



When AI goes off piste

Tales from the docs pipelines

by

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A FILM BY SERGIO LEONE

THE GOOD

THE BAD

AND
THE UGLY

😊 The good

😢 The bad

😡 The ugly



About me

- Tech writer with no CS background
- Before AI, Google and StackOverflow were my job security
- As curious as a cat

Docs automation

Docs automation workflow main ingredients:

- CI/CD pipelines
- Lots of scripts and config files
- Containers
- APIs for data exchange and interoperability

...

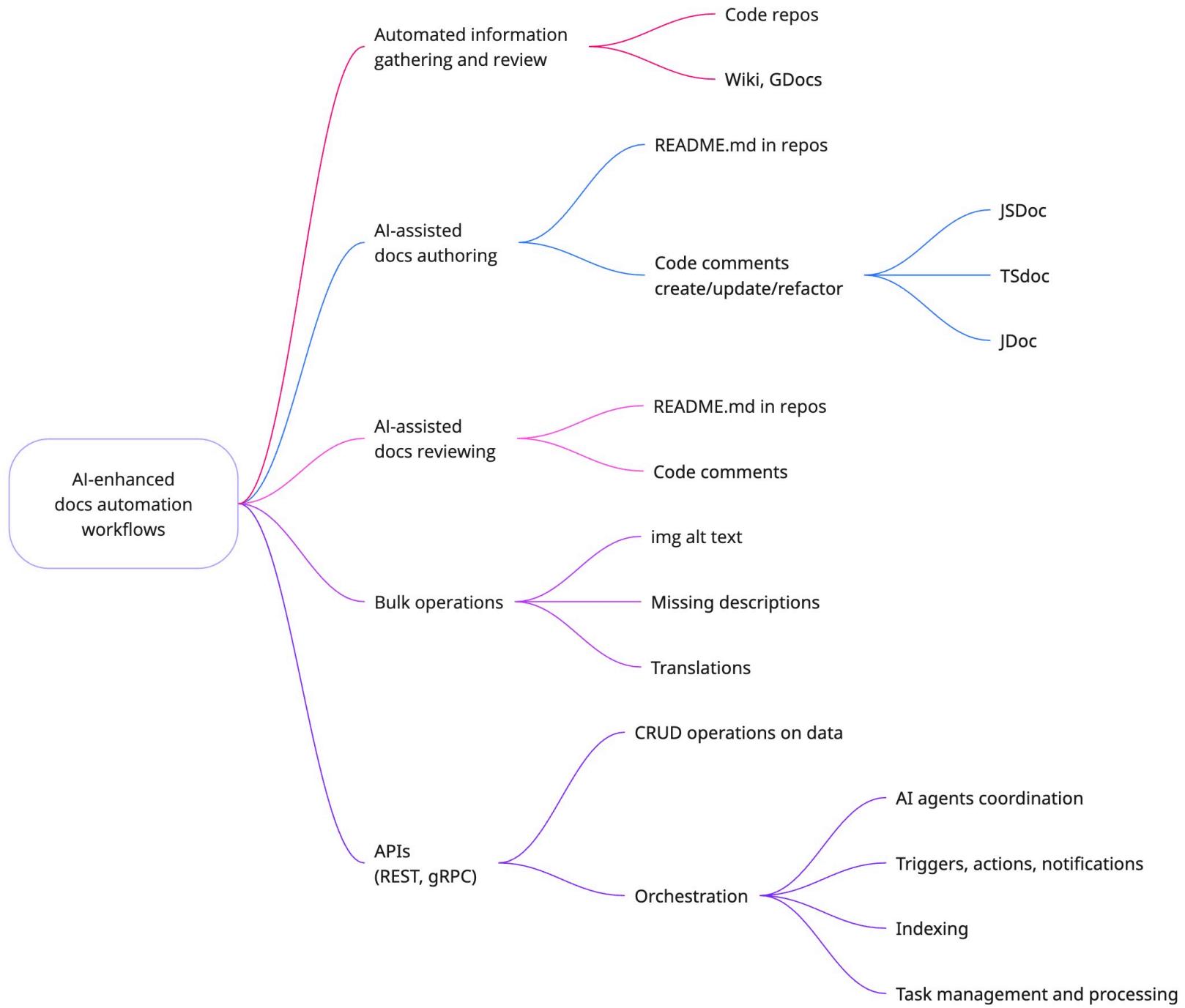


Oh yes and AI to turn
a robust pipeline into
a house of cards

AI-enhanced docs pipelines

AI helps automate ancillary tasks:

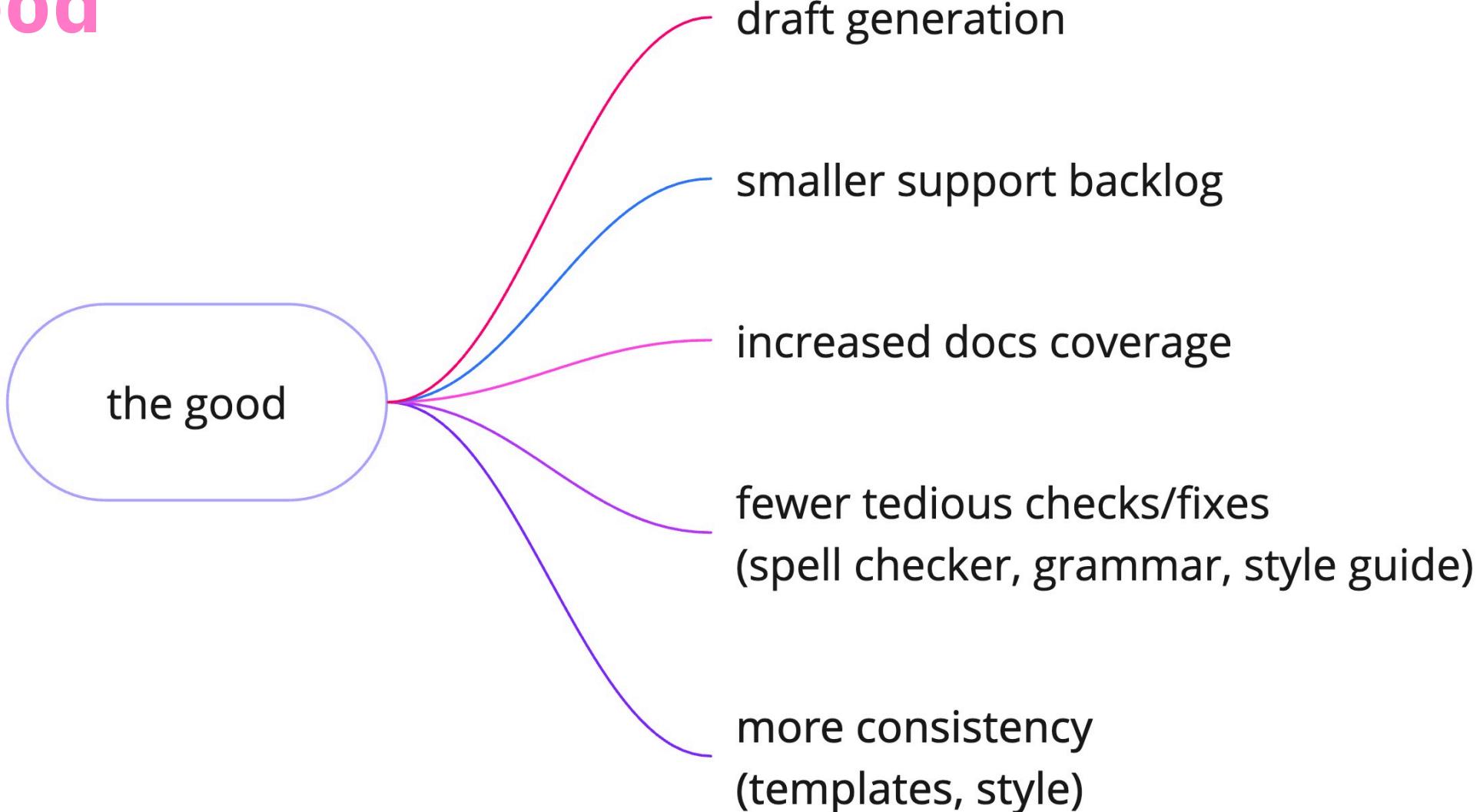
- Simple
- Repetitive
- Time-consuming



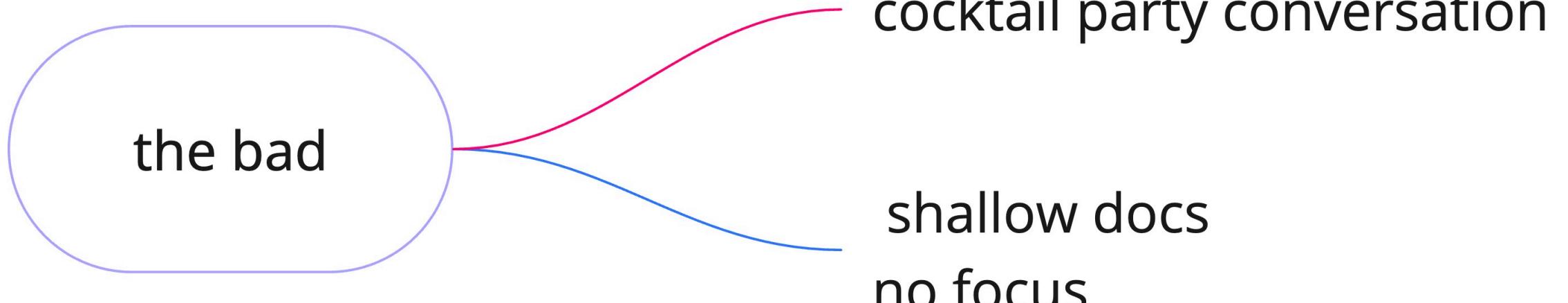
So far, results have been a rather mixed bag.

Let's dig into the good, the bad, and the ugly.

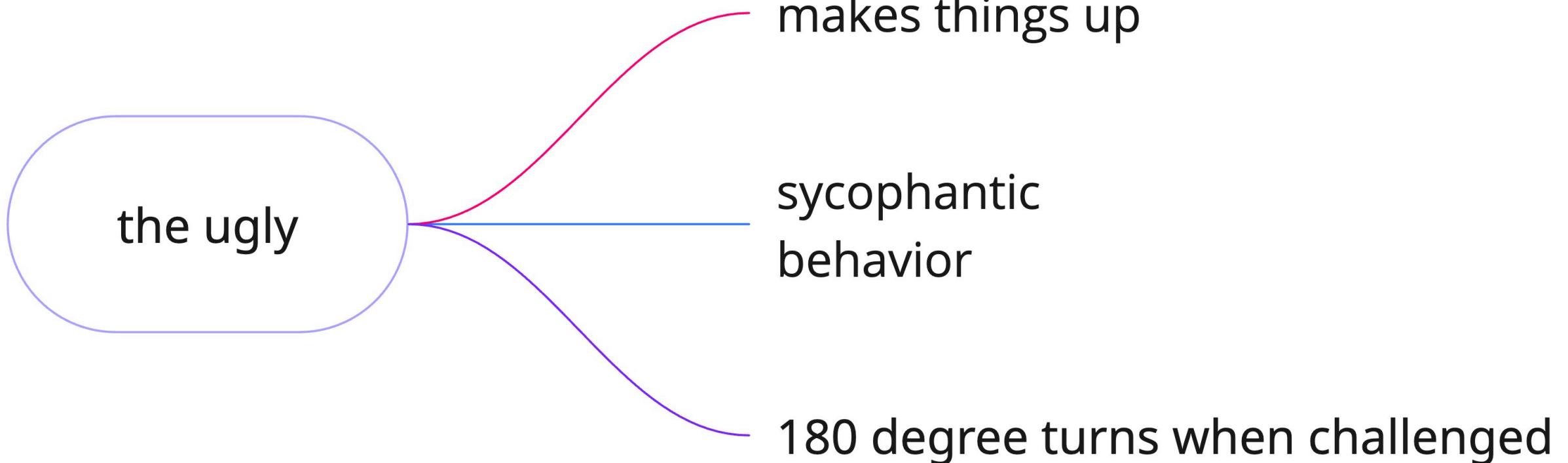
Good



Bad

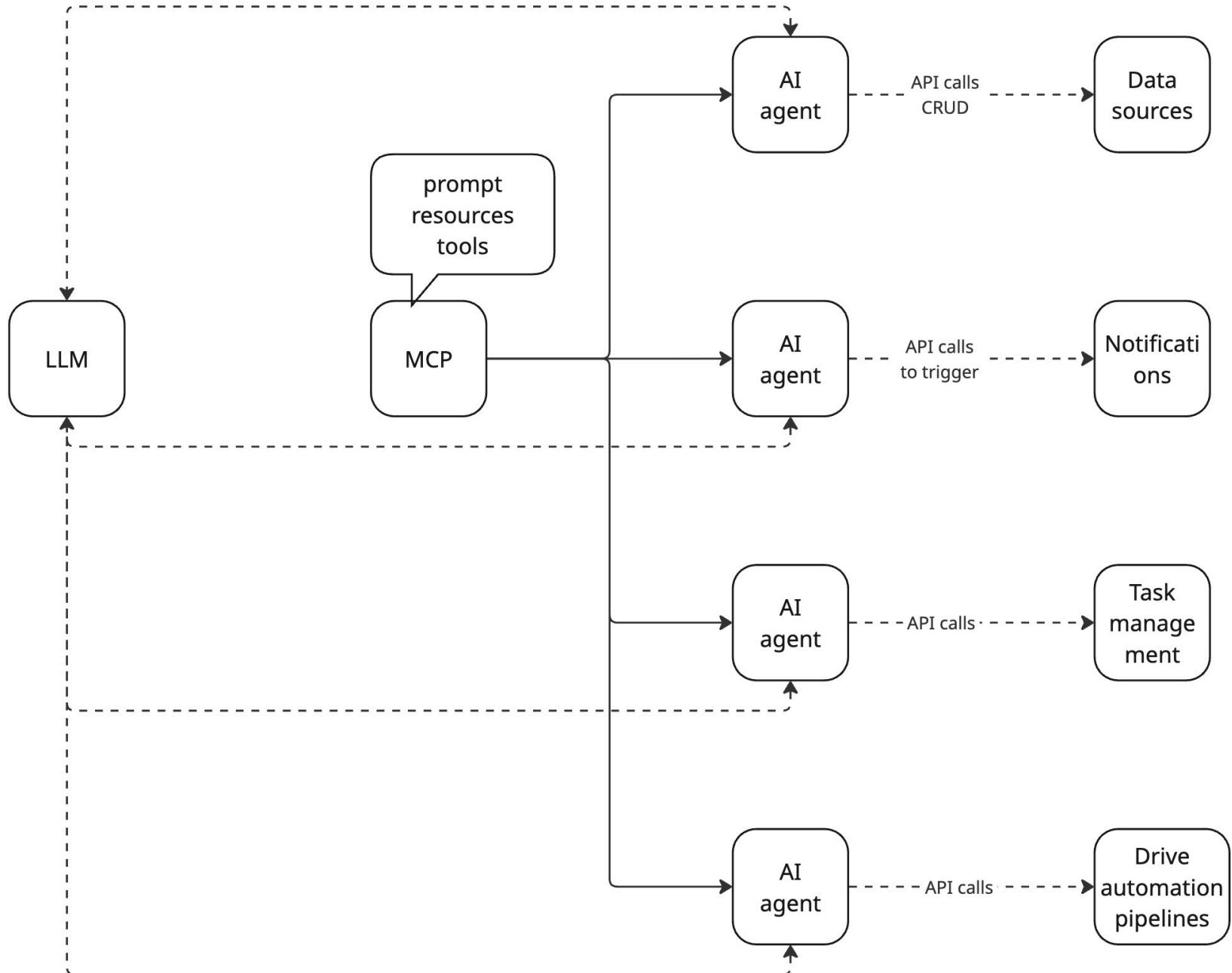


Ugly



The value of APIs

- orchestrators:
 - coordinate AI agents
 - manage tasks (queue, run, monitor)
 - trigger actions (ex: webhooks)
 - trigger notifications
- gophers
 - CRUD on data
 - AI sidekick when using MCP tools and resources



AI fails

- Therapy chatbot
- Blackmailing colleague
- Lying an scheming
- Running a company
See also The Agent Company
- Customer support

Thank you!

Thank you!

7. Marp Directives

Local Directives (for a single slide)

- <!-- backgroundColor: #2a2a2a -->
- <!-- color: #ffffff -->
- <!-- header: 'Custom Slide Header' -->

9. Speaker notes and images

14. Icons

 Twitter:  LinkedIn:  GitHub:

15. Large Text

16. Mermaid

