

# Objective

A dedicated and hardworking individual seeking the role of Customer Service Clerk at SM Butuan. Bringing excellent communication, multitasking skills, and a passion for assisting customers.

### **Contact**

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- Poblacion, Prosperidad, Agusan del Sur

## Skills

- Strong command of English language and grammar
- Audio-based teaching techniques
- Effective communication and active listening
- Lesson planning and curriculum adaptation
- Patience and flexibility in teaching
- Adaptability to different learning styles and student needs

# Marry Rose Gallamora

Applicant

# **Education**

(2020-2024)

#### **AGUSAN DEL SUR STATE UNIVERSITY**

Bachelor of Secondary Education Major in English

- Graduated with honors
- Recognized as one of the most outstanding PGAS scholars
- · Awarded the Journalist Award

## **Experience**

#### ON-THE-JOB TRAINING (ENGLISH TEACHER)

Agusan del Sur National High School | January 2024 – June 2024

Completed 6 months of supervised teaching in English language for secondary students.

- Assisted in preparing lesson plans, worksheets, and quizzes for English classes.
- Conducted classes focusing on grammar, reading comprehension, and speaking skills.
- Supported students in improving their communication and language proficiency.
- Developed creative approaches to engage students in active learning through audio-visual methods.

# **Certification**

Certificate: Google Digital Marketing & E-commerce

Certificate: Google UX Design

Certificate: Google Business Intelligence

## **Technical Skills**

- Strong communication and interpersonal skills
- Proficient in Microsoft Office Suite
- Customer service experience (Online & Chat Support)
- Time management and organizational skills
- Knowledgeable in Digital Marketing & E-commerce