

Alejandro Garcia Marin

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EDUCATION

Bachelor of Science in Applied Technology
Brigham Young University–Idaho

July 2023
Rexburg, ID

Certificate in Web Backend Development
Brigham Young University–Idaho

July 2022
Rexburg, ID

- Demonstrate skills in HTML, CSS, JavaScript, databases, and server-side development
- Write operational code to pass and obtain data from a server including PHP and JavaScript
- Inject data into the DOM (document object model) for dynamic website applications
- Show skill with database servers (Relational and NoSQL) and tools to design and build basic databases needed for dynamic web applications
- Demonstrate proficiency in SQL code to implement a CRUD (Create, Read, Update and Delete) management tool using a web interface
- Use code to solve problems

Associate of Applied Science in Applied Technology
Brigham Young University–Idaho

April 2022
Rexburg, ID

Certificate in Web Frontend
Brigham Young University–Idaho

July 2021
Rexburg, ID

- Web design, HTML, CSS, and JavaScript
- Develop semantic and valid web pages
- Avoid HTML presentational markup
- Make relevant and usable content
- Develop content for both humans and machines
- Proficient with current web design principle

Certificate in Computer Programming
Brigham Young University–Idaho

July 2021
Rexburg, ID

- Learn and apply new technology and techniques
- Use Python, HTML/CSS, Java, and JavaScript
- Convert software requirement into code
- Understand principles of programming and design
- Apply strong design and problem-solving skill
- Strong communication and interpersonal skills

Computer Systems Engineer
Technological Institute of Colima

July 2004
Colima, MX

EXPERIENCE

Customer Service Representative
Sykes

January 2017 – Current
Provo, UT

- Engage with US credit card customers, assisting 90+ phone calls per day, receiving performance recognition as top agent
- Coordinate customer unresolved needs, referring to designated departments to improve experience by 80%

- Produce records of customer interactions or transactions, record details of inquiries, complaints, or comments, as well as actions taken, thus helping future assistance in 90% of calls

Counter Help/Cook

Panda Express

April 2008 – Current
Orem, UT

- Train new kitchen workers
- Promote teamwork, resulting in exceptional service and guest dining experience
- Demonstrate multitasking abilities, contributing to finishing daily shift duties on time

SKILLS

- Familiarity with the use of GitHub
- Apply new technologies
- Take challenges
- Improve existing code with new ideas
- Attention to detail
- Problem Solving
- Responsibility
- Work collaboratively with a development team
- Adobe CS (Illustrator, Photoshop, and InDesign)

THINGS I WILL LEARN IN THE FUTURE SEMESTERS

- Database Design & Development
- Graphic Design
- Typography
- Data Warehousing
- Database Programming

WHAT DO I LIKE TO DO FOR FUN?

- Dance
- Go for a Walk
- Travel
- Play Racquetball
- Photography
- Edit Videos
- Play Piano
- Play Video Games