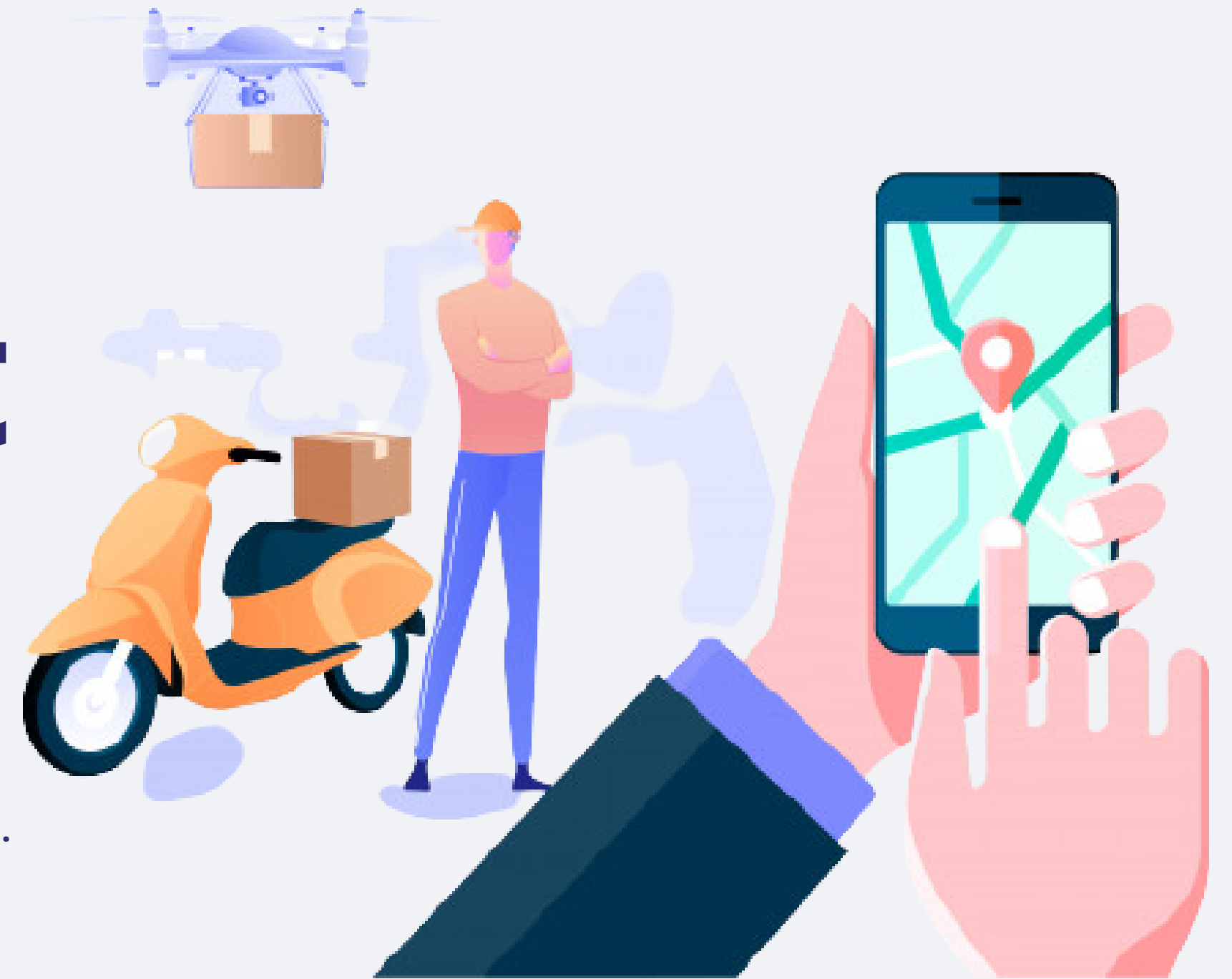


Courier Management System

Simplest solution for Courier & Cargo Tracking Business.



Aim

Courier management system aims at keeping the track of details about day to day courier senders, receivers, courier men, hub details using courier services.



Login section will have login facility for the admin who operates the system and online tracking of consignment and shipping detail for domestic shipping.

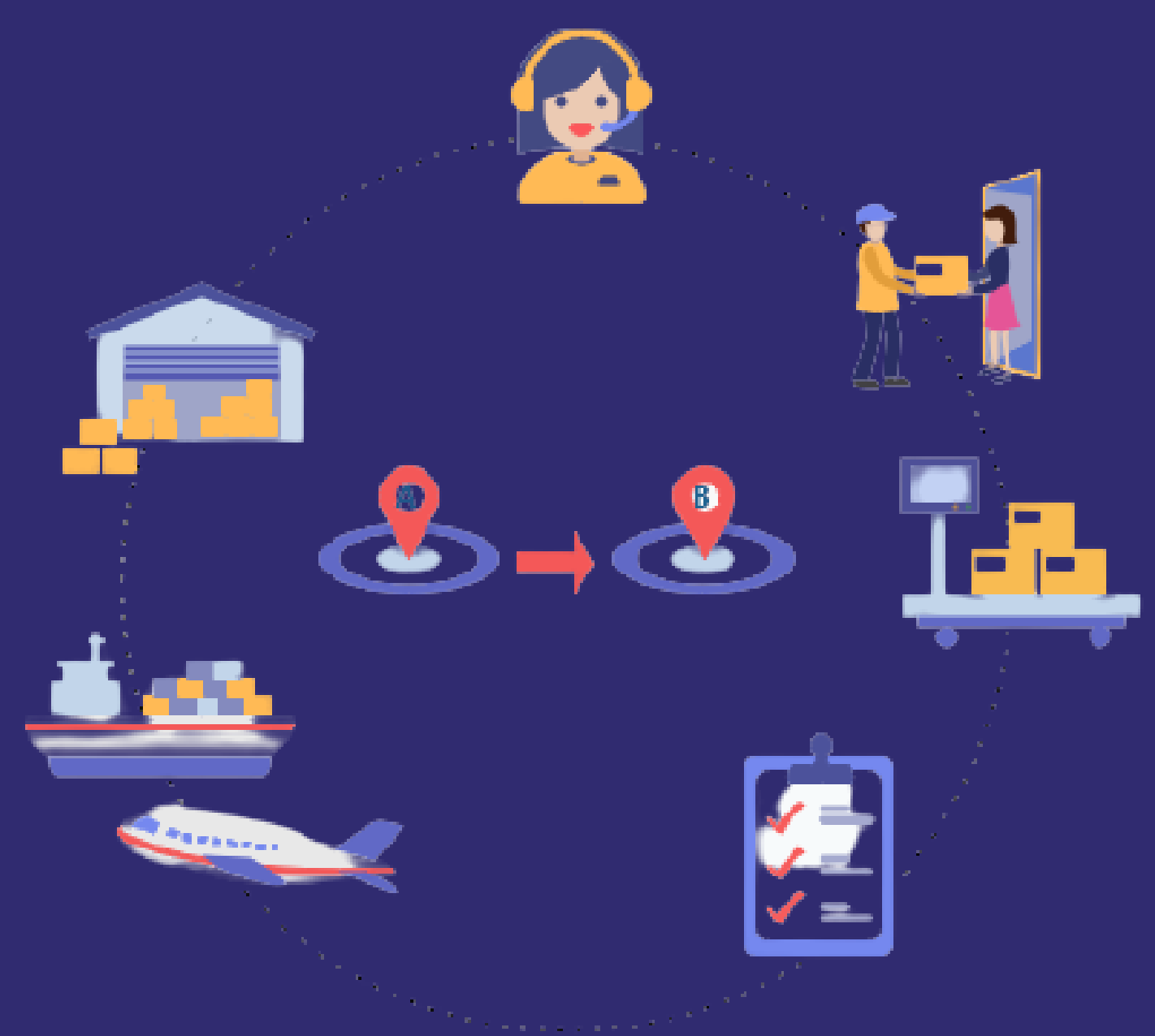
While taking orders, it will take the details of sender and receiver.

During billing process, system generates a consignment number for their products.

Through this consignment no. customers will able to track their products from any location using internet.
It will provide status of the product after placing orders.

Process

The flow of Courier Management System



Existing System

Existing system takes a lot of time.



- No automation.
- All the work is done manually.
- In existing system, the sender needs to first send the courier or have to go to the shop for sending the courier and then after some days the courier will be send when the courier man comes and receives the courier.

Proposed System

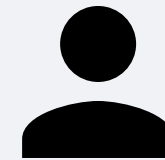
Proposed system has no wastage of time



- Work is automated,
- If someone needs to send any courier than he or she can just login into the panel and send a request to the courier company and then the courier team can themselves contact you.



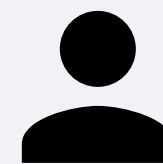
System Modules



Administrator



Office Staff



Delivery Boy



Customer

Admin



1. Login

2. Manage Staff

- Add Staff & Courier boy
- Edit/Update Staff & Courier boy
- Disable Staff and courier boy

3. Manage Courier

- View pending couriers
- View delivered couriers

4. Manage Customer

- View Customer details

5. Manage Complaints

- View complaints

6. Manage Leave

- Approve leave
- Reject leave

1.Login

2.Manage Courier

- Update courier status
- Delete Couriers
- View Pending Couriers
- View Delivered Couriers

3.Search by Tracking Id

4.Manage Complaints

- Update complaints
- View complaints

5.Manage Delivery boy

6.Apply leave



Office Staff





Courier Boy

- 1.Login
- 2.View Courier
3. Update Courier
4. Apply leave



Customer/User



1. Register & Login

- User can search using consignment tracking details

2. Manage Courier

- Add courier request
- Update/Edit courier request
- Delete courier request
- View request status

3. Search by Tracking Id

4. Print details

5. Update profile

6. Manage Complaints

- Add complaint
- Edit complaint
- Delete Complaint