



MARIAM HUNDE

Profile

Provide exceptional customer service and technical support. Experience in troubleshooting and problem-solving a wide range of technical issues, and able to communicate effectively with non-technical users. Seeking a challenging and rewarding tech support role at a dynamic organization that values strong customer service skills and a commitment to continuous learning.

EXPERIENCE

Cricket Wireless - **Sales Representative/Technician**

2014- 2019

- Building relationships with customers through effective communication and customer service.
- Troubleshoot hardware and software issues and help customers to resolve problems with their systems, applications, and peripherals.
- Resolve technical issues in a timely and accurate manner.
- Processing orders and handling customer complaints or concerns.

2019 - Current Loza Market and Carry-out - **Manager**

- Certified Food Manager
- Oversaw the daily operations of food service establishment.
- Managing staff, maintaining inventory and supplies.
- Creating menus and specials, ensuring that the establishment adheres to food safety and quality standards.



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Alexandria, VA

EDUCATION

ASSOCIATE OF INFORMATION TECHNOLOGY

Northern Virginia Community College

SKILLS

- HTML
- CSS
- Java-Script
- Node js
- Visual Studio Code
- GitHub
- jQuery