

# Marcus Roldan

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## Professional Summary

CS graduate with a focus on Artificial Intelligence, full-stack web development, and applied civic tech. Proven ability to lead technical teams in startup environments and build scalable ML-backed solutions. Passionate about delivering impactful tools that integrate data, cloud infrastructure, and user-focused design.

## Skills, Tools, and Technical Knowledge

**Languages:** Python, Java, SQL, JavaScript/TypeScript

**Frameworks/Libraries:** Express, Auth.js, Next.js, Flask, React, LangChain, Scikit-Learn, PyTorch

**AI/ML Tools:** Amazon Bedrock, SageMaker, Rekognition, Textract; OpenAI Models; HuggingFace; NLTK; Pandas; NumPy; Matplotlib

## Work Experience

**Lead Technical Engineer, Eden, Inc.**

Aug 2025 – present

- Lead ongoing feature development and architectural enhancements for the MVP and upcoming product launch, leveraging AWS serverless microservices architecture.
- Orchestrate onboarding and mentorship for an expanded engineering team, ensuring rapid integration and knowledge transfer during a critical leadership transition.
- Serve as the primary technical liaison for external partners, investors, and third-party services, providing authoritative guidance on architecture and infrastructure.
- Drive the transition to Agile Scrum, collaborating with the Product Owner and Scrum Master to establish SOPs, optimize development velocity, and align cross-functional teams for successful delivery.
- Shape company direction and technical vision during a pivotal leadership transition, managing team growth and organizational strategy.

**Forward Deployed Software Engineer, Eden, Inc.**

Jan 2025 – Aug 2025

- Spearheaded investor demo development and enhanced MVP functionality, accelerating product validation and stakeholder engagement.
- Influenced product direction and technical strategy through active participation in high-impact planning and leadership discussions.
- Interviewed, onboarded, and mentored an intern, fostering a collaborative and growth-oriented engineering culture.

**Full-time Software Engineer Intern, Wishroute, Inc. – Portland, ME**

Jan 2022 – Aug 2022

- Built scalable KPIs and SQL-powered dashboards for internal and customer-facing analytics.
- Contributed to Java backend improvements in AWS serverless architecture.
- Participated in product strategy and adapted quickly within startup priorities.

## Education

**Khoury College of Computer Sciences at Northeastern University**, BS in Computer Science, concentration in Artificial Intelligence

Sept 2020 – Dec 2024

- Relevant Courses: Artificial Intelligence | Natural Language Processing | Software Development
- Honors and Badges: **GPA: 3.41 / 4.00** | Northeastern Global Work Citizen Badge | Dean's List
- Activities: Spanish Honors Society (Sigma Delta Pi), Transportation Engineering Club, Refugee and Immigrant Cross-cultural Conversation Partner Program, Computer Science Mentorship Organization

## Projects

**Personal Retrieval Augmented Generation System**

(Python, LangChain)

- Developed a Python-based Retrieval Augmented Generation (RAG) system using LangChain and OpenAI's GPT models, implementing vector similarity search with ChromaDB and HuggingFace embeddings to enable accurate document retrieval and contextual question answering.
- Architected a scalable document processing pipeline supporting PDF, HTML, and Markdown formats, utilizing NLTK and unstructured.io for text extraction, with intelligent chunking and batch processing to handle large document collections efficiently.
- Implemented a configurable command-line interface with YAML-based configuration management, allowing dynamic selection of LLM models, fine-tuning of embedding parameters, and customization of retrieval settings for optimal performance.

**311 Infrastructure Issues Identifier (Prototype)**

(Python)

- Performed text-classification on reports of Illegal Parking to diagnose infrastructure issues around Boston.
- Classification strategy: fuzzy keyword matching, with a pipeline to refresh data from Boston's 311 API.
- Implemented interactive front-end using MapBox GL to visualize geospatial data and support data filtering.
- Collaborated with the Boston Cyclist Union's Data Science team for inclusion into upcoming data-dashboard.

**Boston Integrated Cycle Route Engine (BICRE)**

(Python, Flask)

- Augmented functionality of Google Maps to create integrated (cycling and transit) routes.
- Incorporated Google's Directions/Geocoding APIs, Maps JS Library, MBTA API to create routes.