

# Smartphone Lifecycles and E-Waste Awareness Among Students

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## **List of Abbreviations**

**FMF** Faculty of Mathematics and Physics. 3, 4

**FRI** Faculty of Computer and Information Science. 3, 4

# 1 Introduction

This project investigates how university students manage smartphones throughout their lifecycle (from buying them to disposing of them) and how these decisions relate to environmental awareness and e-waste production. The aim is to identify student patterns in device replacement, reuse, repair, recycling and disposal, while also exploring the motivations, barriers and knowledge that shape sustainable or unsustainable behaviour. Results of the study will contribute to a better understanding of e-waste generation among young consumers and support the development of initiatives that promote responsible smartphone use, repair and recycling.

# 2 Survey

For this project, a survey titled *Survey on the life cycle of smartphones and awareness of e-waste among students* was conducted. It was distributed among students of the Faculty of Computer and Information Science Faculty of Computer and Information Science (FRI) and the Faculty of Mathematics and Physics Faculty of Mathematics and Physics (FMF) at the University of Ljubljana via student-run Discord servers that all students at the faculties have access to.

## 2.1 Literature

This survey was written based of information from the following articles: [1], [2], [4], [5], [6], [7], [8], [9], [10], [11], [12].

## 2.2 Survey Structure

The survey included 13 mandatory questions (14 for some participants) and 2 optional open-ended questions intended to gather students opinions on two topics. Most of the mandatory questions (11 out of 14) were single-answer multiple-choice questions. The remaining three were either short-answer questions or multiple-choice questions with several possible answers.

The survey was divided into three sections. The first focused on demographics, asking about age, gender, faculty of study, and level of study. The second section focused on students mobile phone purchasing and disposal practices. The final section focused on awareness of e-waste.

## 2.3 Data Collection

The survey was opened for admitting answers from 20. December 2025 and closed on 5. January 2026. In total 114 students from the 2 faculties submitted answers to the survey in this period. From these 68 students were from FMF, 46 were from FRI.

## 2.4 Questions

### 2.4.1 Mandatory Questions

1. How old are you? (*Short answer*)
2. What is your gender? (*Multiple choice*)
3. Which faculty are you studying at? (*Multiple choice*)
4. At what level of study are you currently? (*Multiple choice*)

5. What brand of phone are you currently primarily using? (*Multiple choice*)
6. What was the price of the phone from the previous question at the time of purchase? (*Multiple choice*)
7. What year did you buy your current primary phone? (*Multiple choice*)
8. When do you intend to replace your current primary phone? (*Multiple choice*)
9. Why did you replace your previous phone? (*Multiple choice*)
10. What did you do with your previous phone after the replacement? (*Multiple choice*)
11. How many used phones do you currently have stored at home? (*Multiple choice*)
12. Why did you choose this method of disposing of the used device? (*Multiple choice multiple answers allowed*)
13. Have you heard of waste electrical and electronic equipment (e-waste) before taking this survey? (*Multiple choice*)
14. Which of the listed items, in your opinion, fall under e-waste? (*Multiple choice multiple answers allowed*)

#### 2.4.2 Non-mandatory Questions

15. What do you think is the main reason that students do not throw old phones into e-waste collection points? (*Open-ended*)
16. How do you think your faculty or university could contribute to improving knowledge about e-waste and the proper disposal of old phones? (*Open-ended*)

### 2.5 Results

#### 2.5.1 Demographics

Out of 114 participants, 29 reported being female, 78 male, and 7 either did not want to answer or answered with *Other*. 95 students reported being undergraduate students, 16 graduate students, and 3 doctoral students. Table 1 shows the faculty and gender distribution of survey participants. Figure 1 shows the age distribution with different colors representing students from the fafulties.

Faculty	Total	Male	Female	I don't want to answer	Other
FMF	68	45	20	2	1
FRI	46	33	9	4	0

Table 1: Table with how many students in total answered the survey from each faculty and what was their gender.

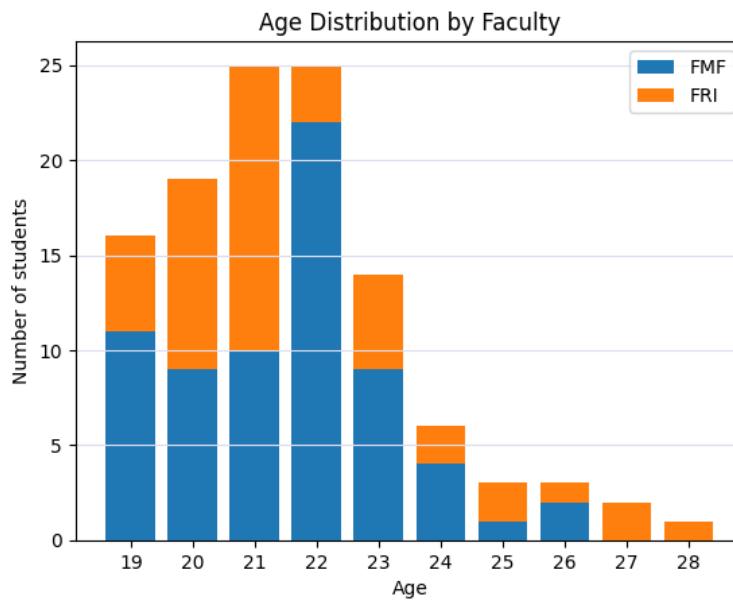


Figure 1: Histogram of the age distribution of participants with different colors representing the 2 faculties.

### 2.5.2 Personal Mobile Device

The survey showed that 93 participants owned a phone from one of the following brands (listed from most to least common): Samsung (48 participants), Apple (25 participants), and Xiaomi (20 participants). 35% of students reported that their device (at the time of purchase) cost somewhere between 200 EUR and 400 EUR. Taking this into account, 64% of students own a mobile device that was purchased for less than 600 EUR.

A large majority of participants (93 students) stated that they plan to keep their current device until it becomes unusable.

When analysing the reasons for replacing a previous mobile device, the survey revealed the following: a significant portion of participants felt the need to replace their phone due to the following reasons (with percentages indicating the share of the entire participant group who selected each as the most likely reason): *Irreparable damage or damage that is too expensive to repair* (38%), *Slow performance / obsolescence* (27%), *Poor battery* (15%), and *I want a newer model* (4%). 13% of all participants who answered this question provided their own reason. Among these, the majority mentioned that their reason for replacement (in one way or another) included the following:

- exchanging phones with parents (either parents giving the phone to the student or the student giving the phone to a parent),
- receiving a new phone as a gift or for free, which made the old phone unnecessary.

Other participants described various forms of physical damage, device obsolescence, or operating system obsolescence as their reason for replacement.

### 2.5.3 How many phones are kept at home?

After an old mobile device is no longer in use, it has to be properly disposed of. Many such methods are available to students, yet a large proportion of them choose only one option. This survey aimed to uncover what this option is and what causes students to act in this way.

From Figure 2 it is shown that 86 students stated that they kept their previous device at home. These students were then asked how many old mobile devices they currently have at home. 64 students estimated having between 1 and 3 devices, 15 estimated between 4 and 6, and only 6 students estimated having more than 6 devices. Out of all the students, 14 stated that they gave their device to friends or family members. Even though many recycling points are available, only 2 students reported taking their phone there.

An interesting point of investigation in this survey is why students choose one disposal method over another. The question *What did you do with your previous phone after the replacement?* attempted to determine exactly this. Students were able to select multiple answers and also provide their own. Figure 3 shows how their answers were distributed. Alongside comfort and convenience, all other possible reasons for keeping an old device at home were similarly common. Among the listed reasons, *Lack of suitable disposal sites in my area* was chosen by the largest number of students (23 students). Under the *Other* category, 22 students mostly stated that they keep these devices as backups, use them for other purposes, or are generally too lazy to dispose of the device properly at the time of replacement and later forget about it.

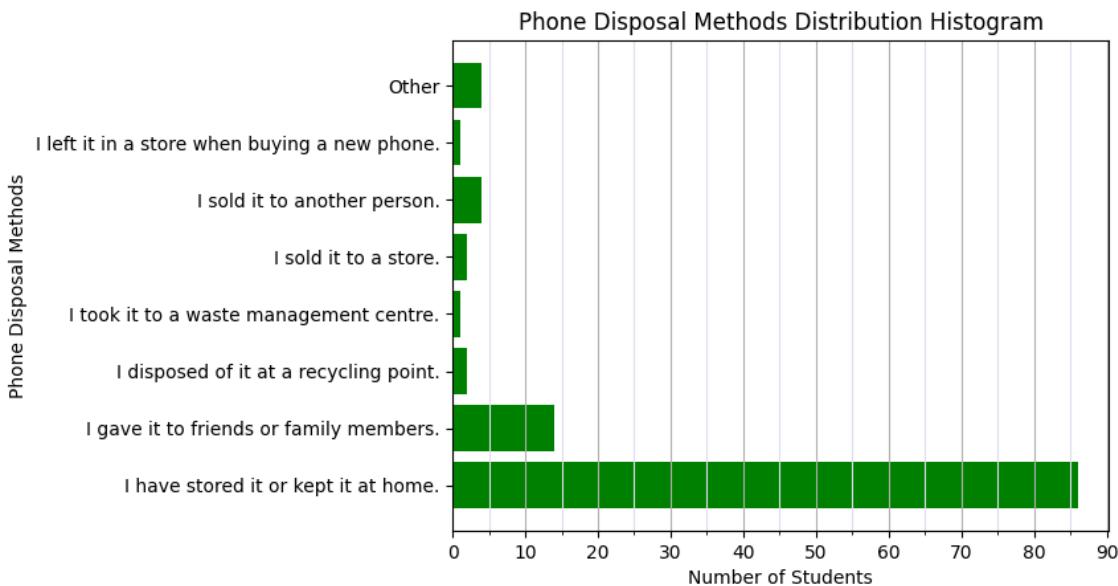


Figure 2: The histogram shows what students did with their old mobile device. Under *Other*, students stated that they kept their device at home, tried to fix it themselves, or repurposed it for further use.

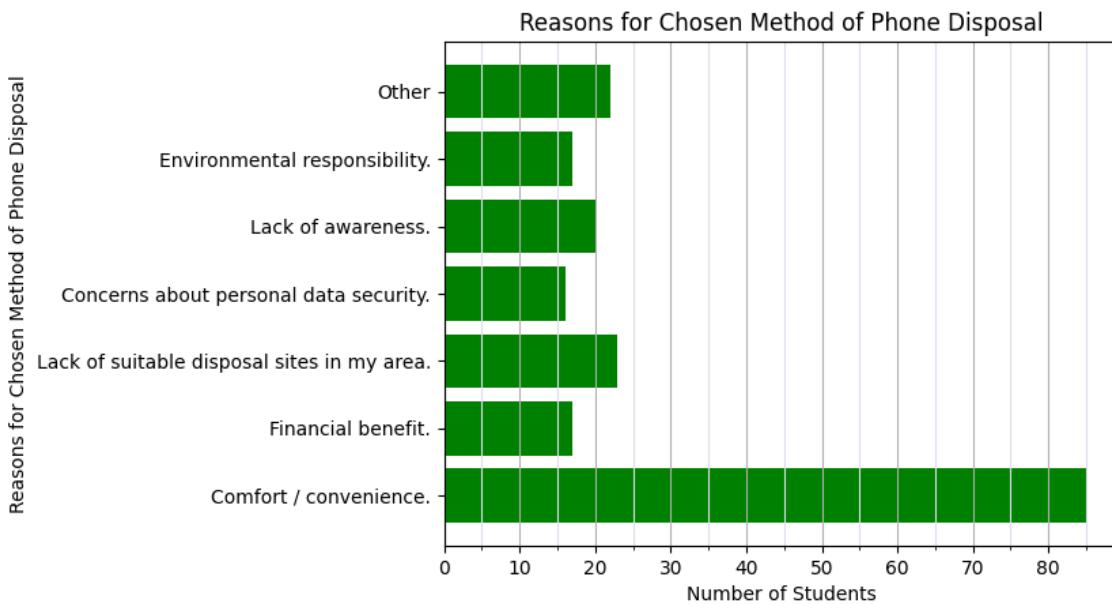


Figure 3: The histogram shows why students chose their method of disposing of an old mobile device. Since a large number of students kept their device at home, this histogram also highlights possible reasons for this behaviour.

#### 2.5.4 Awareness about E-waste

The last section of the survey focused on students awareness of E-waste. It also aimed to determine whether students know what counts as E-waste. Awareness was assessed through the question *Have you heard of waste electrical and electronic equipment (E-waste) before taking this survey?*. To this question, 84% of students answered Yes. From this, we can see that there is still a considerable portion of students who, despite living in a digital age where almost everything qualifies as E-waste, are still not aware of E-waste and consequently E-waste management.

From Figure 4 it is clear that almost all students identified smartphones, laptops, and tablets as E-waste (more than 100 participants selected these options). A smaller but still significant number of students (80 out of the 114 surveyed) also classified batteries, household electronic appliances, and chargers and cables as E-waste. Only 11 students selected the option indicating that they were unsure what belongs in E-waste. These answer choices were designed so that someone knowledgeable about E-waste would select all of the listed categories, as all of them indeed belong to E-waste.

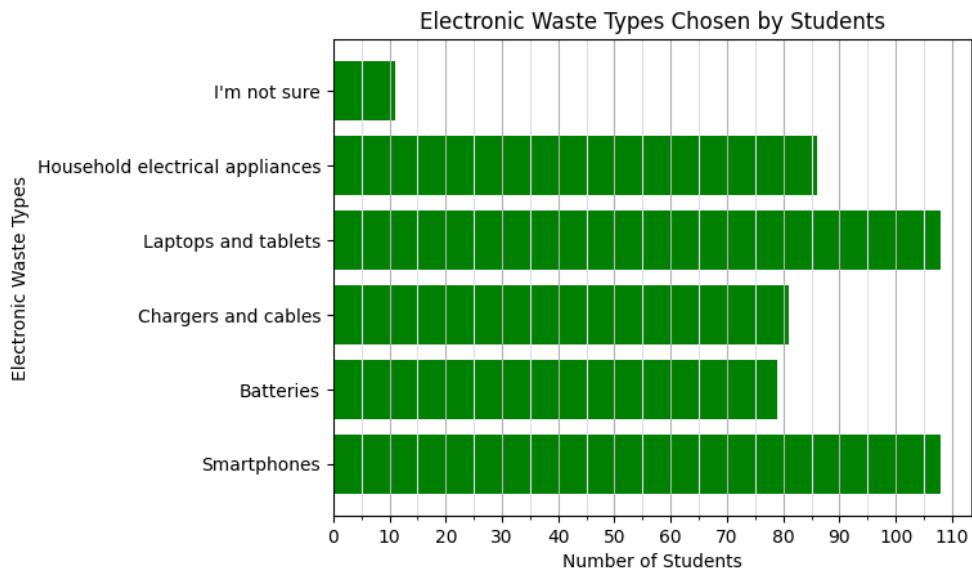


Figure 4: The histogram shows which groups of E-waste the questioned students recognized as E-waste.

### 2.5.5 Discussion

After reviewing literature on the topic of E-waste awareness among students and how they dispose of their mobile devices some expectation around survey results were set. Following results to the study [4] it was expected that most of the students will keep their old mobile device at home. This was confirmed by this survey with question 10 *What did you do with your previous phone after the replacement?*. This result is not at all surprising giving that students value comfort and convenience much more than environmental consciousness or financial gain. What is truly troubling is that the project **E-cikliraj** ([3]) was launched not that long ago and reached over the whole country, yet some students claim they either lack awareness of such options or these options are not available in their immediate area. This poses a problem since locations of so-called "street collection points" (ulini zbiralniki) are known and available on the ZEOS website [13].

### 3 Deeper analysys of e-waste awareness

#### 3.1 Why people don't use buyback programs?

From the survey results, we found that a lot of people don't use buyback programs. We wanted to see what are the reasons for that. I checked some of the buyback programs and got some interesting results. In Slovenia, there are only two buyback programs for smartphones that I found. The first buyback program is used by Telekom Slovenije, A1, Telemach and BigBang and is called "Risajkl". The runner od the program is a company called "Janus Trade d.o.o." and is mostly focused on promotions ran by Samsung, since they are importing Samsung devices.

By discovering only 2 buyback programs exsist in Slovenia, we can conclude that demand for buyback programs is low. Same could also be deducted from the survey results, where most of the students said they keep their old phones In a drawer at home. These phones could be already recycled and their materials reused. These phones could also be dangerous at home, since phones are usually not stored properly and batteries could leak or even explode in some cases.

By conducting further research into buyback programs in Slovenia, I found they are not used often, mainly beacuse of poor buyback prices. For example a 3 year old Google Pixel 6a phone in almost perfect condition is bought back for only 40 euros. Or my personal iPhone 16 pro Max, which is only 1 year old, is bought back for only 500 euros. This is a very low price, since the phone itself costs 1300 euros when bought new.

#### 3.2 Why do people keep their devices at home?

From the survey results, we found that a lot of people keep their old phones at home in a drawer. It is understood that people keep one maybe two old phones at home as a backup device in case their current phone breaks or gets lost. But some people keep even more and that is not necessary. Most of people eventually forget about these old phones and they just sit in a drawer for years. Some answers in survey also implied that the value of the phone is not high enough to encourage people to sell them, but they give no reason on why they don't recycle them. Some of answers also implied that people do not know how or where to recycle these phones. Usually complaints come from distance needed to travel just to drop off a phone for recycling. Most of collection points are located in urban areas so people who live further away don't see the point of travelling just to drop off a phone for recycling.

#### 3.3 Recycling

Recycling is one of the crucial steps in managing e-waste from mobile phones. Old phones contain a lot of rare earth materials that can be recycled and reused in the production of new devices. Recycling helps to reduce the need for mining new materials, which can positively impact the enviornment by reducing the need for mining new materials, which can have significant environmental impacts. We can also reuse other materials like glass, plastic and metal from phones that would otherwise seat in peoples drawers or end up in landfills.

I checked how can Slovenian people put their old phones for recycling. There are several ways to do that. First of all, all of technology resellers are required by law to take back old phones for recycling. This includes big stores like BigBang, Merkur and others. There are also special collection points for e-waste in landfills and special collection points at some recycling islands. ZEOS a company owned by some slovenian distributers and stores is the company that arranges the apperance of those collection points and is responsible for e-waste managment in Slovenia.

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