

Participant 3 – 22 years old

Do you plan for a trip? Yes

Where have you been? Recently went to Melbourne, before that I went to Israel and Germany.

Was it in a group or by yourself? Group, with my friends.

What methods did you and your group use to plan? Go on google and search for things I want to do. I use Microsoft word and excel to plan out the days and activities I'll be doing...normally look at Airbnb for accommodation or just go on google. Travel websites. Yeah, and everyone just does the same on the same files.

Any pain points of your current methods? Everything is all over the place, have to go to multiple websites and consolidate notes in multiple areas such as between Word and Excel.

What are your main concerns/ priorities when travelling/ planning a trip? Accommodation, flight tickets. **Why?** Well, those are the most important things to get out of the way first...and it kind of confirms the trip and the places you are going.

What have you learned from previous travel experiences? Not having too many people in the group to travel, ideally 1 other person maybe 3 others max. **Why?** Hard to decide on stuff when you want to do things, a lot of conflicting opinions. Like for example, when we were out one night in Melbourne, everyone was SO indecisive, everyone wanted to do different things and we had like 6 people, so definitely I'd say ideally 3 other people max.

When preparing for a trip, do you currently use any trip planning apps/ software? No. **Why not?** I don't know just haven't found them, and I know Microsoft word is just good and excel is good, I like how everything in excel is in cells so it's good for organising things...and nothings been advertised to me, I guess. If there was a place where I could have everything linked up that would be good like accommodation and flights that would be good, I guess yeah.

What would you say are the benefits of travelling in a group? It's more fun, you have a lot of people to share the experience with, it's also cheaper because you're sharing a place.