



Incident handler's journal

Instructions

As you continue through this course, you may use this template to record your findings after completing an activity or to take notes on what you've learned about a specific tool or concept. You can also use this journal as a way to log the key takeaways about the different cybersecurity tools or concepts you encounter in this course.

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| Date: October 15, 2025 | Entry: #1 |
| Description | Documenting a cybersecurity incident |
| Tool(s) used | None. |
| The 5 W's | <ul style="list-style-type: none">Who: An organized group of unethical hackersWhat: A ransomware security incidentWhere: At a health care companyWhen: Tuesday 9:00 A.MWhy: The issue occurred as a result of unethical hackers executing a phishing attempt to gain access to the company's computers. Once they had access, the attackers encrypted important files on the company's systems with their ransomware. The ransom note the attackers left wanted a substantial amount of money in exchange for the decryption key, suggesting that their goal was financial. |
| Additional notes | Phishing attacks are very common to get access to private information. |