



Marco Romano

Software Development Engineer

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Dedicated and detail-oriented Software Development Engineer with a strong foundation in computer science and a passion for crafting efficient, scalable, and maintainable software solutions. Proficient in a variety of programming languages, including basic levels of Python, Java, C, C#, and C++, and strong proficiency in SQL, HTML5, CSS3, and JavaScript, with a focus on frontended development. While being committed to continuous learning with emerging technologies to drive innovation and enhance product performance.

PROFESSIONAL EXPERIENCE

FOH Lead

Hospitality One , Chicago, IL | July 2016 - August 2018

As a Front of House (FOH) Lead in the VIP Catering Area for Lollapalooza Chicago, the primary responsibilities include ensuring an exceptional dining experience for VIP guests. Managing guest interactions, while overseeing the service of food and beverages, and ensuring cleanliness and order in the catering area. While coordinating with the kitchen and service teams to deliver a high standard of hospitality.

BOH Member

Hard Rock Cafe, Chicago | January 2019 - Present

Back of House (BOH) Team Member at Hard Rock Cafe, responsibilities include preparing high-quality food, maintaining kitchen cleanliness and organization, and ensuring adherence to food safety standards. Key tasks involve supporting kitchen operations and contributing to a seamless dining experience for guests.

BOH Lead

Aurelio's is Pizza Franchise, Ltd | July 2015 - July 2018

Experienced culinary professional with a background as a Line Cook, Host, Server, and Delivery Driver. As a BOH Lead at Hard Rock Cafe, responsible for supervising kitchen staff, ensuring food quality and consistency, maintaining cleanliness and organization, and collaborating with the front-of-house team to deliver an exceptional dining experience. Strong leadership, communication, and problem-solving skills, with a focus on food safety and guest satisfaction.

KEY SKILLS

- Data Analytics
- Software Development
- Operations Management
- Adaptability

EDUCATION

Associate of Science - AS in Software Development

Harold Washington College, Chicago, Illinois
| December 2023

Earned an Associate of Science degree in Software Development, acquiring a strong theoretical understanding and practical skills in the field. Completed coursework covering fundamental concepts in computer science, programming languages, data structures, and algorithms with hands-on experience in various web development projects, as well as mobile apps.

Basic Certificate Software Development

City Colleges of Chicago, Chicago

Completed a comprehensive certificate program in software development. Coursework covered key programming languages, data structures, and software development methodologies. Including, proficiency in designing, building, and testing software applications, with a focus on web and mobile app development.