

# MARC WILK

Boulder, CO | Marc.Wilk@colorado.edu

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## ***Philosophy Major with certificates in Critical Sports Studies and Digital Media***

Leadership-orientated management and customer service professional entering a career within the tech industry. Demonstrated ability to multi-administrate while consistently thriving in new environments. Recognized for excellent written and verbal skills, problem solving consisting of teamwork, along with a strong emphasis on reliability.

Strong Knowledge of Sports/Tech • Self-Starter • Academic Success • Desire to Learn • Detail Orientated  
High-Potential • Impact-Driven • Critical Thinker • Hard-Working • Punctual • Organized • Skilled in HTML

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## EDUCATION

University of Colorado at Boulder, Boulder, CO	2011-2015
Degree: Philosophy	
Certificates: Critical Sports Studies, Digital Media	

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## WORK EXPERIENCE

<b>CUSTOMER SUPPORT AGENT – SumUp</b> <ul style="list-style-type: none"><li>Supporting merchants as a direct link for all product and service inquiries</li><li>Optimizing customer related sales/marketing processes</li></ul> Manager: Mora Walsh	2018-2019
<b>REPORTER – STATS LLC</b> <ul style="list-style-type: none"><li>Colorado Rockies and Denver Broncos Press Box Reporter</li><li>NBA, NFL and NCAA Basketball/Football Reporter</li><li>Implementing numerous data points during the course of each game on a play-by-play basis, ensuring accuracy and timeliness</li><li>Analytics provided for CBS, Fox, Yahoo</li></ul> Manager: Steve Curtis	2015-Present
<b>TICKET SERVICES REPRESENTATIVE – Colorado Rockies</b> <ul style="list-style-type: none"><li>Servicing all calls routed to the Colorado Rockies organization</li><li>Selling individual tickets to all home games while generating sales leads</li><li>Assisting with day-of-game operations for numerous events</li><li>Proficient experience using Archtics ticketing system</li></ul> Managers: John Dickson, James Valdez	2017-2018
<b>AQUATICS COORDINATOR – YMCA of Boulder Valley</b> <ul style="list-style-type: none"><li>Assisting in developing, organizing, and implementing high quality YMCA aquatic programs</li><li>Administering direct leadership, instruction, and motivation for aquatics staff in accordance with YMCA policies and procedures</li><li>Certified in LGI, First Aid, CPR, BBP and AED</li></ul> Manager: Jamie Pocock	2016-2017
<b>TICKET OFFICE EVENT STAFF – Kroenke Sports &amp; Entertainment</b>	2016-2017
<b>FRONT DESK MANAGER – Boulder Indoor Soccer</b>	2016
<b>CU ATHLETIC TICKET OFFICE REPRESENTATIVE – University of Colorado Athletics</b>	2013-2015

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## VOLUNTEER WORK | ORGANIZATIONS | REFERENCES

Co-Founder of Muscles 4 Marshall Facebook Page and GoFundMe Site; In charge of Events and Fundraisers  
Inducted into the Knights of Columbus Organization in March 2015  
C.J. Brown, Former Chicago Fire MLS Player; Relationship: Past Coach and Ongoing Mentor