

# Supply chain Performance overview

2015

2016

2017

2018

Overview



\$124K

**Total Sales Revenue** 

Total Number of Orders **520** 

Number of Cities Served 389

Total Order Profit \$10.45K

Average Order Value

\$238.92

**Profit Margin %** 

8.45%

Customer Analysis



Shipping Analysis

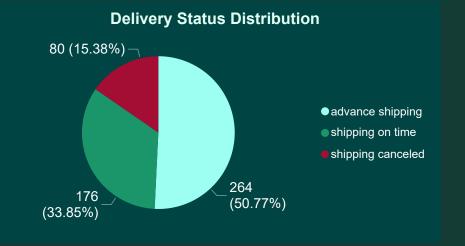


Profit&Sales









Order Status ▼	Count of Order Id
suspected fraud	46
processing	105
pending payment	41
pending	102
Total	509

Order Region	Total Delay ▼
oceania	7
western europe	5
north africa	3
caribbean	2
Total	36

Year ▼	Profit Margin %
2018	2.13%
2017	18.74%
2016	-1.54%
2015	3.39%
Total	8.45%



# **Customer Analysis**

Consumer

Corporate

Home Office

Overview



Customer **Analysis** 



**Shipping Analysis** 



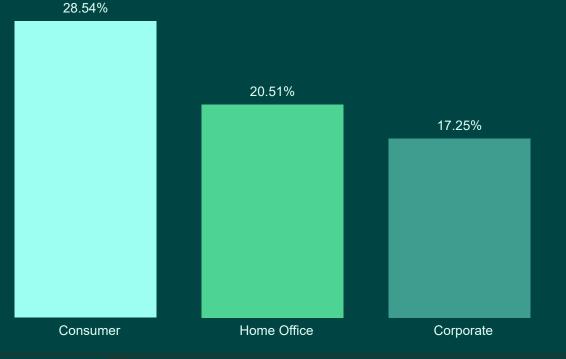
**Profit&Sales** 

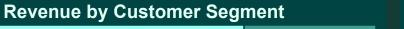


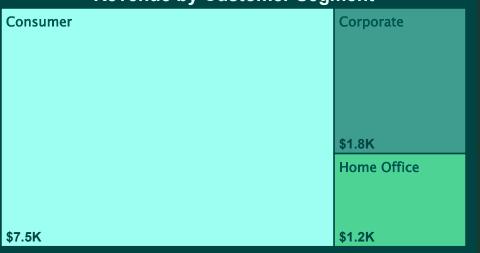


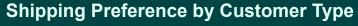


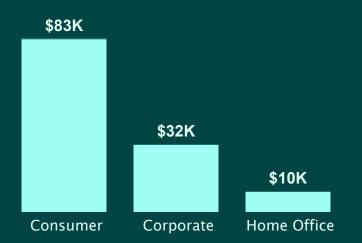
## **Average of Order Item Discount by Customer Segment** 28.54%



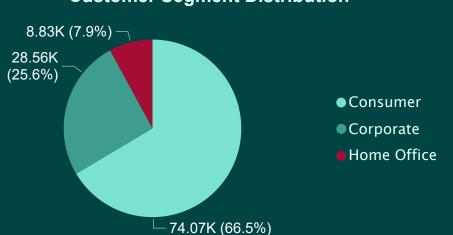








#### **Customer Segment Distribution**





# **Shipping Analysis**

Same Day

Second Class

Standard Class

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#### Overview



**Customer Analysis** 



Shipping Analysis



**Profit&Sales** 

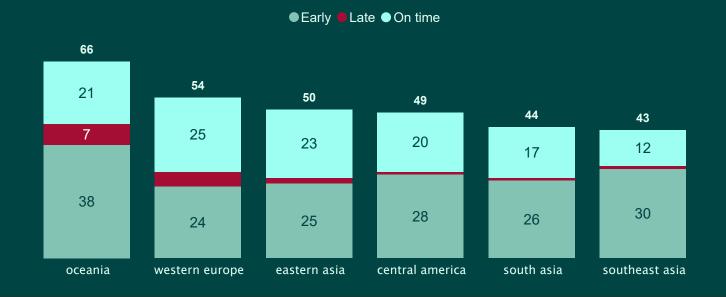




### **Delivery Status Trends by Year**



### **Shipping Delays by Region**



#### **Shipping Delay Categories by Region**



### **Delivery Status by Shipping Mode**





# Profit & Sales Analysis

\$2K \$2K \$1K \$1K

**Revenue by Product Category** 

\$29K \$29K

\$25K

\$15K

Sporting ... Women's Apparel Electronics Apparel Crafts Cameras

cash

debit

payment

transfer

#### **Overview**



**Customer Analysis** 



**Shipping Analysis** 



Profit & Sales Analysis





# Quantity Sold & Profit by Category



## Profit & Average Discount by Category



### **Revenue by City and Product Category**



#### **Revenue loss Due to Cancellations**

