

LearnEnglish Select Upper Intermediate

7.5 Reviewing feedback

Useful language

Asking for opinions

What are your initial thoughts?
Where do you stand on ... ?
What did other people think?
What do the rest of you feel?
Aren't you surprised by this sort of reaction?

Suggesting action in response to feedback

In that case we should really ...
Given the feedback we could always ...
It's worth bearing in mind ...
That is definitely worth ...
If that is what people think then we ought to ...
... so we might want to think about
We'll pass the comments on ...

Analysing feedback

Overall I think people were mostly satisfied ...
There are one or two points we need to take note of ...
We need to take on board the less positive comments.
The collated feedback gives a very positive picture.
One thing we clearly need to work on is ...
It was felt ...

Surveys

questionnaire
initial/positive/negative feedback
online survey
data
collate
feedback form
responses
respondents
comments
take into account

Grammar

Can't have, needn't have

We use *can't have* + past participle to say that something did not happen or is untrue:

*He **can't have read** the instructions properly. It's not that difficult.*

We use *needn't have* + past participle to say that something was unnecessary:

*Actually, every market will have different prices so we probably **needn't have covered** pricing in training.*

*You **needn't have worried** so much! You're all natural trainers, it appears.*

Check my progress

Are these statements true for you? If not, go back and do some activities from the unit again.

	Yes	No
I can analyse feedback.	<input type="checkbox"/>	<input type="checkbox"/>
I can suggest action in response to feedback.	<input type="checkbox"/>	<input type="checkbox"/>
I can summarise effectiveness.	<input type="checkbox"/>	<input type="checkbox"/>