

Types of Activities performed by agency staff

There are many types of Medicaid Administrative Activities:

- ▣ **Client Specific** – activities that facilitate client and family access to care including care planning and coordination
- ▣ **Non-Client Specific** – activities that assist clients in accessing health care services such as outreach and public awareness
- ▣ **Agency Specific** - activities that support the efficient operation of the agency such as program planning, quality assurance, provider recruitment and staff training