MARiO DCUNHA

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Seasoned professional with an overall career of more than six years in improving end-user experience through web-performance consulting, front-end optimization and customer interaction. Pursuing a career in design and specializing in user-experience and interaction design. Innovative, adaptable and competent, with a good sense of humor.

Experience.

GRADUATE TEACHING ASSISTANT, THE NEW SCHOOL

January 2018 to present | New York City, USA

Working closely with the faculty, leading class discussions, assisting students individually with their projects, queries and coding concepts, mainly with JavaScript and its various libraries.

STUDENT ASSISTANT, THE NEW SCHOOL

October 2017 to present | New York City, USA

Working as an instructional and visual designer to create online courses. Providing pedagogical and technical support to faculty.

SOLUTIONS ARCHITECT, AKAMAI

March 2013 - June 2017 | Bangalore, India

Analyzed websites and developed customized proof of concepts to justify Akamai's product value to improve end-user experience. Customers included sales and engineering teams of mainly Fortune 500 companies from across the globe.

- Served as a subject-matter-expert for two of Akamai's products.
- Re-designed the new-hire training for sales teams, globally.
- Designed infographics to assist product marketing teams.
- Trained sales teams from USA, Costa-Rica, Japan and Bangalore.
- Closely mentored and groomed four new hires into dependable resources within six months.

SYSTEMS ENGINEER, INFOSYS

November 2010 - December 2012 | Chennai, India

Topped the design thinking evaluation conducted by The UX Academy, Infosys, 2012, that recognized potential designers from about 300 participants across Infosys, India.

Education.

M.F.A. DESIGN AND TECHNOLOGY

August 2017 to present | New York City, USA

Parsons School of Design | CGPA 4.0

B.E. COMPUTER SCIENCE AND ENGINEERING

2006 - 2010 | Nitte, India

NMAM Institute of Technology | CGPA 3.6

Achievements.

- Chair of DorkShop - a skill-sharing organization to serve all students of The New School, since 2017.
- Qualified for the 'Reality Virtually' AR and VR Hackathon, MIT, Cambridge, USA, Oct 2017.
- Reached the Top 30 from about 450 ideas, Akamai Wizards, Global Idea Summit, 2014.
- Created MadeByMAD.design - my design label for graphic designs on t-shirts and merchandise.
- Started Mario's PJ Time (mpjtime.com) - a stick-figure comic strip of silly jokes on current events.
- Product Design, 1st Place, IIT Bombay, 2010.

Skills.

- JavaScript
- OO Programming
- HTTP, DNS
- Adobe Suite
- Sketch App
- Design Thinking
- Designing for UX
- Storytelling
- Leadership
- Mentoring