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|----|---|---|---|---|-------------|---|---|---|---|---|-------------|---|
| 7 | The app has a feature where you can copy the previous weeks. Therefore, the app allows users to tailor frequent actions and does not have to repeat adding an expense every week. | 5 | 3 | 4 | 4 | 2 | There is only one shortcut on the app. We could improve this by making more features efficient. | 2 | 3 | 4 | 3 | 3 |
| 8 | The app only contains necessary information and the design is minimalistic and aesthetically pleasing to look at. | 5 | 4 | 2 | 3.666666667 | 3 | There are only a certain number of features which is why the app is quite minimalistic. There is enough white space to add other features to make the app more complicated if needed. | 2 | 2 | 3 | 2.333333333 | 5 |
| 9 | Like DIME, it is hard for the user to make an error which the app will pick up on. For example, if the wrong number is recorded, that is on the user rather than the system itself. | 3 | 2 | 2 | 2.333333333 | 6 | No error messages are shown when a user inputs something in wrong. Possibly a pop-up could be a solution. | 5 | 4 | 5 | 4.666666667 | 1 |
| 10 | N/A | | | | | | N/A | | | | | |

| Young & Broke | | | | | | | | | | | | |
|---------------------|--|----------|-----------|--------|-------------|---------|--|----------|-----------|--------|-------------|---------|
| Nielsen's Heuristic | Pros | | | | | | Cons | | | | | |
| | Description | Severity | Frequency | Impact | Average | Ranking | Description | Severity | Frequency | Impact | Average | Ranking |
| 1 | The app has clear bold buttons saying "Continue" if the user wants to continue with the next step. There is also a number of which step the user is on which informs the user what step they are on. | 4 | 3 | 4 | 3.666666667 | 4 | The step should happen straight away. However, there may need to have a loading button somewhere to let the user know it is still processing if they are waiting. | 4 | 4 | 4 | 4 | 3 |
| 2 | The words are easy to follow step by step and it is big and bold for the user to understand. By having step by step to complete a task, it makes the information appear in a logical way. | 5 | 4 | 5 | 4.666666667 | 2 | The app could have more visuals/images to explain certain steps as some users may be visual learners. | 3 | 3 | 4 | 3.333333333 | 4 |
| 3 | The app has a back arrow after every step just in case the user enters in wrong details and needs to change it. | 5 | 4 | 5 | 4.666666667 | 2 | If the user is half way through a step, and wants to leave, the app could have a cancel button which takes them back to the home screen. | 3 | 3 | 4 | 3.333333333 | 4 |
| 4 | The app is consistent between whether it is a flat or personal theme. The process remains the same and the only aspect that is different is the colour which would not confuse the user. | 5 | 5 | 5 | 5 | 1 | N/A | | | | | |
| 5 | The button to execute an action is clear to the user. However, there is no action afterwards to ask if the user actually was meant to click that button. | 3 | 3 | 3 | 3 | 5 | The app does not have any error messages if the user inputs the wrong thing. There is no pop-up such as "Are you sure you want to do this?", so once the user clicks the button, the action will be processed. | 4 | 4 | 5 | 4.333333333 | 2 |
| 6 | It is clear what the user needs to do each step so the user does not have to remember anything. The back arrow also allows the user to go back and see what they have previously inputted. | 5 | 4 | 4 | 4.333333333 | 3 | N/A | | | | | |
| 7 | The app is good for inexperienced users as each step is clearly titled as to what they need to input. | 3 | 4 | 4 | 3.666666667 | 4 | The app doesn't allow experienced users to receive what they have entered the previous weeks. In order to input another expense, they have to go through the step by step process again. | 5 | 4 | 5 | 4.666666667 | 1 |
| 8 | The app is very minimalistic and only shows what is necessary. For some users, this will make it way easier to use and they won't be distracted by unnecessary features. | 4 | 3 | 4 | 3.666666667 | 4 | There is a lot of white space which they could utilise more. It currently only has a title and input box so they could add more visuals so the user is more drawn to the app. | 3 | 3 | 4 | 3.333333333 | 4 |
| 9 | Like the other designs, it is hard for the user to make an error which the app will pick up on. For example, if the wrong number is recorded, that is on the user rather than the system itself. | 3 | 2 | 2 | 2.333333333 | 6 | No error messages are shown when a user inputs something in wrong. Possibly a pop-up could be a solution. | 5 | 4 | 5 | 4.666666667 | 1 |
| 10 | N/A | | | | | | N/A | | | | | |

| Nielsen's heuristics | |
|----------------------|---|
| 1 | Visibility of system status |
| 2 | Match between system and the real world |
| 3 | User control and freedom |
| 4 | Consistency and standards |
| 5 | Error prevention |
| 6 | Recognition rather than recall |
| 7 | Flexibility and efficiency of use |
| 8 | Aesthetic and minimalist design |
| 9 | Help users recognize, diagnose, and recover from errors |
| 10 | Help and documentation |

| Key | | Ratings | |
|----------|----------------------------|---------|--------|
| Severity | How good/bad is the issue? | 1 | Lowest |

[illegible]