

Alejandro Garcia Marin

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EDUCATION

Bachelor of Science in Applied Technology
Brigham Young University–Idaho

July 2023
Rexburg, ID

Certificate in Database
Brigham Young University–Idaho

April 2023
Rexburg, ID

Certificate in Web Backend Development
Brigham Young University–Idaho

July 2022
Rexburg, ID

- Demonstrate skills in HTML, CSS, JavaScript, databases, and server-side development
- Write operational code to pass and obtain data from a server including PHP and JavaScript
- Inject data into the DOM (document object model) for dynamic website applications
- Show skill with database servers (Relational and NoSQL) and tools to design and build basic databases needed for dynamic web applications
- Demonstrate proficiency in SQL code to implement a CRUD (Create, Read, Update and Delete) management tool using a web interface
- Use code to solve problems

Associate of Applied Science in Applied Technology
Brigham Young University–Idaho

April 2022
Rexburg, ID

Certificate in Web Frontend
Brigham Young University–Idaho

July 2021
Rexburg, ID

- Web design, HTML, CSS, and JavaScript
- Develop semantic and valid web pages
- Avoid HTML presentational markup
- Make relevant and usable content
- Develop content for both humans and machines
- Proficient with current web design principle

Certificate in Computer Programming
Brigham Young University–Idaho

July 2021
Rexburg, ID

- Learn and apply new technology and techniques
- Use Python, HTML/CSS, Java, and JavaScript
- Convert software requirement into code
- Understand principles of programming and design
- Apply strong design and problem-solving skill
- Strong communication and interpersonal skills

Computer Systems Engineer
Technological Institute of Colima

July 2004
Colima, MX

EXPERIENCE

Customer Service Representative
Sitel Group

January 2017 – Current
Provo, UT

- Engage with US credit card customers, assisting 90+ phone calls per day, receiving performance recognition as top agent

- Coordinate customer unresolved needs, referring to designated departments to improve experience by 80%
- Produce records of customer interactions or transactions, record details of inquiries, complaints, or comments, as well as actions taken, thus helping future assistance in 90% of calls

Counter Help/Cook

Panda Express

April 2008 – Current
Orem, UT

- Train new kitchen workers
- Promote teamwork, resulting in exceptional service and guest dining experience
- Demonstrate multitasking abilities, contributing to finishing daily shift duties on time

Teaching Assistant

Brigham Young University–Idaho

April 2022 – December 2022
Rexburg, ID

- Timely completion of assigned work.
- Work closely with the instructor who was teaching the class.
- Consistent in working daily to ensure all tasks were done on time.

SKILLS

- Familiarity with the use of GitHub
- Apply new technologies
- Take challenges
- Improve existing code with new ideas
- Attention to detail
- Problem Solving
- Responsibility
- Work collaboratively with a development team
- Adobe (Illustrator, Photoshop, InDesign, and Premiere Pro)

THINGS I WILL LEARN IN THE FUTURE SEMESTERS

- Database Design & Development (Use basic DDL, DML, DCL, and TCL SQL commands.)
- Graphic Design (Demonstrate how to apply the principles of creative thinking creating images that a target audience can understand.)
- Data Warehousing (Understand the solution space of relational database, NoSQL (Not only SQL) database, XML database, and file management systems.)
- Database Programming (Conceptualize, design, and implement database applications)
- Typography (Demonstrate when to use different type categories in design.)
- Web Full-Stack Development (Design web based applications using the MEAN web development stack: MongoDB, Express, AngularJS, and Node.js.)

WHAT DO I LIKE TO DO FOR FUN?

- Dance
- Travel
- Go for a Walk
- Photography
- Play Racquetball
- Play Piano