

# **DECISION-MAKING IN GROUPS AND GROUP IDENTITY**

## **BEHAVIORAL ECONOMICS**

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# Introduction

## **Group decision-making**

- Standard economic textbook analysis: individual decisions that are not influenced by others
- Real life: many family, business, military or political decisions are made by groups, rather individuals acting in isolation
- What are the differences in individual vs. group decision-making?

## **Group identity**

- People belong to different groups
- Does group identity affect their individual decision-making?

# Main questions

- **Are there differences in decision-making of individuals and of groups?**
  - **Are groups more rational / cognitively sophisticated?**
  - Are groups more selfish / less pro-social?
- How can group identity influence economic outcomes?
- How can we measure the effects of group identity on behavior?

# Are groups more cognitively sophisticated?

Kocher and Sutter (2005)

- Beauty-contest game (also known as “guessing game”)
  - N decision-makers
  - Choose number from the interval  $[0, 100]$
  - The winner is the decision-maker whose number is closest to  $p$  times the average chosen number, where  $p < 1$
  - Let's set  $p = 2/3$
- Please go to [menti.com](https://www.menti.com)
- Write your choice of a number between 0 and 100.

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  - Let's set  $p = 2/3$
- Please go to [menti.com](https://www.menti.com)
- Write your choice of a number between 0 and 100.
- Now please form groups of three. Discuss, jointly agree and write the average number that you expect to be chosen now (just once for each group).

# Are groups more cognitively sophisticated?

Kocher and Sutter (2005)

- What is the equilibrium of the game?
  - Number zero
  - Let's say a player considers others choosing randomly -> average of a random choice is 50 -> best response is 33.3
  - However, if one anticipates that everyone else will anticipate and also best-respond to random choice, the best response is 22.2, etc.
  - Textbook rationality: iterate infinitely
  - Empirical evidence: decision-makers iterate only a few steps, i.e. the depth of reasoning is rather limited.

# Are groups more cognitively sophisticated?

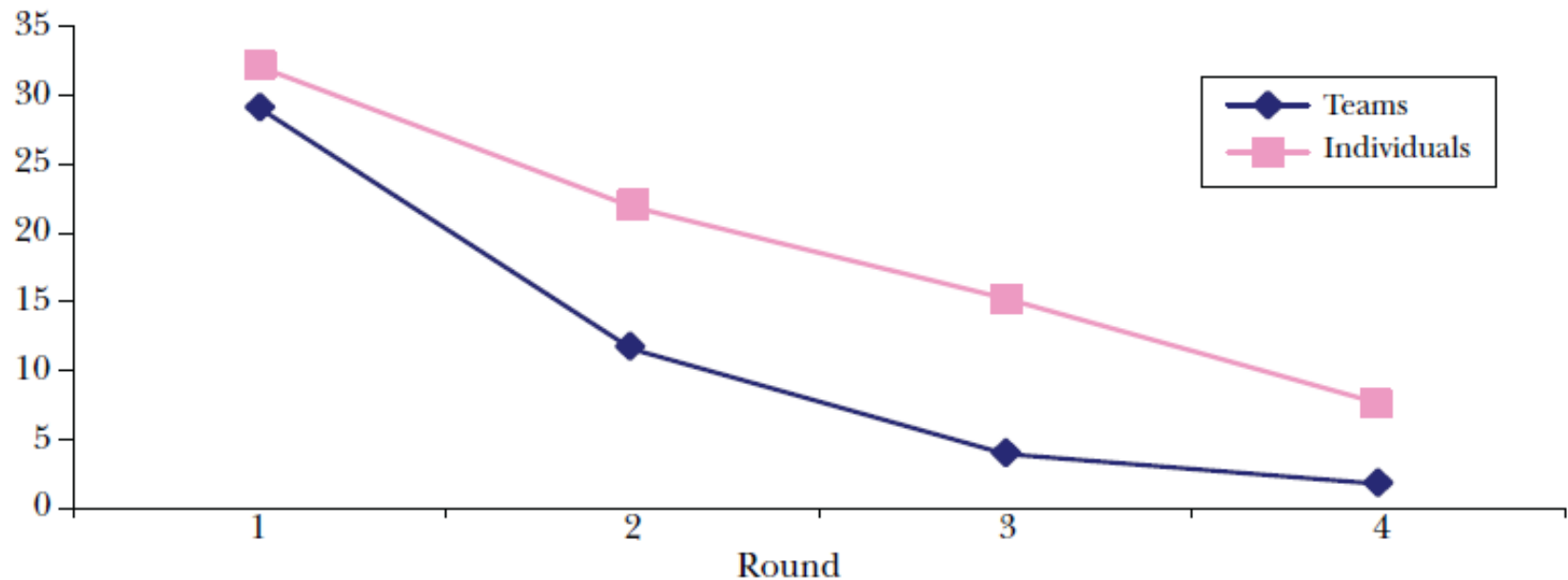
Kocher and Sutter (2005)

- Manipulations
  - Individuals choosing in isolation
  - Groups of three subjects who freely discuss and have to agree on a joint strategy
- Findings
  - Groups choose systematically lower numbers
  - Groups converge more quickly to the equilibrium if the game is repeated
  - Groups outperform individuals
  - The results suggest that groups are reasoning more deeply about strategy of the game and are expecting other parties to reason more deeply as well

# Are groups more cognitively sophisticated?

Kocher and Sutter (2005)

Median Number Chosen by Groups and Individuals in a Beauty-Contest Game



Source: Kocher and Sutter (2005).

Note: In this simultaneous move game, a set of  $n$  decision makers chooses a number from the interval  $[0, 100]$ , and the winner is the decision maker whose number is closest to  $p$  times the average chosen number, with  $p$  being some fraction less than 1.



# Are groups less prone to make errors?

Charness, Karni and Levin (2010)

- Linda paradox (Kahneman and Tversky 1983)
  - Linda is 31 years old, single, outspoken, and very bright. She majored in philosophy. As a student, she was deeply concerned with issues of discrimination and social justice, and also participated in anti-nuclear demonstrations.
  - Which is more probable?
    - Option A: Linda is a bank teller.
    - Option B: Linda is a bank teller and is active in the feminist movement.
  - Please go to [menti.com](https://www.menti.com) and make your choice.

# Are groups less prone to make errors?

Charness, Karni and Levin (2010)

- Theory: Since B imposes an extra restriction, it cannot be more probable than A.
- Empirical evidence (Kahneman and Tversky 1983): 85 percent of respondents (when making choices individually) answer B, and thus violate rational choice.
- Experimental manipulations
  - With incentives and without incentives (paid if correct answer)
  - Individual choices
  - People consulted in groups of two prior making own decision
  - People consulted in groups of three prior making own decision

# Are groups less prone to make errors?

Charness, Karni and Levin (2010)

## Violations of the Conjunction Rule in an Experiment Undertaken with Individuals, Pairs, and Trios

<i>Study</i>	<i>Details</i>	<i>Incorrect answers/ total sample</i>	<i>Error rate (percent)</i>
<i>Individuals</i>			
T&K, 1983	UBC undergrads, no incentives	121/142	85.2
CKL, 2010	UCSB students, singles, no incentives	50/86	58.1
CKL, 2010	UCSB students, singles, incentives	31/94	33.0
CKL, 2010	UCSB students, total singles	81/180	45.0
<i>Pairs</i>			
CKL, 2010	UCSB students, in pairs, no incentives	27/56	48.2
CKL, 2010	UCSB students, in pairs, incentives	5/38	13.2
CKL, 2010	UCSB students, total in pairs	32/94	34.0
<i>Trios</i>			
CKL, 2010	UCSB students, in trios, no incentives	10/39	25.6
CKL, 2010	UCSB students, in trios, incentives	5/48	10.4
CKL, 2010	UCSB students, total in trios	15/87	17.2

# Main questions

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- How can we measure the effects of group identity on behavior?

# Are groups less pro-social? Trust game

Kugler et al. (2007)

- Trust game (investment game)
  - Player A can send an amount  $x \leq c$  to Player B
  - Player B receives  $3x$  and can send back  $y \leq 3x$
  - Standard game theoretic prediction with selfish agents
    - Player B should not transfer anything back
    - Knowing this, Player A should not transfer anything to the first player
    - Socially inefficient outcome
- Manipulations
  - Either groups or individuals were in the role of Player A or Player B

# Are groups less pro-social? Trust game

Kugler et al. (2007)

- Groups send smaller amounts as Player A and expect lower returns. They are less trusting, and thus closer to the standard rationality paradigm.
- Groups return on average the same fraction of amount sent as individuals. They are not less trustworthy.
- Social welfare is smaller when groups make the decisions.

# Are groups less pro-social? Trust game

Kugler et al. (2007)

Table 1

Mean amount  $x$  sent by senders (standard deviation in parentheses)

Sender	Responder	
	I(ndividual)	G(roup)
I(ndividual)	65.5 (36.4) $N = 32$	76.3 (31.2) $N = 25$
G(roup)	54.0 (41.6) $N = 25$	43.7 (42.4) $N = 27$

Table 2

Mean return in % ( $=y/3x$ ) (standard deviations in parentheses)

Sender	Respondent	
	I	G
I	25.1 (19.5)	25.1 (17.5)
G	23.3 (22.1)	16.7 (18.7)

# Are groups less pro-social? Prisoner's dilemma game

- Creation of economic surplus often requires cooperation.
- Conflict between taking a privately costly action that improves social welfare and a non-costly action that only suits private interests of the player.
- Prisoner's dilemma game (PD)
  - Workhorse for studying cooperation
  - Simultaneous game, in which players act without knowing action of the other player.
  - Two players, who are, regardless of the strategy of the other player, always strictly better off (in monetary terms) when taking non-cooperative action (defect, confess, cheat, free-ride,..)



# Are groups less pro-social? Prisoner's dilemma game

- Prisoner dilemma game
  - Player A and Player B make choices simultaneously
  - Can choose to cooperate or to defect
  - Defection is the dominant strategy for purely selfish agents
  - In contrast, social welfare maximized if cooperation is selected

		Player B	
		Cooperative	Defect
Player A	Cooperative	(16; 16)	(8; 20)
	Defect	(20; 8)	(12; 12)

# Are groups less pro-social? Prisoner's dilemma game

- Manipulations
  - Individuals play with individuals
  - Groups play with groups
- Findings
  - Groups are less likely to cooperate than individuals
  - Evidence from more than 130 studies (Wildschut et al. 2003)

# Main questions

- Are there differences in decision-making of individuals and of groups?
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# Group identity

Akerlof and Kranton (2000)

- Incorporate identity into a general economic model of behavior
- Identity influences behavior and economic outcomes
- Social difference: people are assigned to social categories (e.g. men and women)
- Social categories are associated with different prescribed behaviors appropriate for these categories.
- Violating these prescriptions evokes anxiety and discomfort in oneself and in others.

# Group identity

Choose  $x$ , to maximize:

$$U = - (1-w(s)) * (x-x_o)^2 - w(s) * (x-x_c)^2$$

- $x$ : action choice
- $x_o$ : preferred action in absence of identity considerations
- $x_c$ : action prescribed for members of category C
- $0 \leq w(s) \leq 1$ : weight placed on social category C in the person's decision
- $s$ : strength of affiliation with a social category C

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# Role of identity

- Differences between various groups of people often observed.
- But how to test the causal role of identity?
  - Confounders like socioeconomic status, opportunity, selection into some types of groups, etc.
  - For example, testing whether religious affiliation influences prosocial behavior.
  - Comparing prosocial behavior between people of different religions misleading:
    - Different religious groups might attract people with different prosocial inclinations.
    - Third unknown variables correlating with both religious identity and prosocial behavior.

# Priming

- Experimental variation of the salience of a social category, within a specific social group
- Aim: measure the impact of primed concepts on behavior in subsequent tasks
- Activation of mental concepts through subtle situational cues
- Typical priming techniques: actively prompting subjects to think about specific concepts or recollect past experiences; unscrambling of sentences, background music and images, etc.
- $U = - (1 - w(s)) * (x - x_o)^2 - w(s) * (x - x_c)^2$



# Priming identity, time and risk preferences

Benjamin, Choi and Strickland (2010)

- Observations
  - Asian-American identity is hypothesized to include the norm for patience
  - Female identity is hypothesized to include the norm for risk aversion
- Experimental manipulations (Asian-American subjects)
  - Treatment: questions on languages spoken by subject's family, how many generations have lived in US.
  - Control group: questions about the school meal plan and cable TV subscription.

# Priming identity, time and risk preferences

Benjamin, Choi and Strickland (2010)

- Asians make fewer impatient choices when their ethnicity is primed.
- Whites do not respond to the prime → the Asian priming effect is not driven by some channel common to both Asians and whites.
- No changes in risk choices
- Using a similar method, no effect of more salient gender identity.

TABLE 1—PERCENT OF IMPATIENT OR SAFE CHOICES, EXPERIMENT 1

	Percent impatient choices		Percent safe choices	
	Asians	Whites	Asians	Whites
Control	26.37 (17.49)	20.90 (17.94)	66.67 (21.54)	57.96 (25.00)
Ethnicity Salient	12.63 (16.28)	27.14 (17.78)	64.41 (25.07)	57.28 (16.34)
<i>p</i> -value of difference	0.0010	0.1639	0.6872	0.8998
<i>N</i>	71	66	71	66

# Priming identity and dishonesty among bankers

Cohn, Fehr and Marechal (2014)

- Motivation
  - Recently, scandals involving fraud undermined trust in the financial industry.
  - Attributed to the financial sector's business culture which is hypothesized to favor dishonest behaviors.
- Priming the professional identity of bank employees
  - Treatment: questions like “At which bank are you presently employed?”, “What is your function at this bank?”, etc.
  - Control: unrelated questions
  - Placebo experiment: employees of different industries and students.

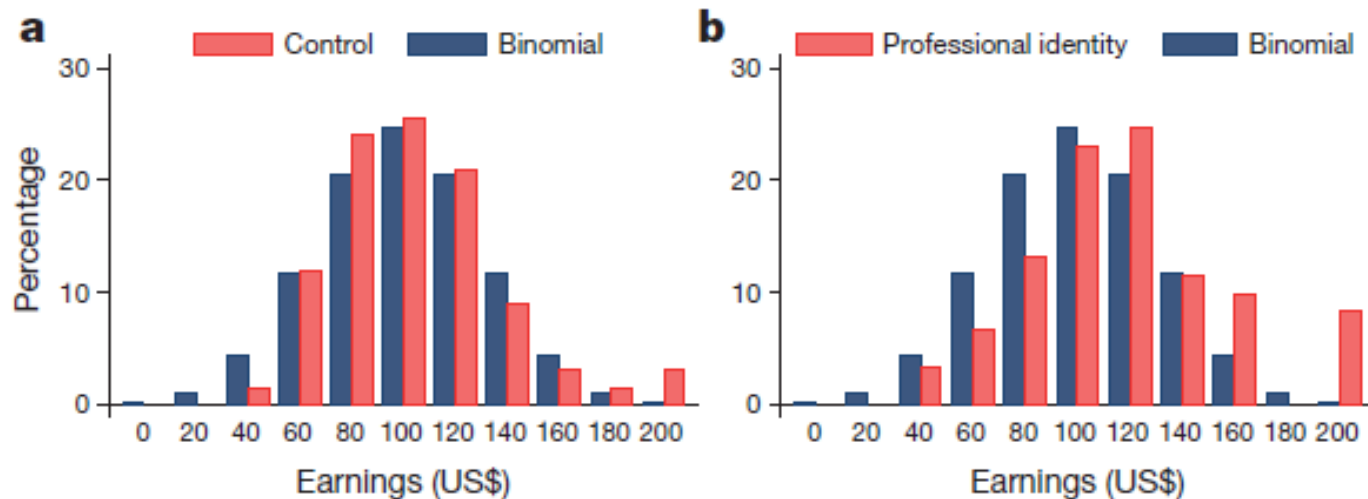
# Priming identity and dishonesty among bankers

Cohn, Fehr and Marechal (2014)

- Does priming work? Manipulation check
  - Conversion of word fragments into meaningful words.
  - “\_\_ oker” into “broker” or “smoker”
  - Frequency of bank-related words in the treatment was 36%, in the control 26%.
- Measuring dishonest behavior
  - Coin-tossing task
  - Take a coin, toss it ten times in private and report the outcome. For each coin toss they could win USD20.
  - Dishonesty can be detected at the group level by comparing the reported outcomes with 50% benchmark implied by honest reporting.

# Priming identity and dishonesty among bankers

Cohn, Fehr and Marechal (2014)



**Figure 1 | Distribution of earnings in the coin tossing task claimed by the bank employees.** a, b, Each successful coin toss yielded approximately \$20. a, Distribution of earnings in the control condition in comparison to the binomial distribution implied by honest reporting. On average, bank employees reported 51.6% successful coin flips, which is not significantly different from 50% ( $P = 0.415$ , two-sided t-test;  $n = 67$ ). b, Distribution of earnings in the professional identity condition in comparison to the binomial distribution. Bank employees in the professional identity condition reported 58.2% successful coin flips, which is significantly above chance ( $P = 0.002$ , two-sided t-test;  $n = 61$ ) and significantly higher than the reported success rate in the control group ( $P = 0.033$ , two-sided rank-sum test;  $n = 128$ ).

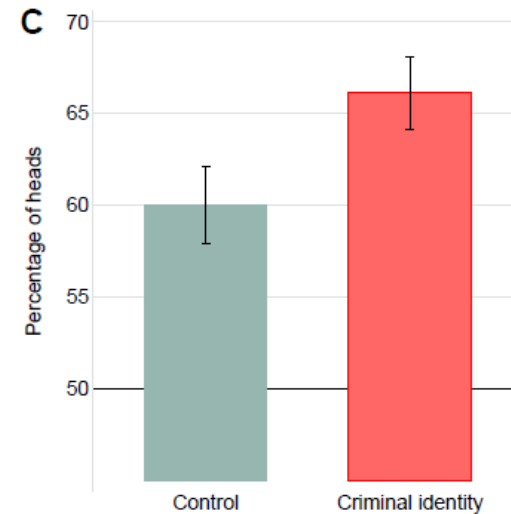
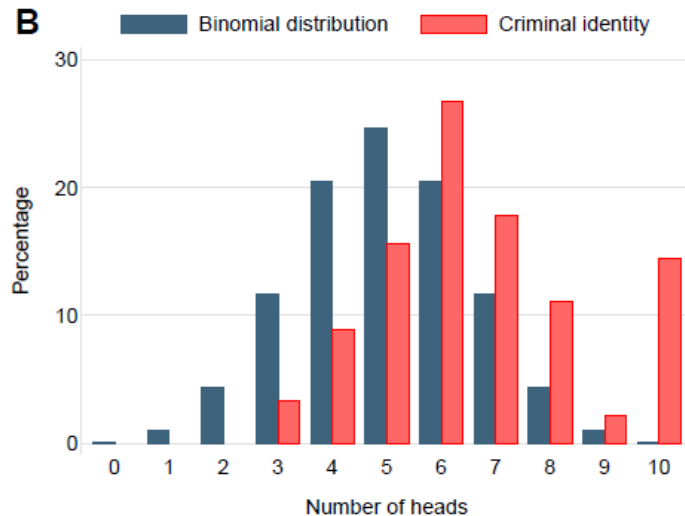
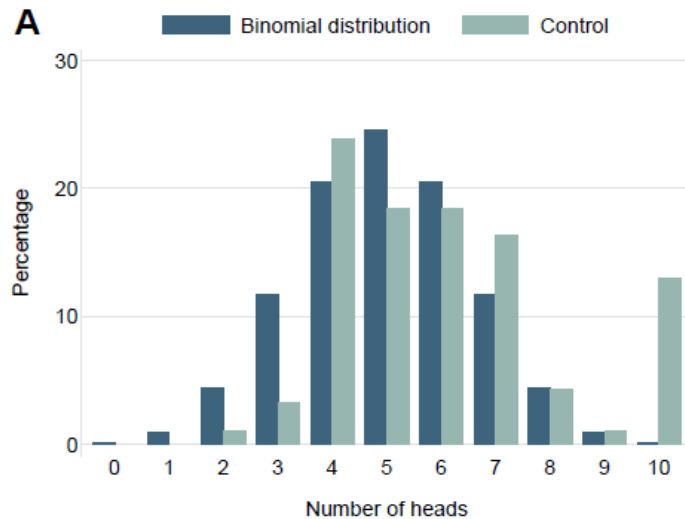
# Priming identity and dishonesty among criminals

Cohn, Marechal and Noll (2015)

- Hypothesis: deviant people have a moral and a criminal identity, differing in the extent to which they impose rule compliance.
- Challenge in identifying the causal influence of criminal identity on rule-violating behavior
  - Comparison of criminals and non-criminals is problematic, these groups differ in many dimensions.
- Sample: 182 inmates from the maximum security prison in Switzerland
- Priming: questions reminding them they are incarcerated criminals
- Outcome measure: coin tossing task

# Priming identity and dishonesty among criminals

Cohn, Marechal and Noll (2015)



- Behavior in the experiment correlates with inmates' offenses against in-prison regulation (aggression, drugs use, etc.)
- Coin task may provide an externally valid measure of rule violating behavior.
- Placebo experiment with regular citizens.

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