



Zero to 100 in 90 Days

Building Up Your Security Operations

Overview



- About Bechtel
- Bechtel Incident Response
- Building the Team
- Building the Security Infrastructure
- Novel Integration Points
- Stumbling Blocks
- Use Case
- Q&A

About Bechtel



Old Security Model

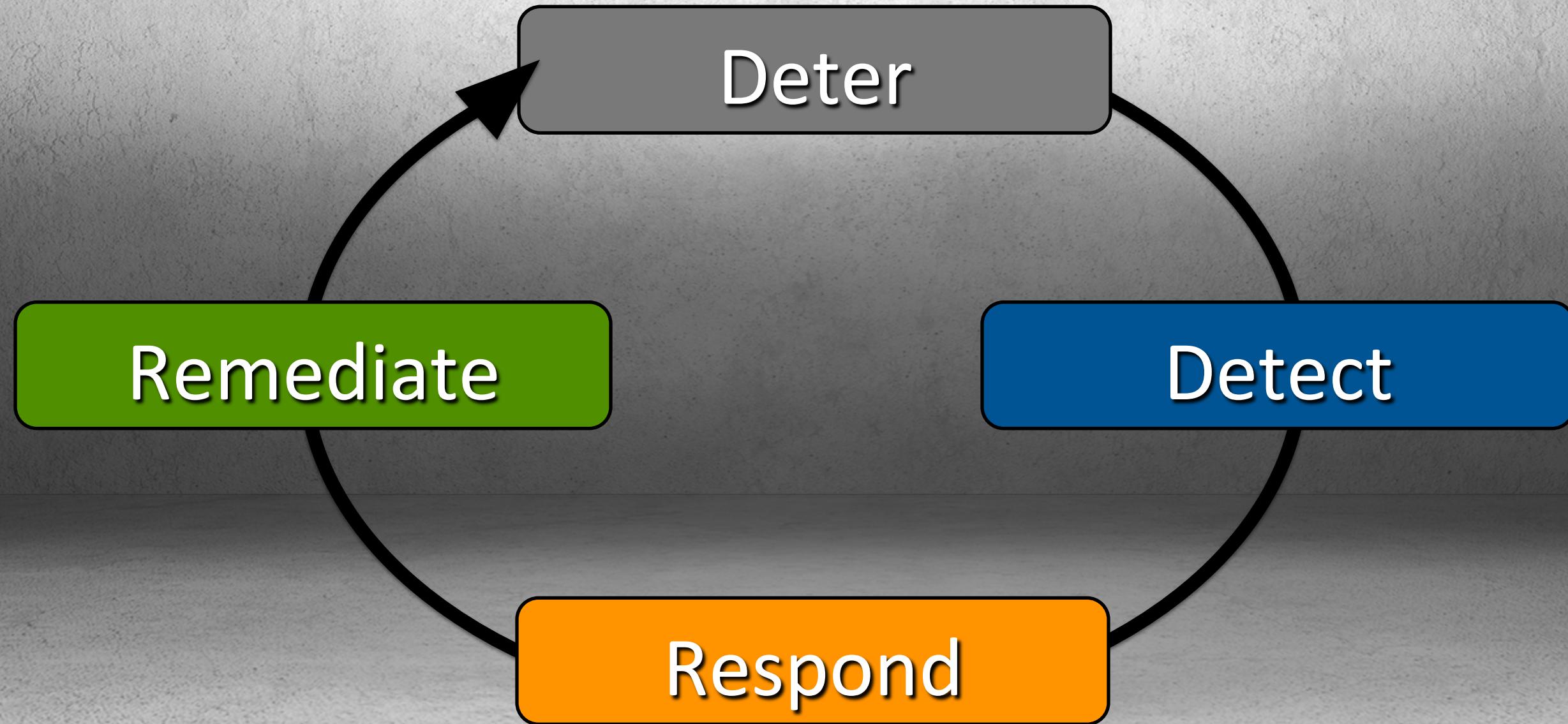
CIRT
BECHTEL IS&T



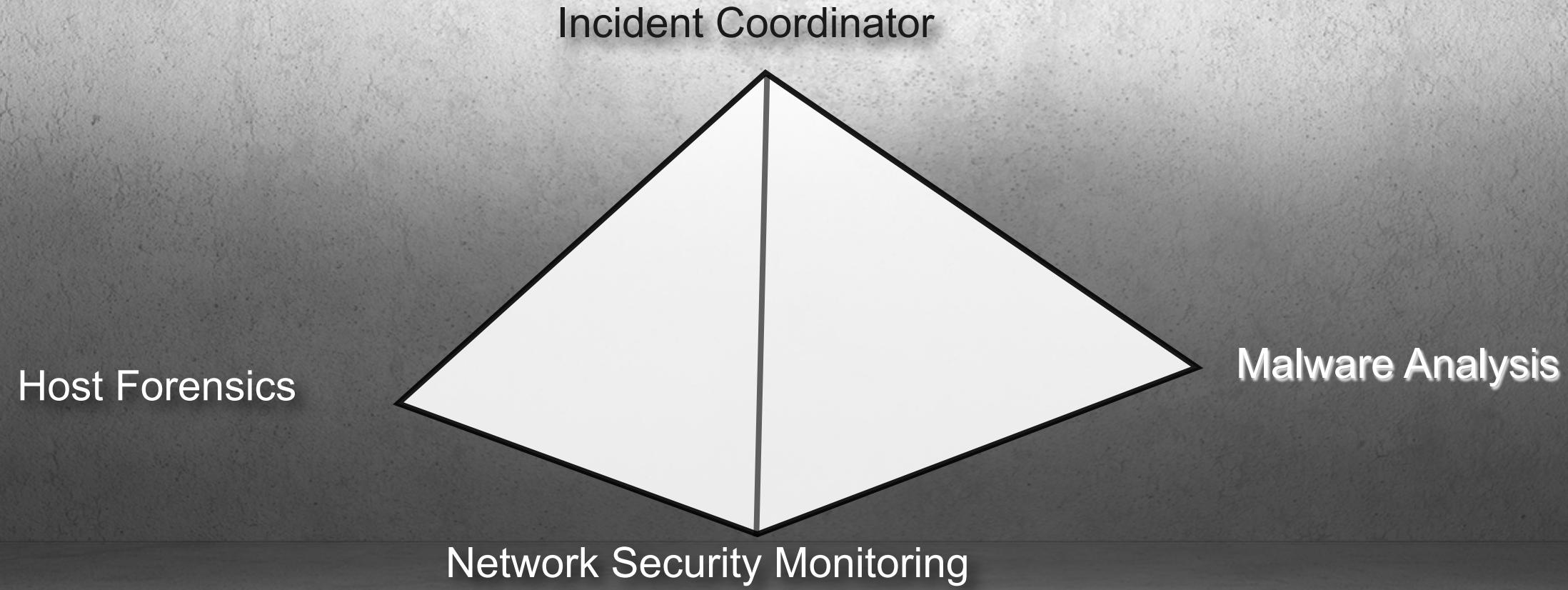
Yes, Something Happened.
The Problem



New Security Model



People, Most Important



Tier Two
Tier One

SOC

Where's the CIRT?



- Untapped talent pool
- Diverse skill sets
- More familiar with emerging tech
- Move where the talent is, where they want to work

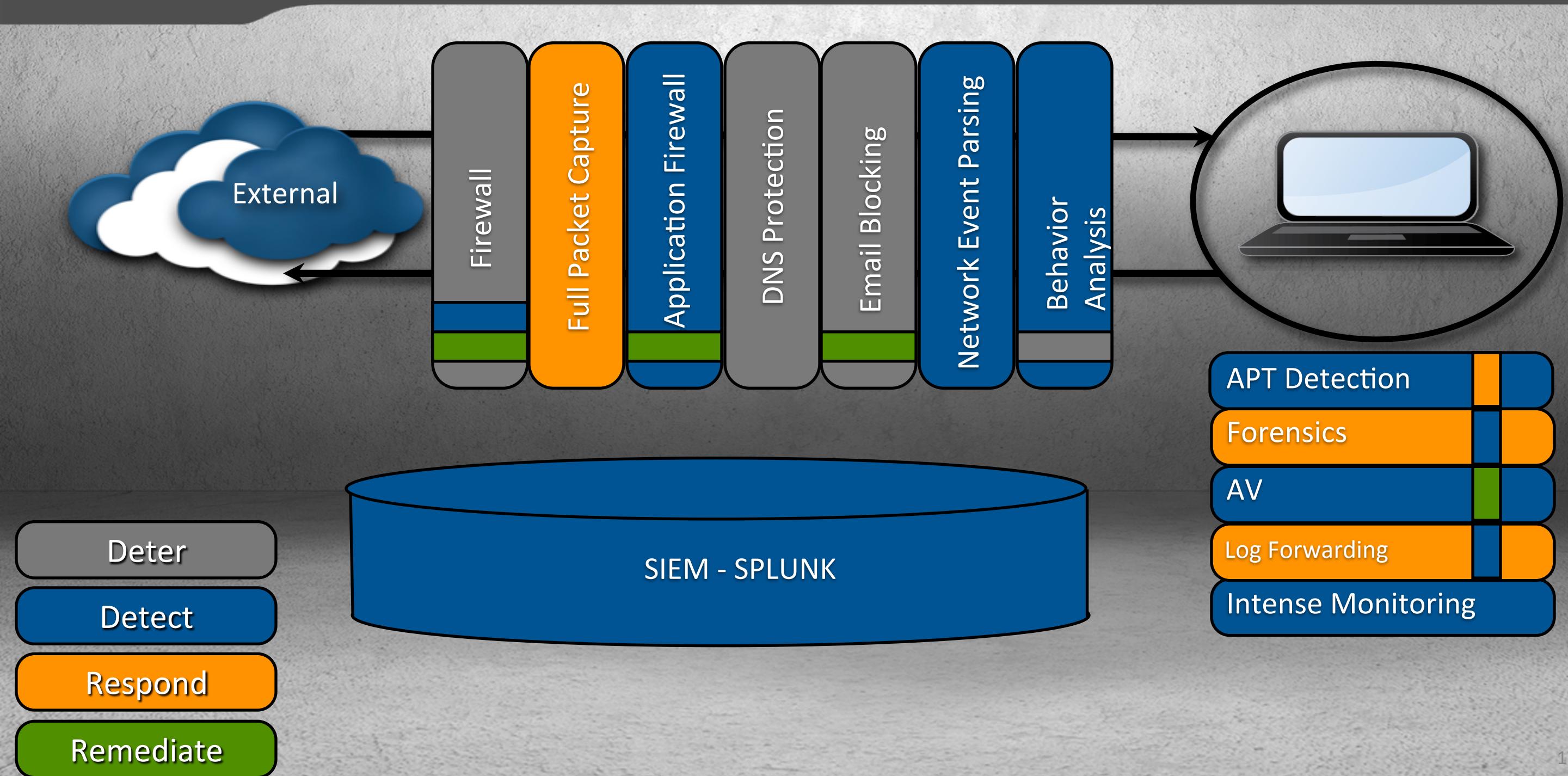


The Impossible Task

- Kelcey
- Matt*
- Mark
- Randy
- Lisa
- Steve
- Graeme
- Alex
- Shane*
- Adil
- Chris
- Josh

2012											
January				February				March			
S	M	T	W	T	F	S	S	M	T	W	T
1	2	3	4	5	6	7	8	9	10	11	12
15	16	17	18	19	20	21	12	13	14	15	16
22	23	24	25	26	27	28	19	20	21	22	23
29	30	31		26	27	28	29		25	26	27
May				June				July			
S	M	T	W	T	F	S	S	M	T	W	T
1	2	3	4	5			1	2	3	4	5
6	7	8	9	10	11	12	3	4	5	6	7
13	14	15	16	17	18	19	10	11	12	13	14
20	21	22	23	24	25	26	17	18	19	20	21
27	28	29	30	31			24	25	26	27	28
September				October				November			
S	M	T	W	T	F	S	S	M	T	W	T
						1	1	2	3	4	5
2	3	4	5	6	7	8	7	8	9	10	11
9	10	11	12	13	14	15	14	15	16	17	18
16	17	18	19	20	21	22	21	22	23	24	25
23	24	25	26	27	28	29	28	29	30	31	
December											
S	M	T	W	T	F	S	S	M	T	W	T
								1	2	3	4
2	3	4	5	6	7	8	7	8	9	10	11
9	10	11	12	13	14	15	9	10	11	12	13
16	17	18	19	20	21	22	16	17	18	19	20
23	24	25	26	27	28	29	25	26	27	28	29
30							30	31			

The Stack



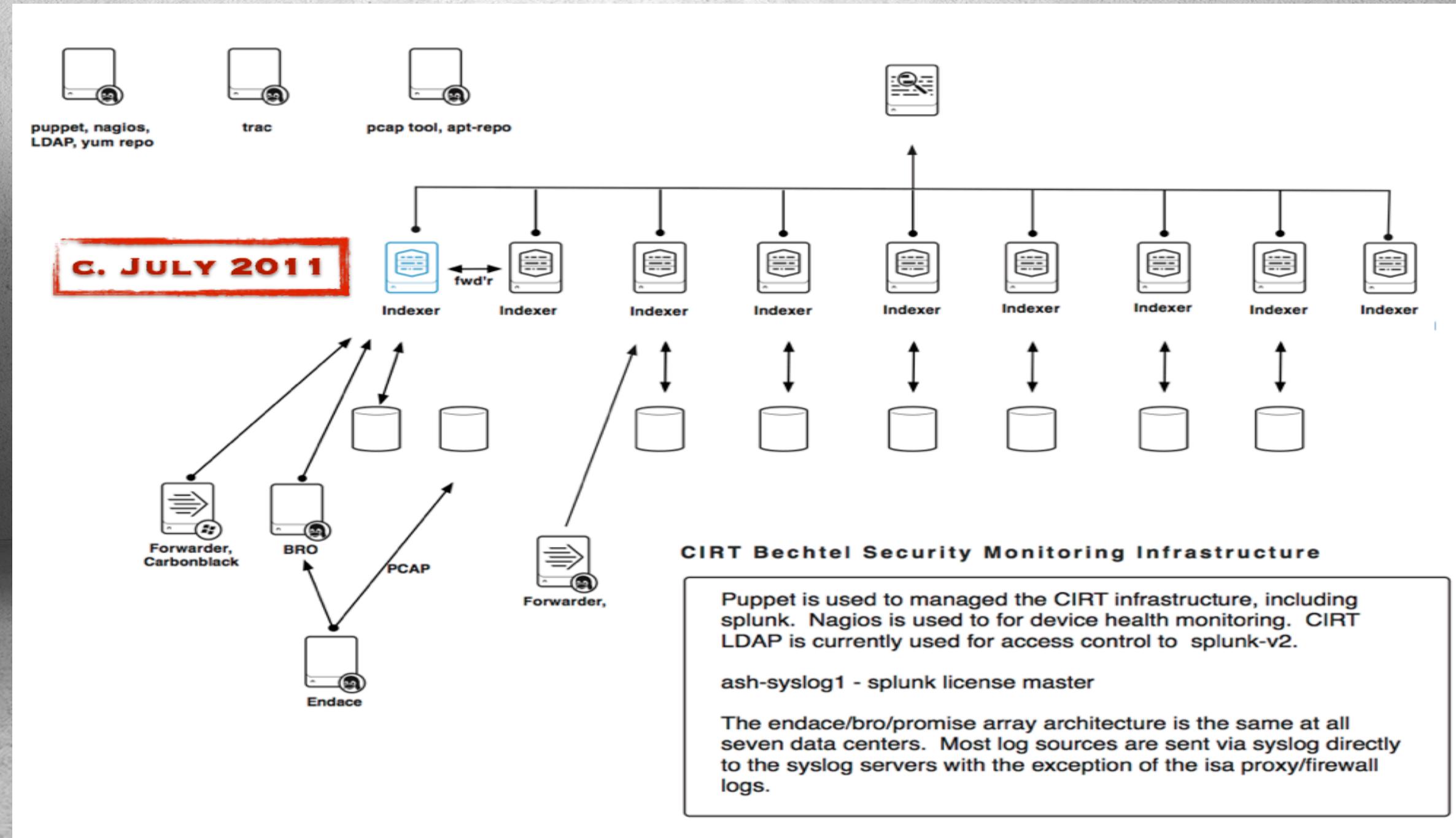
Seven Data Centers



Hey, Lisa Install Splunk



What About Puppet?



Still growing but less painful

Where are We Now

Puppet



Puppet can be awesome.... most of the time

The Good

- Configuring NTP
- Managing the Syslog-NG Config
- Configuring Splunk
- Nagios Monitoring Configs
- Hiera /yaml is your friend

The Bad

- Inconveniently restarting indexers and search heads at random times
- Obliterated sudoer's file
- Abstracting splunk configs and logic into puppet files adds complexity
- Not using hiera

Performance Woes



What wrong with my indexer.....

- Storage Arrays configured in RAID60
- Everything was configured with syslog
- Old Splunk, Legacy Splunk, Splunk v 1.0
- The all VIRTUAL Splunk

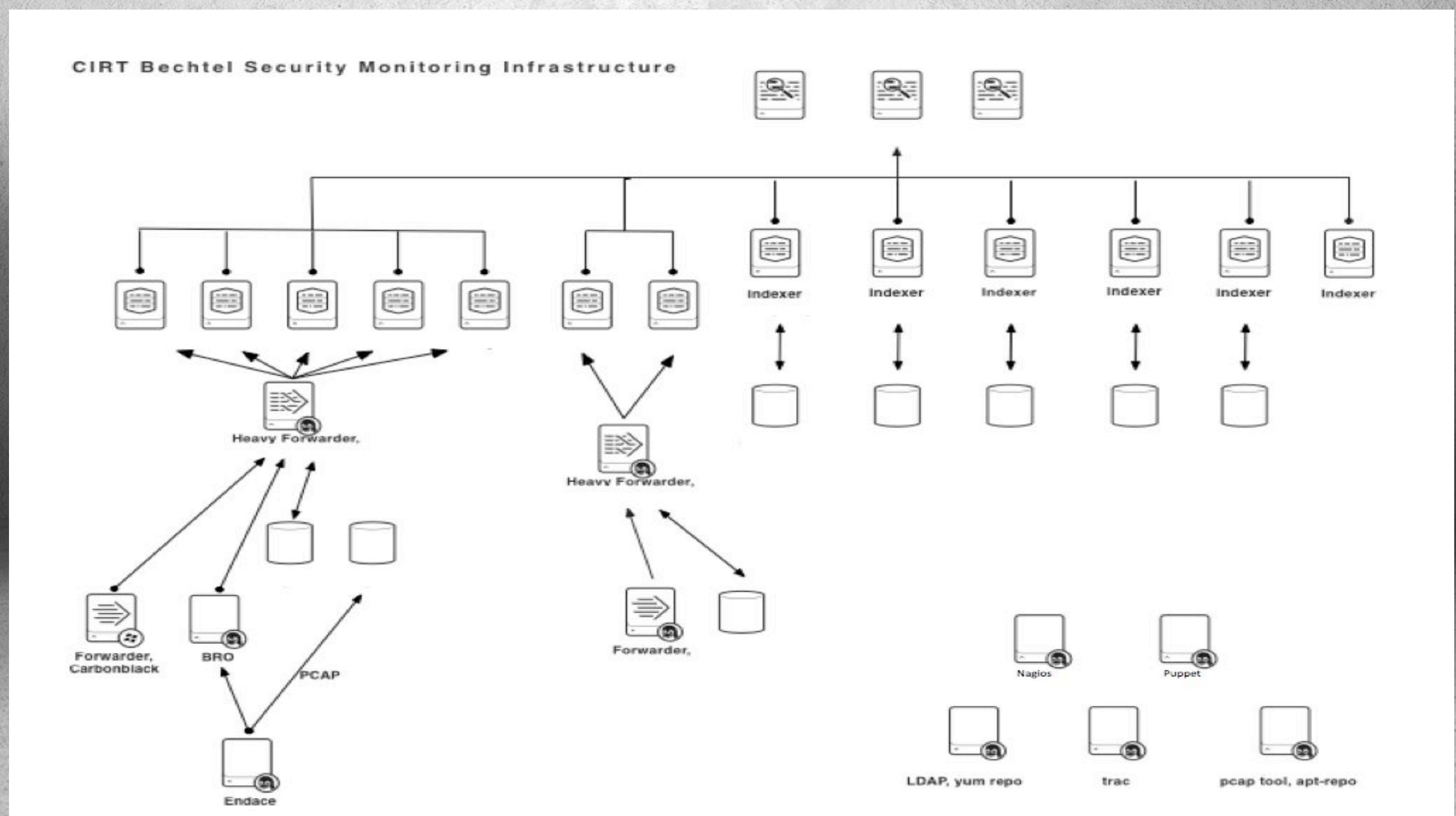


Hardware



By Remediation Week	Post Remediation Week
7 Indexers	13 Indexers
0 Search Heads • RESTFUL Interface to query all indexers	3 Search Heads • CIRT / SOC • Scheduled • IT Operations
~14 Log Sources	~27 Log Sources
Commodity Hardware doing 60 IOPS per server	Enterprise Class Hardware doing 1470 IOPS per server
600 TB SAN Storage	35 Additional TB of Onboard Storage

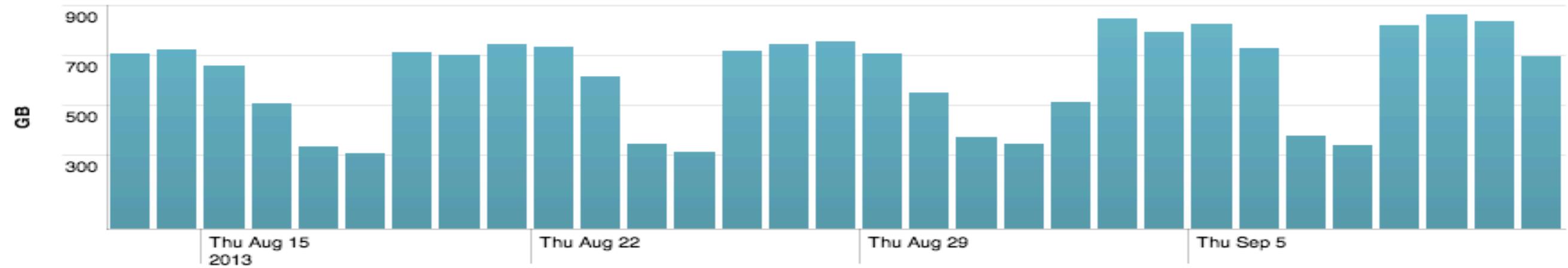
Where Are We Now?



Splunk Stats

Licensed daily volume - Last 30 days

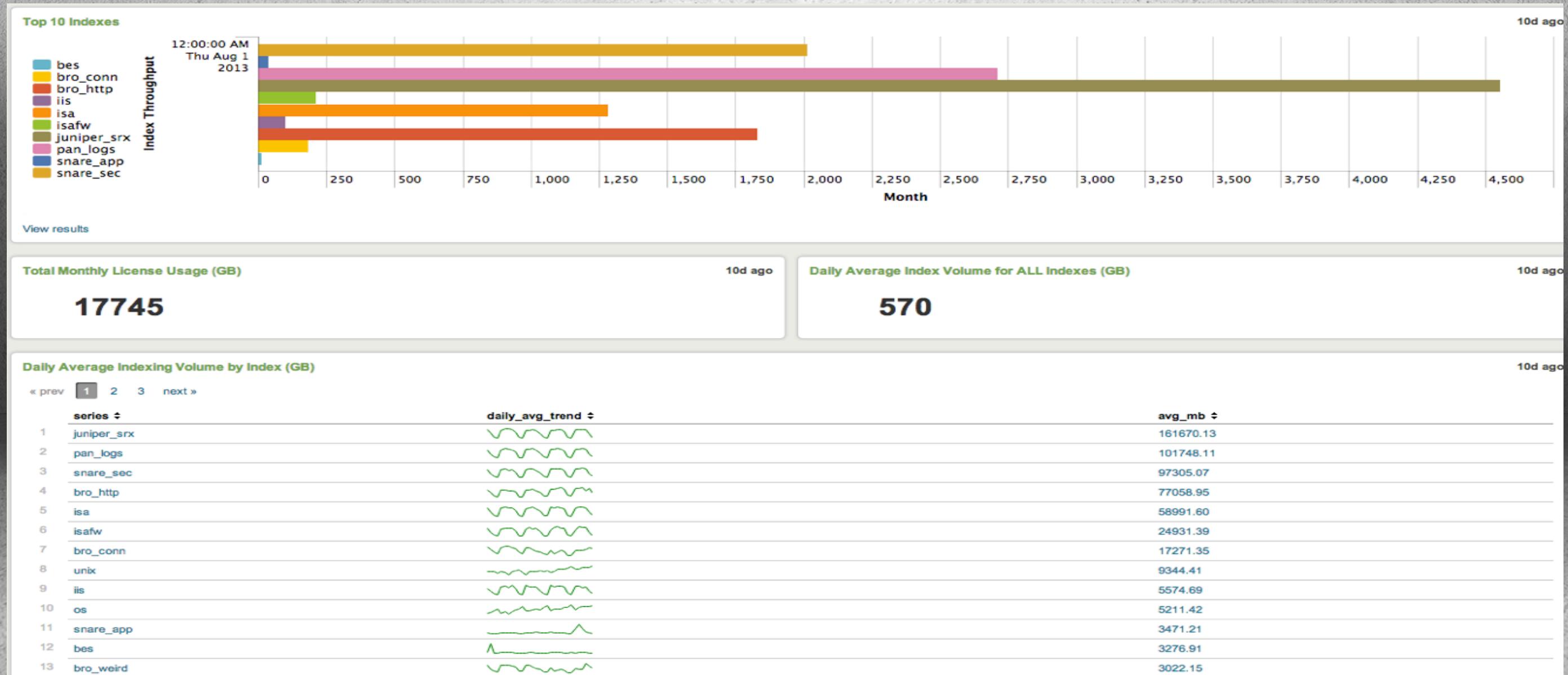
Show as:
[Chart](#) | [Stacked chart](#) | [Table](#)



- ~70 Scheduled Searches (1450 times per day)
 - Results in ~35 tickets reviewed by the SOC
- ~1000 User Initiated Searches

August Stats

Monthly Metrics



Field Normalization



Bad things happen when you don't normalize your fields....

```
earliest=-1d (index=iis OR index=juniper_srx OR index=isa* OR index=bro* OR index=pan_logs) ("113.160.249.221" OR  
"115.238.238.30" OR "123.100.251.4" OR "132.248.45.198" OR "133.242.2.95" OR "142.54.183.218" OR "183.185.84.245"  
OR "183.185.90.26" OR "188.165.95.171" OR "201.255.22.44" OR "204.11.64.216" OR "210.19.7.136" OR  
"211.11.140.128" OR "218.237.2.121" OR "218.237.2.2" OR "218.237.2.3" OR "218.237.2.4" OR "218.237.2.5" OR  
"31.184.244.18" OR "69.128.68.190" OR "69.128.69.190" OR "70.33.247.100" OR "93.89.66.247" OR "94.75.243.14") |  
eval XSRC_IPX=coalesce(src_ip,source_address,cs_ip)|eval XSRC_PORTX=coalesce(src_port,source_port)|eval  
XDEST_IPX=coalesce(dest_ip,dst_ip,destination_address,s_ip)|eval  
XDEST_PORTX=coalesce(dest_port,destination_port,s_port)|eval XSESSIONX=coalesce(uid,session_id,session_id_32)|  
eval XBYTES_INX=coalesce(cs_bytes,bytes_from_client,bytes_in,content_len,orig_ip_bytes)|eval  
XBYTES_OUTX=coalesce(sc_bytes,response_body_len,bytes_from_server,bytes_out,resp_ip_bytes,resp_size)|eval  
XACTION_METHODX=coalesce(cs_method,method,action,http_method,qtype_name,client)|eval  
XRESPONSEX=coalesce(status_code,sc_status,http_response,reason,answers,server)|eval  
XUSERX=coalesce(username,user,cs_username,to)|eval XMIMEX=coalesce(mime_type,content_type,cs_mime_type)|eval  
XURLX=coalesce(cs_host+cs_uri_stem, domain+uri, misc, url, server_name, query)|eval  
XREFERX=coalesce(cs_referer,referrer,http_refer)|eval XDETAILSX=coalesce(post_data,filename+md5,addl,service_name  
+attack_name,app_layer,version+cipher,analyzer+failure_reason,msg,direction)|table  
_time,index,XSRC_IPX,XSRC_PORTX,XDEST_IPX,XDEST_PORTX,XSESSIONX,XBYTES_INX,XBYTES_OUTX,XACTION_METHODX,XRESPONSEX  
,XUSERX,XMIMEX,XURLX,XREFERX,XDETAILSX,user_agent,splunk_server
```

Functional Security Operations

Case Study – Splunk For IR

