

I have neither engaged in nor authorised the transactions - the card was in my possession

I have blocked the card before raising the dispute through the bank.

Signing card reclamation in the webbank

With my electronic signature, I accept the card reclamation and the certificate that my information is correct.

When the agreement is signed electronically, it is visible in the agreement overview in my webbank.

Cardholder's details

Name of cardholder Marharyta Obrastsova	Card number 527591XXXXXX8525
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Cardholder name
Marharyta Obratzsova

Card Number
527591XXXXX8525

Dispute reason

I have neither engaged in nor authorised the following transaction(s).

Disputed transactions

Date of purchase	Merchant name	Disputed purchase amount and currency	Disputed amount in EUR
13.11.2018	WIRESCREDCOMP.COM	61.93 EUR	61.93 EUR
09.11.2018	PAYZONEBILL.COM	49.52 EUR	49.52 EUR
05.11.2018	QUOTEKREWBILL.COM	49.53 EUR	49.53 EUR
13.10.2018	WIRESCREDCOMP.COM	61.93 EUR	61.93 EUR
09.10.2018	PAYZONEBILL.COM	49.52 EUR	49.52 EUR
05.10.2018	QUOTEKREWBILL.COM	49.53 EUR	49.53 EUR
13.09.2018	WIRESCREDCOMP.COM	61.93 EUR	61.93 EUR
09.09.2018	PAYZONEBILL.COM	49.52 EUR	49.52 EUR
05.09.2018	QUOTEKREWBILL.COM	49.54 EUR	49.54 EUR

The card was in my possession at the time of the disputed transaction(s):

☒ Yes ☐ No

Customer affidavit

I solemnly declare that the information is correct. If the case is investigated by the police, I hereby consent to the Bank providing the police with any information they may require in connection with the case.

I, Marharyta Obratzsova, certify that I did not authorise or participate in the above transaction.

The electronic signature was obtained by our cardholder via a secure authenticated online banking session in which a unique identity was established, DIGITAL ID: 8209553385251911201824914PM1, and represents the cardholder's signature.

19.11.2018

Date