0420803916

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https://github.com/marie-debug

https://marion-akinyi-portfolio.herokuapp.com/

SKILLS

- Python(numpy,pandas,flask)
- Postgresql
- Heroku
- Source Control - Git
- AWS S3 bucket
- Data analysis
- Data visualization(Tableau,power BI)
- Data scraping and databases
- Debugging
- API integration
- Agile methodologies
- Ability to multitask, prioritize and manage time effectively
- HTML
- CSS

LANGUAGES

English ,Fluent
Swahili ,Fluent
French ,Elementary
Italian ,Elementary

Marion Akinyi

I am experienced in leading training sessions, wrangling data, and loading it onto CRMs. I have also led software integration projects. I am skilled in data analysis, data visualization, and debugging. I am also proficient in multiple programming languages, including Python, HTML, CSS and Postgresql and I have experience with Heroku, AWS S3 bucket, and data scraping. I am a quick learner and have the ability to multitask, prioritize, and manage my time effectively.

EXPERIENCE

INTREPID GROUP - *SYSTEM SPECIALIST*

MARCH 2018 - MARCH 2021

Responsibilities
- Led training sessions both local and international on software developed
- Wrangled data from different data sources and departments and loaded them to CRM
- Met individual targets for data loading of contracts and services on the travel studio system to support team targets
- Led software integration project
- Assisted with creation of new itineraries
- Creating write ups for new colleagues on how to use software systems
- Follow up and action complaints with suppliers
- Reconciliation of pricing and invoicing
- Identifying and assessing customers' needs to improve customer experience

PROJECTS

- **Analysis of fortnight budget** - analysis of me and my partners fortnightly budget to get a clear picture of income and expenses Built using python and Matplotlib for visualization https://marion-akinyi-portfolio.herokuapp.com/#Analysis-Of-Our-Fortnight-Budget
- **Portfolio** - Portfolio website to showcase projects and career information. Built using different microservices e.g AWS S3, forest admin,heroku,psql https://marion-akinyi-portfolio.herokuapp.com/#portfolio-website
- **Country data transformer** - gets country data via an API and pushes data to psql then creates visualization using tableau and power BI https://marion-akinyi-portfolio.herokuapp.com/#country-visa-transformer

OTHER EXPERIENCE

TLSCONTACT KENYA - OPERATIONS AGENT

December 2015 - December 2017

- Facilitating clients to apply for Visas, and other documentation required on behalf of various diplomatic institutions.
- Verify accuracy of data from designated sources before loading into the database
- Locate and correct any visible data errors by confirming its integrity with supervisors
- Quality control of predesignated databases and systems
- Verifying and overseeing the completion of all relevant visa applications and immigration
- documents required and ensuring they are received within the time limit set by the
- relevant immigration department.
- Identifying and assessing customers' needs to improve customer experience.·
- Taking full responsibility of all Immigration issues and operations
- Preparing product and service reports by collecting and analyzing surveys
- ·Handling, processing and communicating matters of a sensitive and confidential nature
- Handling applicants complaints and provide appropriate feedback/ solutions within specific time limits and follow up to ensure resolution

EDUCATION

University of Nairobi —Bachelor of ARTS (Travel and Tourism Management)

2018

Achieved second class honors upper division
Studies included: global business and cultural diversity, managerial finance, elements of statistics,airfare construction,foreign languages,logistics for travel and tourism ,science and technology in development University of Nairobi