Alejandro García Marín

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EDUCATION

Master in Digital Graphic Design 2025
UNIR Remote in UT

Bachelor of Science in Applied Technology (Magna Cum Laude) July 2023
Brigham Young University–Idaho Remote in UT

Certificate in Database July 2023
Brigham Young University–Idaho Remote in UT

- Utilize SQL and Query to communicate with Databases
- Design a transaction entity relationship model
- Work with Stored Programs in a Database
- Configure, administer, and performance tune a database
- Demonstrate ability to work with a database warehouse and star schema

Graphic Design Fundamentals April 2023
Brigham Young University–Idaho Remote in UT

- Follow a design process that leads to consistent effective results
- Set typography with clear hierarchy that makes content more readable
- Make images that clearly communicate ideas and information to others
- Use industry-standard design software to efficiently complete design work
- Prepare design files that are production-ready

Certificate in Web Backend Development July 2022
Brigham Young University–Idaho Remote in UT

- Demonstrate skills in HTML, CSS, JavaScript, databases, and server-side development
- Write operational code to pass and obtain data from a server including PHP and JavaScript
- Inject data into the DOM (document object model) for dynamic website applications
- Show skill with database servers (Relational and NoSQL) and tools to design and build basic databases needed for dynamic web applications
- Demonstrate proficiency in SQL code to implement a CRUD (Create, Read, Update and Delete) management tool using a web interface. Use code to solve problems

Associate of Applied Science in Applied Technology April 2022
Brigham Young University–Idaho Remote in UT

Certificate in Web Frontend July 2021
Brigham Young University–Idaho Remote in UT

- Web design, HTML, CSS, and JavaScript
- Develop semantic and valid web pages
- Avoid HTML presentational markup
- Make relevant and usable content
- Develop content for both humans and machines
- Proficient with current web design principle

Certificate in Computer Programming   July 2021
Brigham Young University–Idaho   Remote in UT

- Learn and apply new technology and techniques
- Use Python, HTML/CSS, Java, and JavaScript
- Convert software requirement into code

- Understand principles of programming and design
- Apply strong design and problem-solving skill
- Strong communication and interpersonal skills

Computer Systems Engineer   July 2004
Instituto Tecnologico de Colima   Colima, MX

EXPERIENCE

Customer Service Representative   January 2017 – Current
Foundever   Remote in UT

- Engage with US credit card customers, assisting 90+ phone calls per day, receiving performance recognition as top agent
- Coordinate customer unresolved needs, referring to designated departments to improve experience by 80%
- Produce records of customer interactions or transactions, record details of inquiries, complaints, or comments, as well as actions taken, thus helping future assistance in 90% of calls

Counter Help/Cook   April 2008 – Current
Panda Express   Orem, UT

- Train new kitchen workers
- Promote teamwork, resulting in exceptional service and guest dining experience
- Demonstrate multitasking abilities, contributing to finishing daily shift duties on time

Internship   April 2023 – July 2023
Capital Grant Solutions   Remote in UT

- Create content and campaigns using creativity to grow the business
- Create and manage new online social media accounts for a Utah-based company

Teaching Assistant   April 2022 – December 2022
Brigham Young University–Idaho   Remote in UT

- Timely completion of assigned work
- Work closely with the instructor who was teaching the class
- Consistent in working daily to ensure all tasks were done on time

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SKILLS

- Responsibility
- Take challenges
- Attention to detail
- Familiarity with the use of GitHub
- MEAN web development stack: MongoDB, Express, AngularJS, and Node.js

- Problem Solving
- Apply new technologies
- Work collaboratively with a development Team
- Adobe (Illustrator, Photoshop, InDesign, and Premiere Pro)