

## Email #1

From: Mariana  
To: Seydou  
Subj: Case for original rollout plan

Hi Seydou – Hope you're doing well!

Thank you for joining today's meeting. As discussed, I've had a request from Omar to expand the tablet rollout to include all restaurant dining sections, with the aim to meet growth and expansion goals faster.

I share your point of view regarding this change in scope, as I'm concerned about the risks involved in an expanded roll out in terms of costs, customer satisfaction and kitchen operations.

I'm reaching out to you since your expertise as a Restaurant Consultant would be very helpful to draft and back up a solid case to convince Omar and Deanna to hold back the expansion.

If you are up for it, we could schedule a meeting to draft this case and send it to Omar and Deanna. I would highly appreciate your support regarding this.

Please let me know your thoughts and if you have any questions.

Thanks!

Best,

**Mariana**  
Project Manager | Sauce & Spoon

## Email #2

From: Mariana  
To: Carter  
Subj: Case for original rollout plan

Hi Carter – Hope you're doing well!

Thank you for joining today's meeting. As discussed, I've had a request from Omar to expand the tablet rollout to include all restaurant dining sections, with the aim to meet growth and expansion goals faster.

I'm concerned about the risks involved in an expanded roll out in terms of costs and customer satisfaction. I also share your point of view regarding the negative impact that such a big change could have in kitchen operations and employee satisfaction if not done gradually, risking potential mistakes and inability to fulfill customer demand.

I'm reaching out to you since your input as the Executive Chef responsible for running the kitchen would be very helpful to draft and back up a solid case to convince Omar and Deanna to hold back the expansion.

If you are up for it, we could schedule a meeting to draft this case and send it to Omar and Deanna. I would highly appreciate your support regarding this.

Please let me know your thoughts and if you have any questions.

Thanks!

Best,

**Mariana**  
Project Manager | Sauce & Spoon