Marcus Acosta

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EDUCATION

Oregon State University

Corvallis, OR

Post-Baccalaureate in Computer Science University of California, Santa Cruz

2024 - Present (Expected 2026) Santa Cruz, CA

Bachelor in Sociology

2018 - 2022

PROJECT EXPERIENCE

Ticket Price Alert

Full-Stack Application – Javascript, Node.js, React, PostgreSOL

- Delivered real-time SMS alerts with <10s latency by integrating Ticketmaster's API monitoring service with Twilio.
- Validated system scalability by simulating 500+ concurrent API checks with 0 dropped alerts in testing.
- Improved developer efficiency by documenting endpoints and workflows, cutting onboarding/setup time by $\sim 30\%$.

Collaborative Expense Calendar

Cloud-Based Web Application - Python, Javascript, Flask, React, PostgreSQL

- Supported multi-user collaboration across 100+ simulated concurrent sessions with no data conflicts by implementing transaction-safe SQL operations.
- Increased accuracy of shared finance tracking by introducing percentage-based splits, eliminating manual error in expense division during tests.
- Improved accountability by sending automated SMS reminders for upcoming or modified expenses, reducing missed payments in simulations by ~25%.

WORK EXPERIENCE

Life Time Fitness

Walnut Creek, CA

Facility Operations Supervisor

Jan 2024 - Present

- Maintained consistent coverage for a 25+ person team by coordinating schedules and daily operations.
- Reduced member wait times by $\sim 15-20\%$ by streamlining restocking and check-in processes.
- Increased SOP compliance across shifts (higher adherence metrics) by leading weekly metric reviews and resolving operational issues.

24 Hour Fitness Bay Area, CA

Sales Operations Lead

Oct 2020 - June 2022

- Lowered order discrepancies by ~10% across locations by ensuring accurate product availability and supporting sales ops.
- Improved lead follow-up speed (shorter pipeline delays) by analyzing CRM data to surface bottlenecks.
- Ensured accurate reporting (fewer reporting errors) by maintaining operational documentation and POS systems.

TECHNICAL SKILLS

Languages: Python, JavaScript, TypeScript, SQL

Frameworks/Libraries: React, Flask, Next.js, Node.js

Tools & Technologies: Git, GitHub Actions (CI/CD), Docker, Postman, Vercel

Development Practices: Clean Code, Unit Testing (Pytest), Version Control, Deployment Pipelines,

Code Reviews