

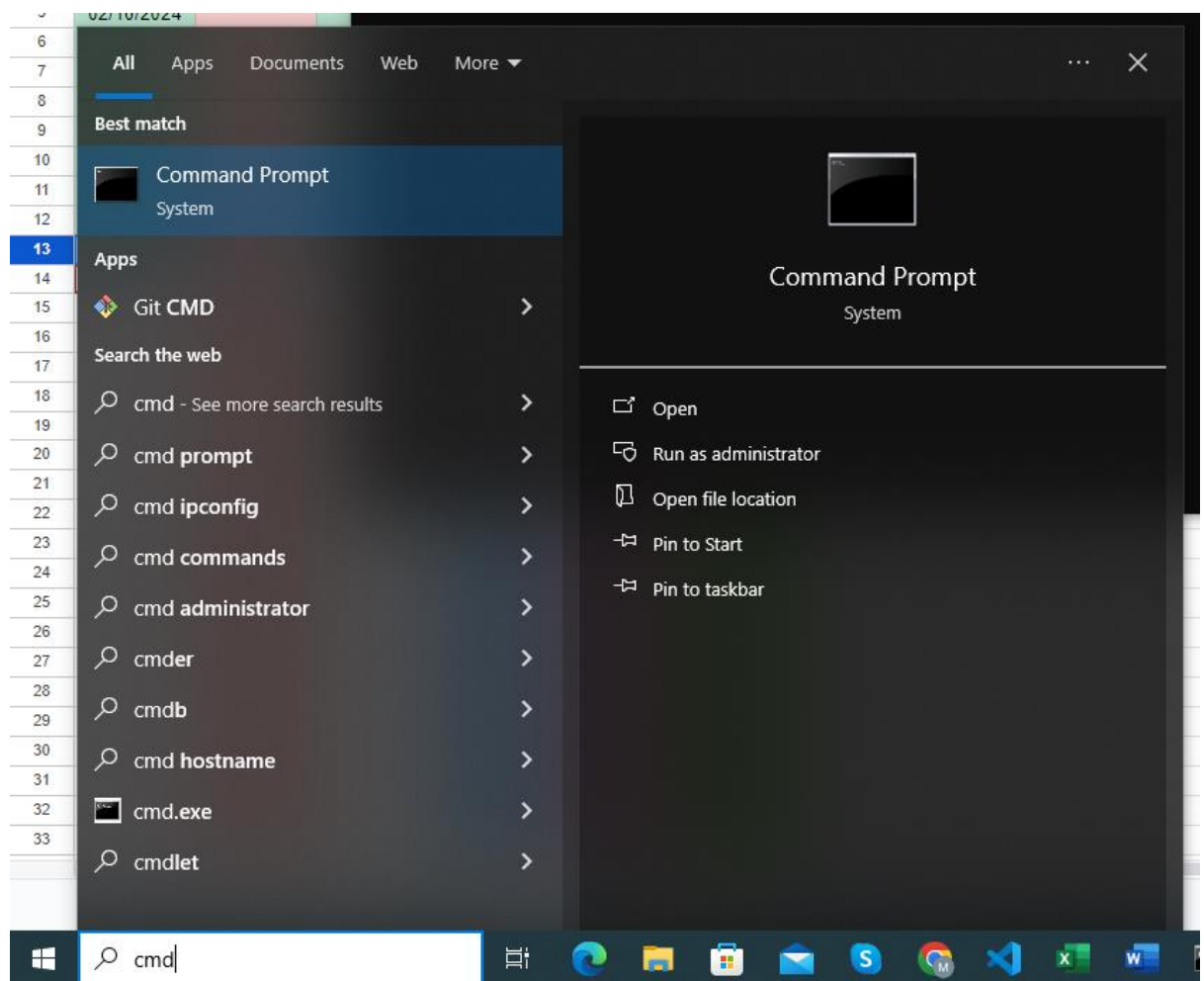
How to run the program:

Step 1: Preparations

(You only have to do these steps once)

1. Install **python** on your computer. If you don't have administrator rights to add python to PATH, then install it through **Microsoft Store** rather than downloading from the official website (or ask IT to provide you admin privileges).

Let's check if the python is installed correctly; open up terminal by hitting the Windows key and searching **cmd**:



Type in **python --version** and hit enter. You should get a similar response:

```
C:\Users\marcus.forsen>python --version
Python 3.12.6

C:\Users\marcus.forsen>S_
```

Version is not that important, as long as it's the python 3.6+. Usually the latest version will do the job.

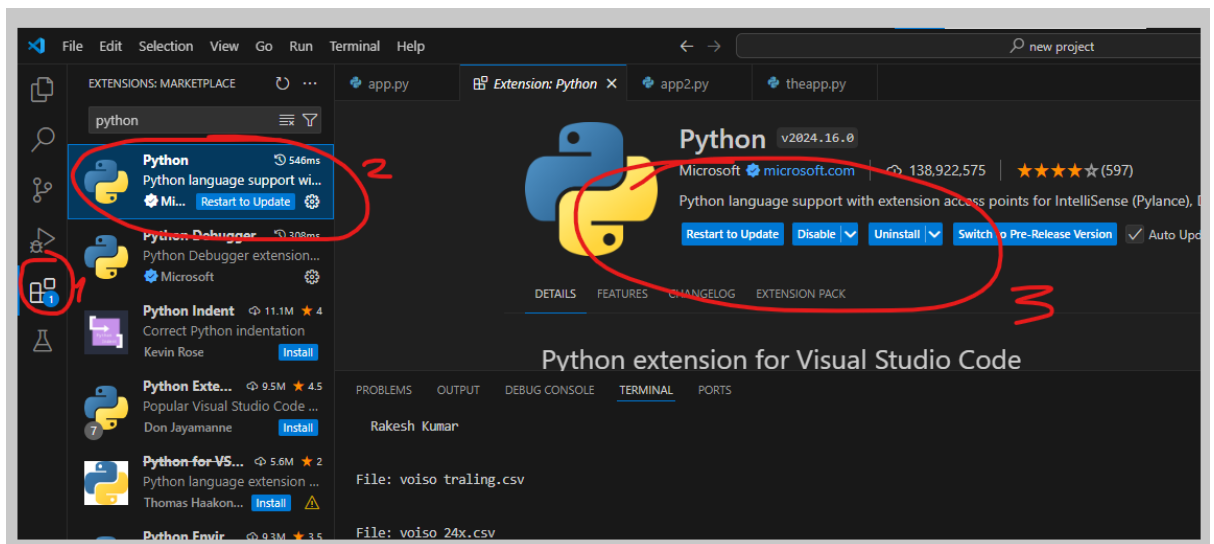
2. After python is installed, open up a terminal once again and install the required libraries. These libraries are: **pandas** and **openpyxl**. You can install libraries this way: **pip install pandas openpyxl**.

```
C:\Users\marcus.forsen>pip install pandas openpyxl
```

Then hit enter to install the libraries.

3. Now we need a text editor or an IDE to run the file. We will use **VSCode** for demonstration purposes. Install it through Microsoft Store just to make sure.

When you install it run the program and go to **Extensions** tab. Type in **python** and install the official python extension by Microsoft:



You need this extension to run the program unless you already know what you are doing. Sometimes extensions won't show up because of some error. Uninstall the program and try to install it from a different source (for example if you have downloaded it from Microsoft Store, uninstall it and try to download it from Google).

If nothing works you can always try **pycharm**, another popular program for running python apps but it's a bit resource heavy so I don't recommend it as the first choice.

Step 2: Downloading the Files

Now, you have to do these steps daily, installing python and vscode was a one time thing.

1. Download the **voiso**, **coperato** and **voicespin** files (contact IT if you don't know have an account or don't know how to).
 - a. For **voiso traling**, **voiso summitlife** and **voiso 24x**, always choose the previous and the next day and choose the time range between **07:00 and 02:00**. (At the time of writing this readme, the night shift was abandoned, so you can simply choose the same day and between 00:00 – 23:59. It's up to you.)

The screenshot shows the 'Call Detail Records' search interface. It features a grid of filters for dates, time, account ID, and various call metrics. A search button is located at the bottom right. Below the filters is a table of results. Red numbers 1 through 4 are overlaid on the interface to indicate the steps: 1 points to the date range, 2 points to the time range, 3 points to the search button, and 4 points to the 'Export CSV' button.

Date/Time	Type	ANI/From	DNIS/To	Disposition	Queue	Agent/Supervisor	Duration	Wrap-up	Score
2024-10-03 20:46:43	↔	3491110139	25626381	Answered		Diego Martinelli	00:00:30		No score

Step 1: Select Date. Today is 4th of October, Friday. So I will choose yesterday's date (03.10) and today's (04.10).

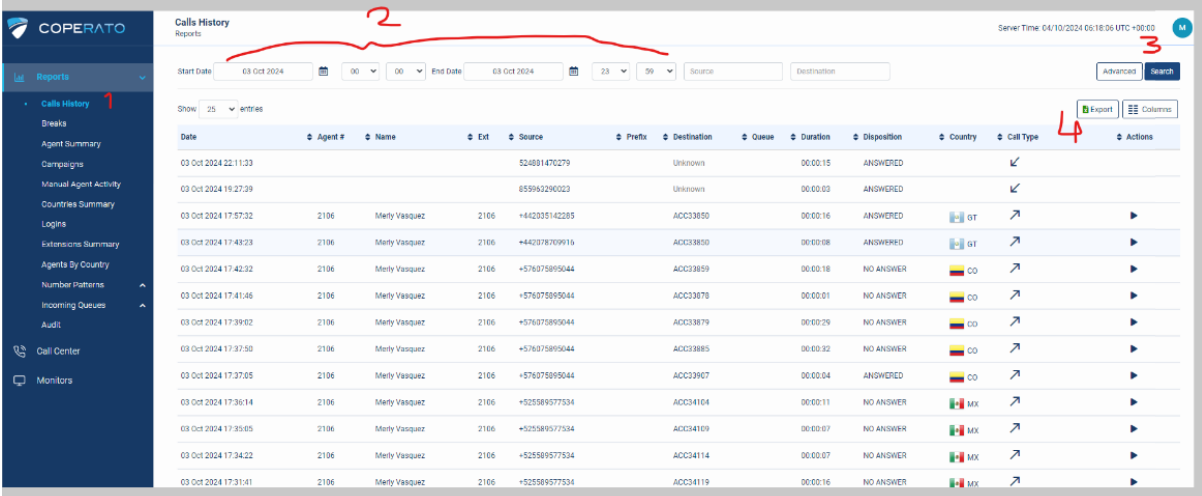
Step 2: Select the time range. You can start 1 hour earlier and end 1 hour later just to make sure. I usually pick 07:00 and 02:00.

Step 3: Click on the Search button.

Step 4: Export CSV and save as **`voiso traling`** (without quotes).

Step 5: Repeat the same steps for voiso summitlife and voiso 24x. Save them as **voiso summitlife** and **voiso 24x**.

- b. For **coptrato traling**, **coptrato Signix** and **coptrato 24x** things get a bit tricky. Choose the “**Calls History**” tab first, then choose the time range between **00:00 and 23:59** for the same day.



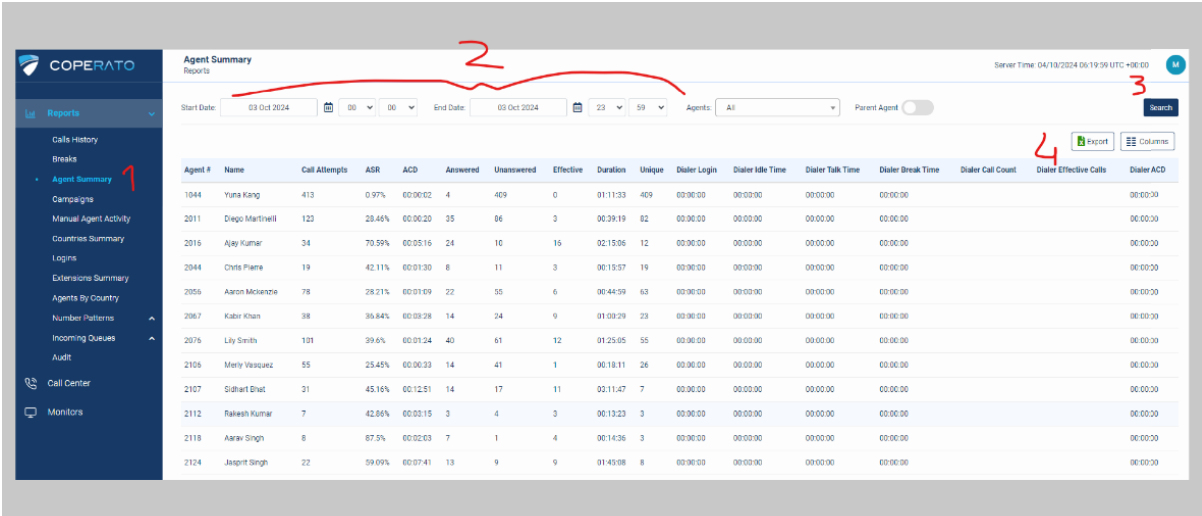
Calls History

Start Date: 03 Oct 2024 00:00 End Date: 03 Oct 2024 23:59

Show: 25 entries

Date	Agent #	Name	Ext	Source	Prefix	Destination	Queue	Duration	Disposition	Country	Cell Type	Actions
03 Oct 2024 22:11:33				524801470279		Unknowns		00:00:15	ANSWERED			
03 Oct 2024 19:27:39				855962290023		Unknowns		00:00:03	ANSWERED			
03 Oct 2024 17:57:32	2106	Merly Vasquez	2106	+442035142285		ACC33850		00:00:16	ANSWERED	GT		
03 Oct 2024 17:48:23	2106	Merly Vasquez	2106	+442037870915		ACC33850		00:00:08	ANSWERED	GT		
03 Oct 2024 17:42:32	2106	Merly Vasquez	2106	+576975895044		ACC33859		00:00:18	NO ANSWER	CO		
03 Oct 2024 17:41:46	2106	Merly Vasquez	2106	+576975895044		ACC33878		00:00:01	NO ANSWER	CO		
03 Oct 2024 17:39:02	2106	Merly Vasquez	2106	+576975895044		ACC33879		00:00:29	NO ANSWER	CO		
03 Oct 2024 17:37:50	2106	Merly Vasquez	2106	+576975895044		ACC33885		00:00:32	NO ANSWER	CO		
03 Oct 2024 17:37:65	2106	Merly Vasquez	2106	+576975895044		ACC33907		00:00:04	ANSWERED	CO		
03 Oct 2024 17:36:14	2106	Merly Vasquez	2106	+525589577534		ACC34104		00:00:11	NO ANSWER	MX		
03 Oct 2024 17:35:65	2106	Merly Vasquez	2106	+525589577534		ACC34109		00:00:07	NO ANSWER	MX		
03 Oct 2024 17:34:22	2106	Merly Vasquez	2106	+525589577534		ACC34114		00:00:07	NO ANSWER	MX		
03 Oct 2024 17:31:41	2106	Merly Vasquez	2106	+525589577534		ACC34119		00:00:16	NO ANSWER	MX		

Save this file as **coptrato traling2**. Yes, there is a 2 at the end because we are going to download 2 files from the coptrato interface. Now click on the **Agent Summary** tab and repeat the process.



Agent Summary

Start Date: 03 Oct 2024 00:00 End Date: 03 Oct 2024 23:59 Agents: All

Show: 25 entries

Agent #	Name	Call Attempts	ASR	ACD	Answered	Unanswered	Effective	Duration	Unique	Dialer Login	Dialer Idle Time	Dialer Talk Time	Dialer Break Time	Dialer Call Count	Dialer Effective Calls	Dialer ACD
1044	Yuna Kang	413	0.97%	00:00:02	4	409	0	01:11:33	409	00:00:00	00:00:00	00:00:00	00:00:00			00:00:39
2011	Diego Martinelli	123	28.46%	00:00:20	35	86	3	00:39:19	82	00:00:00	00:00:00	00:00:00	00:00:00			00:00:39
2016	Ajay Kumar	34	70.59%	00:05:16	24	10	15	02:15:06	12	00:00:00	00:00:00	00:00:00	00:00:00			00:00:39
2044	Chris Piane	19	42.11%	00:01:30	8	11	3	00:15:37	19	00:00:00	00:00:00	00:00:00	00:00:00			00:00:39
2055	Aaron McKenzie	78	28.21%	00:01:09	22	55	6	00:44:59	63	00:00:00	00:00:00	00:00:00	00:00:00			00:00:39
2067	Kabir Khan	38	35.84%	00:09:28	14	24	9	01:09:29	23	00:00:00	00:00:00	00:00:00	00:00:00			00:00:39
2076	Lily Smith	101	39.6%	00:01:24	40	61	12	01:25:05	55	00:00:00	00:00:00	00:00:00	00:00:00			00:00:39
2106	Merly Vasquez	55	25.45%	00:00:33	14	41	1	00:18:11	26	00:00:00	00:00:00	00:00:00	00:00:00			00:00:39
2107	Sidharth Dhat	21	45.16%	00:12:51	14	17	11	02:11:47	7	00:00:00	00:00:00	00:00:00	00:00:00			00:00:39
2112	Rakesh Kumar	7	42.86%	00:02:15	3	4	3	00:13:23	3	00:00:00	00:00:00	00:00:00	00:00:00			00:00:39
2118	Aarav Singh	8	67.5%	00:02:03	7	1	4	00:14:36	3	00:00:00	00:00:00	00:00:00	00:00:00			00:00:39
2124	Jaspreet Singh	22	59.09%	00:07:41	13	9	9	01:45:08	8	00:00:00	00:00:00	00:00:00	00:00:00			00:00:39

Now save this file as **coptrato traling**. Yep, just that. What’s the difference? **Calls History** tab has detailed calls that our program uses to calculate the duration while the **Agent Summary** tab has the unique call count we need. Don’t worry about the details for now, I will explain them later but it’s not necessary unless you are interested in expanding the program.

Repeat the same process for cooperato signix and cooperato 24x. Save them as **cooperato signix2** and **cooperato signix**, then the cooperato 24x as; **cooperato 24x2** and **cooperato 24x**.

Reminder: Once again, don't forget that Call history tab is the one with 2 at the end of the file name (**cooperato traling2**) and Agent Summary tab is the normal one (**cooperato traling**)

- c. For **Voicespin**, it's pretty much straightforward: Select date -> search and export. There is only one voicespin, no traling or 24x version etc. Just one.

The screenshot shows the Voicespin! interface with the following filters and data:

Filters:

- Date Range: 03-October-2024 (0 0 0 - 03-October-2024 23 59)
- Duration: Less than
- Agent: Select agents
- Source: Begins with
- Destination: Begins with
- Call ID:
- Userfield: Begins with
- Call Status: All

Export Options: EXPORT TO CSV, EXPORT TO PDF, EXPORT TO XLS

Call Log Table:

AGENT	DATE	SOURCE	DESTINATION	DURATION	BILLSEC	CALL STATUS	CALL ID	USERFIELD	REQ. TRANSCRIPT
Luciana Laroche - 1016	03/10/2024 20:10:41	*****	*****	20:37	20:37	ANSWERED	1727975418.2228869		
Luciana Laroche - 1016	03/10/2024 20:10:18	*****	*****	0:22	0:21	ANSWERED	1727975418.2228869		
Luciana Laroche - 1016	03/10/2024 19:56:10	*****	*****	0:04	0:04	ANSWERED	1727974545.2228861		

Save the file as **voicespin**

2. Now, one thing you must keep in mind at all times is the **agents.csv** file. It needs to be updated every time an agent has joined or was removed. Simply delete the row if the agent is gone, or add the new agent at the bottom (order doesn't matter).

agents.xlsx - Excel

File Home Insert Page Layout Formulas Data Review View Help Acrobat Tell me what you want to do

Clipboard Font Alignment Number Styles

GET GENUINE OFFICE Your license isn't genuine, and you may be a victim of software counterfeiting. Avoid interruption and keep your files safe with genuine Office today.

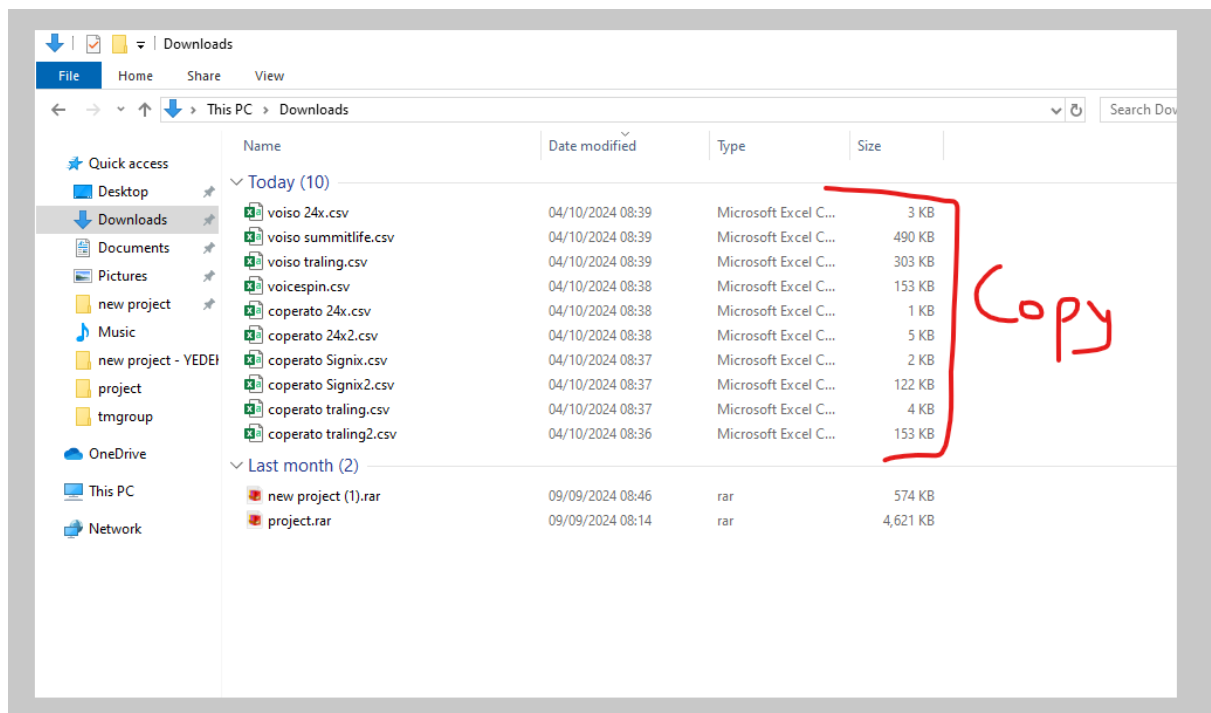
D76 1

	A	B	C	D	E	F	G	H	I	J	K	L
68	1	Team Vincent	Yuna Kang	0								
69	1	Team Vincent	WILFRED LOGAN	0								
70	1	Team Larisa	Marcos Aguilar	0								
71	2	AKA Team	Shane Ruben	0								
72	2	Spanish	Lara Ramirez	0								
73	2	Ajay Team	Kashish Kapoor	0								
74	1	Team Rahul	Anil Kumar	0								
75	1	Team Rahul	Akash Bhatia	0								
76	1	Team Marcus	Marcus Forsen	1								
77												
78												
79												
80												
81												
82												
83												
84												
85												
86												

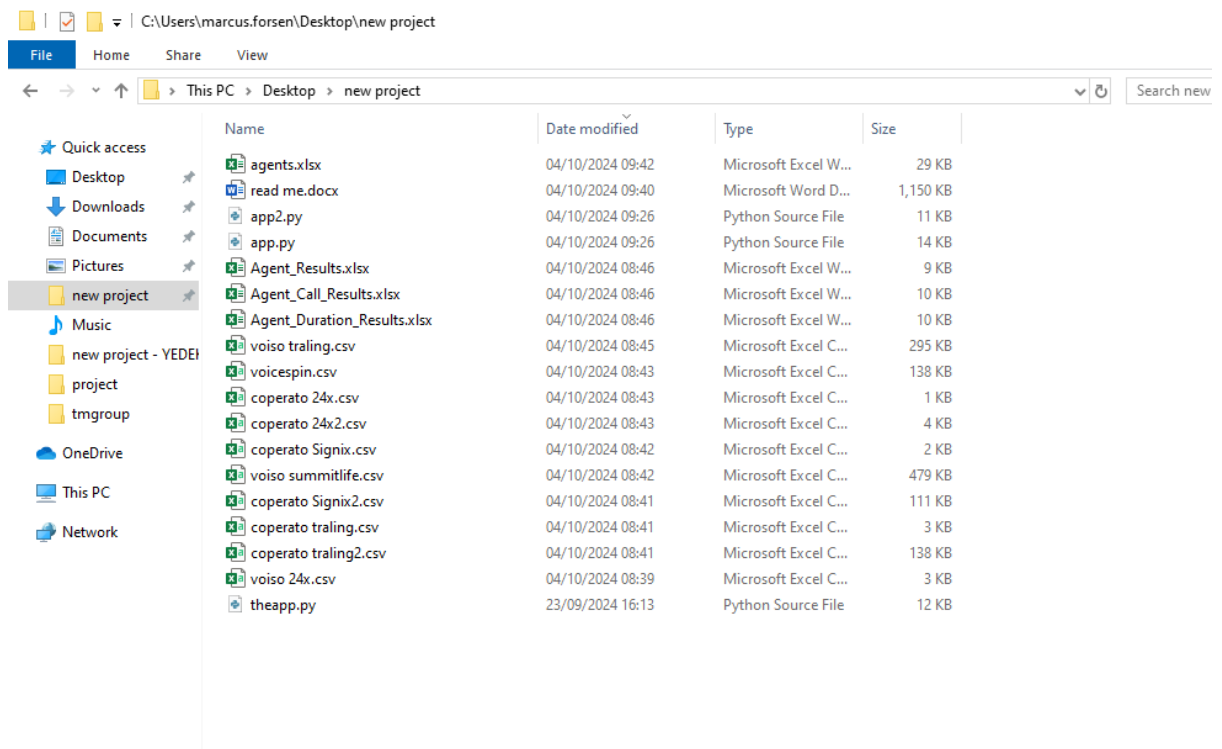
1: Conversion
2: Retention

1: Team Leader
0: Agent

- Copy and paste the files we have downloaded to the program's main folder. Replace all if prompted. You should have a similar picture:



Then paste in here:

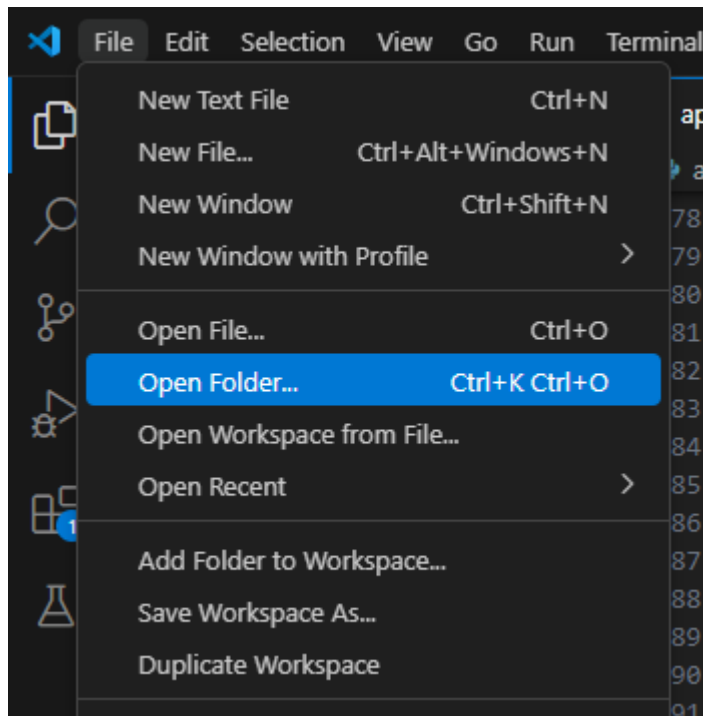


If any of the files have no data (only columns) then you must enter a dummy data. Don't worry it won't show up in the report since **our call report doesn't include any name/agent that's not in the agent.xlsx.**

Sometimes coperato 24x or voiso 24x will be empty. Just enter random name and numbers, it won't matter.

Step 3: Running the program

1. Now let's run the program, starting with **app.py**. Run VSCode and from Files tab, select Open Folder and select the program's folder. For example it's called new project on my Desktop.



2. Don't forget that the path needs to be updated if you are not using Marcus' computer.

```

app.py  x  app2.py  theapp.py
app.py > ...
273 # Load the agent information from Excel and clean the AGENTNAME
274 df_agents = pd.read_excel(r'C:\Users\marcus.forsen\Desktop\new project\agents.xlsx')
275 df_agents['AGENTNAME'] = df_agents['AGENTNAME'].str.strip().str.lower()
276 df_agents['DESK'] = df_agents['DESK'].str.strip()
277
278 # Load the call logs from CSV files with filenames
279 df_files = [
280     (pd.read_csv(r'C:\Users\marcus.forsen\Desktop\new project\voiso summitlife.csv'), 'voiso summitlife.csv'),
281     (pd.read_csv(r'C:\Users\marcus.forsen\Desktop\new project\voiso traling.csv'), 'voiso traling.csv'),
282     (pd.read_csv(r'C:\Users\marcus.forsen\Desktop\new project\voiso 24x.csv'), 'voiso 24x.csv'),
283     (pd.read_csv(r'C:\Users\marcus.forsen\Desktop\new project\coperato traling2.csv'), 'coperato traling2.csv'),
284     (pd.read_csv(r'C:\Users\marcus.forsen\Desktop\new project\coperato signix2.csv'), 'coperato signix2.csv'),
285     (pd.read_csv(r'C:\Users\marcus.forsen\Desktop\new project\coperato 24x2.csv'), 'coperato 24x2.csv'),
286     (pd.read_csv(r'C:\Users\marcus.forsen\Desktop\new project\voicespin.csv'), 'voicespin.csv')
287 ]
288

```

As you can see in this picture, the path of the files are in the desktop and new prpjct folder:

"C:\Users\marcus.forsen\Desktop\new project\"

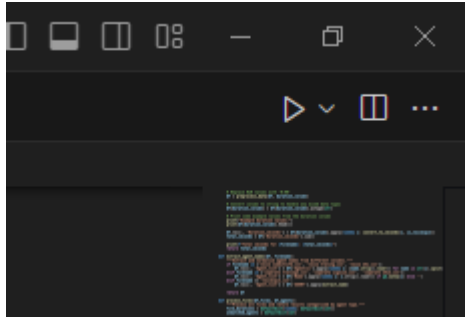
Let's say you are not using my computer and your stage name is Daniel. Then you need to update these path lines like this:

"C:\Users\daniel.cole\Desktop\new project\"

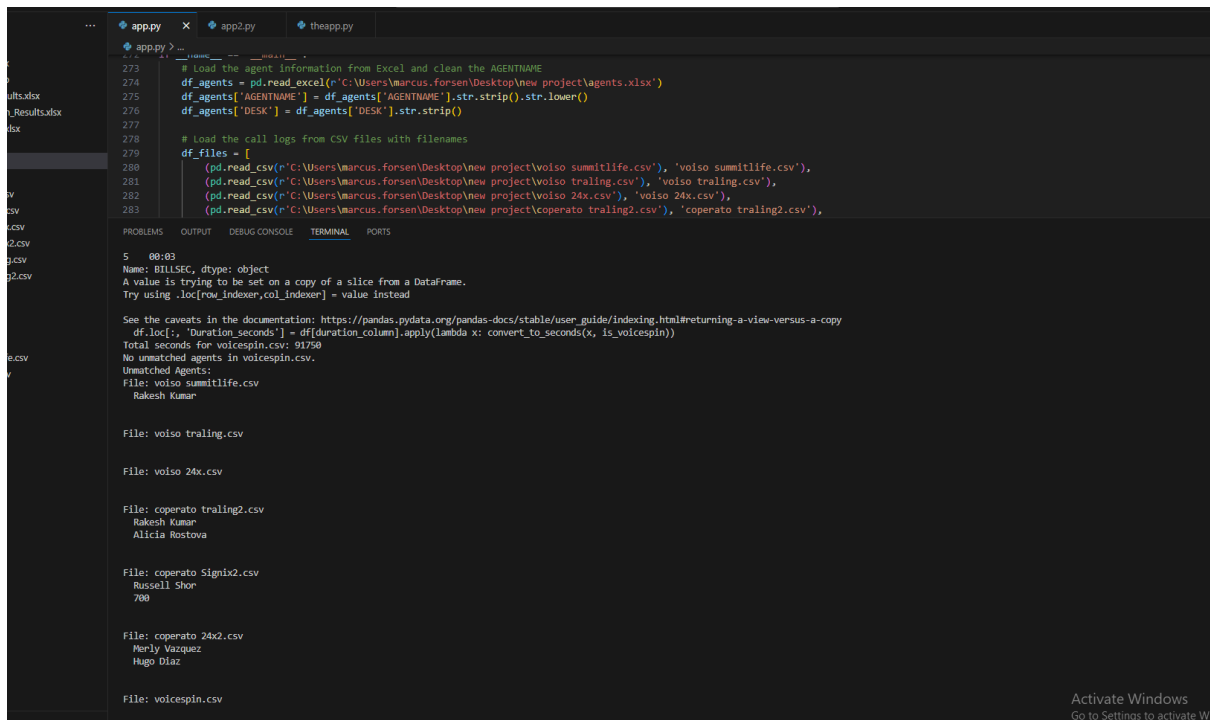
Or instead of new project, you named the folder old project (Why would you do that). Just edit these parts in ALL of the apps (**app.py**, **app2.py** and **theapp.py**)

Hey, don't forget to change the path of **agents.xlsx** as well.

3. Run the first app (**app.py**) by clicking on the Play button:



You should get similar feedback:



You will see some nonsense, but at the end you will get file names and names of the **unmatched agents**. The names you see under the files are either:

- a. New agents who haven't been added to the **agents.xlsx** file.
- b. Old agents who left and you removed them from the **agents.xlsx**.
- c. Agents whose names are written incorrectly. For example Christan instead of Christian. Or Merly Vazquez instead of Merly Vasquez.
- d. Or the non-agent callers (support team etc.)

Now for the incorrect names, you either fix them in the coperato/voiso/voicespin files or you edit the name in your **agents.xlsx**. This is a choice you have to make, and there is no good answer to this (you will get why as you keep running the program). I personally advice you to don't touch your main **agents.xlsx** file and instead fix those names in the call history files (voiso, traling, voicespin etc.)

Fix those names and re-run the program. You should get no unmatched agents (or only the support team)

```
Name: BILLSEC, dtype: object
c:\Users\marcus.forsen\Desktop\new project\app.py:111: SettingWithCopyWarning:
A value is trying to be set on a copy of a slice from a DataFrame.
Try using .loc[row_indexer,col_indexer] = value instead

See the caveats in the documentation: https://pandas.pydata.org/pandas-docs/stable/user_guide/10min.html#setting-with-copy-warning
df.loc[:, 'Duration_seconds'] = df[duration_column].apply(lambda x: convert_to_seconds(x))
Total seconds for voicespin.csv: 78188
No unmatched agents in voicespin.csv.
Unmatched Agents:
File: voiso summitlife.csv
    Rakesh Kumar

File: voiso traling.csv

File: voiso 24x.csv

File: coperato traling2.csv
    Rakesh Kumar

File: coperato signix2.csv
    Russell Shor

File: coperato 24x2.csv

File: voicespin.csv

PS C:\Users\marcus.forsen\Desktop\new project> 
```

Looks good to me. No unmatched agents, except a few support or QC callers (we can ignore them).

4. Now let's run the **app2.py**.

```

PS C:\Users\marcus.forsen\Desktop\new project> & C:/Users/marcus.forsen/Desktop/new project/theapp.py
Unmatched agents in voiso summitlife.csv: rakesh kumar
No unmatched agents in voiso traling.csv.
No unmatched agents in voiso 24x.csv.
Unmatched agents in coperato traling.csv: rakesh kumar
Unmatched agents in coperato signix.csv: russell shor
No unmatched agents in coperato 24x.csv.
No unmatched agents in voicespin.csv.
Results have been exported to Agent_Call_Results.xlsx
PS C:\Users\marcus.forsen\Desktop\new project> 

```

Repeat the same data cleaning/fixing steps if necessary.

- Now let's run our final app, **theapp.py** (yes, very creative)

```

PS C:\Users\marcus.forsen\Desktop\new project> & C:/Users/marcus.forsen/Desktop/new project/theapp.py
Unmatched Agents:

Agent_Results.xlsx has been generated.
PS C:\Users\marcus.forsen\Desktop\new project> 

```

Now technically, it's done. Check your folder, there should be 3 new files:

Agent_Results.xlsx	04/10/2024 10:11
Agent_Call_Results.xlsx	04/10/2024 10:10
Agent_Duration_Results.xlsx	04/10/2024 10:09

Ignore the Agent Call Result and Agent Duration Results, those are for the people who want more details (so if an agent claims the numbers are wrong, refer to those 2 result files first, it will tell you how many hours came from which file, or how many unique calls came from which file etc.)

Agent_Results.xlsx is the one you want (if you don't see file extensions like .xlsx, google it on how to turn them on).

Now it's up to you how you wanna style it. I personally copy paste all the data in our Agent_Results.xlsx and paste it in my Google Sheet and then replace it

Agent_Results - Google Sheets

docs.google.com/spreadsheets/d/1zCWDicMAEvjQhGw1Uy55KMFgSAaK/edit?gid=1950389733#gid=1950389733

Agent_Results

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q
	Desk	Agent Name	Duration	Call Attempts	Unique	Target											
2	Team Vincent	VINCENT MORRIS	0:00:00	0	0	0%											
3		CHRIS PIERRE	1:53:03	397	357	104%											
4		WILFRED LOGAN	2:29:53	213	179	158%											
5		AARON MCKENZIE	2:06:44	290	204	152%											
6		YUNA KANG	0:00:10	414	410	136%											
7		LILY SMITH	1:10:21	295	237	125%											
8	Team Rahul	ELIJAH ANDERSON	0:00:00	0	0	0%											
9		RAHUL KUMAR	2:40:21	14	8	108%											
10		CHRISTIAN JAMES	3:17:51	166	68	153%											
11		ROHAN KUMAR	3:19:28	119	51	149%											
12		VIRAT CHAUDHRY	3:16:10	131	39	143%											
13		JENNIFER JAMES	2:13:42	173	77	114%											
14	Team Eden	ARMAN SINGH	2:08:28	166	77	110%											
15		SAGAR MAKAR	1:06:24	255	189	107%											
16		ADEM ABRIL	1:35:21	185	127	105%											
17		SACHIN SINGH	1:29:25	217	125	100%											
18		ASHA TIWARI	1:34:30	157	101	96%											
19		AKASH BHATIA	0:55:33	77	60	57%											
20	Team Elena	ANIL KUMAR	0:37:16	87	73	48%											
21		VIVAN KUMAR	0:00:00	0	0	0%											
22		EDEN MURPHY	0:00:00	0	0	0%											
23		JEAN LOUIS	0:58:47	429	343	153%											
24		DELIA DUPONT	0:54:18	422	334	147%											
25		ANDREA BERNARD	1:14:40	276	230	125%											
26	Team Eden	OLIVIA DUVAUD	0:27:47	155	112	55%											
27		OLIVER ZED	0:06:04	13	7	6%											
28		JAYDEN MACHIAVEL	0:00:00	0	0	0%											
29		MIA MATTHIEU	0:00:00	0	0	0%											
30		ELENA BERNARD	0:02:14	4	2	1%											
31		STELLA JEAN	4:17:18	236	118	210%											
32	Team Elena	MARC SAVANIER	1:45:22	429	242	150%											
33		ABEL BROWN	1:36:27	401	239	143%											
34																	

Activate Windows
Go to Settings to activate Windows.

Conversion Agents Retention Agents

Type here to search

10:18 04/10/2024

Now Copy paste:

Agent_Results - Google Sheets

docs.google.com/spreadsheets/d/1zCWDicMAEvjQhGw1Uy55KMFgSAaK/edit?gid=1950389733#gid=1950389733

Agent_Results

	A	B	C	D	E	F	G	H	I	J	K	L	M	N
	Desk	Agent Name	Duration	Call Attempts	Unique	Target								
2	Team Vincent	VINCENT MORRIS	0:00:00	0	0	0%		Team Vincent	CHRIS PIERRE	1:53:03	397	357	104%	
3		CHRIS PIERRE	1:53:03	397	357	104%		Team Vincent	WILFRED LOGAN	2:29:53	213	179	158%	
4		WILFRED LOGAN	2:29:53	213	179	158%		Team Vincent	AARON MCKENZIE	2:06:44	290	204	152%	
5		AARON MCKENZIE	2:06:44	290	204	152%		Team Vincent	YUNA KANG	0:00:10	414	410	136%	
6		YUNA KANG	0:00:10	414	410	136%		Team Vincent	LILY SMITH	1:10:21	295	237	125%	
7		LILY SMITH	1:10:21	295	237	125%		Team Vincent	ELIJAH ANDERSON	0:00:00	0	0	0%	
8	Team Rahul	ELIJAH ANDERSON	0:00:00	0	0	0%		Team Vincent	VINCENT MORRIS	0:00:00	0	0	0%	
9		RAHUL KUMAR	2:40:21	14	8	108%		Team Rahul	CHRISTIAN JAMES	3:17:51	166	68	153%	
10		CHRISTIAN JAMES	3:17:51	166	68	153%		Team Rahul	ROHAN KUMAR	3:19:28	119	51	149%	
11		ROHAN KUMAR	3:19:28	119	51	149%		Team Rahul	VIRAT CHAUDHRY	3:16:10	131	39	143%	
12		VIRAT CHAUDHRY	3:16:10	131	39	143%		Team Rahul	JENNIFER JAMES	2:13:42	173	77	114%	
13		JENNIFER JAMES	2:13:42	173	77	114%		Team Rahul	ARMAN SINGH	2:08:28	166	77	110%	
14	Team Eden	ARMAN SINGH	2:08:28	166	77	110%		Team Rahul	RAHUL KUMAR	2:40:21	14	8	108%	
15		SAGAR MAKAR	1:06:24	255	189	107%		Team Rahul	SAGAR MAKAR	1:06:24	255	189	107%	
16		ADEM ABRIL	1:35:21	185	127	105%		Team Rahul	ADEM ABRIL	1:35:21	185	127	105%	
17		SACHIN SINGH	1:29:25	217	125	100%		Team Rahul	SACHIN SINGH	1:29:25	217	125	100%	
18		ASHA TIWARI	1:34:30	157	101	96%		Team Rahul	ASHA TIWARI	1:34:30	157	101	96%	
19		AKASH BHATIA	0:55:33	77	60	57%		Team Rahul	AKASH BHATIA	0:55:33	77	60	57%	
20	Team Elena	ANIL KUMAR	0:37:16	87	73	48%		Team Rahul	ANIL KUMAR	0:37:16	87	73	48%	
21		VIVAN KUMAR	0:00:00	0	0	0%		Team Rahul	VIVAN KUMAR	0:00:00	0	0	0%	
22		EDEN MURPHY	0:00:00	0	0	0%		Team Eden	JEAN LOUIS	0:58:47	429	343	153%	
23		JEAN LOUIS	0:58:47	429	343	153%		Team Eden	DELIA DUPONT	0:54:18	422	334	147%	
24		DELIA DUPONT	0:54:18	422	334	147%		Team Eden	ANDREA BERNARD	1:14:40	276	230	125%	
25		ANDREA BERNARD	1:14:40	276	230	125%		Team Eden	OLIVIA DUVAUD	0:27:47	155	112	55%	
26	Team Eden	OLIVIA DUVAUD	0:27:47	155	112	55%		Team Eden	OLIVER ZED	0:06:04	13	7	6%	
27		OLIVER ZED	0:06:04	13	7	6%		Team Eden	EDEN MURPHY	0:00:00	0	0	0%	
28		JAYDEN MACHIAVEL	0:00:00	0	0	0%		Team Eden	JAYDEN MACHIAVEL	0:00:00	0	0	0%	
29		MIA MATTHIEU	0:00:00	0	0	0%		Team Eden	MIA MATTHIEU	0:00:00	0	0	0%	
30		ELENA BERNARD	0:02:14	4	2	1%		Team Elena	STELLA JEAN	4:17:18	236	118	210%	
31		STELLA JEAN	4:17:18	236	118	210%		Team Elena	MARC SAVANIER	1:45:22	429	242	150%	
32	Team Elena	MARC SAVANIER	1:45:22	429	242	150%		Team Elena	ABEL BROWN	1:36:27	401	239	143%	
33		ABEL BROWN	1:36:27	401	239	143%		Team Elena	ELENA BERNARD	0:02:14	4	2	1%	
34								Team Elena	ELENA BERNARD	0:02:14	4	2	1%	

Activate Windows
Go to Settings to activate Windows.

Then replace the data (use paint format etc.)

Or style it on your own way.

Congratulations. You are a certified Data Analyst. Now go see your manager and ask for a raise!