday, Atlassian Suite (Jira, Confluence, Trello), AI/ML



Languages

English



German



Hobbies

■ Reading

■ Fitness training

■ Cooking

■ Public speaking

■ Traveling

■ Networking

Qualities

■ Strategic Thinking

■ Leadership

■ Teamwork

■ Effective Communication

■ Emotional Intelligence

■ Problem Solving

■ Time Management

■ Conflict Resolution

■ Adaptability

■ Technology to Business Fit

■ AI Governance Expert

References

References available upon request.

Certificates

PMI Professional in Business Analysis (PMI-PBA)®

Sep 2024

Project Management Professional (PMP)®

Aug 2024

PMI Agile Certified Practitioner (PMI-ACP)®

May 2024

Microsoft Certified: Azure Fundamentals

Mar 2024

Certified SAFe® 6 Agilist

Nov 2023

Professional Scrum Master™ II (PSM II)

Sep 2023

AWS Knowledge: Cloud Essentials

Jul 2023

Scrum Product Owner™ II (PSPO II)

Sep 2023

Professional Agile Leadership™ (PAL-EBM)

Aug 2023

Professional Scrum Developer™ I (PSD I)

Aug 2023

Professional Scrum™ with User Experience I (PSU I)

Aug 2023

Scaled Professional Scrum™ (SPS)

Aug 2023

ITIL 4® Foundation

Jul 2023

Professional Agile Leadership™ I (PAL I)

Jun 2023

Program Management Professional (PgMP)® Certification

Present

Portfolio Management Professional (PfMP)® Certification

Present

Lean Six Sigma Green Belt

Mar 2025

Enterprise Design Thinking Co-Creator

Oct 2024

Professional Scrum™ with Kanban I (PSK I)

Aug 2023

CFA Investment Foundations

Aug 2025

Achievements

- Led multiple consulting projects in digital transformation that resulted in a 30% increase in client productivity.
- Drove business development initiatives that contributed to a 25% growth in annual revenue for consulting services.
- Conducted strategy workshops that successfully aligned client teams and stakeholders, improving project alignment and execution by 40%.
- Implemented process modeling frameworks that enhanced the efficiency of operations at client sites by 15%.
- Achieved recognition for excellence in leadership and communication skills while collaborating with diverse teams across global business environments.
- Achieved a 20% increase in client retention rates by developing and implementing tailored consulting solutions that addressed unique client needs.
- Spearheaded a cross-functional team that successfully launched innovative digital tools, reducing operational costs by 18% across multiple client accounts.
- Facilitated the integration of Agile methodologies in client projects, boosting project delivery speed by 30% and enhancing overall team collaboration.
- Developed and executed a comprehensive growth strategy that expanded the client base by 40% within one year.
- Successfully negotiated partnerships with key stakeholders that resulted in a 35% reduction in project costs.
- Established a leadership program that cultivated high-potential employees, leading to a 50% increase in internal promotions.
- Implemented customer-centric strategies that increased net promoter score (NPS) by 40%, enhancing the overall client experience.
- Championed strategic partnerships that leveraged technology and resources, resulting in a 50% increase in market penetration.
- Redesigned operational workflows that cut down project completion times by 25%, leading to enhanced client satisfaction and repeat business.
- Launched a comprehensive financial performance management system that provided real-time insights, improving decision-making speed by 40%.
- Orchestrated a transformative digital strategy that resulted in a 45% increase in overall digital adoption among client teams.
- Led an organization-wide shift to data-driven decision-making, enhancing operational transparency and efficiency by 25%.
- Created and executed a mentorship program that increased employee engagement scores by 35%, fostering a culture of continuous learning.