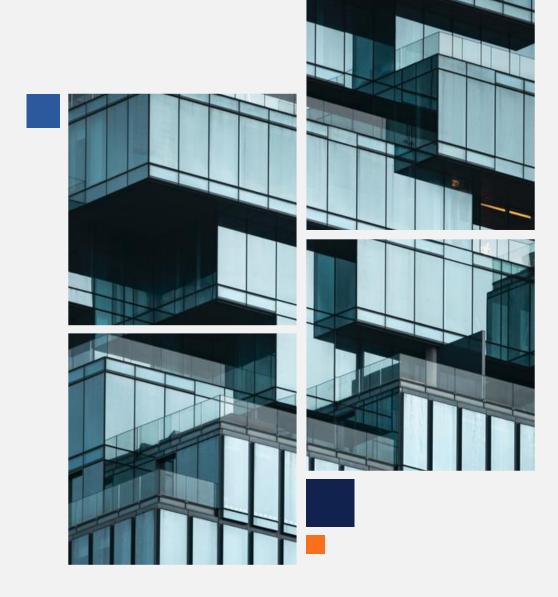


Context

Capital One is a credit rating authority that provides retail customer credit approval services to Blackwell.

As a Blackwell partner, it is important that the services they provide are efficient and precise.

During the last year it was notorious an increase in the approved credits that ended up in default status, meaning losses for Blackwell.



Data Science Framework



Zumel and Mount

From Practical Data Science with R, chapter 1

- 1. Define the goal
- 2. Collect and manage data
- 3. Build the model
- Evaluate and critique the model
- Present results and document
- 6. Deploy and maintain the model

Justification

The selected framework was choosen over the BADIR one, because it provides more freedom for the team regarding the explorartion to do. BADIR seems as a good choice when there are clear hypotheis about what is expected to find from the data.

In this case, the goals are the only ones specified precissely, that's why the framework proposed by Zumel and Mount seems to fit better.

Goals

- Detect variables that can correlate with the risk of a credit to become a default.
- Develop and evaluate models capable to classify if a credit will become default.
- Implement and rank regression
 models for predicting the appropriate
 amount of credit limit.



Data source

- Credit One MySQL database with about 30K records from customers, including data from their credit, their payments log, demographics and the status regarding the default status of their credit.
- There are 23 independent variables, and a default status dependent variable.

Demographics

- Gender
- Education
- Marital status
- Age

Financial

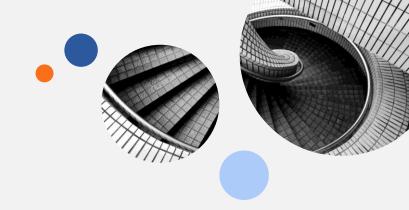
- Credit amount
- Payments log for a year
- Bill statement log for a year

Dependent variable

Default behavior







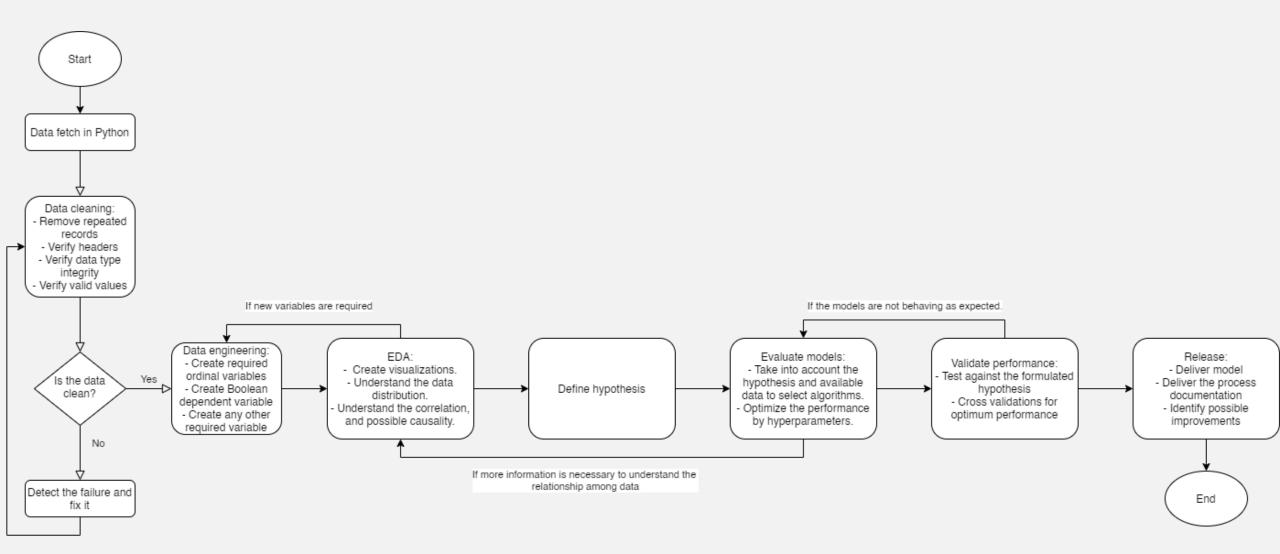
- The provided data has been previously anonymized, in order to protect the privacy of Credit One customers.
- The data will be queried by a MySQL query from the Credit One server, by using Python and some additional libraries.
- The data will be managed in Python by using a Pandas data frame.
- A cleaning process will be done to guarantee the data quality.
- An exploratory data analysis will be executed over the data.
- Key variables will be identified.
- A set of models will be proposed, explored, evaluated and optimized.

Data known issues

- More verbose header at first row, anyway they should be fixed too (PAY_0). Replace headers.
- Repeated records from rows 202 to 404. Drop them.
- The ID column is not consistent, it will be dropped.
- The values for most of the categorical variables are not numerical, as indicated in the data description document.
- The payment history variable contains mixed information, a new variable might be calculated out of it.



Workflow



Data considerations

- The repayment status variables (X6 X11) refer to the relationship of the current payment against the previous bill. This means that if in July it has a 'Paid in full', it means that in July the payment done was for the whole bill of 'June'. This can be verified by looking to the payment amounts and bill amounts.
- Are unclear the parameters used to determine the *default* status of an account, probably that process should be clarified, or additional information should be provided.
- What about the negative values in the bill amounts? There are no negative values in payment.

