

Mariko Kaku

mkaku98@gmail.com | (925)-864-7939 | [linkedin.com/in/marikokaku](https://www.linkedin.com/in/marikokaku) | <https://github.com/marikokaku>

Skills

Full Stack | Python | Microsoft Office | Organization | Teamwork | Efficient | Strong Communication

Education

August 2019 - May 2021

San Francisco State University – *BS: Information Systems*

August 2016 - May 2019

Los Medanos College – *AS: Business Administration*

Experience

October 2019 - Present

Gap Inc. – *Brand Ambassador*

- Ability to efficiently multitask while assisting customers
- Gained experience communicating and interacting with all types of customers
- Utilized extensive store and product knowledge provide efficient and personalized service

September 2012 - August 2019

Liberty Gymnastics – *Coach*

- Main role as gymnastics coach with experience in multiple roles throughout business
- Directed summer camp program that involved training new employees, organizing schedules, and communicating with clientele
- Formed client relationships to ensure communication was smooth and consistent to further understand how to efficiently meet customer needs
- Communicated with clients by phone and email on daily basis

Accomplishments

- Microsoft Office Specialist (MOS) certification - Access & Excel
- SAP Recognition Award (Experience with SAP ERP, Business Intelligence, and Project Management)