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May 13, 2025

CMP-262-26222

E-COMMERCE PURCHASE DATA ANALYSIS – FINAL PROJECT

PROJECT OVERVIEW





This project presents an exploratory analysis of one year of online retail transactions from a UK-based company. The objective is to identify key trends in customer purchasing behavior, product performance, and geographic sales distribution.

The insights derived are intended to support data-driven decisions in inventory planning, marketing strategy, and regional expansion efforts.

TOOLS AND TECHNOLOGIES

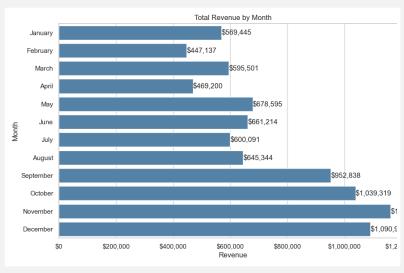
The following tools and technologies were used to conduct the analysis:

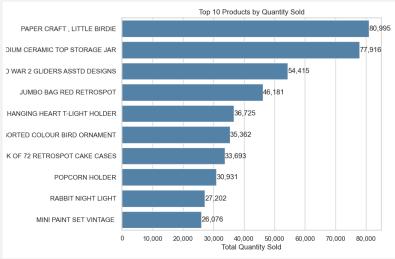
- Python (pandas, numpy, matplotlib, seaborn)
- Jupyter Notebook for development and documentation
- GitHub for version control and final project submission

BUSINESS QUESTIONS

This analysis focuses on answering the following business-driven questions:

- 1. What times of year generate the highest sales volumes?
- 2. Which product categories are the most popular among customers?
- 3. Which products generate the highest total revenue?
- 4. Which countries contribute the most to overall revenue?

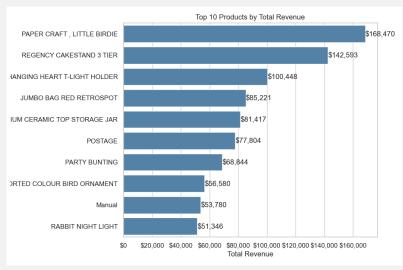


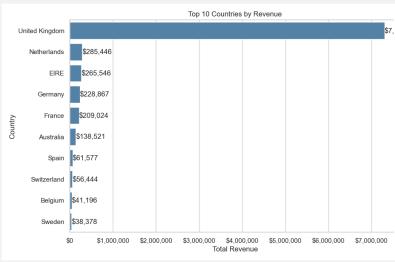


KEY INSIGHTS – SEASONALITY AND SALES VOLUME

• The month of November recorded the highest sales revenue (~\$1.16 million), likely driven by holiday-related purchasing activity.

- The most frequently purchased products by quantity were:
 - PAPER CRAFT, LITTLE BIRDIE (80,995 units)
 - MEDIUM CERAMIC TOP STORAGE JAR (77,916 units)





KEY INSIGHTS – REVENUE AND REGIONAL PERFORMANCE

- Top revenue-generating products:
 - PAPER CRAFT, LITTLE BIRDIE \$168,469.60
 - REGENCY CAKESTAND 3 TIER \$142,592.95
- Countries contributing the highest revenue:
 - United Kingdom \$7.3 million
 - Netherlands \$285,446
 - EIRE \$265,545

STRATEGIC RECOMMENDATIONS

Based on the analysis, the following recommendations are proposed:

- Increase inventory and marketing investment during Q4, with a focus on November.
- Highlight and promote top-performing products in both advertising and catalog strategy.
- Maintain emphasis on the UK market while exploring growth opportunities in highperforming regions such as the Netherlands and EIRE.

Potential areas for further analysis include:

- Customer segmentation based on purchase frequency and geography
- Time-series forecasting of monthly revenue trends
- Analysis of return patterns and customer lifetime value

