						Dime						
Nielsen's Heuristic	Pros						Cons					
Nielsen's Heuristic	Description	Severity	Frequency	Impact	Average	Ranking	Description	Severity	Frequency	Impact	Average	Ranking
1	A pop up is visible when an action is performed. For example, if an expense has been added then a pop up will be shown to notify the user that the action was successful, and that they can continue navigating through the app by pressing the 'DONE' button.		3	4	4	4	If the expense is still being processed, there is no indication as to when the action will be done such as a loading icon. Therefore, we are unsure whether the pop up is performed within a reasonable time frame.	4	4	4	4	4
2	The app is easy to read and follow. Icons are illustrated and the app has sentences whenever something is unclear or needs clarification.	5	5	4	4.66666667	2	There are a lot of icons which users may get confused about.	3	2	4	3.416666667	7
	The app allows the users to go back by a simple back arrow symbol. There are quite a few steps to complete a task which allows the user to think before submitting. A big green button needs to be click to submit the process.	5	5	5	5	1	Once a task has been executed, it can't revert that. It could be as simple as having a remove button if an expense was processed wrong.	3	3	4	3.75	5
4	The aesthetic and colours are consistent throughout the design. If you navigate to different pages throughout the app, icons and layout remain the same.	5	5	3	4.333333333	3	The shapes and curve angle of the boxes should all be the same so it is consistent. Does not look bad right now. However, could be an improvement.	2	2	2	2.583333333	9
5	If you want to save/submit by 'DONE' button, that is clear as it is bold and the green stands out from the rest of the app.		4	5	4.66666667	2	There is no pop-up such as "Are you sure you want to do this?", so once the user clicks the button, the action will be processed.	4	4	5	4.416666667	1
6	The app is well titled and allows the user to easy follow through what is needed to perform an action such as adding an expense. On top of every box which requires an input, there is a title of what is needed.	5	3	4	4	4	If the user is unsure about what one of the icons means, it is important that we have a help section or somewhere which says what each icon mean. This way, the user does not have to remember every time.	3	3	4	3.5	6
7	There is an easy login page for users who already have an account.	5	2	5	4	4	The app is catered for inexperienced users as opposed to experienced. The app could have a reoccurring method so experienced users don't have to enter old information in every week.	5	3	5	4.25	2
8	There is a lot of information. However, it is all relevant. All the different categories are completely relevant on the app.	4	3	2	3	5	The app is a bit cluttered. A solution would be to have more white space and consider scrolling down the page rather than having all the context on first sight.	2	4	3	3	8
9	It is hard for the user to make an error which the app will pick up on. For example, if the wrong number is recorded, that is on the user rather than the system itself.	3	2	2	2.333333333	6	No error messages are shown when a user inputs something in wrong. Possibly a pop-up could be a solution.	5	4	5	4.083333333	3
10	N/A						N/A					

						Jet Finance							
lielsen's Heuristic	Pros						Cons						
lieisen's neuristic	Description	Severity	Frequency	Impact	Average	Ranking	Description	Severity	Frequency	Impact	Average	Ranking	
1	The system is similar to DIME where there is a clear 'Done' button which will indicate that the action will be performed once it is clicked.	5	2	2	3	5	Another screen/pop-up should show up to inform the user about the status of their action. The action should be immediately applied within a reasonable time frame. However, no notification is shown for the user.	5	4	5	4.66666667	1	
2	The app uses words which are clear and has a simple structured hamburger which illustrates the important sections of the app. The app is easy to navigate by using it.	5	5	5	5	1	If users aren't aware of the purpose of the hamburger, they may be confused when they first look at the app.	3	3	3	3	3	
3	If the user clicks on the wrong section, they can easily escape by clicking the hamburger again.	4	3	5	4	2	The app needs to have back buttons so if the user clicks on the wrong button for example 'Start New' instead of 'Copy Previous Week', they can easily go back.	5	4	5	4.666666667	1	
4	The app is consistent and the navigation of the hamburger does not change. If the user switches account, the only aspect that changes in the title at the top of the app. The app doesn't use many icons for the user to get confused about.		3	5	4	2	N/A						
5	The button to execute an action is clear to the user. However, there is no action afterwards to ask if the user actually was meant to click that button.	3	3	3	3	5	The app does not have any error messages if the user inputs the wrong thing. There is no pop-up such as "Are you sure you want to do this?", so once the user clicks the button, the action will be processed.	4	4	5	4.333333333	2	
6	The app is simple and easy to understand so that the user does not need to remember anything wher inputting data. It is clear on every page what is required.	4	3	3	3.333333333	4	More text could be added in quick finance as the app currently has headers but it might not be that clear to the user what each of them mean.	3	3	2	2.666666667	4	

7	The app has a feature where you can copy the previous weeks. Therefore, the app allows users to tailor frequent actions and does not have to repeat adding an expense every week.	5	3	4	4	2	There is only one shortcut on the app. We could improve this by making more features efficient.	2	3	4	3	3
Q	The app only contains necessary information and the design is minimalistic and aesthetically pleasing to look at.	5	4	2	3.666666667	3	There are only a certain number of features which is why the app is quite minimalistic. There is enough white space to add other features to make the app more complicated if needed.	2	2	3	2.333333333	5
9	Like DIME, it is hard for the user to make an error which the app will pick up on. For example, if the wrong number is recorded, that is on the user rather than the system itself.	3	2	2	2.333333333	6	No error messages are shown when a user inputs something in wrong. Possibly a pop-up could be a solution.	5	4	5	4.666666667	1
10	N/A						N/A					

					Y	oung & Broke						
	Pros						Cons					
Nielsen's Heuristie	Description	Severity	Frequency	Impact	Average	Ranking	Description	Severity	Frequency	Impact	Average	Ranking
1	The app has clear bold buttons saying "Continue" if the user wants to continue with the next step. There is also a number of which step the user is on which informs the user what step they are on.	4	3	4	3.666666667	4	The step should happen straight away. However, there may need to have a loading button somewhere to let the user know it is still processing if they are waiting.	4	4	4	4	3
2	The words are easy to follow step by step and it is big and bold for the user to understand. By having step by step to complete a task, it makes the information appear in a logical way.	5	4	5	4.666666667	2	The app could have more visuals/images to explain certain steps as some users may be visual learners.	3	3	4	3.333333333	4
3	The app has a back arrow after every step just in case the user enters in wrong details and needs to change it.	5	4	5	4.666666667	2	If the user is half way through a step, and wants to leave, the app could have a cancel button which takes them back to the home screen.	3	3	4	3.33333333	4
4	The app is consistent between whether it is a flat or personal theme. The process remains the same and the only aspect that is different is the colour which would not confuse the user.	5	5	5	5	1	N/A					
5	The button to execute an action is clear to the user. However, there is no action afterwards to ask if the user actually was meant to click that button.	3	3	3	3	5	The app does not have any error messages if the user inputs the wrong thing. There is no pop-up such as "Are you sure you want to do this?", so once the user clicks the button, the action will be processed.	4	4	5	4.333333333	2
6	It is clear what the user needs to do each step so the user does not have to remember anything. The back arrow also allows the user to go back and see what they have previously inputted.	5	4	4	4.333333333	3	N/A					
7	The app is good for inexperienced users as each step is clealy titled as to what they need to input.	3	4	4	3.666666667	4	The app doesn't allow experienced users to receive what they have entered the previous weeks. In order to input another expense, they have to go through the step by step process again.	5	4	5	4.666666667	1
8	The app is very minimalistic and only shows what is necessary. For some users, this will make it way easier to use and they won't be distracted by unnecessary features.	4	3	4	3.666666667	4	There is a lot of white space which they could utilise more. It currently only has a title and input box so they could add more visuals so the user is more drawn to the app.	3	3	4	3.333333333	4
9	Like the other designs, it is hard for the user to make an error which the app will pick up on. For example, if the wrong number is recorded, that is on the user rather than the system itself.	3	2	2	2.333333333	6	No error messages are shown when a user inputs something in wrong. Possibly a pop-up could be a solution.	5	4	5	4.66666667	1
10	N/A						N/A					
Nielsen's heuristic	cs .											
1	Visibility of system status											
2	Match between system and the real world											
3	User control and freedom											
4	Consistency and standards											
5	Error prevention											
6	Recognition rather than recall											
7	Flexibility and efficiency of use											
8	Aesthetic and minimalist design											
9	Help users recognize, diagnose, and recover from errors											
10	Help and documentation											
Key				Ratings								
Severity	How good/bad is the issue?			1	Lowest							

Frequency	How much of the system is affected	2	Low	
Impact	How much of the system's core functionality is affected?	3	Moderate	
		4	High	
		5	Severe	