MARCIA SKOUSEN

WEB DEVELOPER {mar·sha skow·sen}

PERSONAL SUMMARY

I am a student web developer committed to creating client-focused digital solutions by using a holistic approach that emphasizes creativity, analytical thinking, good communication and top-notch customer service.

MY SKILL SET

HTML
JavaScript
CSS
JQuery
Bootstrap
Moment.js
GitHub
GitLab
Adobe
Microsoft Office
Node.js
MySQL
MongoDB
Express.js
React.js
Command
DevOps
AJAX
Debugging

CONTACT INFORMATION

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Email: marciaskousen@gmail.com
Location: Phoenix, AZ USA
GitHub: https://github.com/marcysko
LinkedIn: www.linkedin.com/in/marcia-skousen

MY REFERENCES:

Brittany Meadows
Supervisor at United Healthcare
Phone: 952-202-6601
Sharon Wilson
Triage Team Lead at United Healthcare
Phone: 763-283-4201

CAREER SUMMARY

Provider Installation Specialist

United Healthcare | 2015 - 2020

- Conducted provider contract and demographic audits.
- Built spreadsheets to track agent performance and document findings.
- Created and maintained auditor training job aid.
- Taught new hires auditing processes and procedures.
- Aided demographics team with provider updates.

Resolving Analyst

United Healthcare | 2011 - 2015

- Researched and reviewed claim denial appeals from medical providers.
- Analyzed the validity of denial reasons to determine the best course of action.
- Assembled electronic case files documenting appeal action steps.
- Composed written response and determination letters based on findings.

ACADEMIC HISTORY

University of Arizona
Coding Boot Camp

Certificate of Completion

- January 2021 - July 2021
- Soon to accomplish 24 week Full-Stack Web Development program
- GPA 4.0

Arizona State University

Bachelor's Degree in Social Work

- January 1990 - December 1993
- Graduated Cum Laude
- National Dean's List Award Recipient
- GPA 3.5

HOBBIES

- Travel
- Foreign languages
- Reading
- Photography
- Music
- Meet-ups