

MARCIA SKOUSEN

Phoenix, AZ USA

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Portfolio: <https://marcysko.github.io/marcia-port/>

SUMMARY

Motivated new web developer with an eye for detail and superb work ethic. Knowledgeable in a variety of computer languages and able to build a website from the ground up. Trained to write clean and maintainable code using current best practices in web development. Repeatedly recognized for top performance in earlier positions.

TECHNICAL SKILLS

Web Development Technologies: HTML, CSS, GIT, JavaScript, Bootstrap, The Dom, APIs, JSON, JQuery, AJAX

Servers, Databases, and APIs: MySQL, Node, ES6, OOP, Express, MVC, Sequelize, Testing, Agile Development

Optimization Tools: Progressive Web Apps, React, NoSQL, MERN Stack, Computer Science Fundamentals

PROJECTS

az4locals | <https://github.com/marcysko/az4locals> |
<https://agile-cliffs-08028.herokuapp.com/>

- **az4locals** is a CMS-style blog site similar to a Wordpress site, where visitors can sign up and/or login to publish blog posts and comment on other visitors' posts related to all things Arizona. Upon login, blog posts can be updated or deleted and are saved to the individual user's dashboard.
- Operated as the main Backend Developer, collaborating with my team members to build a user-friendly, navigable platform utilizing the GIT workflow.
- Used Node.js and Express.js to create a RESTful API, Handlebars.js as the templating engine, MYSQL and the Sequelize ORM for the database, GET and POST routes for retrieving and adding data

SpySolutionsShop | <https://github.com/marcysko/SpySolutionsShop> |
<https://morning-tundra-00231.herokuapp.com/>

- **Spy Solutions** is a MERN stack e-commerce site that allows users to signup or login, view and purchase spy equipment and view order history. It also offers offline functionality and can handle secure online payments with Stripe.
- This was a solo project designed and implemented by myself.
- React was used for the front end, GraphQL was used with a Node.js and Express.js server, MongoDB and Mongoose ODM were used for the database, a web manifest and a service worker were added for offline functionality, JWT authentication included

tattooGenerator | <https://github.com/Nmoss3/tattooGenerator> |
<https://nmoss3.github.io/tattooGenerator/>

- **tattooGenerator** is an interactive front-end application which pulls images from Flickr and Pixabay based on search field entries. The concept is to give the user ideas for a new tattoo based on categories of interest.
- Myself and another team member coded the JavaScript file and designed the HTML. I created the README file and we worked together as a team to create a presentation in Google Docs for our instructor and fellow students.
- Technologies used include JavaScript, HTML, CSS, W3.CSS, JQuery, AJAX, APIs

WORK EXPERIENCE

Provider Installation Specialist **United Healthcare**

2015 – 2020
Remote

Conducted provider contract and demographic audits. Built spreadsheets to track agent performance and document findings. Designed and maintained new auditor training job aid. Taught new hires auditing processes and procedures. Aided demographics team with provider updates.

Key Accomplishments:

- Entrusted to train offshore auditing staff in auditing procedures and best practices
- Improved internal efficiency and accuracy by presenting valuable audit findings to staff

Resolving Analyst **United Healthcare**

2011 – 2015
Remote

Researched and reviewed claim denial appeals from medical providers. Analyzed the validity of denial reasons to determine the best course of action. Assembled electronic case files documenting appeal action steps. Composed written response and determination letters based on findings.

Key Accomplishments:

- Achieved 100% quality scores on my audited appeals for two years in a row
- Coordinated with the triage team to assist with a backlog of appeals awaiting entry into the database for review

EDUCATION

Bootcamp Certificate: University of Arizona, Online 2021

Completed the 24-week intensive Full Stack Web Development program focused on gaining technical programming skills in HTML5, CSS3, Javascript, JQuery, Bootstrap, Node Js, MySQL, MongoDB, Express, Handelbars.js & ReactJS.

Bachelor's Degree In Social Work: Arizona State University, Tempe, AZ