**MARIA DOYLE armas**

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**SUMMARY**

An enthusiastic software quality assurance professional experienced in solution test, integration, implementation and web technologies. Specific strengths include:

* QA test, SDLC knowledge & troubleshooting skills •Results oriented
* Customer service/interaction skills •Fluent in Spanish (written & verbal)
* Able to work with internal & external teams •Excellent communication skills

**ENGINEERING EXPERIENCE**

**SOFTWARE QUALITY ASSURANCE ENGINEER**

**Cisco Systems**

Morrisville, NC Dec 1999 - Dec 2000

London, England Jan 2001 - Dec 2002

Morrisville, NC Jan 2003 - Jan 2007

* Test Lead for Deutsche Bank customer account from beginning to end of test cycle
* Analyzed business requirements and technical specifications in a Cisco Unified Communications environment and developed test plans, test scenarios and test cases for customers: Bank of America and Merrill Lynch
* Built test environments and executed manual and automated tests including functionality, interoperability and regression testing, as well as reproduced customer issues in the test lab
* Regularly documented test progress and test summary results/recommendations and reported them to senior management and customer accounts. Met with customers to discuss test progress/results/recommendations
* Interacted with Cisco's software development teams and tracked defects from discovery to resolution

**OTHER PROFESSIONAL EXPERIENCE**

**MARKETING COORDINATOR**

**Board of Directors, Secretary**

**Tokens of Care (TOC, Non-Profit)**

Chapel Hill, NC Jan 2015 - Present

* Annually develop and implement digital marketing plans and strategies
* Coordinate event logistics, public relations, advertising and collateral material production and distribution
* Secure sponsors, prizes and in-kind donations
* Helped organize and plan Tokens of Care Annual 5K race/walk

**OTHER PROFESSIONAL EXPERIENCE CONT.**

**FREELANCE TRANSLATOR**

**The Walking Cassroom (TWC) - Non-Profit**

Chapel Hill, NC Jan 2014 - Present

* Translate written material from source language (English) into 'target language' (Spanish) ensuring the translated version conveys the meaning of the original as clearly as possible
* Proofread, edit, and revise translated materials

**EDUCATION**

Full Stack Development: University of North Carolina 2017

Front End & Back End at Chapel Hill

Web Development

B.S. Math/Computer Science University of North Carolina 1999

at Chapel Hill

**SKILLS**

Test Methodologies: Familiarity with Agile

Operating Systems: Windows, Mac, UNIX

Testing Tools: IXIA (traffic generator)

Defect Tracking Tool: DDTS

Scripting: PERL, TCL

Working knowledge in Layer 2 and Layer 3 technologies

Repositories: GIT, Github, Heroku

Web Technologies: HTML5, CSS3, Bootstrap, JavaScript and node.js

Microsoft Access, Excel, PowerPoint, and Word

Social Media

Event planning