

How to accept the invitation to test an app

This article describes how to accept the invitation to test an app with HockeyApp from different platforms.

Accept an invite on your Mac or PC

1. Click on the "Show Invitation" link on your Mac or PC.
2. If you already have an account, sign in with your email and password. Accept the invite and make sure that your device is registered on HockeyApp. Note that you can not install the app before the developer has added your device. Please wait until the developer notifies you about a new build.
3. If you have a Facebook account, click the Facebook button. We don't share your data, access your timeline, or your list of friends. We'll never post anything without your permission. After you have confirmed access, please continue with step 5.
4. If you don't have a HockeyApp or Facebook account, click on "Register". Fill out the form to create a new account.
5. You should see a view that asks you to register your device. Enter the shown URL in Safari on your iPhone.
6. Tap on "Install".
7. Settings.app will open to install a configuration profile. Tap on "Install" to confirm the setup of the profile. If you are asked for a passcode, this is the passcode to unlock your device.
8. Back in Safari, you will see the app and your device info. Note that you can not install the app before the developer has added your device. Please wait until the developer notifies you about a new build.

Accept an invite on your iPhone

1. Tap the "Show Invitation" link on your iPhone.
2. If you already have an account, sign in with your email and password. Accept the invite and make sure that your device is registered on HockeyApp. Note that you can not install the app before the developer has added your device. Please wait until the developer notifies you about a new build.
3. If you have a Facebook account, tap "Connect with Facebook". We don't share your data, access your timeline, or your list of friends. We'll never post anything without your permission. After you have confirmed access, please continue with step 5.
4. If you don't have a HockeyApp or Facebook account, tap "Create New Account". Fill out the form to create a new account.
5. You should see a view that asks you to register your device. Tap on "Install".
6. Settings.app will open to install a configuration profile. Tap on "Install" to confirm the setup of the profile. If you are asked for a passcode, this is the passcode to unlock your device.
7. Back in Safari, you will see the app and your device info. Note that you can not install the app before the developer has added your device. Please wait until the developer notifies you about a new build.

You can also see the article on [How to install the HockeyApp web clip on iOS](#) and [How to install iOS beta apps](#) for detailed instructions on how to install a HockeyApp application on iOS.

Accept an invite on your Android

1. Tap the "Show Invitation" link on your Android.

2. If you already have an account, sign in with your email and password. Accept the invite, then continue with step 5.
3. If you have a Facebook account, tap "Connect with Facebook". We don't share your data, access your timeline, or your list of friends. We'll never post anything without your permission. After you have confirmed access, please continue with step 5.
4. If you don't have a HockeyApp or Facebook account, tap "Create New Account". Fill out the form to create a new account.
5. You should see a view that asks you to register your device by downloading HockeyApp for Android. If you don't see it, please tap on the menu icon in the top-right corner, select "Devices", then tap on "Install HockeyApp".
6. Tap the Home button, then open Settings.app. Select Security and enable the option for Unknown Sources.
7. Switch back to Chrome or your browser.
8. Download HockeyApp for Android. The download happens in the background.
9. Once the download is finished, tap the download file in the notification drawer and install the .apk.
10. Launch HockeyApp by tapping on the icon on your home screen.
11. Sign in with your HockeyApp account or Facebook.
12. From now on, you can install any new alpha or beta version right from this app.

Accept an invite manually

1. Create a HockeyApp tester account with same e-mail address your developer used to invite you from: https://rink.hockeyapp.net/users/sign_up
2. Register the device ID of your phone by pointing your phone browser to: <https://install.hockeyapp.net> (or use the [Guided Process](#) or the [Manual Process](#))

Troubleshooting

Slow downloads

All HockeyApp downloads are served through [Amazon CloudFront](#). Because of that, slow downloads are typically indicative of a problem between your local network or your provider, and Amazon. For HockeyApp status updates, visit status.hockeyapp.net.