

Total Revenue

£741.9K



Average Price

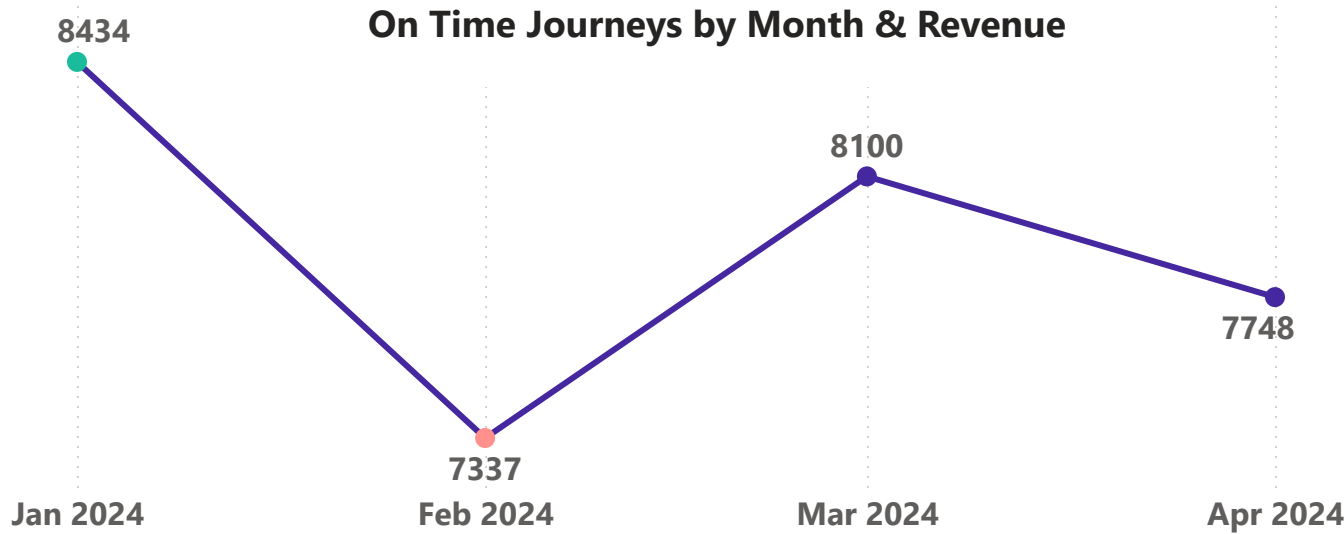
£23.4



% On Time Journeys

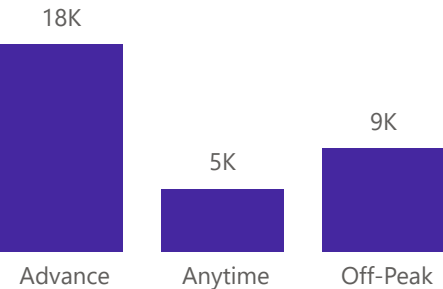
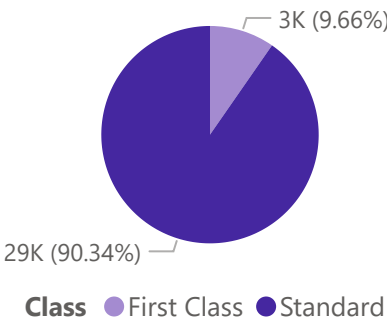
86.9%

On Time Journeys by Month & Revenue



Month Name	Revenue	Passengers Refunded	% of Cancelled	% of Delayed	Refund Amount
Dec	£692	2	No Issue	12%	41
Jan	£205,091	297	5.8%	7%	11208
Feb	£154,118	244	5.7%	7%	7686
Mar	£194,789	306	6.1%	8%	10477
Apr	£187,231	269	6.2%	7%	9290
Total	£741,921	1118	5.9%	7%	38702

Common Ticket Class and Type:



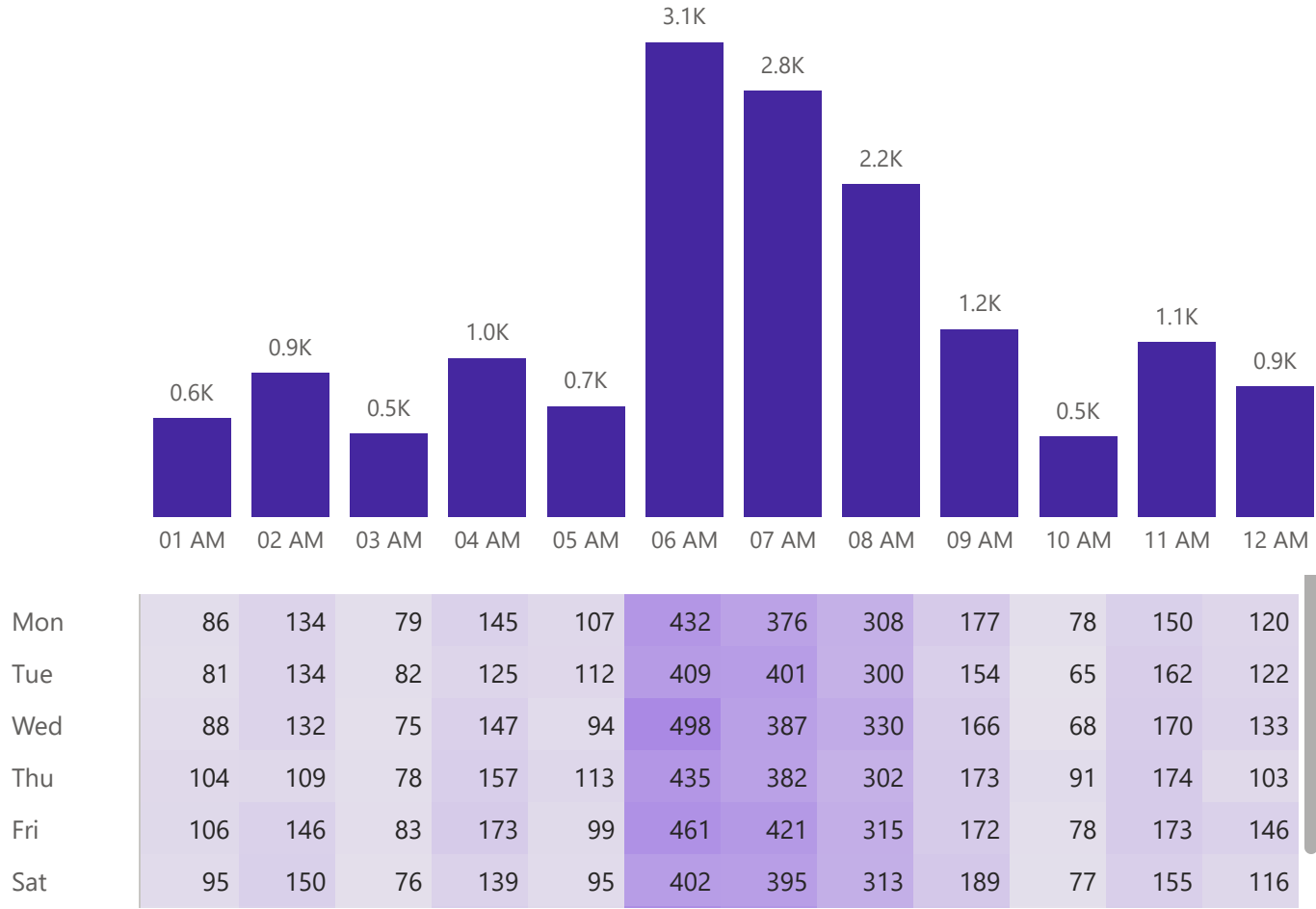
Cancellations View

Delays View

AM

PM

Peak Hours broken down by AM & PM



Popular Routes

City	Total Journeys	Total Revenue	% of Cancelled	% of Delayed	Refund Amount
Birmingham	2136	£38,116	6.0%	6%	2224
Bristol	16	£98	No Issue	No Issue	Not given
Edinburgh	51	£2,093	No Issue	100%	2093
Liverpool	4561	£135,274	5.1%	20%	14587
London	17574	£458,494	6.3%	3%	9466
Manchester	5650	£75,314	5.6%	12%	9463
Oxford	144	£2,859	4.2%	10%	332
Reading	594	£10,127	4.9%	No Issue	179

Delay Mins Bucket   Delayed Journeys   Total Duration in Mins   Passengers Refunded   % Refund

Delay Mins Bucket	Delayed Journeys	Total Duration in Mins	Passengers Refunded	% Refund
0 min			580	2%
<= 1 min	22	22	14	64%
1-5 mins	95	315	57	60%
5-15 mins	315	3502	127	40%
15-30 mins	505	11535	233	46%
30-60 mins	1014	46396	107	11%
> 60 mins	323	34983		

580 passengers got a refund while they had no Delay!