

Code E. Facilitating Access To Medicaid Eligibility

Activities That Assist an Individual, Client or Their Family to Become Eligible or Maintain Eligibility for Medicaid. This Code Includes All Related Paperwork, Clerical Activities, or Staff Travel Required to Perform These Activities.

Examples:

- Explaining Medicaid Eligibility Rules and the Enrollment Process to Potentially Eligible Clients and Their Family;
- Referring an Individual or Family to the Local Assistance Office to Fill Out an Application for Medicaid Benefits;
- Assisting an Individual in Completing the Medicaid Eligibility Application, Including Interpreting the Application and Gathering Information and Documents in Support of the Application; and
- Verifying a Client's Current Medicaid Eligibility Status and Prior Authorization Activities.