Marianella Ruiz Orozco

Technical Project Manager

PROFILE

Technical Project Manager specialized in the implementation of complex technnical projects, that involve integral solutions and data generation for analysis.

CONTACT ME

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📍 Heredia, Costa Rica

WORK EXPERIENCE

AMAZON COSTA RICA (2016 - AT PRESENT)

INSTRUCTIONAL DESIGNER

- Lead the creation of training resources for the launch of new digital devices.
- Run Data Analysis for decision making in the training area.

IBM COSTA RICA (2011 - 2014)

TRAINER

- Manage development, implementation and continuous improvement of training programs.

HP COSTA RICA (2007 - 2010)

ILC COORDINATOR

- Support the Incident Lifecycle Process.
- Developed and documented ITIL standards.

LANGUAGE

- Spanish - Native
- English - Advanced Level
- Portuguese - Advanced Level

TECHNICAL SKILLS

- Six Sigma Green Belt
- Java Programming
- Data Visualization (PowerBi, Tableau)
- AWS Arquitecture

EDUCATION

CENFOTEC (IN PROGRESS)

- *Software Development career.*

LATINA UNIVERSITY (2024)

- *Advertising career, emphasis on Creativity.*

TECNOLÓGICO DE COSTA RICA (2020)

- *Data Analysis Diploma.*