

# MARCUS FULTON

Software Developer

## ABOUT ME

Since the moment I typed "HELLO WORLD" into notepad++, I knew I was drawn into the world of software development. I have spent a large portion of my free time learning and building small projects in order to pursue software development as a fulltime career. What started as a hobby has become a fully-fledged passion that only gets more interesting as the months go by. To the right, I have added links to some of my projects I have completed.

## CONTACT

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## HOBBIES

Coding  
Football  
Reading  
Walking

## PROFILE

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As someone who is continually striving and in search of new challenges, I decided to pursue a course in software development. Throughout this course I have become proficient in HTML/CSS and JavaScript and have developed a solid grounding in jQuery, React.js and Python. I have put this learning to good use by building projects of my own.

## PROJECTS

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Please see some of my projects on my GitHub and Portfolio website -

<https://github.com/marcusfulton11/>  
<https://marcusdev.vercel.app/>

## SKILLS

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Outside of my Programing work, I can bring a wealth of other skills and experience which I feel are also key:

**Communication** – In my current role as a store supervisor, I must manage other staff members and ensure that everyone knows what they should be doing to keep the store running efficiently.

**Organization** – Similarly, I must be systematic and logical in my approach to delegating tasks so that we prioritize effectively, and business needs are met.

**Problem solving** – It can be the case that issues arise in the store, and so I need to regularly assess the situation and come up with appropriate solutions. This often requires a systematic approach.

## EDUCATION

**Oct 2006 – Jan 2012**

**St Columba's High School, Greenock**

Higher:	Religious, Moral & Philosophical Studies	C
Intermediate 2:	Graphic Communication	B
	Art and design	C
Intermediate 1:	English	B
Standard Grade:	History	3
	English	3
	Physics	4
	Art	2
	Graphic communication	1
	Technological studies	1
	French	5
	Maths	3

## WORK HISTORY

**January 2012**

**Hero Tsc**

- I delivered excellent customer service with a [solution focused attitude](#).
- Communicating with customers to help them [solve their technical](#) and billing problems on their Sky television, talk and broadband packages.

**March 2013**

**CreditFix**

- Resolving client's personal debt in a discrete and professional manner and working with each individual to find the best solution.
- Support and close the insolvency arrangements while providing excellent and compassionate customer service.

**January 2014**

**RBS Mortgage Centre**

- Delivering information regarding existing mortgages and assisting in helping potential customers apply for a mortgage on a property.
- Liaising with brokers to resolve any issues customers may have regarding their existing mortgage.
- Dealing with cases in a professional and timely manner.

**April 2015**

**Clyde Car Components (Parts-man)**

- Taking customers' orders either via a telephone call or face to face in the store. [Using my knowledge and problem-solving skills](#) to decide which part to give for each order.

**October 2015**

**Dingbro (Parts-man/Supervisor)**

- Taking customers' orders either via a telephone call or face to face in the store. [Using my knowledge and problem-solving skills](#) to decide which part to give for each order.
- Additionally, as store supervisor, I must manage other staff members and ensure that everyone knows what they should be doing to keep the store running efficiently.