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A hands-on guide to Al Agents

Philipp Wendland, Ole Wegeleben Deloitte Al Institute Germany



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Philipp Wendland
Deloitte Al Institute, Germany



Ole WegelebenDeloitte Al Institute, Germany



Agenda

1 Introduction to Al Agents

Exercise Block 1

1 Intro to Exercise Block 2

O4 Exercise Block 2

05 Outlook



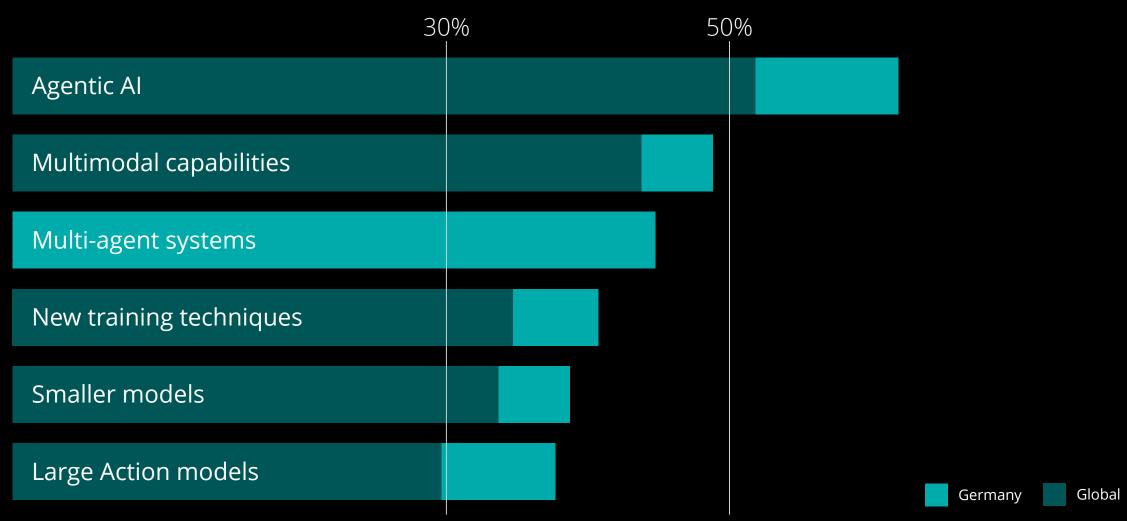


Evolution from Chatbots to Al Agents

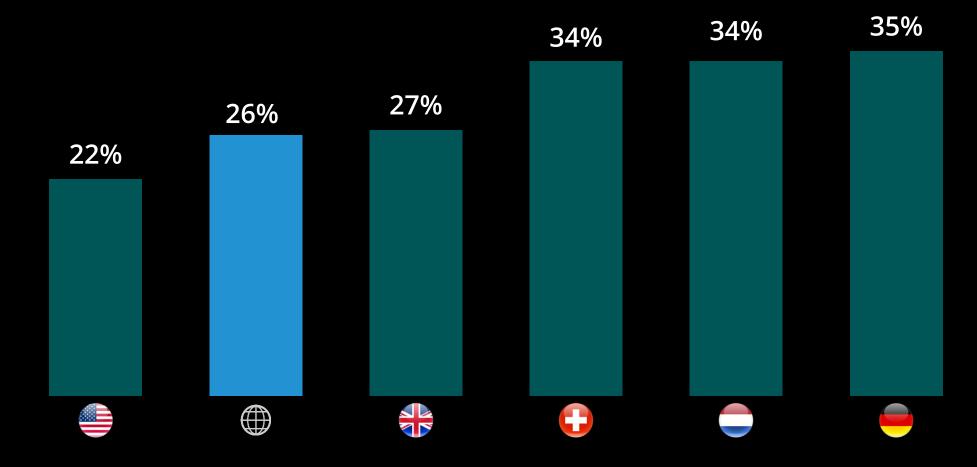




Organizations are most interested in Agentic Al



Is your organization exploring Al Agents?



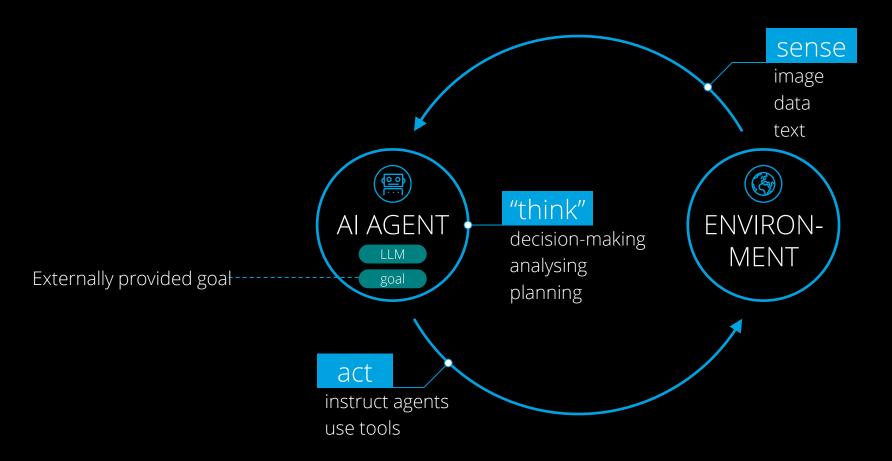
Organizations choosing to a "large" or "very large extent"

AI AGENT

An AI agent is a software systems that uses AI and has access to tools to accomplish a goal on behalf of a user.

The anatomy of an Al-Agent

Al Agents autonomously decide the control flow and perform tasks using tools



"AI agents will transform the way we interact with technology, making it more natural and intuitive. They will enable us to have more meaningful and productive interactions with computers."

Fei-Fei Li | Professor Stanford University

Al Agents can be built in a variety of environments

Several factors, incl. the use case and data availability will determine the ideal approach

Platform integrated

Platform providers are introducing agent capabilities into their existing offerings

Type

Most simple to set-up, but only works within the specific platform and limited customization

Low

High

Flexibility

Ease of use

Low/No-code

Drag & drop agent builders allow users to build low-code agents relying on the expertise of established providers

Best-practices on Al Agent building integrated

Medium Medium

Developer frameworks

Code-based agent frameworks provide a structure to build advanced, customized multi-agent systems

Provides full flexibility and requires expertise in Al agent building



Production-grade agents are part of ecosystems

Data & Integrations

Data Integration &
Orchestration using APIs,
events, messages &
knowledge repositories

Business Process Layer

Conducted and governed by people and business applications

 $\mathcal{N}\mathcal{U}$



Multi-Agent AI Systems (MAS)



Coordination amongst each other and with humans to accomplish complex tasks

"Humans in Loop" SOPs

Standard Operating procedures (SOPs) leveraging agentic frameworks & prompts with humans in loop

Agents

Plan and act as per role by using its knowledge, memory and tools

Workflows

Orchestrate Agents with Human in the loop to automating processes

Models, Tools & More

Model (AI/ML, LLM, SLM, etc.) training, mgmt. and finetuning; Automation & Integration Tools etc.

Vertical Agent Use Cases

Agent based use cases and solutions for specific functional and domain areas specifically built and customized for an enterprise and its needs

Al & Data Infrastructure, Platforms and Toolkits

High-performance hardware, and Al and data platforms (Hybrid Cloud)





Agents exist on a spectrum from simple to complex

Prompt

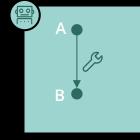
Prompt-Chains

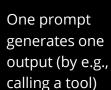
Dynamic promptchains

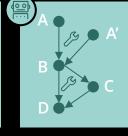
Prompt-Loops

Multi-agent systems (MAS)

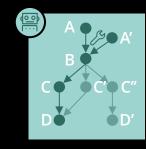
MAS + tool choice **Autonomous** systems



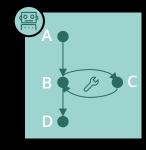




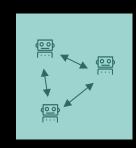
Prompts are chained, final output is based on several intermediate steps



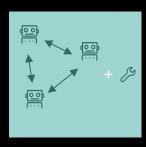
Prompts are chained, but the agent autonomously decides which path to take during run-time



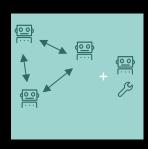
Agent has control over workflow execution paths, including cycles (i.e. moving backwards) and loop iterations



MAS is capable of designing complete workflows, given a fixed number of agents and tools



With a fixed number of agents, the MAS can provision new tools (e.g., from existing repositories)



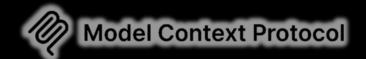
The system can build new tools, create agents, and provision own infrastructure

Multi-Agent-System for research and reporting



The game of protocols

Protocols aim to enhance LLM capabilities and agent orchestration







MCP (Model Context Protocol)

Developed as an Open Standard to let LLMs mount data sources and tools

Unified communication between LLM and external systems / tools

Allows quick and simple integration through MCP servers

A2A (Agent to Agent protocol)

Allow agent to agent communication and interoperability across various agent frameworks

Agent card in JSON format

Relies on existing standards (htttp, json)

ACP (Agent communication protocol)

A standard for local multi-agent communication (i.e., agent-to-agent messaging)

Focus on single-environement

Risks & limitations of multi-agent systems



Premature termination



Performance variability



Design deficiencies



Exposure of information



Coordination complexity



Malicious Behavior



Bias



Tracing difficulties

The difference between jobs and skills is key

Understanding where and what AI systems can augment humans is crucial



is the result of harnessing human and tool capabilities

Meeting sales, UX, and customer satisfaction targets

Desired outcomes are and will be defined by humans



define the work humans do to achieve outcome

Roles like sales reps, developers, account managers

Not jobs are automated, but tasks and jobs may be redefined based on skills



are specific activities within jobs aimed at producing outcome

Identifying sales channels or tailoring product offerings

Al's role lies in task automation and efficiency enhancement



enable us to complete tasks and attain work outcomes

Problem solving, coding, and data analysis skills

Skills can reside in humans and Al

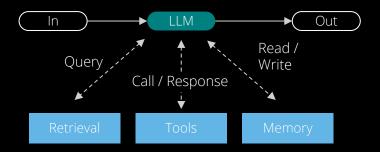
Crucial for evolving work with Gen Al integration



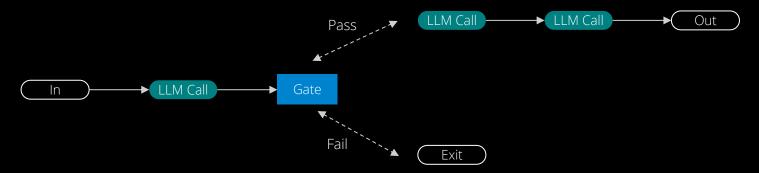
Anthropic on "Building effective agents"

"Successful implementations use simple patterns rather than complex frameworks"

Augmented LLMs



Prompt-Chaining Workflow



Exercises 1, 2 & 3a

Prompt-chain workflows and basic tool-calling

Exercise 1

- ✓ Setup the environment & install dependencies
- √ Adjust the given prompt
- ✓ Happy with the LLM output?
 Use it as a baseline for the more complex workflows & agents

Exercise 2

- ✓ Use the sequential_chain method
- ✓ Write an additive_chain method
- ✓ Try out your chain with a new use case

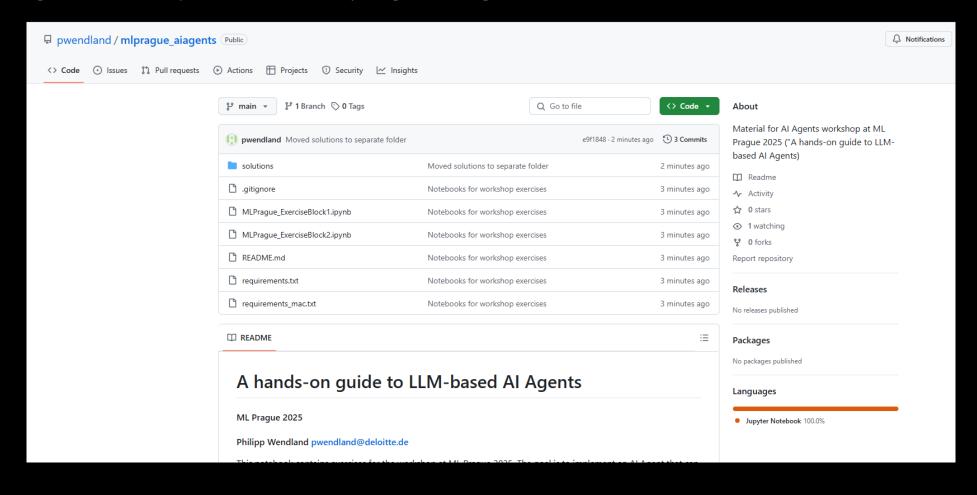
Exercise 3a

- Extend the previous functions to accept a tools parameter
- ✓ Adjust the prompt chain to include a tool call



Getting ready for Exercise Block 1

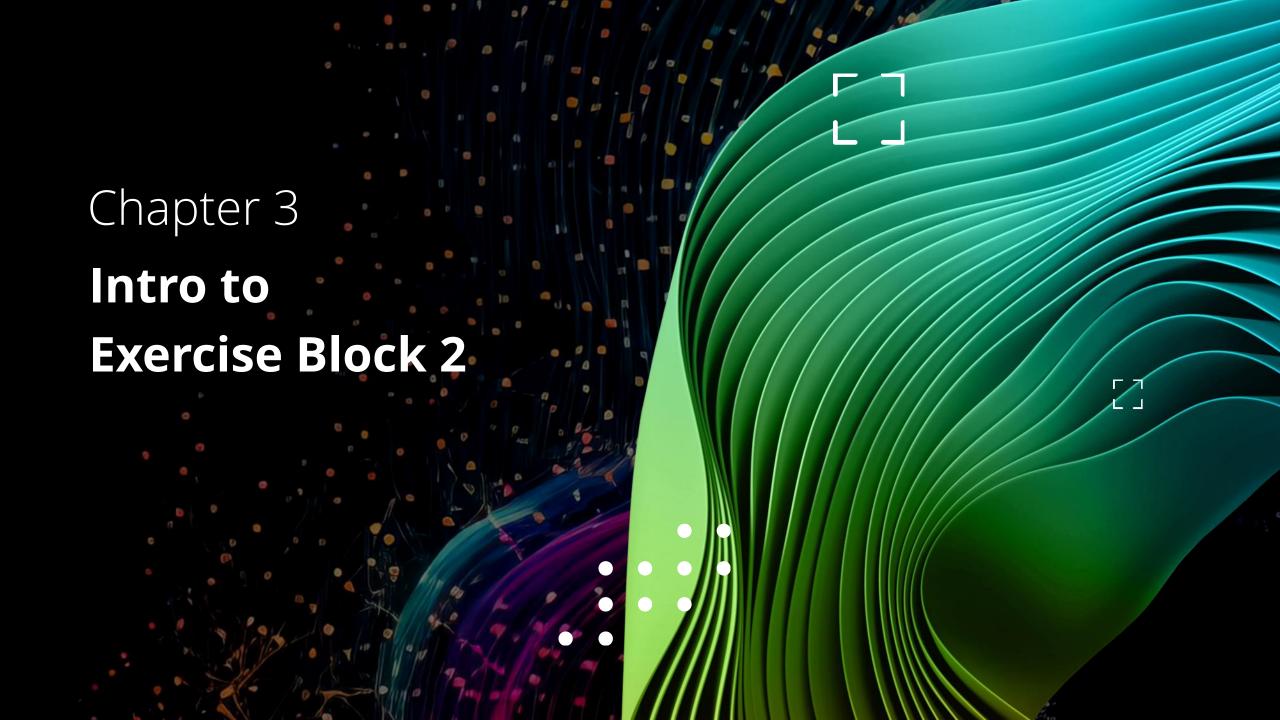
https://github.com/pwendland/mlprague_aiagents



Coffee Break: Be back by 16:00



Clarify any setup-issues to be ready for smolagents



Myriads of agent frameworks have emerged

We'll take a closer look at smolagents today



- Lightweight modular agents
- Self-contained agent classes with basic tools and memory



- Build multi-agent workflows as directed graphs
- Offers fine-grained control over agent interactions and state management

Implementation varies depending on "Agency Level"

Agency Level	Description	How that's called	Example Pattern
ቋቋቋ ተ	LLM output has no impact on program flow	Simple processor	<pre>process_llm_output(llm_response)</pre>
★☆☆	LLM output determines basic control flow	Router	<pre>if llm_decision(): path_a() else: path_b()</pre>
★★☆	LLM output determines function execution	Tool call	<pre>run_function(llm_chosen_tool, llm_chosen_args)</pre>
***	LLM output controls iteration and program continuation	Multi-step Agent	<pre>while llm_should_continue(): execute_next_step()</pre>
***	One agentic workflow can start another agentic workflow	Multi-Agent	<pre>if llm_trigger(): execute_agent()</pre>

Basic smolagents architecture

smolagents consists of several agent types

A CodeAgent is the main type of agent introduced by the smolagents framework

```
from smolagents import CodeAgent, DuckDuckGoSearchTool, HfApiModel

agent = CodeAgent(tools=[DuckDuckGoSearchTool()], model=HfApiModel())

agent.run("Search for the best music recommendations for a party at the Wayne's mansion.")
```

```
from smolagents import ToolCallingAgent, DuckDuckGoSearchTool, HfApiModel

agent = ToolCallingAgent(tools=[DuckDuckGoSearchTool()], model=HfApiModel())

agent.run("Search for the best music recommendations for a party at the Wayne's mansion.")
```

Structure of a tool in smolagents

```
@tool
def get_weather(latitude: float, longitude: float) -> dict:
        Obtains the current weather based on a given location
        Args:
            latitude: float of latitude of the given location
            longitude: float of longitude of the given location
        Returns:
            dict containing
                "current_temp": current temperature in celsius
                "cloud_cover": current cloud cover in percent
                "percipitation": current percipitation in mm
    ....
    try:
        response = requests.get(f"https://api.open-meteo.com/v1/forecast?latitude={latitude}&longitude=
{longitude}&current=temperature_2m,cloud_cover,precipitation&hourly=temperature_2m,precipitation_probability,cloud_c
over")
    except:
        return "Weather data not available"
    response_data = response.json()
    return {
        "current_temp": response_data['current']['temperature_2m'],
        "cloud_cover": response_data['current']['cloud_cover'],
        "precipitation": response data['current']['precipitation']
```

Exercises 3b & 4

Prompt-chain workflows and basic tool-calling

Exercise 3b

- ✓ Setup a CodeAgent & examine the system prompt
- ✓ Create an itinerary using a single agent with multiple tools

Exercise 4

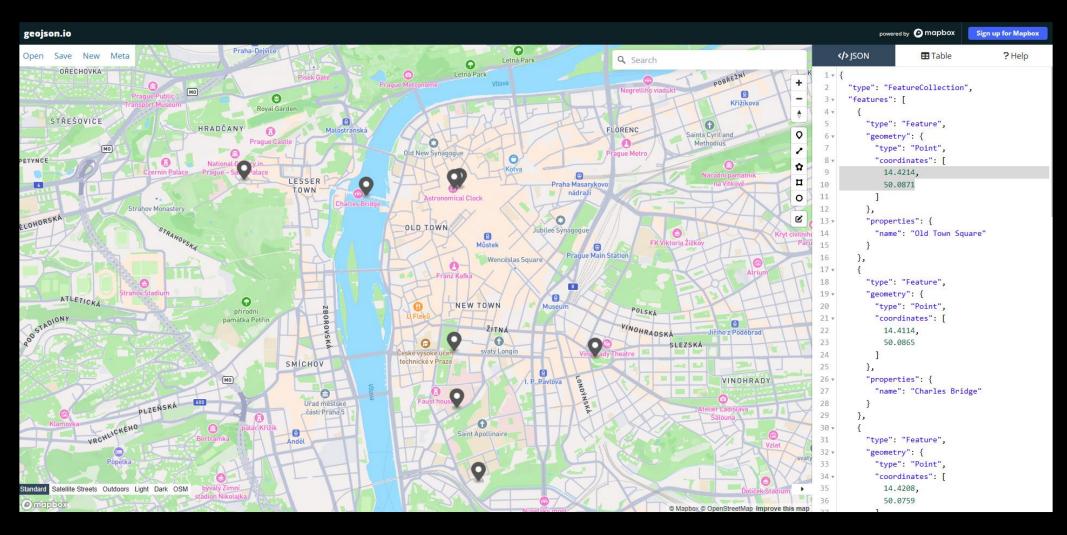
- ✓ Create a multi-agent system
- ✓ Implement a new tool, create an agent and add the agent to the multi-agent system (e.g.,

Bonus

 Download a tool from the hub or MCP servers



Create a map of famous sights in Prague





Considerations beyond experimentation

For productive use cases using Al Agents additional aspects need to be considered



Testing



Domain & Process knowledge



Business value (human-in-the-loop)



Governance & ethics

SELECTION

Further reading on Generative Al

Our thought leadership on (Generative) Al is continuously expanding

Generative Al is all the Rage



A new frontier in artificial intelligence



How Al agents are reshaping the future of work



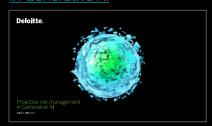
The legal implications of Generative Al



Generative Al and the future of work



Proactive risk management in Generative Al



State of Generative Al 2024



State of Generative Al, German Cut



Generative Al Dossier



Artificial Intelligence Act



Deloitte. Digital

Thank you.



Philipp Wendland
Senior Consultant | Al Institute
pwendland@deloitte.de
Rosenheimer Platz 4
81669 Munich, Germany
Deloitte Consulting GmbH



Ole Wegeleben
Senior Consultant | Al Institute
olwegeleben@deloitte.de
Dammtorstraße 12,
20354 Hamburg, Germany
Deloitte Consulting GmbH

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Sources

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- GenAl and the future of work: https://www2.deloitte.com/content/dam/Deloitte/us/Documents/consulting/us-ai-institute-generative-ai-and-the-future-of-work.pdf

Anthropic

- Anthropic cookbook (https://github.com/anthropics/anthropic-cookbook/tree/main)
- Building effective Agents: https://www.anthropic.com/engineering/building-effective-agents
- MCP: https://www.anthropic.com/news/model-context-protocol

Huggingface

- Introducing smolagents: https://huggingface.co/blog/smolagents
- Al Agent course: https://huggingface.co/learn/agents-course/unit0/introduction
- Smolagents documentation: https://huggingface.co/docs/smolagents/v1.14.0/en/index

Agent Communication protocol: https://research.ibm.com/blog/multiagent-bee-ai

Agent to agent protocol: https://research.ibm.com/blog/multiagent-bee-ai

M. Cemri et al. Why do multi-agent systems Fail (https://arxiv.org/pdf/2503.13657)

OpenAl Documentation: https://platform.openai.com/docs/guides/function-calling

LiteLLM Documentation: https://docs.litellm.ai/

Resources

https://github.com/pwendland/mlprague_aiagents