

Stage	Desired output	Facilitation	Exercise	Material	Minutes
Introduction	Get to know the project	The facilitator presents the project using a PP presentation	Why, What and Who	Agenda, PP (Plan)	2
	Get to know us				
Create comfort	Get to know each other	The facilitator applies the icebreaker to get the participants comfortable	Ice breaker Idea (Philip): Exercise Present your partner, will take more time than 5 min, I suppose		5
	Create empathy (Contemplating on moving this to introduction)	The facilitator shows video that creates empathy with the target users	Show video of “anxiety around public toilets” (if moved to intro. It would not show video, but instead explain the problem more thoroughly)	Youtube link	3
Energizer: 1 min Circle of Stretch				Energetic music	1
Stage Discussion	Evaluation of ideas	The facilitator presents the first evaluation matrix to the participants	Idea evaluation matrix (Inclusiveness vs. Impact)	Evaluation matrix 1 poster (A1)	5
	Development of initial concepts	The facilitator now	Create Concepts in silence. No talking	Modelling clay, post-it notes, paper, Pens	10
	Presentation of concepts and new ideas for concepts.	The facilitator asks the participants to present their neighbours concept	Round 1: Present your neighbours concept, while the creator take notes on what is presented. Round 2: Creator presents the concept	Concepts	10
Break 7 min					
Energizer: Basketball				Energetic music	1
Develop together	Rate concept feasibility	The facilitator makes the group stand up and	Attraction map	Evaluation matrix 2	5

		use the walls to make the attraction map.		(poster A1).	
	Define final concept	Facilitator asks the participants to define the final concept	Discussion of overall purpose: Why, What, Who and How		7
	Develop final concept prototypes	The facilitator divides the participants into three groups. Group 1 makes user user journey Group 2 makes concept sketches Group 3 makes physical model of card board	Prototyping: 1. User Journey 2. Concept sketching 3. Cardboard building	Premade User Journey templates, concept sketching templates	15
	Present concept solution	The facilitator makes the participants do a presentation of the solution and present it.	Make Poster presentation Present poster	Premade poster option Posca markers	15
Outro	Get a smile on everyone's face	The facilitator rounds off the workshop by going through everything the participants have done and how valuable it has been.		PP outro slide	1