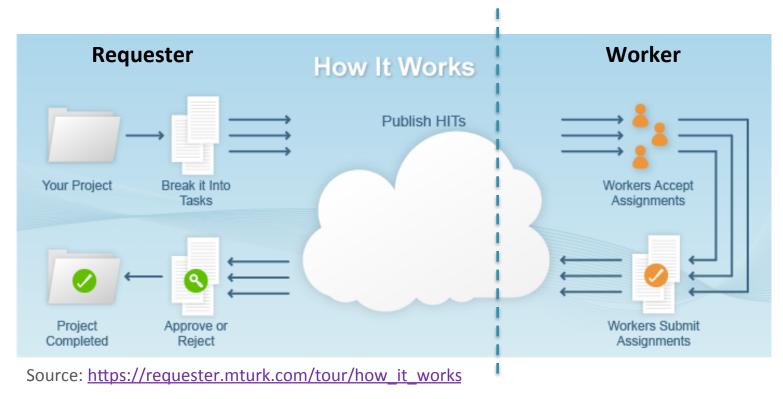
# Amazon Mechanical Turk Hands-on session

Maribel Acosta

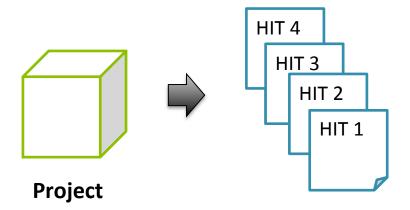


### MTurk Basic Concepts (1)



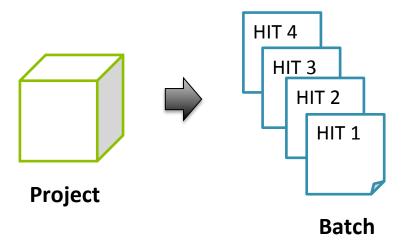
- Requester: creates and submits tasks to the platform.
- Worker: person who solves the tasks.
- Human Intelligence Task (HIT): work unit.

### MTurk Basic Concepts (2)



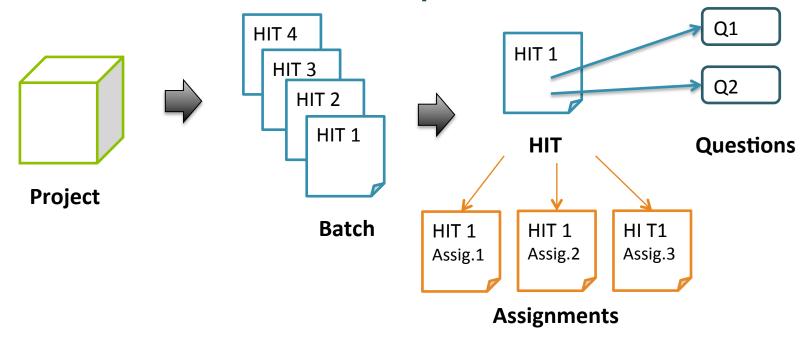
- **Project**: a graphical and functional template to create HITs.
  - The elements that stay the <u>same</u> in every HIT are denominated template.
  - The data that will <u>vary</u> from HIT to HIT are specified via **variables**.
- NOTE: If no variables are specified in the project, we will create a single HIT.
- Variables: allow creating several HITs in the project.

### MTurk Basic Concepts (3)



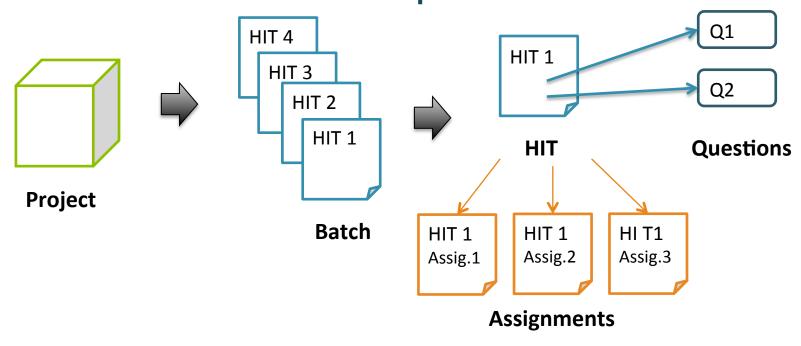
- Batch: Group of HITs created by instantiating the variable(s) of a project.
- The values of the variables are specified in (CSV, TSV) files:
  - Each column corresponds to a variable
  - Each row is an instance -> HIT
  - Each file corresponds to a batch.
- We can create several batches for the same project.

### MTurk Basic Concepts (4)



- **HIT:** Work unit. The same HIT can be solved by 1 or more workers (assignments).
- Assignment: How many workers should solve one exact same HIT.
- Questions: A single HIT may contain one or several questions.

### MTurk Basic Concepts (5)

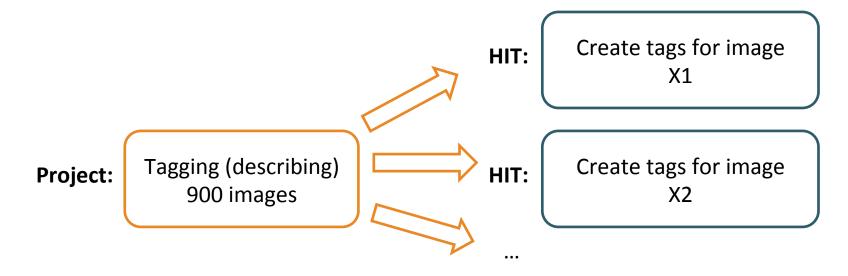


Total cost of the project = No. of HITs  $\times$  No. of Assignments  $\times$  (Reward per HIT + Fee)

### MTurk Basic Concepts (6)

#### **Example of Human Intelligence Tasks (HITs)**

- Projects can be broken into smaller tasks called HITs
- A HIT represents a single work unit

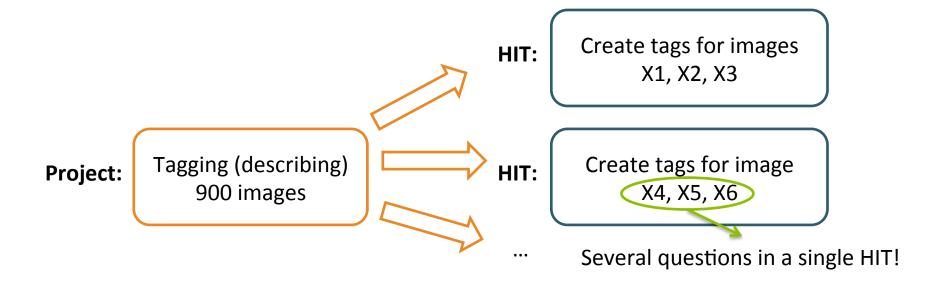


No. of HITS = 900

### MTurk Basic Concepts (7)

#### **Example of Human Intelligence Tasks (HITs)**

- Projects can be broken into smaller tasks called HITs
- A HIT represents a single work unit

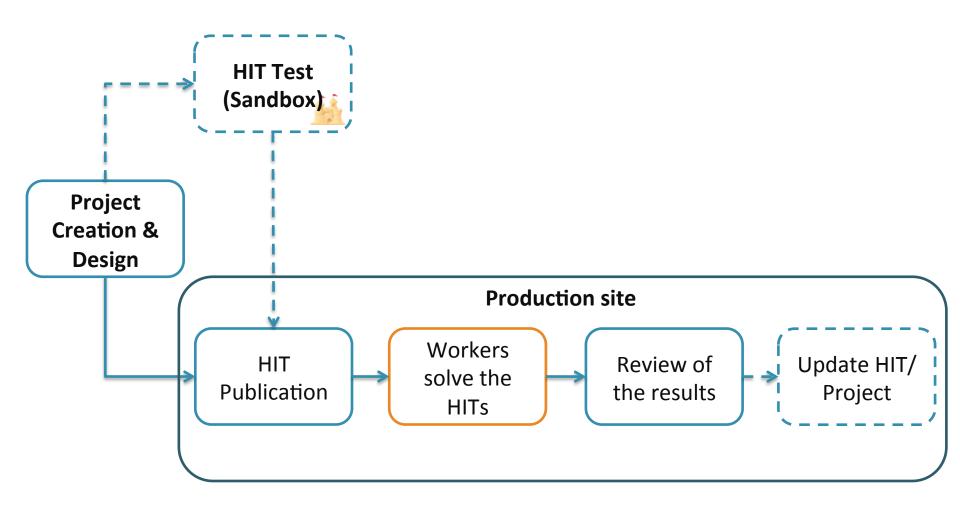


### MTurk Basic Concepts (8)

When creating a project or individual HITs, the **HIT properties** must be specified:

- General information: includes the title and description of the HIT, as well as keywords which are used by worker for searching HITs.
- HIT duration time: time allotted to solve the HIT (before it is given to another worker).
- HIT life time: how long will the HIT be available on the platform.
- # Assignments: number of different persons that will perform the exact same HIT.
- Reward: payment for correctly solving each assignment.

# MTurk Workflow for Requesters



#### MTurk Sandbox

#### The Sandbox is a simulated MTurk environment to test HITs.

#### About the Sandbox

The Mechanical Turk Developer Sandbox is a simulated environment that lets you test your applications and Human Intelligence Tasks (HITs) prior to publication in the marketplace.

#### Benefits:

- Free to use for registered Mechanical Turk requesters. Fees will not be withdrawn and payments are not made to Worker accounts.
- · Has functional parity with the production website.
- Requires only a URL change to configure your application to work against the developer sandbox or the production website.



#### Get Started

To access the sandbox, you will need a Mechanical Turk Requester account and, in order to access the sandbox programmatically, you will need an Amazon Web Services (AWS) account.

Requester Sandbox ►

- Log in as requester: preview and test the interface of your HITs.
  - https://requestersandbox.mturk.com
- Log in as worker: solve your own HITs to test their functionalities and result output.
  - https://workersandbox.mturk.com
- Best practice: Always test your HITs before publishing them.

# Managing HITs in MTurk

There are three different mechanism to manage your HITs in MTurk:









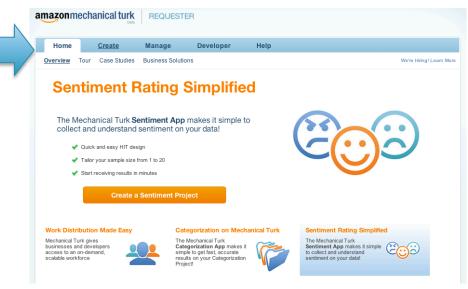
#### Hands On!

 Project: Crowdsourcing DBpedia triples to verify the links to external web pages

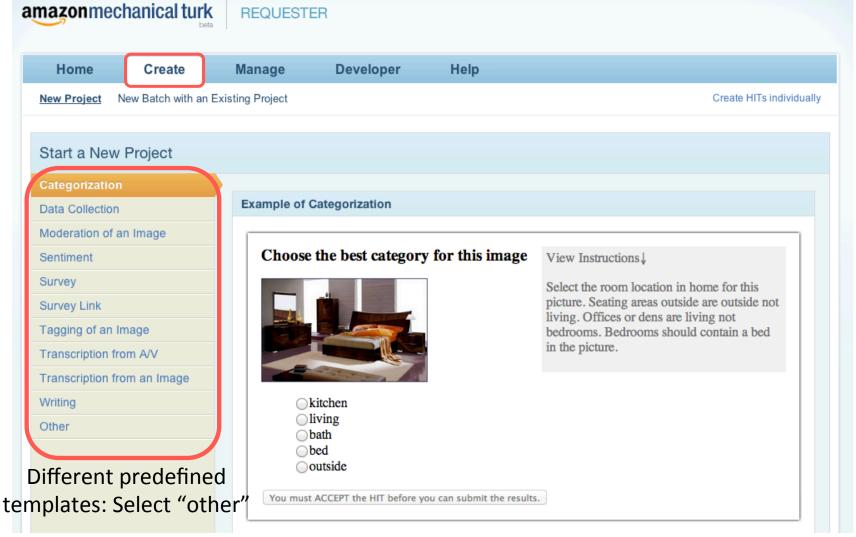
```
prefix dbpedia-ont:<http://dbpedia.org/ontology/>
prefix foaf:<http://xmlns.com/foaf/0.1/>
SELECT *
WHERE {
 ?s dbpedia-ont:wikiPageExternalLink ?o; ----> Triple to crowdsource
    foaf:name ?s name;
    foaf:isPrimaryTopicOf ?s_wikipage .
                                             Triples to build the UI
} LIMIT 200
                    MTurkDemo/data/sparql.csv
```

#### Hands On!

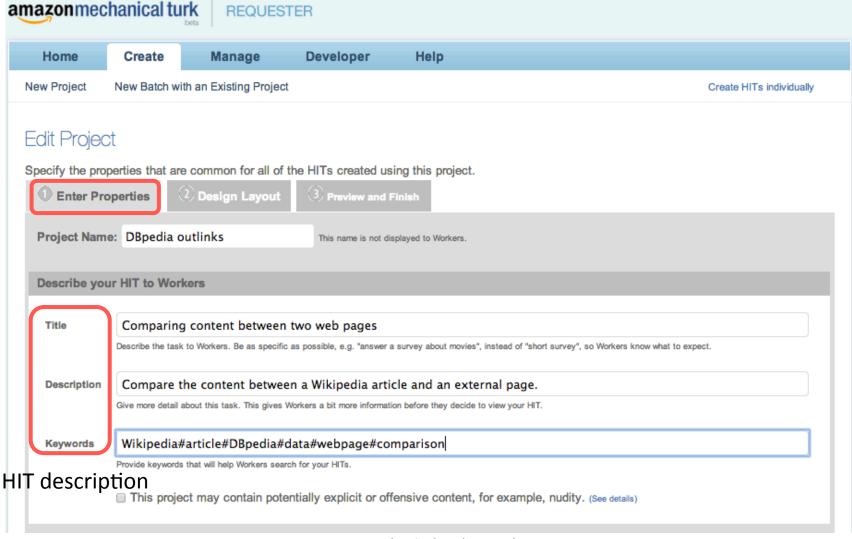
- Go to MTurk Sandbox as a requester:
  - https://requestersandbox.mturk.com/
- Click on Sign In
  - Email address
  - Password
- Now we are at "home"



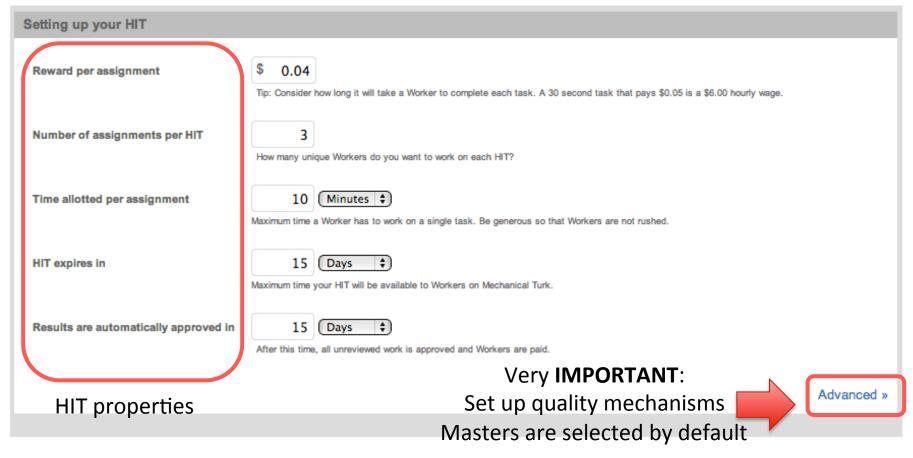
## 1. Creating a Project



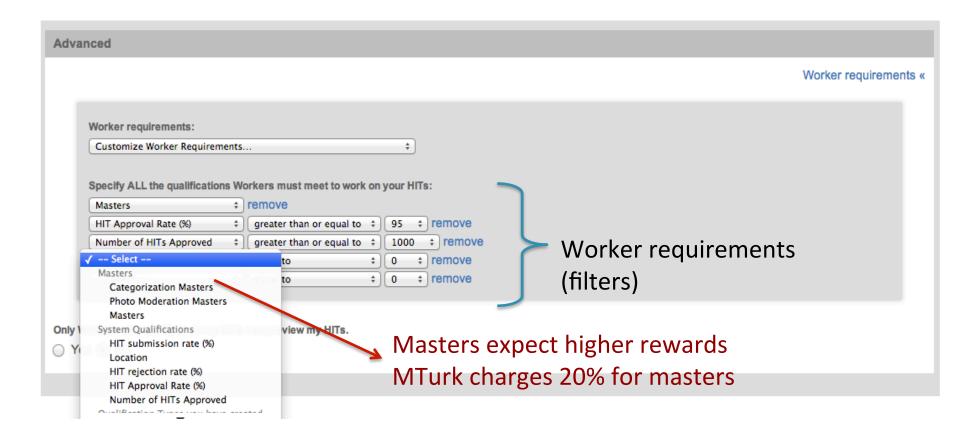
# 2. Setting up the HIT Properties (1)



# 2. Setting up the HIT Properties (2)



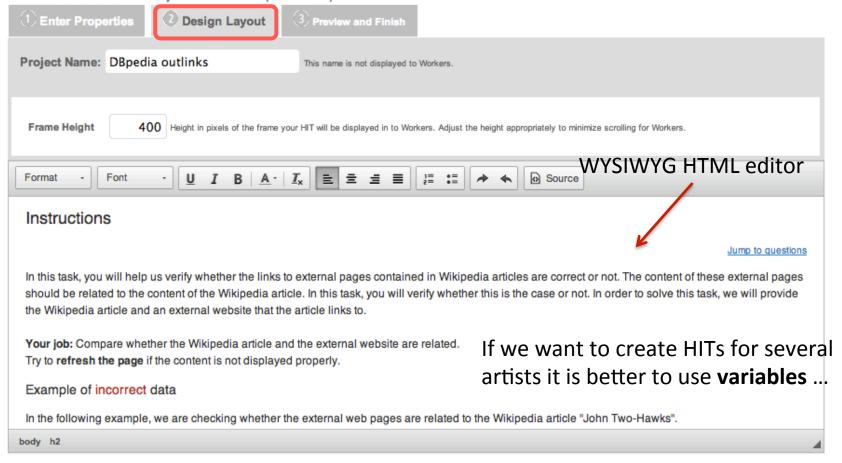
# 3. Selecting Qualifications



# 4. Defining the Task

#### Edit Project

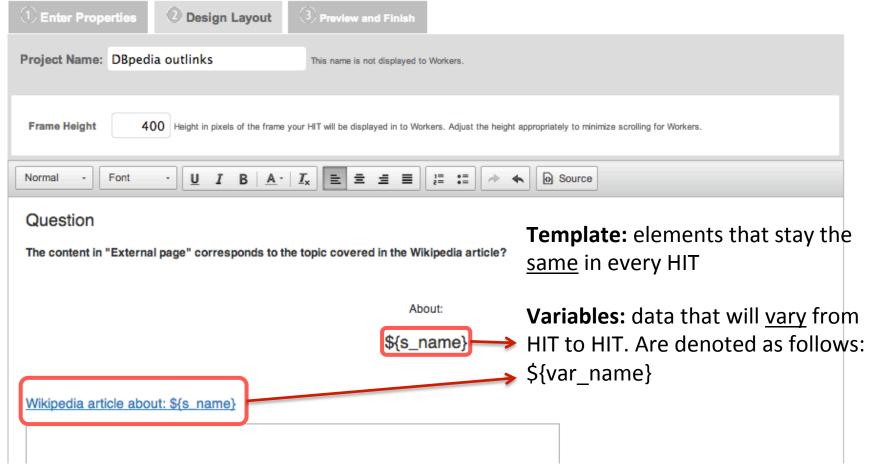
Use the HTML editor below to design the layout of your HIT. This layout is common for all of the HITs created with this project. You can define variables for data that will vary from HIT to HIT (Learn more).



# 4. Defining the Task (with Variables)

#### Edit Project

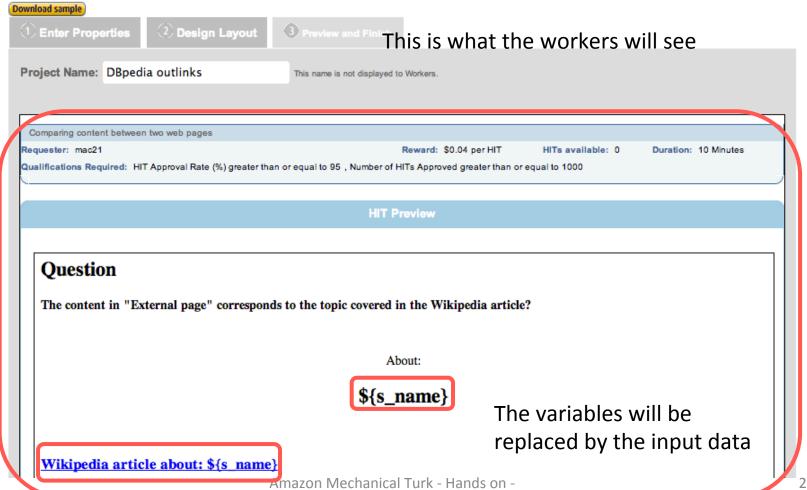
Use the HTML editor below to design the layout of your HIT. This layout is common for all of the HITs created with this project. You can define variables for data that will vary from HIT to HIT (Learn more).



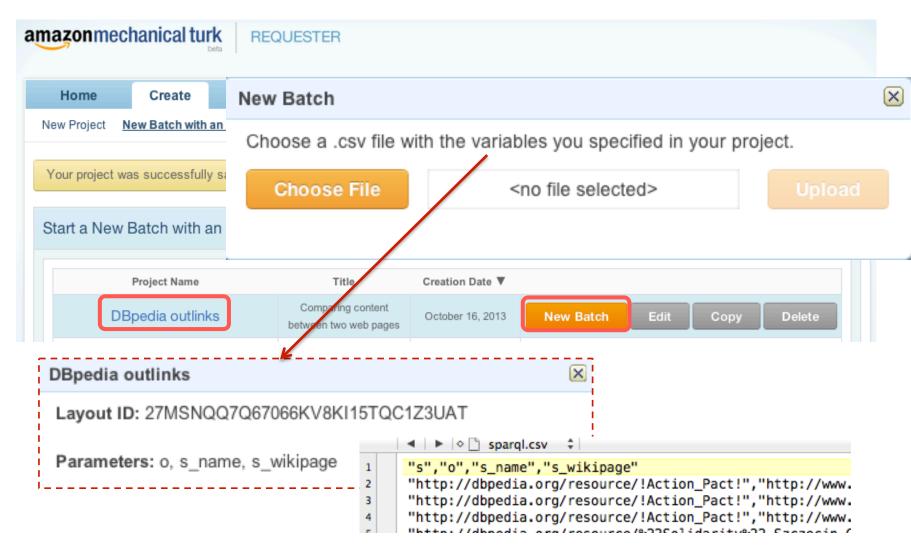
# 5. Previewing the Template

#### Edit Project

This is how your HIT will look to Mechanical Turk Workers. Before you publish these HITs, any variables in the HIT will be replaced with the input data that you provide when you publish the HIT. You can download a sample of the input file for this project or learn more about acceptable file formats



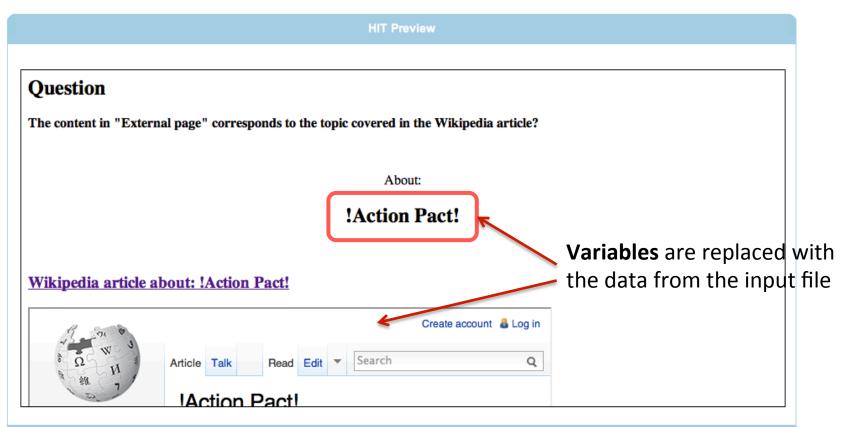
# 6. Creating Batches



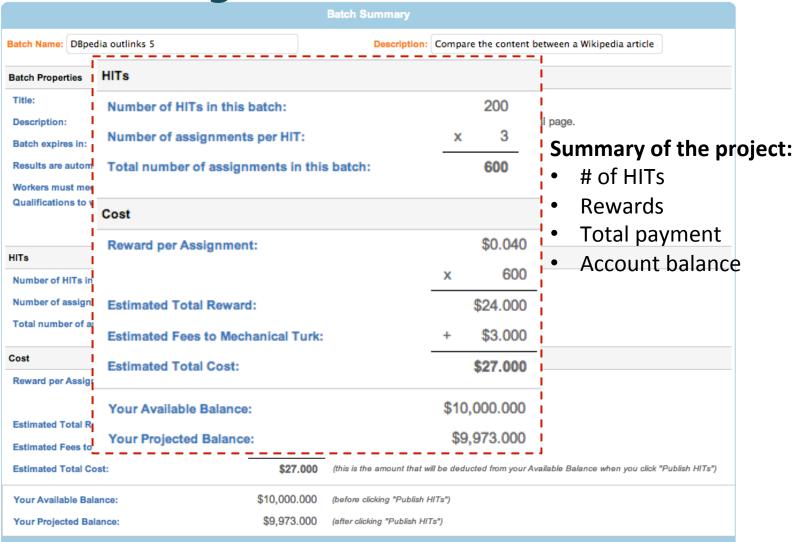
### 7. Previewing the HITs

#### **DBpedia outlinks**





## 8. Rublishing the HITs



## 9. Retrieving the Results

#### Review Results

Select the check boxes on the left to approve or reject results. You only pay for approved results. To evaluate results offline, select Download CSV.

For additional batch information, view batch details.

Reject

Approve

#### **DBpedia outlinks 10** Filter Results Customize View Upload CSV Download CSV 1 of 1 assignments (FILTER APPLIED: only show assignments that are in 'Submitted' status) Approve Reject HIT ID A Lifetime Approval Rate Q1 Worker ID Input Data 98% (131/133) 2N6Q1SNQQ7Q685ZCMH3NU12T1XJS8I **A3QBKUNGNMLHTF** Batchld:58757; correct Lifetime Approval Rate HIT ID ▲ Worker ID Input Data Q1

# MTURK COMMAND LINE TOOLS



#### List of Commands

#### [HITs]

Make template Load HITs Delete HITs Update HITs Extend HITs

#### [Results]

Get result
Approve/reject work
Review results
Generate result summary
Grant bonus
Block/unblock worker

#### [Qualification types]

Create qualification type
Update qualification type
Get qualification results
Evaluate qualification request
Approve/reject qualification request
Revoke qualifications
Update qualification score

#### [Account]

Reset account Get balance

### Creating HITs with CLT

- 1. Configuring the connection to the platform
- 2. Setting up the HIT properties
- 3. Defining the task
- 4. Creating the batch
- 5. Publishing the HITs
- 6. Retrieving the results

# 1. Configuring the connection to the platform

- Configure the ./bin/mturk.properties file
- Add the keys to access your MTurk account

```
# Information to access the MTurk account.
access_key=
secret_key=
```

Specify the service to use (Sandbox or production site)

```
# If you want to use the Sandbox use the following service_url
service_url=https://mechanicalturk.sandbox.amazonaws.com/?Service=AWSMechanicalTurkRequester
# If you want to use the Sandbox use the following service_url
#service_url=https://mechanicalturk.amazonaws.com/?Service=AWSMechanicalTurkRequester
```

#### 2. Setting up the HIT Properties

Create a HIT properties file myhits.properties

```
## Basic HIT Properties
title: Information about artists.
description: Help us to select the most representative picture of an artist.
keywords:pictures, artists, comparison, images, famous people
reward: 0.04
assianments: 3
annotation:artist#pictures
## HIT Timing Properties
************************************
# this Assignment Duration value is calculated based on the number guestions.
assignmentduration: 600
# this HIT Lifetime value is 60*60*24*15 = 15 days
hitlifetime: 1296000
# this Auto Approval period is 60*60*24*15 = 15 days
autoapprovaldelay:1296000
## Qualification Properties
# Qualifications can be defined in the properties file instead of in code.
# You can add multiple qualifications for this HIT by simply increasing the # suffix.
# i.e. qualification.2: XXXXX
     qualification.comparator.2:greaterthan
# this is a built-in qualification -- user must have an approval rate of 25% or greater
qualification.comparator.1:greaterthan
qualification.value.1:25
qualification.private.1:false
```

#### 3. Defining the Task (1)

Create a template file myhits.question

```
Data
                 <?xml version="1.0" encoding="UTF-8"?>
                 <QuestionForm xmlns="http://mechanicalturk.amazonaws.com/AWSMechanicalTurkDataSchemas/2005-10-01/QuestionForm.xsd">
 structure
                   <Ouestion>
                    <QuestionIdentifier>1</QuestionIdentifier>
                     <QuestionContent>
    Task
                    <Text>Select the most representative picture for the following artist: ${artist} \div/Text>
                    </QuestionContent>
description
                     <AnswerSpecification>
                      <SelectionAnswer>
                        <MinSelectionCount>1/MinSelectionCount>
                        <MaxSelectionCount>1</MaxSelectionCount>
                                                                            Type of selection
                        <StyleSuggestion>radiobutton</StyleSuggestion>
                        <Selections>
                          <Selection>
                            <SelectionIdentifier>${image1}
                            <Binary>
                                                                                              Type of data: image
                             Option 1
                             <DataURL>${image1}</DataURL>
                             <AltText>${image1}</AltText>
                            </Binary>
                          </Selection>
                          <Selection>
                          <SelectionIdentifier>${image2}/SelectionIdentifier>
                              <MimeType><Type>image</Type><SubType>jpg</SubType></MimeType>
                             <DataURL>${image2}</DataURL>
     Option 2
                             <AltText>${image2}</AltText>
                            </Binary>
                          </Selection>
                          <SelectionIdentifier>noneoftheabove</SelectionIdentifier>
                            <Text>None of the Above</Text>
                          </Selection>
                        </Selections>
                      </SelectionAnswer>
                    </AnswerSpecification>
                   </Question>
                                            Amazon Mechanical Turk - Hands on -
                 </0uestionForm>
```

### 3. Defining the Task (2)

#### **Question data structures**

#### [QuestionForm]

Describes one or more questions for a HIT, or for a Qualification test.

**Elements:** QuestionIdentifier, DisplayName, IsRequired, QuestionContent, AnswerSpecification

#### [ExternalQuestion]

Displays a web page from your website in a frame.

**Elements:** ExternalURL, FrameHeight

#### [HTMLQuestion]

Describes the HIT with HTML code, without running an external website.

**Elements:** HTMLContent, FrameHeight

#### [HITLayout]

Reusable template to provide HITs. It is created by creating a project on the website (MTutk Web Interface).

#### 4. Creating a Batch

- Create an input file myhits.input:
  - Use tab as separator (very sensitive)
  - First row corresponds to the variables used in the task template. In this example: \${artist}, \${image1} and \${image2}

```
artist image1 image2
Elvis Presley http://upload.wikimedia.org/wikipedia/commons/9/99/Elvis_Presley_promoting_Jailhouse_Rock.jpg ht
Madonna http://upload.wikimedia.org/wikipedia/commons/e/e7/Madonna_%C3%A0_Nice_17_edit.jpg http://upload.wikimedia
The Beatles http://upload.wikimedia.org/wikipedia/commons/d/df/The_Fabs.JPG http://upload.wikimedia.org/wikipedia/
```

Each line contains the input data to generate the tasks

#### 5. Publishing the HITs

• Run the loadHits command. In the example:

- The following output files are generated:
  - Success file: Contains identifiers to the HIT that were created. This
    information is used to retrieve the results of these HITs.
  - Failure file: Contains the rows of the input files that could not be published in the platform.

### 6. Retrieving and Reviewing the Results

 The results are retrieved with the getResults command. In the example:

Success file containing the identifiers of the HITs created with loadHITs

- The output file contains a column named "reject" which should be marked in case the assignment should be rejected.
- To approve/reject HITs execute the reviewResults command. In the example:

```
./reviewResults.sh -resultsfile ../samples/mturk_demo/myhits.results
```



# Select a Programming Language





http://aws.amazon.com/code/SDKs/922



http://aws.amazon.com/code/SDKs/793



http://aws.amazon.com/code/SDKs/923

### 1. Pre-requisites

- Download the MTurk SDK for Java
  - http://sourceforge.net/projects/mturksdk-java/files/latest/download
- Include all the \*.jar files from the /lib and /lib/build in your classpath
- Set up the mturk.properties file
- Include the following classes:
  - com.amazonaws.mturk.service.axis.RequesterService: Establishes the connection to the platform
  - com.amazonaws.mturk.util.ClientConfig: Connection specifications (path to the mturk.properties files)
  - com.amazonaws.mturk.service.exception.ServiceException: Handles the exceptions when contacting the platform
  - com.amazonaws.mturk.requester.HIT: Class for HIT management.

## 2. Setting up the connection

- Create a RequestServiceObject
- Specify the configurations with a PropertiesClientConfig object. This class has two different constructors with the following arguments:
  - No arguments: the configuration is set up using the methods setAccessKeyId, setSecretAccessKey, setServiceURL.
  - String specifying the path to the property file mturk.properties

```
service = new RequesterService(
    new PropertiesClientConfig("./mturk.properties"));
```

## 3. Creating HITs (1)

There are different ways to create HITs using the Java API:

- Reading certain information about the HITs from CSV files (properties, question, input) – same files used in the CLT example.
- Specifying certain the information about the HITs using Java objects
  - This method is more suitable –specially for the input specification– when consuming data directly from other applications, for example, the results of a SPARQL query.
- 3. Combining 1. and 2.

## 3. Creating HITs (2)

#### 1. Reading from CSV Files

```
// Locations of files containing HIT information.
String inputFile = "./src/site_category/site_category.input";
String propertiesFile = "./src/site category/site category.properties";
String questionFile = "./src/site category/site category.question";
. . .
// Reading the information from each file.
HITDataInput input = new HITDataCSVReader(inputFile);
HITProperties props = new HITProperties(propertiesFile);
HITOuestion question = new HITOuestion(questionFile);
// Specification of output files.
HITDataOutput success = new HITDataCSVWriter(inputFile + ".success");
HITDataOutput failure = new HITDataCSVWriter(inputFile + ".failure");
// The method service.createHITs publishes the HITs in the platform.
HIT[] hits = Service.createHITspinput, props, question, success, failure);
```

## 3. Creating HITs (3)

#### 2. Creating Java Objects

```
// Specification of a question (String). It could be any form of Mturk questions:
// QuestionForm, ExternalQuestion, HTMLQuestion or even a simple question
// created with RequesterService.getBasicFreeTextQuestion("question here")
String question = "<HTMLQuestion xmlns=...>...</HTMLQuestion>";
// Specification of the properties.
String title = "Information about artists.";
String description = "Help us to select the most representative picture of an artist.";
double reward = 0.04;
int assignments = 3;
// The method createHIT creates and publishes a single HIT using default values
// for the HIT properties not specified in the parameters.
// There are two createHIT methods with different arguments.
HIT hit = service.createHITCtitle, description, reward, question, assignments);
       Create an individual HIT
// We need to keep track of success/failure while publishing the HIT.
// Print in success file: hit.getHITId() + "\t" + hit.getHITTypeId();
```

## 3. Creating HITs (4)

3. Combining 1. and 2.

```
// Specification of a question (String). It could be any form of Mturk questions:
// QuestionForm, ExternalQuestion, HTMLQuestion or even a simple question
// created with RequesterService.getBasicFreeTextQuestion("question here")
String question = "<HTMLQuestion xmlns=...>...</HTMLQuestion>";
// Reading the specification of the properties from a file.
String propertiesFile = "./src/site_category/site_category.properties";
HITProperties props = new HITProperties(propertiesFile);
// The method createHIT creates and publishes a single HIT using default values
// for the HIT properties not specified in the parameters.
// There are two createHIT methods with different arguments.
HIT hit = service.createHIT(
            props.getTitle(),
            props.getDescription(),
            props.getRewardAmount(),
            question,
            props.getMaxAssignments());
```

## 4. Retrieving the Results

```
// Read from the success file the id of the HITs which were effectively published.
// Each row of the success file is as follows: HITid \t HITTypeID.
String successFile = "./src/site category/site category.success";
HITDataInput success = new HITDataCSVReader(successFile);
// Read each line of the success file to get the hitId.
for (int i = 1; i < success.getNumRows(); i++) {</pre>
    // Retrieve the information of submitted (completed) assignments for the HIT.
    Assignment[] a = service.getAllSubmittedAssignmentsForHIT(success.getRowValues(i)[0]);
   // Iterate over each assignment to get the answer.
   for (Assignment assignment : a) {
        // Print the results and the id of the assignment in the .results file.
        // The results of each assignment are stored in assignment.getAnswer();
        // The API offers methods to parse the XML answer.
```

## 5. Approving/Rejecting a Work

```
// Read from the output file the assignements to accept/reject.
String resultsFile = "./src/site_category/site_category.results";
HITDataInput results = new HITDataCSVReader(resultsFile);
// Read each line of the results file.
for (int i = 1; i < results.getNumRows(); i++) {</pre>
    Map<String,String> row = results.getRowAsMap(i);
    String reject = (String)row.get("reject");
   // If the column reject is not marked -> accept assignment.
   // Otherwise -> reject assignment and submit a new (available) assignment.
   if (reject.equals("")) {
        service.approveAssignment(row.get("assignmentid"), "Thank you");
    } else {
        service.rejectAssignment(row.get("assignmentid"), "Sorry");
        HIT hit = service.getHIT(row.get("hitid"));
        Service.extendHIT(row.get("hitid"), hit.getNumberOfAssignmentsPending()+1, (long)3600.00);
```

### **SUMMARY**

# Project/HIT Creation & Design (1)

- The requester is able to create projects or individual HITs
- Then, the HIT properties must be specified:
  - General information: includes the title and description of the HIT, as well as keywords which are used by worker for searching HITs.
  - HIT duration time: time allotted to solve the HIT (before it is given to another worker).
  - HIT life time: how long will the HIT be available on the platform.
  - # Assignments: number of different persons that will perform the same HIT.
  - Reward: payment for correctly solving each assignment.

# Project/HIT Creation & Design (2)

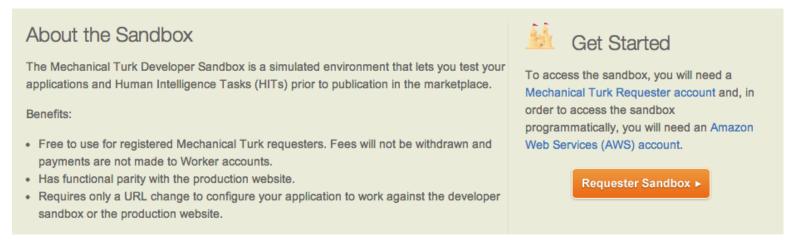
Selection of MTurk quality control mechanisms:

Worker requirements

- High quality workers
  - Masters
  - Photo moderation masters
  - Categorization masters
     Masters expect higher rewards
     MTurk charges 20% for masters
- System qualifications
  - Location by country
  - HIT submission rate (%)
  - HIT approval/rejection rate (%)
  - (Absolute) Number of HITs approved
- Qualification types
  - Simply granted or attributed via customized tests
- These filters are automatically performed by the platform

### HIT Test

- Best practice: Always test your HITs before publishing them
  - 1. Perform **technical tests** (both as requester and worker) in the MTurk Sandbox environment.



Source: https://requester.mturk.com/developer/sandbox

2. Publish a small subset of tasks in the production site to test **usability** and **responsiveness**.

### Run live HITs

#### HIT publication:

Make the HITs available to the workers

#### Review of the results:

- Monitor the submitted assignments constantly
- Download the results
- Accept/reject assignments
- Block spammers (optional)

#### Update HIT/Project:

- Extend/expire HITs or modify other HIT properties
- Add additional assignments

### References

AMT. Getting Started Guide. API Version 2012-03-25
 <a href="http://s3.amazonaws.com/awsdocs/MechTurk/latest/amt-gsg.pdf">http://s3.amazonaws.com/awsdocs/MechTurk/latest/amt-gsg.pdf</a>

 The Mechanical Turk Blog <a href="http://mechanicalturk.typepad.com/">http://mechanicalturk.typepad.com/</a>

MTurk Java API

http://people.csail.mit.edu/glittle/MTurkJavaAPI/

### **BACK-UP SLIDES**

# MTurk Platform Requirements

Create an **AWS** account Setup requester account Prepay for the **HITs** 

- Enables you to use Amazon Web Services
- May be linked to your personal Amazon account (optional)
- Credentials: access key and secret access key (20 and 40 chars)

• Create the account at <a href="http://requester.mturk.amazon.com">http://requester.mturk.amazon.com</a>

- Before using MTurk, you must have money in your balance
- There are different mechanisms to perform the payments: credit card, debit card, or Amazon payment account.